

Artic Wolf Renewal

City Council Regular Session
January 21st, 2025



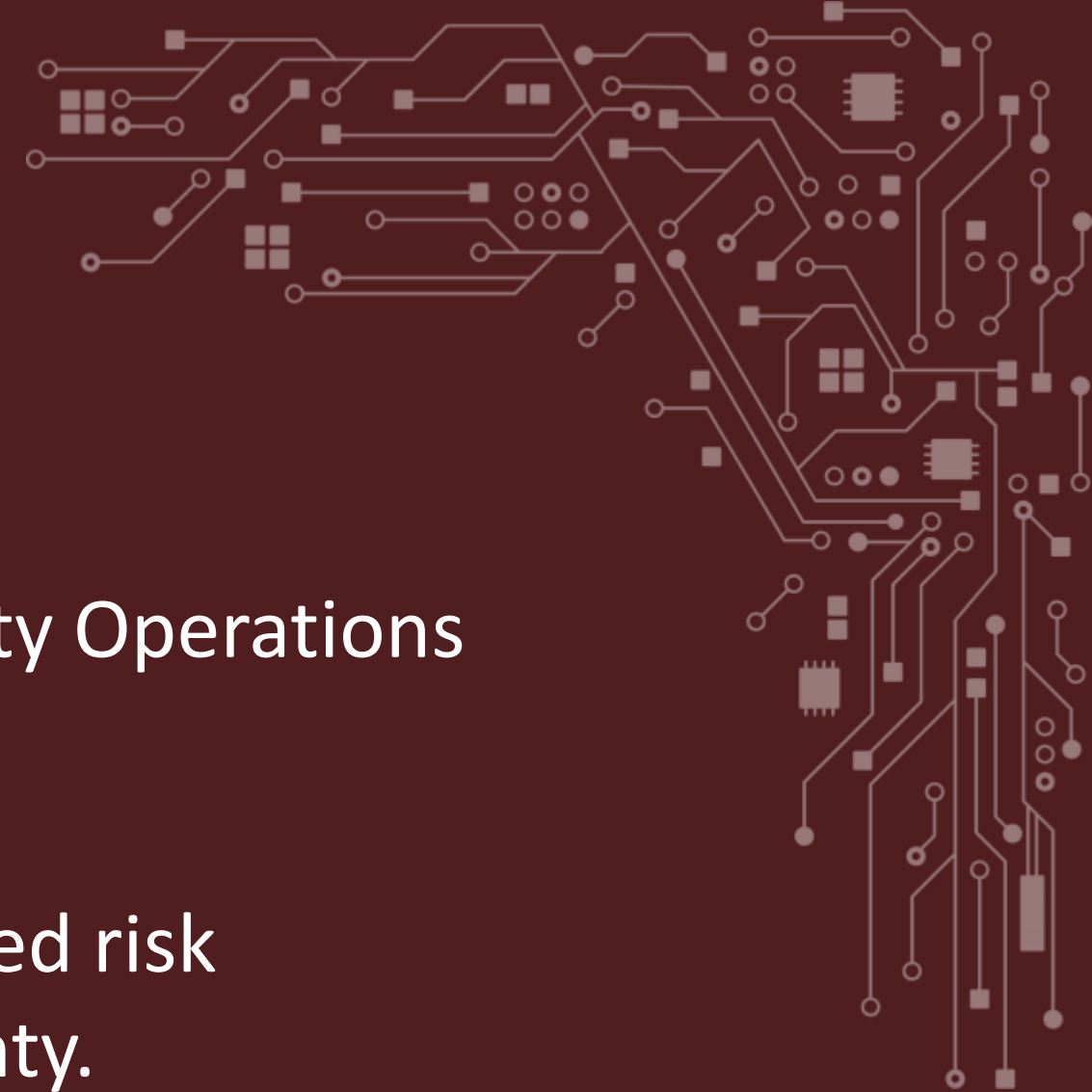


Overview

Arctic Wolf is the cybersecurity vendor the City uses for Security Operations Center as a Service (SOCaaS).

They provide managed detection and response (MDR), managed risk (vulnerability management), and a Security Operations Warranty.

Arctic Wolf's platform enhances the City's security posture by delivering 24/7 monitoring, threat detection, and incident response.



What Makes Artic Wolf Different?



