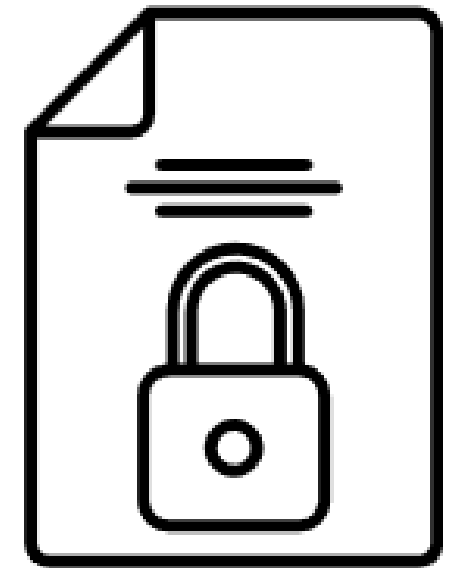


ASTRO 25 ADVANCED SERVICES CONTRACT





Background

ASTRO® 25 Advanced Services has provided a comprehensive suite of support and cybersecurity tools since 2019, enhancing the performance, reliability, and security of the Motorola radio system that supports our Public Safety teams.

Key Components:

- ASTRO System Monitoring – Real-time oversight of system performance and health
- Managed Detection and Response (MDR) – Proactive threat detection and response
- Network Event Monitoring – Alerts and tracking of network anomalies
- ASTRO Connectivity Service (ACS) – Supports RSUS and system data connectivity
- Remote Technical Support – Expert assistance without the need for on-site visits
- Network Hardware Repair – Timely repair of system hardware components
- Security Update Service (SUS) – Delivery of critical security patches
- Remote Security Update Service (RSUS) – Secure, remote patch deployment
- On-Site Infrastructure Response – Field support for system restoration
- Annual Preventative Maintenance – Scheduled inspections and servicing to prevent issues





Action

- Ensures continued support, updates, and ongoing enhancements to the system

Budgeted across five fiscal years:

FY26: \$62,332.87 (Within Budgeted Amount)

FY27: \$63,861.30

FY28: \$65,450.87

FY29: \$67,104.04

FY30: \$68,823.31

Total amendment amount: \$327,572.39



Action

Consider and take possible action on a 5-year contract with Motorola Solutions, Inc., for ASTRO 25 Advanced Services software through a cooperative purchasing agreement with DIR contract (DIR-CPO-5433) in the amount of \$327,572.39.



Recommendation

Staff recommend approval of a 5-year contract with Motorola Solutions, Inc., for ASTRO 25 Advanced Services software through a cooperative purchasing agreement with DIR contract (DIR-CPO-5433) in the amount of \$327,572.39.



