



# Information Technology

## One Solution Public Safety Software Annual Maintenance

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City Council

November 14, 2022

# One Solution Public Safety Software

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The City purchased One Solution Public Safety software from Central Square in October 2008, including the following modules that support the City of Burleson Public Safety Departments and Consortium.

- Computer-Aided Dispatch (CAD)
- Records Management System
- Mobile Field Reporting
- Property & Evidence
- Crime Analysis



# One Solution Public Safety Software

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The annual software maintenance fees cover extended software support, upgrades, and software releases for up to the next three years.

Continuing maintenance on the current software application is needed while the City transitions to its next public safety software package, which is expected to start in February 2023 and will replace all functionalities in One Solution for the City.

# One Solution Public Safety Software

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The annual cost for One Solution is expected to decrease as modules are activated in the new CAD system, and we can choose not to renew should the CAD be implemented in less than three years.

The One Solution software accommodates multiple agencies in the area that are a part of the Public Safety Consortium.

Each of those agencies pays for their individual software licenses and pays a portion to the consortium to cover the annual software maintenance fees for the core software.

# One Solution Public Safety Software

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The contributions of these members total \$30,000, which goes to the annual software maintenance fees each fiscal year.

## Public Safety Consortium Members:

- Alvarado PD
- Joshua PD
- Grandview PD
- Venus PD
- Keene PD
- Cleburne PD
- Johnson County Sheriff's Office
- Emergency Services District (ESD)

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## Staff Recommendation:

- Approve the minute order with Central Square for annual software maintenance of One Solution Public Safety software for up to three years in the amount not to exceed \$ 552,268.35.

# Questions / Comments

