
City Council Regular Meeting

DEPARTMENT: Fire/EMS Department
FROM: Casey Davis, Fire Chief
MEETING: November 3, 2025

SUBJECT:

Consider and take possible action on a mutual aid agreement between the City of Burleson and Acadian Ambulance Service to provide third-party ambulance support, establishing a clear framework to ensure licensed ambulance transport coverage when system demand exceeds available resources during emergency and non-emergency incidents. *(Staff Contact: Casey Davis, Fire Chief)*

STRATEGIC PRIORITY AND GOAL(S):

Strategic Priority	Strategic Goal
 Beautiful, Safe, & Vibrant Community	3.3.3 Enhance emergency response services

SUMMARY:

The City of Burleson Fire/EMS is the main provider for 911 emergency calls with oversight for all ambulance transports.

The agreement with Acadian Ambulance Service is specifically designed to secure mutual aid non-emergency medical ambulance transportation and other related emergency services. This ensures that when the City requires mutual aid for ambulance transportation, resources may be requested from a reliable, licensed third party.

To ensure timely and appropriate patient movement, we are proposing the following operational hierarchy for inter-facility transfers:

CareFlite serves as the City's primary mutual aid ambulance provider due to its immediate proximity and established presence within the Burleson community, allowing for rapid response and consistent availability. CareFlite remains the first call for all specialty care transports, including critical care, emergency, and non-emergency inter-facility transfers. In the event CareFlite is unable to respond within 30 minutes for an emergency or critical transfer, Public Safety Communications will engage the secondary provider, Acadian Ambulance Service, to ensure timely patient transport and maintain uninterrupted service. This agreement formalizes a mutual aid arrangement, strengthening reliability and coverage during peak demand periods.

The proposed agreement with Acadian Ambulance Service is specifically designed to secure all mutual aid ambulance services. This ensures that when the City requires mutual aid for ambulance transportation, resources may be requested from a reliable, licensed third party ensuring continuous ambulance transport coverage through strategic mutual aid agreements and updated operational hierarchy.

RECOMMENDATION:

Staff recommends approval of the agreement with Acadian Ambulance Service.

PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

REFERENCE:

N/A

FISCAL IMPACT:

N/A

STAFF CONTACT:

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