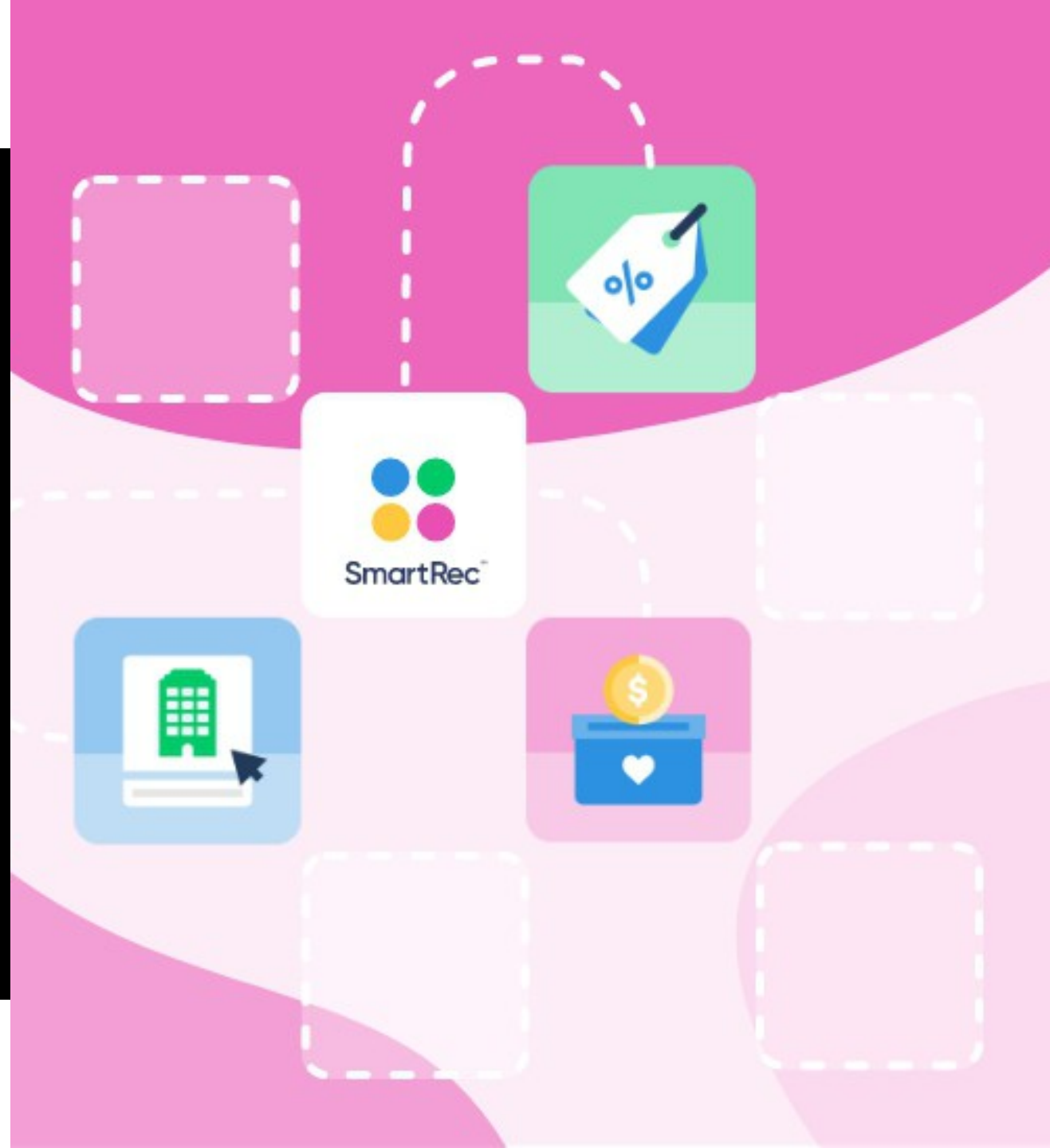


# Recreation Software Credit Card Processing

City Council-January 23, 2023  
Staff Presenter: Jen Basham



# Amilia Smart Rec-Background

- An RFP was issued in 2021 for the replacement of recreation's existing software
- 3 vendors submitted proposals and ultimately SmartRec was selected as the new software
- This new software was onboarded with the anticipation of a better end user experience and the ability for customers to have more self service options online
- The BRiCk has always accepted credit cards online and in-person, however the new software allows for a much more efficient process



# Amilia Smart Rec-Credit Card Processing



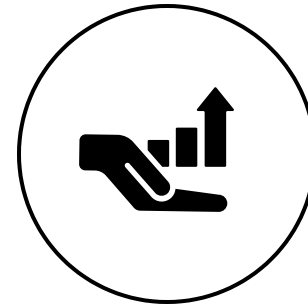
- Contract terms
  - Amilia Smart Rec-\$161,000 for the implementation and maintenance of the software
  - The contract references that the credit card fees will be 3.34% for credit cards and 1.14% for echecks
  - Recreation budgets for these cost annually, but did not include the authorization for the Amilia software
  - This authorization should have been included with the initial award presented to council
- This is not a budget amendment it just authorizes the anticipated credit card fees of \$230,041.52 over the 5 year term of the contract



# Options



Approve credit card fees in the amount of \$230,041.52 with Amilia Smart Rec for the processing of credit card and echeck payments



Deny contract