

## COOPERATIVE PURCHASE CUSTOMER AGREEMENT

This (	Cooperative	Purchase Cu	stomer Agre	ement ("C	ustome	er Agr	eement")	is en	tered into
by and	l between	DataP	rose, LLC	(''Ven	dor")	and	the City	of	Burleson,
("Cus	stomer" or "	'Authorized C	ustomer"), a	Texas gover	nment	entity,	and a Cust	tomer	authorized
		goods or							
the	CITY	OF PLANO	_Cooperative	Purchasing	("Coo	perativ	ve Entity'	') and	l Vendor,
Contr	act No. RFP	NO. 2024-0440-A	C, as amend	ded, (the ".	Agreen	nent")	with an	expira	ation date
of	02/02/2032	2 .						_	

This Customer Agreement includes and shall be governed by the following items which are attached hereto and/or incorporated herein by reference.

- i. The terms and conditions of the Agreement, which are incorporated herein by reference and available online or upon request from Vendor;
- ii. The City of Burleson Standard Terms and Conditions, which are incorporated herein by reference and available at **this link** or upon request from the Customer.
- iii. The attached Vendor Quote/Purchase Order, if applicable;
- iv. The Standard Addendum with the City of Burleson, if applicable

Authorized Customer is eligible and desires to purchase

## ATTACHMENT A (Pricing Sheet)

pursuant to the terms and conditions of the Agreement as the Cooperative Entity may specify from time to time, as well as the terms and conditions of this Customer Agreement. To ensure goods and services are provided directly to the Customer, the Cooperative Entity will only be responsible for services provided to the Cooperative Entity will not be responsible for payments for services provided to the Customer.

The Authorized Customer agrees to the terms and conditions of the Agreement as applicable and as authorized by law. The Authorized Customer hereby agrees that it is separately and solely liable for all obligations and payments for equipment, products and services provided hereunder. Vendor agrees that Customer shall be entitled to the same rights and protections under the law afforded to the Cooperative Entity under the Agreement, as applicable, as if Customer had entered into the Agreement. Except in the event of gross negligence or intentional misconduct, Customer's liability shall not exceed the amount paid by Customer under this Customer Agreement for the proceeding twelve (12) month period. Vendor agrees that until the expiration of three (3) years after final payment under this Customer Agreement, or the final conclusion of any audit commenced during the said three years, Customer, or Customer's designated representative, shall have access to and the right to audit at reasonable times, all records, hard copy or electronic, involving transactions relating to this Customer Agreement necessary to determine compliance herewith, at no additional cost to the Customer. Vendor agrees that the Customer shall have access to such records during normal business hours. Customer shall provide Vendor with reasonable advance notice of any intended audits.

**Purchase Price** - Payments under this Customer Agreement are in the amount of Two hundred fifty-nine thousand, five hundred dollars and 00/100 ("Purchase Price").

**Term** - The Term of this Customer Agreement ("Term") shall be for one of the following as selected below (Select the type of contract that applies):

Date:

Title: <u>Sr</u>. VP, Operations

Docusign Envelope ID: C54300E1-4876-47C6-A947-026ED5205430



# AMENDMENT TO PRODUCTION AGREEMENT

This Amendment to the Production Agreement ("Amendment") amends the Production Agreement ("Agreement") made between Matrix Imaging Solutions, LLC, a Texas limited liability company ("Matrix Imaging Solutions") and the City of Burleson ("Client"). The purpose of this Amendment is to amend the terms and conditions agreed to in this prior Agreement. The effective date of this Amendment is the date last signed below ("Effective Date"). In consideration of the mutual promises and benefits contained herein, the parties hereby agree as follows:

PURPOSE OF AMENDMENT. This Amendment shall become effective as of the Effective Date and makes the following changes to the prior Agreement.

- Replaces Schedule 1.0 from the Agreement with Schedule 1.1 (below), based on the City of Plano Cooperative Terms.
- Replaces Article 3 of the Agreement with Article 3.1 (below) which amends the term of the Agreement.
- Replaces Article 15 of the Agreement with Article 15.1 (below) which amends the client notice of the Agreement.
- Adds Article 19 which incorporates the City of Plano Cooperative Terms.

