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## City Council Regular Meeting

**DEPARTMENT:** Information Technology

**FROM:** James Grommersch, Chief Technology Officer

**MEETING:** December 12, 2022

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**SUBJECT:**

Consider approval of a three-year contract with SHI International Corp for Artic Wolf Security Operations Center as a Service (SOCaaS) through a cooperative purchasing agreement with the Texas Department of Information Resources (DIR) in the amount not to exceed \$276,298.70. *(Staff Contact: James Grommersch, Chief Technology Officer, IT)*

**SUMMARY:**

To improve the City's Cyber Security program, BTX-IT recommends using a Security Operations Center as a Service (SOCaaS). A SOCaaS will provide the City with 24/7 monitoring of all the various Cyber Security tools the City utilizes, its network traffic, and end-user devices; they will also respond and alert staff to any security events that occur. Selecting Artic Wolf through SHI (DIR Reseller) was made after reviewing several other SOCaaS providers. All other providers that had been reviewed would require BTX-IT to change several tools in the technology portfolio leading to additional costs, increased overhead, and the relearning of various security tools. The recommendation to move from IBM X-Force to Artic Wolf is being made as it will enhance our Cyber Security Posture by adding additional proactive services not offered by IBM. Artic Wolf will also provide the City with a \$500,000 incident response retainer, a dedicated three-person concierge security team, and annual internal, external, and host-based assessments of the City's technology ecosystem. Funding for the SOCaaS will come from Sunsetting IBM X-Force and reductions in licensing/change of software in the technology portfolio.

**OPTIONS:**

- 1) Approve the contract with SHI and Artic Wolf
- 2) Deny the contract

**RECOMMENDATION:**

Approve the three-year contract with SHI International Corp for Artic Wolf Security Operations Center as a Service (SOCaaS) through a cooperative purchasing agreement with the Texas Department of Information Resources (DIR) in the amount not to exceed \$276,298.70 (Staff Contact: James Grommersch, Chief Technology Officer, IT)

**FISCAL IMPACT:**

**Budgeted Y/N:** Y

**Fund Name:** Support Services

**Full Account #:** 504-1511-412.42-04

**Amount:** \$276,298.70

**STAFF CONTACT:**

Name: James Grommersch

Department: Information Technology

Email: [jgrommersch@burlesontx.com](mailto:jgrommersch@burlesontx.com)

Phone: 817-426-9672