

# Library Marketing & Community Engagement

Library Advisory Board June 24, 2025



# Social Media Highlight: February

Our Adult Spelling Bee post was very popular this month.

It reached 13.6K Facebook users and received 29 reactions.





## Social Media Feedback: February is Love Your Library Month, so we asked our users why they love their library.





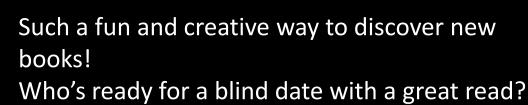
Burleson Public Library has so much to offer their community.

All the events are fun and free, the staff is amazing and the selection of books, magazines and all the periodicals y'all have is incredible. Grateful for my Burleson Library!



Love this blind date with a book shelf!! Reading books I never would have picked up.

Love the library; nicest staff with clever displays, fun programs and events, and of course access to so many books



Local Life Magazine



## Social Media Feedback: February is Love Your Library Month, so we asked our users why they love their library.





All the events y'all host are amazing!

Love the kid library crew

This library continues to be a stand out department with a staff that cares for all of our citizens and brings programs for everyone.

Beware first lines..."The man in Black fled across the Desert, and the Gunslinger followed"...Because they turn into series...And I'm still reading it.



The staff is always so friendly and helpful

#### Social Media Highlight: March

The community was excited about our Craft Supply Swap last month. This post reached 9.6K Facebook users and received 30 reactions.



Looking to try a new craft but don't want to invest a lot of money until you know if it works for you? Are you looking to downsize or move and have beautiful craft related items that need a new home? Come visit our swap!

Items for the 'Craft Supply Swap' may be dropped off at the Burleson Public Library March 17-26, during normal operating hours.

Please only bring items that are in good condition that you would want to bring home. Then, come and "shop" on March 29, from 9:00 a.m.-Noon, whether or not you donated any items.







# BIX

### Social Media Feedback: March's Craft Supply Swap



Leia has been sewing since we came back!! We even scored a cute box to keep her supplies a little organized

Thank you for hosting the swap! I look forward to trading some supplies at the next one.

This is an awesome idea! I will be suggesting this to my local library!

It was a great event! Thank you to everyone who donated craft supplies.

My 10yo daughter just bought a sewing machine with her own money and was able to get fabric at this event to practice little projects! Thank you so much!!

It was really nice meeting other crafters...maybe even picking up a few new hobbies









On the Friends of the Library Craft Fair:

We had so much fun! Thanks for letting 'my kids' be a part of it!

We enjoyed the craft sale at the Senior Center, made sure to contribute to support the Library, bringing home a few treasures. Lunch available on site, & free frozen custard from Andy's. On Libby, CloudLibrary and hoopla:

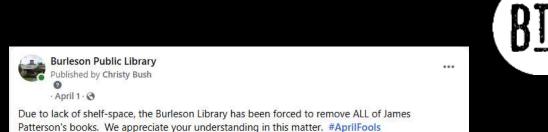
Thank you for offering these. I use one of them almost daily.

A really awesome resource we love using!



#### Social Media Highlight: April

Library staff had a little fun with April Fools Day this year. This post reached 12.2K Facebook users and received 367 reactions.





Due to lack of shelf-space, the Burleson Library has been forced to remove ALL of James Patterson's books. We appreciate your understanding in this matter.



\*\*April Fools\*\*

### Social Media Feedback: April





I'm so proud of the people at this library

On the disc golf kit: This is awesome!

On the pollinator garden:

Love this 💚

When needed books are the perfect remedy

Thank you to all of you! #loveyourlibrary

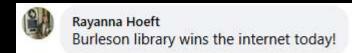
On the teen April Fools program:
My kids loved doing this, they didn't know what to expect with it being April Fools. Did not disappoint!

Thank you all for what you do for the community



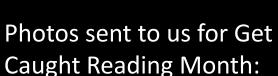
### Social Media Highlight: May

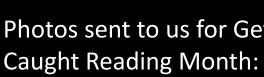
This fun post about texting reached 21.8K Facebook users and received 250 reactions. Our followers love library humor.





#### Social Media Feedback: May







Bringing the community together through art and imagination!

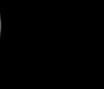




BIX

On the HEB grant: Congratulations to the best Library in Texas!







We love our community library







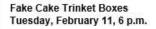
Goal: to provide general information to a broader audience in the city of Burleson each Friday. These items are also included in the City Manager's Weekly Report to City Council.

- Feb 7: Stuffie Vet Clinic, Fake Cake Trinket Boxes
- Feb 14: Achievement of Library Excellence Award
- Feb 21: Project Prom
- Feb 28: Adult Spelling Bee, Evening Storytime
- Mar 7: Pi-Day Pi-K
- Mar 14: Hunger Games Trivia Night
- Mar 21: Library Giving Day, Craft Supply Swap
- Mar 28: Library Giving Day

#### **Burleson Public Library Programming**

Stuffie Vet Clinic Saturday, February 8, 10 to 11:30 a.m.

Does your stuffed animal need a checkup? Bring your favorite plush pal to the Burleson Public Library's Stuffie Vet Clinic on Saturday, February 8. This fun, come-and-go event will feature a small craft and various stations to make sure your stuffie is healthy from head to tail. All ages are welcome to attend—no appointment necessary.



Join the Burleson Public Library for a fun and creative evening making fake cake trinket boxes. Participants will decorate small boxes to look like vintage cakes using spackle and craft supplies—no baking required. This event is for ages 18+ only, and supplies are limited, so be sure to arrive on time. Don't miss out on this sweet craft night.

Follow the Library on Facebook





Follow the Library on Instagram





Goal: to provide general information to a broader audience in the city of Burleson each Friday. These items are also included in the City Manager's Weekly Report to City Council.

- Apr 4: A Special Donation to the Library
- Apr 11: National Library Week, Teen DIY Easter Eggs
- Apr 18: Mad Scientist Party, Zine Night
- Apr 25: National Library Week (featuring Betsy Kocsis, a library volunteer), Stories & Snacks, Teen Fairy Gardens
- May 2: Pickleball Kit
- May 9: Employee of the Quarter, AARP Tax Filing Statistics, Summer Reading Club, Evening Storytime
- May 16: Cliburn Adopt-a-Competitor Concert, Family Game Night, Human Trafficking Awareness, DIY Sprinkler Repair
- May 23: Summer at the Library grant, Human Trafficking Awareness, DIY Sprinkler Repair
- May 30: Collaborative Art Day, DIY Sprinkler Repair

#### **Burleson Public Library News**

#### A Special Donation to the Library

On Monday, March 31, the library received a very special donation from Barry Phillips. Barry presented the library with a copy of Saving Lucky, an autobiographical picture book by Amon G. Carter III, which tells the true story of a rescued bird given a second chance at life.

Barry, a Burleson native, is a two-time Emmy Award-winning art director for the PBS television series *Wishbone* and wrote the review featured on the book's back cover. He is also the owner of the Renfro-Clark House, which holds historical significance as the site of Burleson's first



library. The house is beautifully depicted in the mural decorating the children's area of the library, making this donation even more meaningful.

The library is grateful for this generous contribution and the opportunity to share this inspiring story with the community. Request the book here.

### Email Marketing Campaigns: Monthly Newsletter

Goal: to provide general information to library users, sent to approximately 11,000 patrons monthly.

- 44.7% open rate
- February featured CityFest, AARP Tax-Aide and Baking Kits.
- March featured the Achievement of Library Excellence Award, The Friends of the Library Craft Fair and 3D pen kits.
- April featured National Library Week, Library Giving Day and the disc golf kit.
- May featured Summer Reading Club, Cliburn Adopt-a-Competitor, and the pickleball kit.
- Each issue also features the 10 to Try challenge for that month, along with program highlights.





#### Email Marketing Campaigns: Monthly Programs

Goal: to provide age-specific program information to subscribers monthly.

Adult Programs: 248 subscribers

62.5% open rate

Teen Programs: 265 subscribers

57.6% open rate

Children's Programs: 918 subscribers

60.6% open rate

Library program attendance is up 13% from last year.







#### **DIY Floral Lanterns**

Tuesday, May 6 4:30 to 5:30 p.m.

Teens ages 10 and up can join us to make their own spring themed floral lantern.

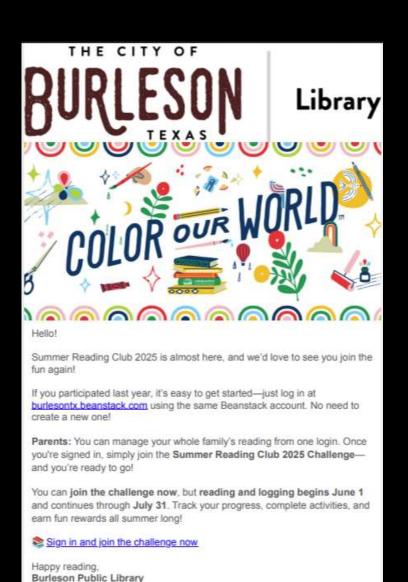
## Email Marketing Campaigns: Summer Reading Club

Goal: to encourage last year's Summer Reading Club participants to sign up again this year.

Sent to 219 cardholders who participated in the library's 2024 Beanstack challenge.

The message had a 64% open rate, and 648 individuals have signed up for the 2025 Summer Reading challenge as of June 6.

This is a 44% increase in participation over last year.



### Email Marketing Campaigns: New Cardholders

Goal: to provide information to new cardholders and keep them engaged with the library. This is a series of 6 emails sent over the first 3 months.

- 1. General information, welcome to the library
- 2. Library of Things, we check out more than just books
- Digital library
- 4. Programs and events
- 5. Online learning, tutoring and reading recommendations
- Useful tips, how to get the most out of your library card

52% of new cardholders are still using their library card after one year. That is 2% higher than the average among our library peers.



Library



Sure we have books, but

### MORE THAN BOOKS

BURLESON ....

Check out our Library of Things collection!

Your library card allows you to check out a variety of items for all ages and interests.\*

- Wi-Fi hotspot
- · Graphing calculator
- · Knitting kit
- · Crochet kit
- · Date night kits
- Telescope kit
- 3D pen kit
- · Disc golf kit
- Camping gear (tent, stove, chairs, hammock)
- Pickleball kit

Canada and a secondar a

### Email Marketing Campaigns: Inactives & Occasionals

Goal: to re-engage lapsed users or occasional users and get them to use their library card.

- Check out Libby
- Check out cloudLibrary
- Featured new titles

In the past 3 months, 422 occasional users and 85 inactive users have re-engaged with the library after receiving one of these messages.



#### Email Marketing Campaigns: Library Patron Clusters

Goal: to keep library users engaged by showing them relevant new titles, sent monthly.

- Bedtime Stories: users who check out children's print materials
- Page Turners: users who check out adult print
- Digitarians: users who check out adult digital

In the past 3 months, 1,675 users have used their library card within 7 days after opening one of these messages.











Goal: to get new Burleson residents to sign up online for a library card.

365 postcards were mailed out from February to May.

Library card sign ups are up 11%.



# Community Engagement: Friends of the Library Annual Membership Meeting



Deputy Director Sara Miller addressed the Friends of the Library annual membership meeting on February 20.

She shared information about library services and programs, the library's master plan and facility study, and how members of the community can get more involved with the library.



### Community Engagement: Summer Reading Club School Outreach



Youth Services Librarian Becky Fowler visited 7 elementary schools and spoke to 31 different groups about Summer Reading Club.

Every school received Summer Reading bookmarks, and Burleson ISD shared our Summer Reading challenge and program calendar with all of their students in grades PreK-5.





#### Community Engagement: Chamber of Commerce

Community Engagement Librarian Amanda Cadenhead currently serves as a Chamber of Commerce Ambassador.

During the months of February and March, she represented the library at 15 ribbon cuttings for new businesses. She also attended the Burleson Business Showcase (along with the Friends of the Library) and the monthly meetings.

Chamber Network at Night was at Elk Creek Assisted Living and staff created library cards for residents during the visit.

At Business over Breakfast, Amanda spoke about library services and programs.





### Community Engagement: Other organizations

The Community Engagement Librarian also represented the library at:

- Old Town Business Association
- Johnson County Hunger Coalition
- Public Library Managers of North Texas



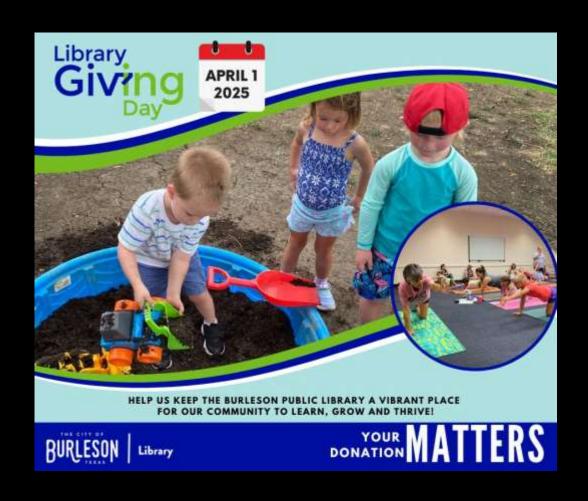


### Community Engagement: Library Giving Day

Library Giving Day is a national fundraising event held each April that encourages people who value libraries to support them financially. The Friends of the Library participated this year for the first time.

The City's Marketing and Communications staff created publicity for social media, enewsletters and our website. HEB sponsored yard signs and bookmarks for all Texas libraries participating in the event.

The Friends of the Burleson Public Library raised \$6,843 as a result.





### Questions/Comments

Sara Miller

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