Security Operations Platform UNIFY CYBERSECURITY

- Open XDR Architecture
- AI-Powered Detections
- AI-Powered Orchestration, Automation, and Response
- Native, third-party and network effect threat intelligence



Concierge Delivery Model MAKE SECURITY WORK

- 24x7x365 Coverage
- Proactive Security Guidance
- Tailored to Your Business Context
- Access to World-class Expertise



Security Journey OWN THE OUTCOME

- Continuous Posture Improvement
- Security Program Governance
- Demonstrate Improved Resilience
- Warranty & Insurability Benefits

SECURITY OPERATIONS



SECURITY OPERATIONS CORE

- Managed Detection and Response
- Security Journey
- Concierge Security Team
- Active Response
- Data Explorer Lite
- Log Retention
- Security Operations Warranty**
\$100k 3-year

SECURITY OPERATIONS PLUS

- Managed Detection and Response
- Security Journey
- Concierge Security Team
- Active Response
- Data Explorer Lite
- Log Retention
- Managed Risk**
- Security Operations Warranty**
\$500K 1-year
\$1M 3-year

SECURITY OPERATIONS TOTAL

- Managed Detection and Response
- Security Journey
- Concierge Security Team
- Active Response
- Data Explorer Lite
- Log Retention
- Managed Risk
- Managed Security Awareness**
- Incident Response JumpStart Retainer**

- Security Operations Warranty**
\$750K 1-year
\$1.5M 3-year



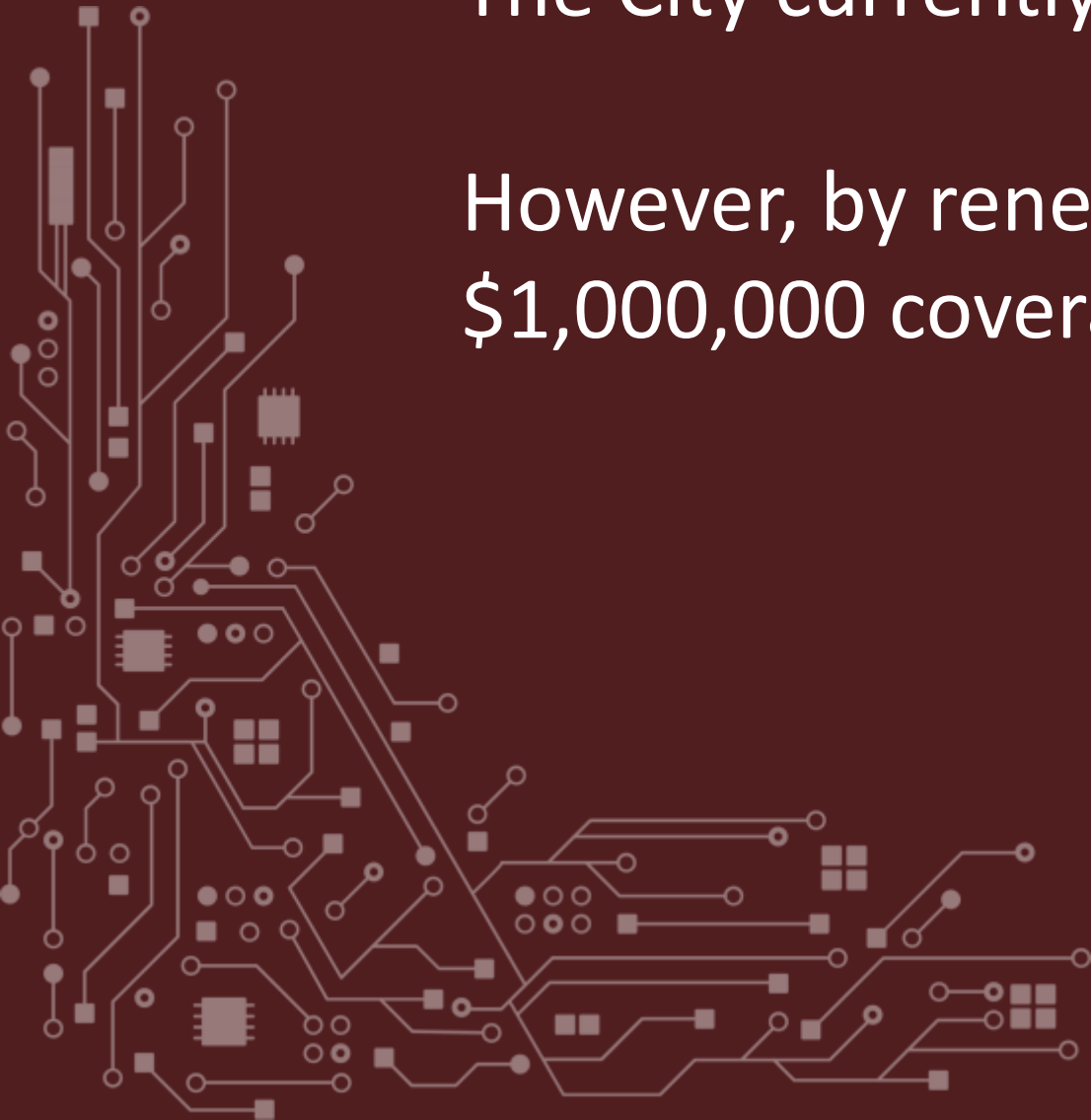


Security Operations Warranty

As part of our subscription, the Security Operations Warranty offers financial assistance in the event of a cybersecurity incident.

