



City Council Regular Meeting

DEPARTMENT: City Manager’s Office
FROM: Eric, Oscarson, Deputy City Manager
MEETING: June 15, 2026

SUBJECT:

Consider and take possible action on a contract with Motorola for the purchase of AXS Consoles, backend equipment migration, staff training, and five years of support through a DIR contract for \$1,008,069. *(Staff Contact: Eric Oscarson, Deputy City Manager)*

STRATEGIC PRIORITY AND GOAL(S):

Strategic Priority	Strategic Goal
 <p>High Performing City Organization Providing Exceptional, People Focused Services</p>	1.2 Continue to improve the efficiency and productivity of operations 1.3 Deliver high-quality service and communications to external and internal customers
 <p>Beautiful, Safe, & Vibrant Community</p>	3.3 Enhance emergency response services 3.4 Ensure public safety equipment and personnel needs are being met

SUMMARY:

The Motorola dispatch console upgrade project supports the continued modernization, resiliency, and long-term sustainability of the City’s public safety communications environment. Dispatch consoles serve as the primary operational interface for Public Safety Communications personnel to manage emergency and non-emergency radio traffic between Police, Fire, EMS, and other responding agencies. These systems are critical to daily operations and directly support dispatcher situational awareness, coordination, incident management, and responder safety. The consoles also provide interoperability with surrounding Police and Fire Departments, allowing Communications personnel to quickly request mutual aid from regional partners while maintaining visibility into incidents that may directly or indirectly impact the City.

The City is currently operating on Motorola MCC 7500 dispatch consoles located in the existing Police Department facility. These consoles have reached end-of-life and are approaching the limits of manufacturer supportability. As part of the new Police Department construction project, the long-term plan has always been to transition Public Safety Communications operations into the new facility with a modernized console platform aligned with the City's future operational and technology needs.

This project transitions the City from the legacy MCC 7500 platform to Motorola's newer Command Central AXS dispatch console platform while supporting the physical relocation and deployment of the consoles and their backend infrastructure into the new Police Department building. The AXS platform delivers a modern, intuitive, and fully supported dispatch environment designed to improve operational efficiency, system resiliency, maintainability, and long-term sustainability for the City's emergency communications operations.

This procurement will be made through the Texas Department of Information Resources (DIR) contract, ensuring competitive pricing and compliance with state procurement requirements. During recent discussions with the City's new Motorola representative, BTX-IT learned of a limited promotional opportunity offering approximately 25% cost savings on the console equipment. Because console replacement was already planned as part of the Police Department construction project, staff determined that advancing the procurement now would deliver the best long-term financial value to the City. This approach locks in significant savings while mitigating risks associated with future price increases, supply chain disruptions, and potential technology procurement delays. The project will be funded through the approved Police Department Construction budget.

The proposed AXS solution provides a 20-year lifecycle, includes full Motorola support services, and comes with comprehensive training for all Public Safety Communications personnel to ensure a successful transition and continued operational effectiveness. Advancing this procurement at this time allows the City to capitalize on substantial cost savings while ensuring the new Police Department facility opens with a resilient, fully supported, and future-ready public safety communications platform that aligns with the City's long-term operational objectives.

RECOMMENDATION:

Approve as presented

PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

REFERENCE:

N/A

FISCAL IMPACT:

Proposed Expenditure: **One-time**

Account Number(s):

Fund:

Account Description:
Procurement Method: DIR Cooperative Pricing

Proposed Expenditure: **Reoccurring**
Account Number(s):6108001-63506
Fund: Support Services Fund
Account Description: Computer Software M & R
Procurement Method: DIR Cooperative Contract

STAFF CONTACT:

Eric Oscarson
Deputy City Manager
EOscarson@burlesontx.com
817-426-9837