CIVICPLUS ANNUAL RENEWAL



Information Technology









• City council approved a 5-year contract with CivicPlus in October 2021 for services, include annual support, maintenance, and hosting fees

• Benefits of using CivicPlus: enhanced public engagement, streamlined operations, increased transparency, and reliable technical support

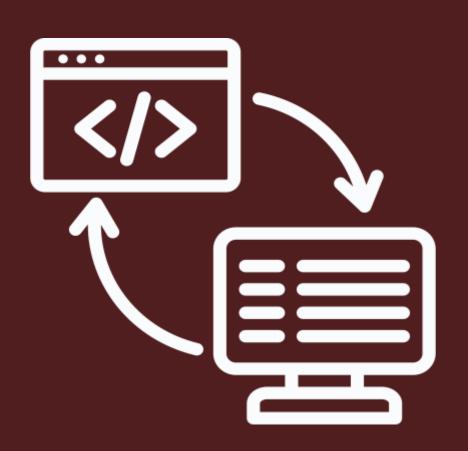
• Partnership aims to strengthen digital services and improve the overall community experience



Action

We are making an amendment to the contract to raise the total amount by \$29,453.40. This adjustment is necessary to accommodate the increased software costs for the final two years of the contract.

The increase will help us continue to receive annual software maintenance coverage for modules, upgrades, and patches.



Recommendation BIX

Approval of an amendment to the CSO#1889-10-2021 contract to increase the total contract amount by \$29,453.40 for the service and license renewal agreement with CivicPlus to include annual support, maintenance, and hosting fees for our city website.

