
City Council Regular Meeting

DEPARTMENT: Information Technology

FROM: James Grommersch, Chief Technology Officer

MEETING: January 21, 2025

SUBJECT:

Consider and take possible action on a three-year contract with SHI International Corp to renew our Arctic Wolf, Security Operations Center as a Service (SOCaaS) through a cooperative purchasing agreement with the Texas Department of Information Resources (DIR) in the amount of \$360,986.66

SUMMARY:

Arctic Wolf is the cybersecurity vendor the City uses for Security Operations Center as a Service (SOCaaS). They provide managed detection and response (MDR), managed risk (vulnerability management), and a Security Operations Warranty. Arctic Wolf's platform enhances the City's security posture by delivering 24/7 monitoring, threat detection, and incident response.

As part of our subscription, the Security Operations Warranty offers financial assistance in the event of a cybersecurity incident. The City currently holds \$500,000 in coverage. However, by renewing for an additional three years, we can qualify for the \$1,000,000 coverage plan without the need to add services.

The renewal is managed through SHI International Corp, our current reseller. Early renewal will lock in a 5% annual rate increase, compared to 8% without the extended agreement. Over the next three years, this will result in cost savings and stronger financial protection should a cybersecurity event occur.

RECOMMENDATION:

Approval of the contract.

FISCAL IMPACT:

Proposed Expenditure: \$360,986.66

Account Number(s): 6108001-62030

Fund:610

Account Description: Computer Consulting Serv

STAFF CONTACT:

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