
City Council Regular Meeting

DEPARTMENT: Information Technology

FROM: Hugo Rodriguez, Deputy Chief Technology Officer

MEETING: August 18, 2025

SUBJECT:

Consider and take possible action on a 5-year contract with Motorola Solutions, Inc., for ASTRO 25 Advanced Services software through a cooperative purchasing agreement with DIR contract (DIR-CPO-5433) in the amount of \$327,572.39. *(Staff Contact: Hugo Rodriguez, Deputy Chief Technology Officer)*

SUMMARY:

ASTRO® 25 Advanced Services enhances the Motorola ASTRO® 25 radio system by providing a robust suite of support and security tools designed to ensure the ongoing reliability and performance of mission-critical communications. Since 2019, the City has relied on these services, which include ASTRO System Monitoring, Managed Detection and Response (MDR), Network Event Monitoring, and ASTRO Connectivity Service (ACS) to support Remote Security Update Service (RSUS) and system health tracking. Additional features include Remote Technical Support, Network Hardware Repair, Security Update Service (SUS), On-Site Infrastructure Response, and Annual Preventative Maintenance. Together, these components deliver proactive system oversight, fast issue resolution, and enhanced cybersecurity protections tailored for public safety environments.

This service will be procured through a cooperative purchasing agreement with DIR under a five-year contract and will be budgeted annually through the Support Services Fund. This approach ensures ongoing access to critical features, system monitoring, and technical support while allowing for consistent financial planning and oversight throughout the contract term.

RECOMMENDATION:

Staff recommend approval of a 5-year contract with Motorola Solutions, Inc., for ASTRO 25 Advanced Services software in the amount of \$327,572.39.

PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

REFERENCE:

N/A

FISCAL IMPACT:

Proposed Expenditure/Revenue: \$327,572.39
Account Number(s): 6108001-63506
Fund: Support Services Fund
Account Description: Computer Software M&R

STAFF CONTACT:

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