



EMS Mutual Aid Agreement

CITY COUNCIL PRESENTATION

NOVEMBER 3, 2025

Maintain Full Protection for the City of Burleson

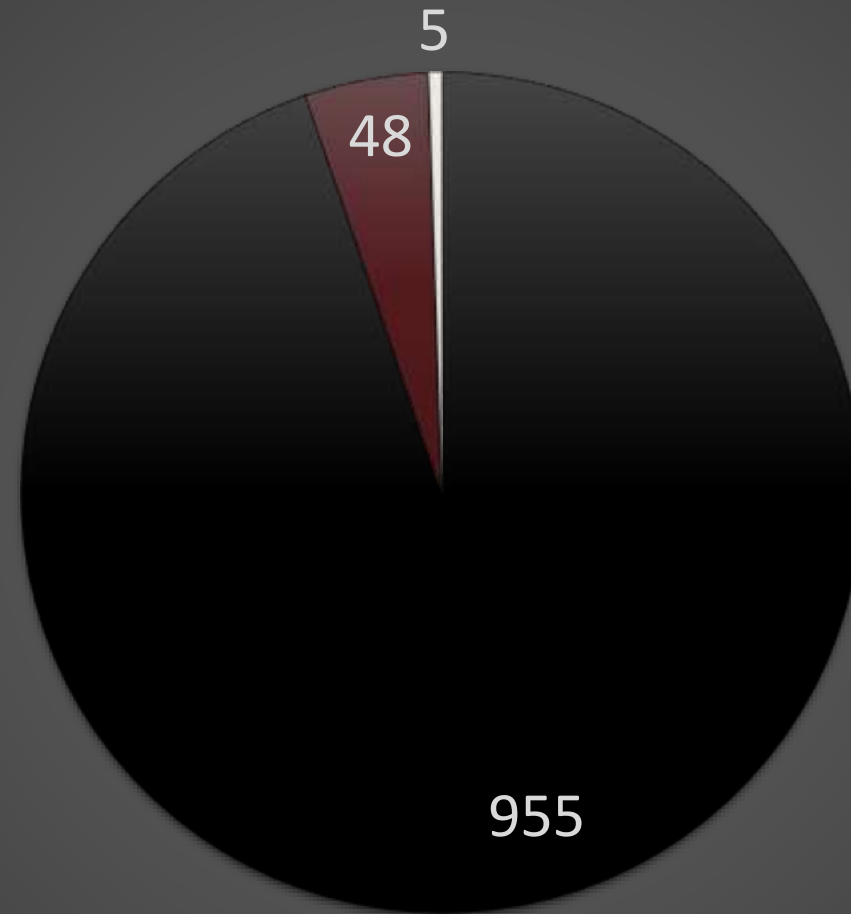
- **Primary Role of Burleson Fire/EMS:** Operate and provide oversight of all ambulance operations, prioritizing 911 response and actively managing inter-facility transfers
- **Current Agreement: (CareFlite):** Provides primary backup mutual aid for emergency and non-emergency medical ambulance transportation
- **New Agreement (Acadian):** Formalizing this agreement provides redundant emergency and non-emergency services
- **Resource Management:** Multi-level mutual aid ensures the availability of resources providing the highest level of care

Maintaining 911 Response Integrity

Distinguishing Roles and Licensing Requirements

- 911 Response: Burleson Fire/EMS is the main provider for 911 calls. We continue to coordinate with mutual aid partners such as CareFlite, Crowley FD and Fort Worth FD for 911 EMS calls
- Licensing Constraint: Mutual aid partners such as Crowley FD, and Fort Worth FD are NOT licensed through DSHS to take inter-facility transfers, *this reinforces the critical need for agreements with licensed providers*
- Battalion Chief Discretion: Actively manage ambulance allocation in coordination with Public Safety Communications, including mutual aid resources, (emergency and non-emergency)

Interfacility Transfers 2025 ≈ 1008



■ CareFlite ■ Burleson Fire/EMS ■ Medstar

Proposed Hierarchy for Inter-Facility Transfers

Priority	Provider	Role and Function (Licensed Transfers)	Supporting Source Information
First Option	CareFlite	Preferred Provider for all transfers: Non-Emergency, Emergency, and Critical Care (Specialty Care)	CareFlite is the preferred provider for all specialty care transfers due to immediate availability in the Burleson community
Second Option	Acadian Ambulance Service (Mutual Aid)	Licensed Mutual Aid Backup engaged when CareFlite is unavailable or fails to meet the required 30-minute timeframe for Emergency/Critical transfers	Acadian is a licensed inter-facility transfer provider and is staffed and equipped to provide specialty care transfers
Third Option	Burleson Fire/EMS	Overall responsibility for all ambulance transports in the City	Triage calls and assign proper resources including Burleson Fire/EMS ambulances as needed

Recommendation

Securing Critical Resources for Burleson

- The Mutual Aid Agreement with Acadian, formalizes essential licensed capacity for transportation above current support levels
- This structured hierarchy ensures we secure reliable, licensed resources for all patient transfer types
- By clarifying the roles of CareFlite, Acadian, and Burleson Fire/EMS, we can better allocate resources to meet the dynamic needs of the system
- Recommendation:** To approve the Mutual Aid Agreement with Acadian to ensure continuous, reliable, licensed ambulance transport coverage for the City of Burleson