Matrix Imaging Solutions and Client agree that this Amendment is hereby incorporated by reference into the Agreement. The Agreement and this Amendment set forth the entire understanding between the Parties with respect to the Licensed Software/Services, as defined below.

Schedule	1.1 -	Fees	for	Goods	&	Services

ServiceBill (Package Includes: data processing & duplex, Full Color Imaging, 8.5x11, 24# white paper perforated at 3.5" from bottom, #10 window env., #9 single window reply env., folding, inserting, presorting and delivery to USPS)

	\$0.11	Per Bill
Optional Services		
Search & ViewBill (Archive Package Includes: data processing, archive creation, search, access & hosting of archive		
files for twelve (12) months from creation date)	\$0.00	Per Bill
Seach and ViewBill API	\$75.00	Per Month
NCOALink – Automated address update service	\$0.20	Per Address Correction
Additional Impressions	\$0.035	Per Impression
Bill Suppression (data processing only – Group Y &Z)	\$0.05	Per Bill
Oversized Surcharge (8-99 page bills – Group C)	\$0.35	Per Bill
Oversized Surcharge (100+ page bills – Group D &E)	\$4.00	Per Bill
Additional Inserts – up to three (3) total	\$0.00	Per Insert
Offline Folding	\$0.01	Per Piece
Technical Services (including additional set-up beyond standard, formatting or custom reports, conditional logic &		
insert/forms composition)	\$125.00	Per Hour
Freight, Courier & Air Delivery	Cost	Per Request
Postage (1 oz.)	\$0.545	Per Bill

The term of this Amendment shall commence as of the Effective Date, and shall continue for a period of not less than three (3) years, ending on the third anniversary of the Effective Date, unless terminated earlier in accordance with provisions found elsewhere in the Agreement. The Amendment shall renew itself for successive one (1) year terms unless written notice of cancellation is received by one party from the other at the end of the initial term or at the end of any succeeding one (1) year renewal term(s) by sending written notice of non-renewal to the other party no earlier than one hundred fifty (150), and no later than ninety (90), days before the expiration of the then current

ARTICLE 15.1 NOTICE. All notices must be in writing and if not personally delivered, be sent by facsimile, first class mail, nationally recognized overnight delivery service or by electronic mail. Mailed notices will be effective on the third day after mailing. Notice by personal delivery or delivery service will be effective when delivered. When sent by facsimile or electronic mail, notice will be effective on the day the transmission is received by the recipient provided that (a) a duplicate copy of the notice is promptly given by overnight delivery, or (b) the receiving party delivers a written confirmation of receipt. Either party may change the address to which notices are to be sent by giving notice of such a change to the other party.

ARTICLE 19 COOPERATIVE PURCHASING. The pricing found in Schedule 1.1 - Fees for Goods and services is pursuant to the City of Plano Interlocal Agreement (RFP NO. 2021-0440-AC) and as permitted under the Texas Local Government Code, Chapter 791025, other government entities may participate under the same terms and conditions contained in this contract (piggyback). Each entity wishing to piggyback must have prior authorization from the City of Plano and vendor. If such participation is authorized, all purchase orders/agreements will be issued directly from and shipped directly to the entity requiring supplies/services. The City of Plano shall not be held responsible for any orders placed, deliveries made or payment for supplies/services ordered by these entities. Each entity reserves the right to determine their participation in this Agreement.

## If to Matrix Imaging Solutions:

Matrix Imaging Solutions 1122 W. Bethel Road, Suite 100 Coppell, TX 75019 Attention: COO

### If to Client:

City of Burleson 141 W Renfro Street Burleson, TX 76028-4296 Attention:

IN WITNESS WHEREOF, The parties hereto have caused this Amendment to be executed and to be effective as of the Effective Date.

Matrix Imaging Solutions, LLC	City of Burleson	
By: Curtis Melson	By:	
Sr.—SVIB2504PBIODIANASE		
Date: 11/13/2024	Title:	Date: