



11605 North Community House Road, Suite 300  
Charlotte, NC 28277

**AMENDMENT NO. 1  
TO MASTER SERVICES AGREEMENT EFFECTIVE OCTOBER 19, 2020**

This Amendment No. 1 ("Amendment No. 1") amends the Master Services Agreement effective as of October 19, 2020 ("Effective Date"), with a Launch Date ("Launch Date") of March 17, 2021 for Non-Utility Payments between City of Burleson ("Client") with a principal place of business located at 141 W Renfro Street, Burleson, TX 76028, and Paymentus Corporation, a State of Delaware Corporation with a principal place of business at 11605 North Community House Rd, Suite 300, Charlotte, North Carolina 28277 ("Paymentus"). Client and Paymentus are also referred to as "Party" and collectively as the "Parties." This Amendment No. 1 is effective at the time of the last to sign of the Parties.

**STATEMENT OF PURPOSE**

Client and Paymentus entered into the Agreement for electronic bill payment services;

The Parties currently desire to amend the Agreement to increase the Maximum Amount for Non-Utility Billing to \$25,000.

**AGREEMENT**

In consideration of mutual covenants contained herein, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Customer and Paymentus agree as follows:

1. **Amendment.** The Agreement is hereby amended as of the Effective Date of this Amendment No. 1 as follows:

1.1 Schedule A ("Schedule A") of the Agreement is hereby deleted and the new Schedule A attached here is substituted in lieu thereof.

1.2 The Parties now wish to amend Schedule A of the Agreement to modify the Maximum Payment Amount per Payment from \$10,000 to \$25,000

2. **Miscellaneous:**

2.1 This Amendment No. 1 is binding and inures to the benefit of the Parties and their respective successors and assigns.

2.2 All other terms and conditions of the Agreement not modified by this Amendment No. 1 remain in full force and effect.

2.3 This Amendment No. 1 may be executed in two or more counterparts, each of which shall be deemed to be an original, but all of which shall constitute one and the same instrument.

# Paymentus


11605 North Community House Road, Suite 300  
Charlotte, NC 28277

IN WITNESS WHEREOF, the Parties hereto have caused this Amendment No. 1 to be executed by their duly authorized representatives.

## CITY OF BURLESON, TX

DocuSigned by:  
By: Justin Scharnhorst  
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Printed Name: Justin Scharnhorst  
Title: Purchasing Manager  
Date: 8/31/2022

## PAYMENTUS CORPORATION

By:   
Printed Name: Peter Fanous  
Title: Senior Vice President  
Date: September 1, 2022



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**SCHEDULE A – PAYMENTUS FEE SCHEDULE**  
**TO THE MASTER SERVICES AGREEMENT**  
**BETWEEN CITY OF BURLESON, TX AND PAYMENTUS**  
**ABSORBED FEE MODEL FOR UTILITY PAYMENTS**

The Services will initially consist of the those indicated by a check box on the following table. The Paymentus Fee will be as specified below, and will be paid by the Client, unless designated as a User paid fee.

Check to Select the Channel	Channels	Advanced Services	Payment Methods & Channels	Paymentus Fee	Check if User Paid Fee
<input checked="" type="checkbox"/>	Instant Payment Network™	Customer Portal, Responsive One Time Payment Portal, e-Bill Presentment, Agent Dashboard, and Customer Engagement	All payment channels and methods offered under IPN such as PayPal, Venmo, PayPal Credit, Secure PDF Push, Chatbot, Advanced Notification Service (ECM), Text 2 Pay, Voice Assistants, Mobile Apps and others as offered by Payments from time to time	\$1.85 per transaction	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Direct Payments (Web, IVR, Recurring, Agent Assisted)	Customer Portal, Responsive One Time Payment Portal, e-Bill, Agent Dashboard	Qualified Discount Utility Credit, Debit  American Express  ACH/eCheck  Non-Qualified Utility Credit/Debit Card Transactions	\$1.85 per card payment  2.95% of amount paid  \$0.60  2.95% of total transaction amount	<input type="checkbox"/>

**Note:**

Maximum Amount per Utility payment is \$10,000.

Multiple payments can be made.

Chargebacks will be billed at \$9.95 per chargeback.

Paymentus may apply different limits per transactions for user adoption or to mitigate risk.



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**ABSORBED FEE MODEL FOR NON-UTILITY PAYMENTS**

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Check to Select the Channel	Channels	Advanced Services	Payment Methods & Channels	Paymentus Fee	Check if User Paid Fee
<input checked="" type="checkbox"/>	Instant Payment Network™	Customer Portal, Responsive One Time Payment Portal, e-Bill Presentment, Agent Dashboard, and Customer Engagement	All payment channels and methods offered under IPN such as PayPal, Venmo, PayPal Credit, Secure PDF Push, Chatbot, Advanced Notification Service (ECM), Text 2 Pay, Voice Assistants, Mobile Apps and others as offered by Payments from time to time	2.75% of amount paid	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Direct Payments (Web, IVR, Recurring, Agent Assisted)	Customer Portal, Responsive One Time Payment Portal, e-Bill, Agent Dashboard	Qualified Discount Utility Credit, Debit  American Express  ACH/eCheck	2.75% of amount paid  2.95% of amount paid  \$0.60	<input type="checkbox"/>

**Note:**

Maximum Amount per Utility payment is \$25,000. Multiple payments can be made  
Chargebacks will be billed at \$9.95 per chargeback.

Paymentus may apply different limits per transactions for user adoption or to mitigate risk.