
City Council Regular Meeting

DEPARTMENT: Information Technology

FROM: James Grommersch, Chief Technology Officer, IT

MEETING: June 17, 2024

SUBJECT:

Consider approval of a contract to purchase Compliance as a Service (CaaS) Software and three years of subscription services from ThinkGard through a cooperative purchase agreement with TIPS Contract (#220105) in the amount of \$84,250 (Staff Contact: James Grommersch, Chief Technology Officer)

SUMMARY:

BTX-IT plans to implement a cloud-based Compliance as a Service (CaaS) solution to enhance our Governance, Risk, and Compliance (GRC) posture, aligning the City with the recognized NIST security framework. By integrating governance, risk management, and compliance functions into each department's processes through surveys and meetings, we aim to provide a structured approach that aligns BTX-IT with the City's objectives, effectively manages risk, and meets compliance requirements.

This CaaS solution will empower the City to prevent and respond to compliance violations, data breaches, and audits, fostering continuous collaboration and improving our strategic risk response. The software will support us in adhering to PCI, HIPAA, and CJIS compliance requirements, enabling us to adapt to changes in these areas as they arise. Furthermore, it will assist in developing the necessary policies and procedures to maintain compliance, ensuring a comprehensive and structured approach to governance, risk management, and compliance across the City.

Implementing this framework could help reduce our cybersecurity insurance premiums and position us to apply for higher tiers of insurance coverage, further enhancing our overall security posture.

RECOMMENDATION:

- 1) Approve as presented or with modifications.
- 2) Deny request.

PRIOR ACTION/INPUT (Council, Boards, Citizens):

NA

FISCAL IMPACT:

Computer Software M & R: 6108001-63506 | \$84,250.00

STAFF CONTACT:

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