The City currently holds \$500,000 in coverage.

However, by renewing for an additional three years, we can qualify for the \$1,000,000 coverage plan without the need to add services.



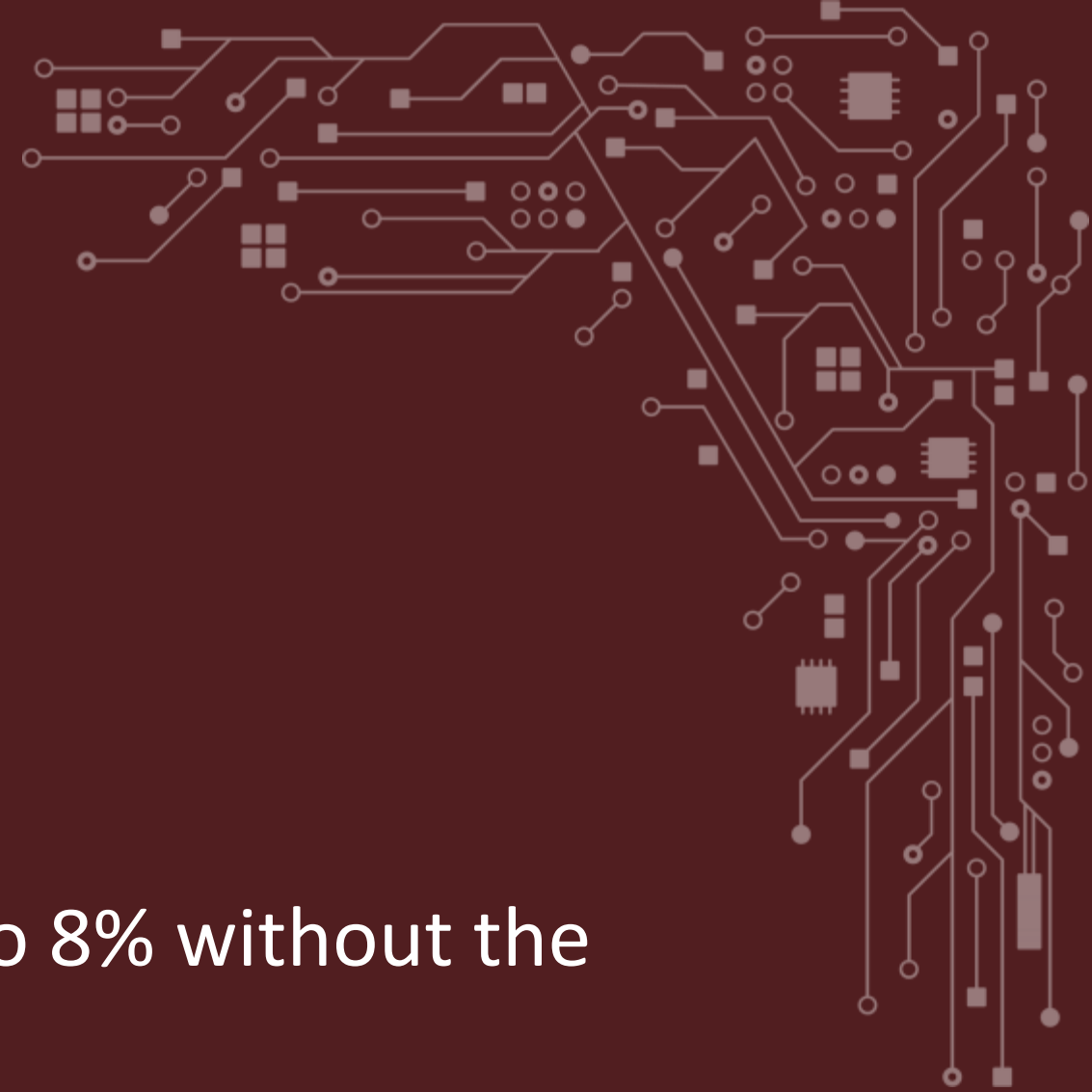
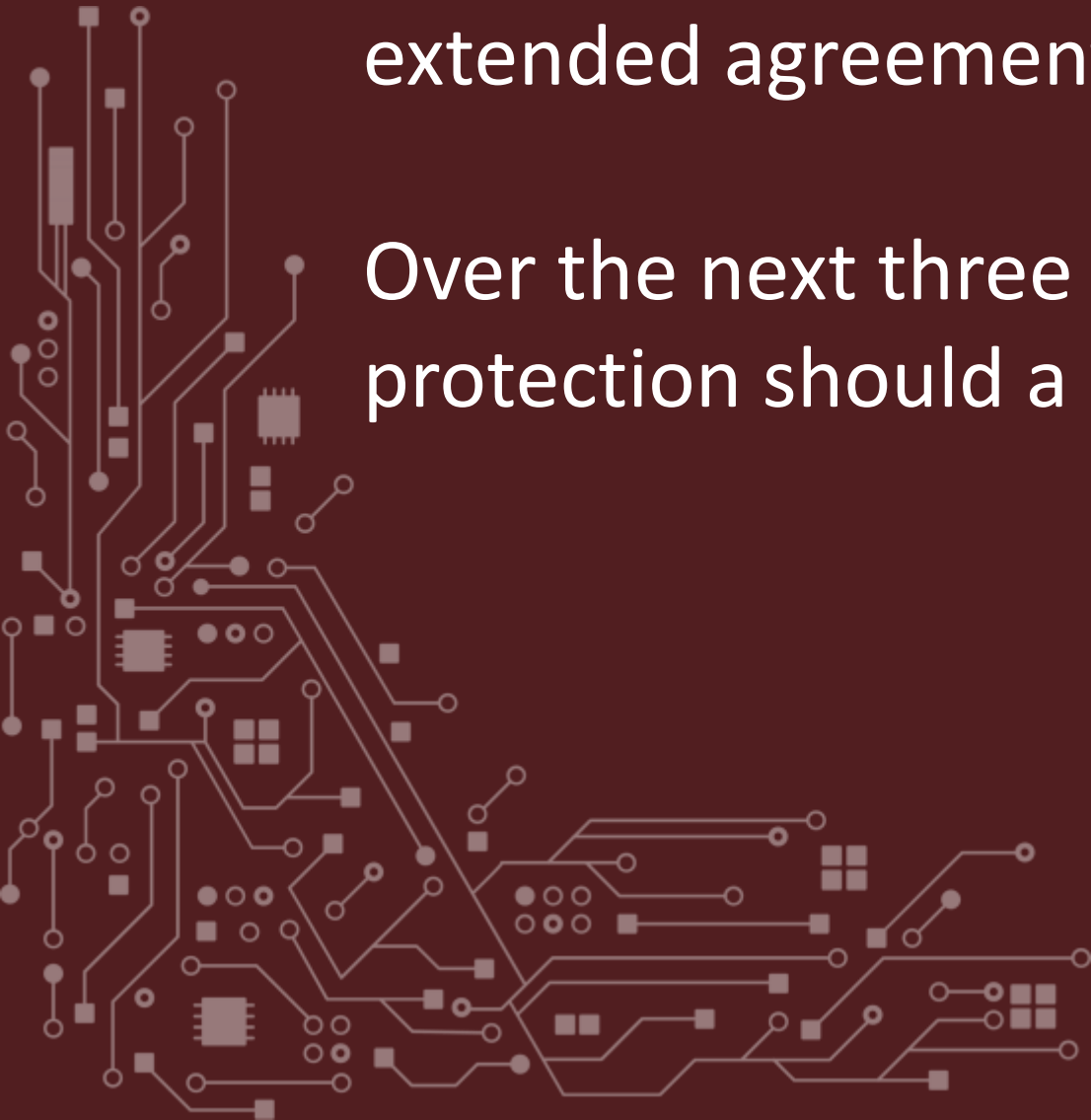


Renewal Info

The renewal is managed through SHI International Corp.

Early renewal will lock in a 5% annual rate increase, compared to 8% without the extended agreement.

Over the next three years, this will result in cost savings and stronger financial protection should a cybersecurity event occur.





Cost Breakdown

	Year 1	Year 2	Year 3	Total
New	\$114,510.06	\$120,232.49	\$126,244.11	\$360,986.66
8% increase	\$114,510.06	\$123,670.86	\$133,564.53	\$371,745.46
Savings		0	\$3,438.37	\$10,758.80



Staff Recommendation

Approval of a three-year contract with SHI International Corp to renew our Artic Wolf, Security Operations Center as a Service (SOCaaS) through a cooperative purchasing agreement with the Texas Department of Information Resources (DIR) in the amount of \$360,986.66

Q A

