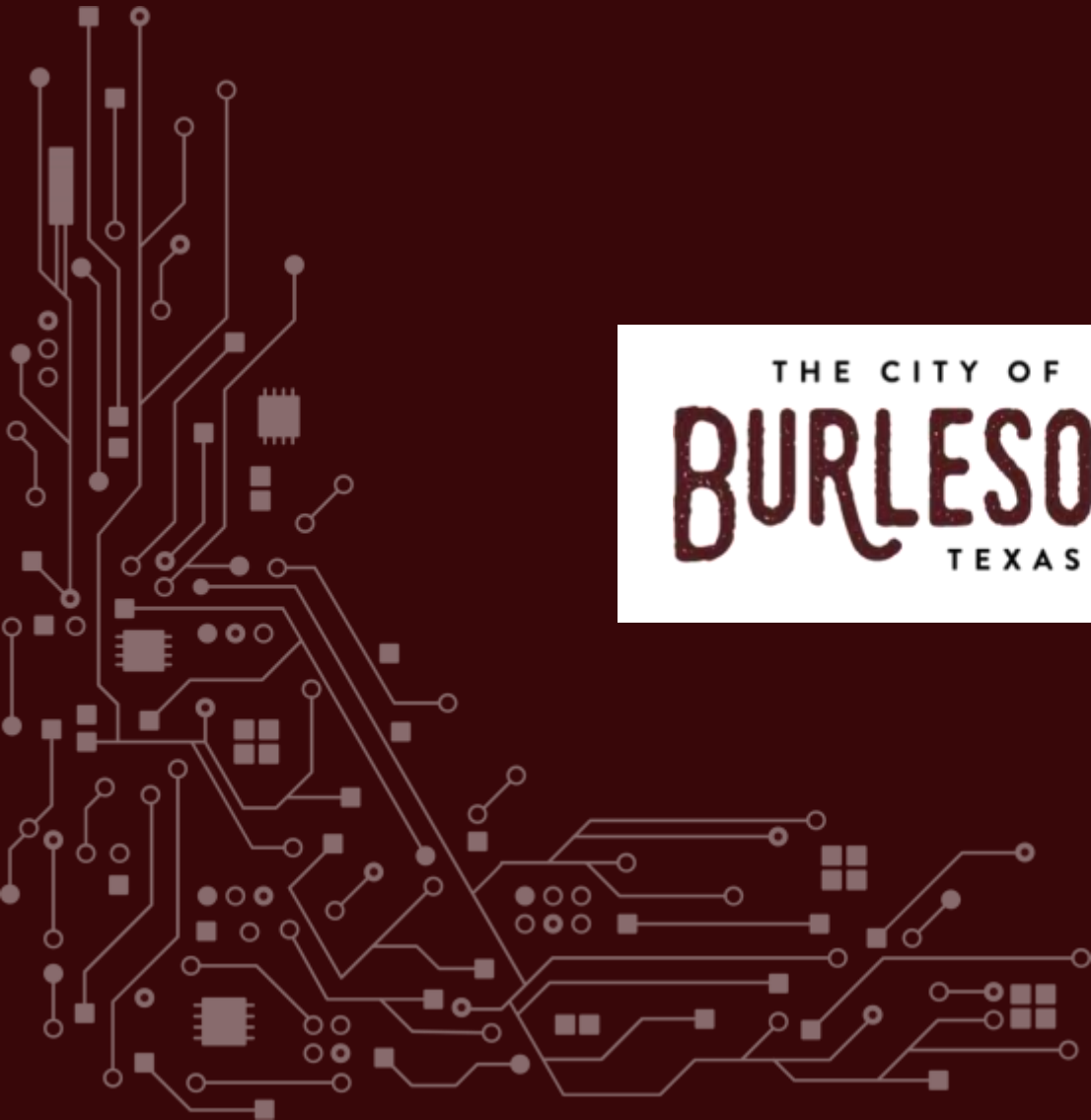


# INCODE SOFTWARE ANNUAL RENEWAL





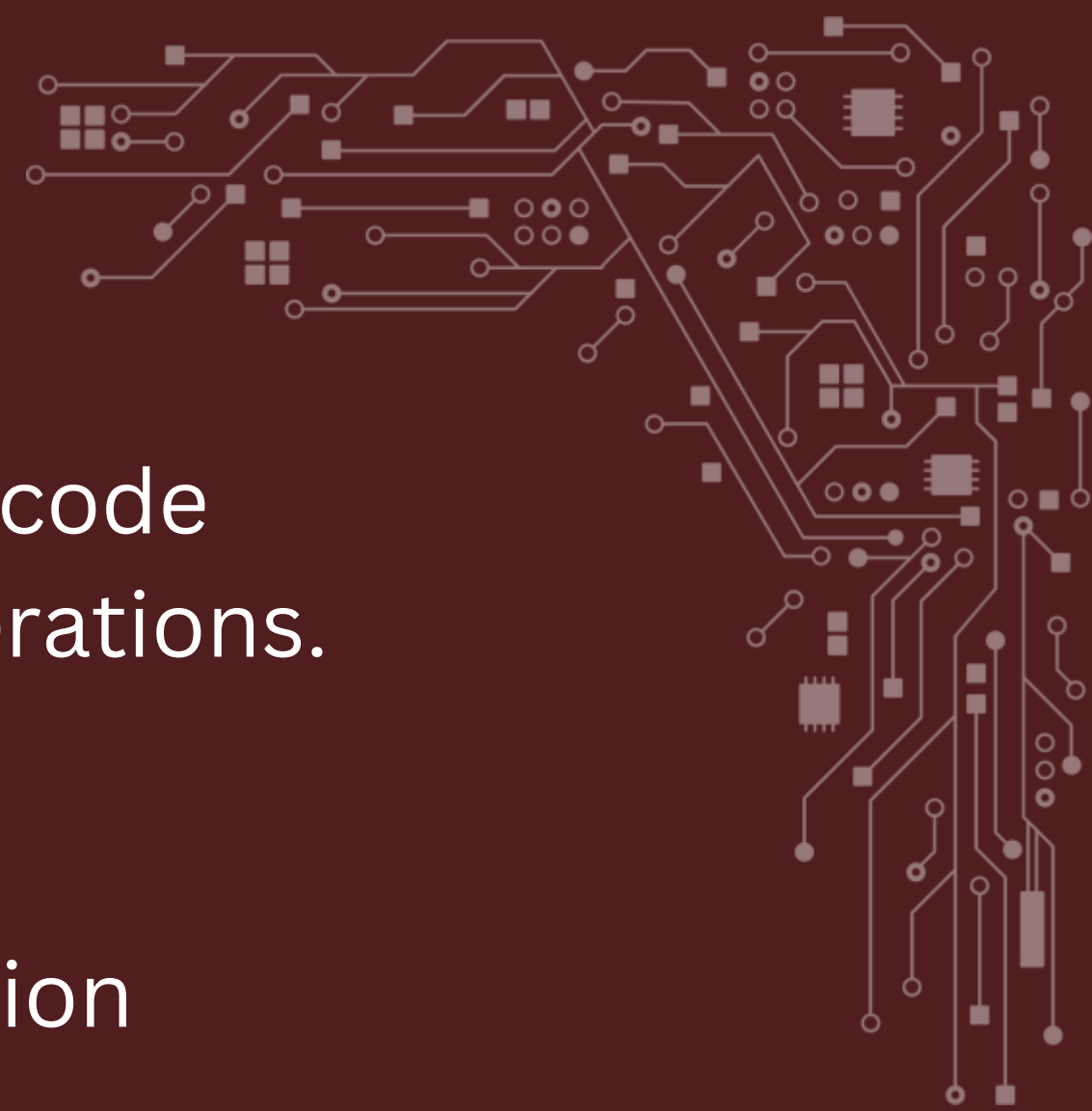
# Background

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In 2016, the City began using Tyler Technologies' Incode software to oversee the municipal court's daily operations.

The system helps with the following:

- Court dates, fines, judgments and record retention
- Online payments for fines
- Jury Management



The contract amendment will enable the City to keep the software current and enhance its support.

Annual software maintenance coverage includes:

- Extended support for various modules
- Software upgrades
- Software patches



**BTX** **Recommendation**

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Approval of a contract amendment with Tyler Technologies for maintenance and support of their Incode software for 3 years in the amount of \$125,594.

The funds have been budgeted in the IT Support Fund.



Q A

