



Council Presentation Burleson Police Department

Response Times & Staffing Projections
May 18, 2026

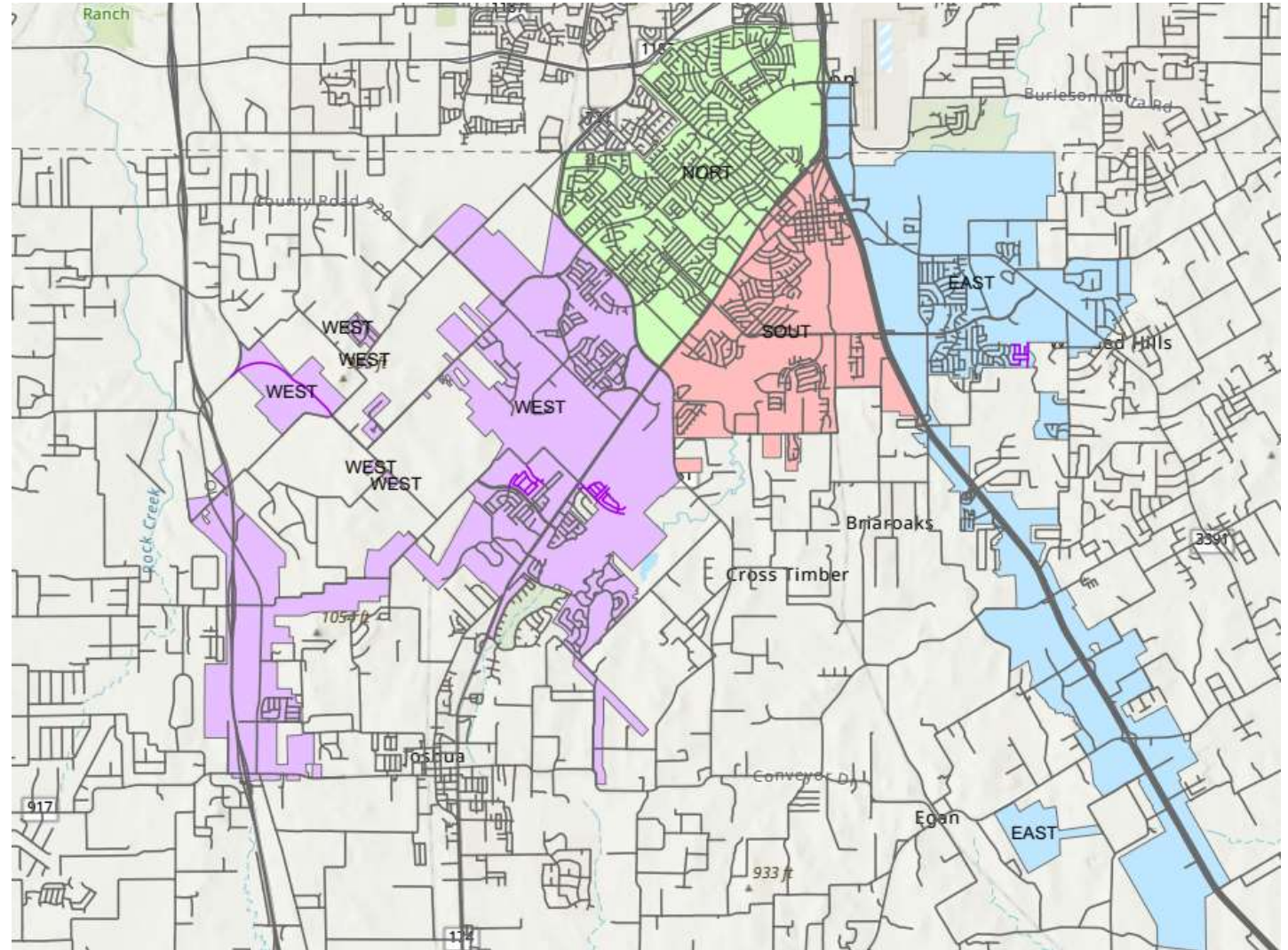
Chief Billy J. Cordell

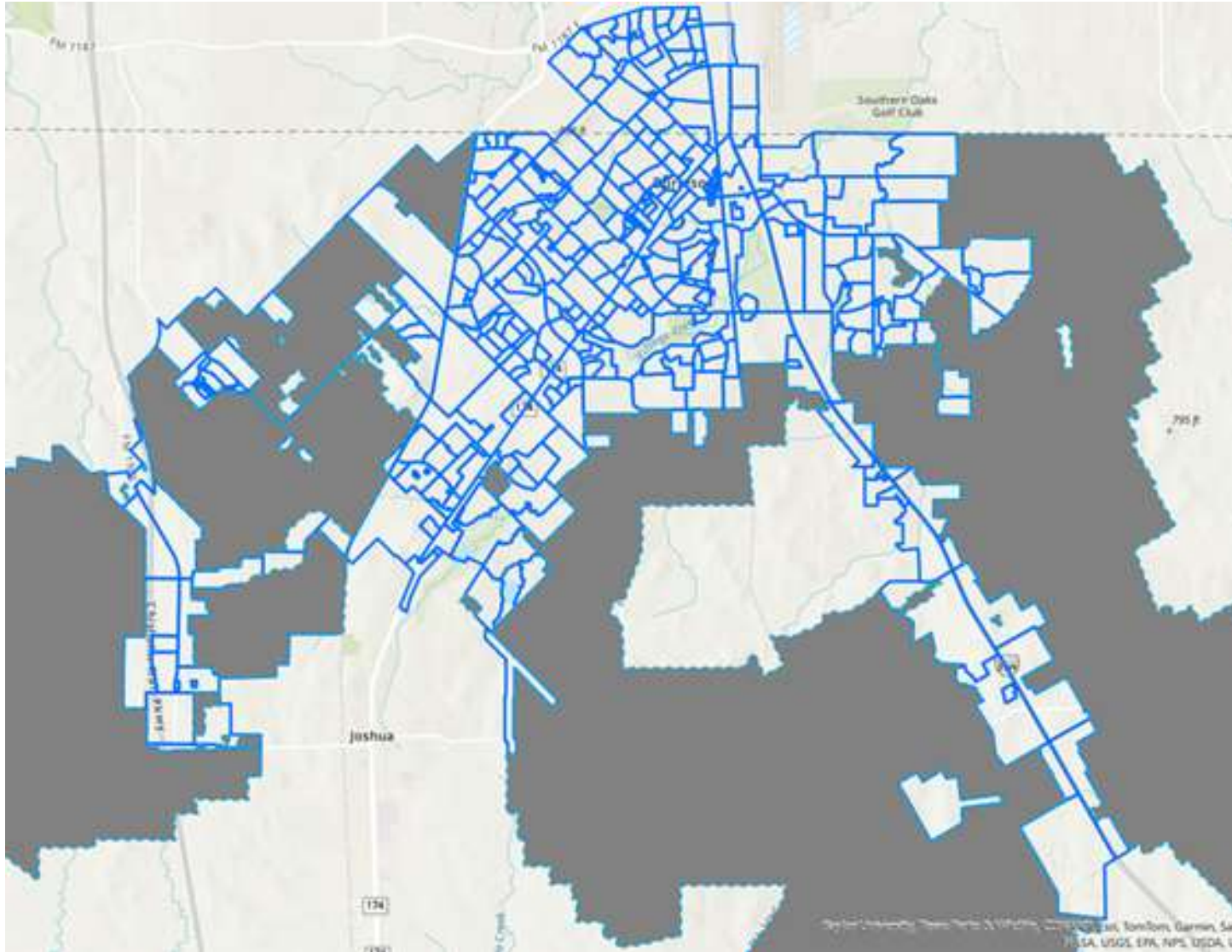
Beat Realignment

- An evaluation of the current police response model was completed in January 2024
 - Beat Realignment Committee:
 - Thirteen staff members representing all areas of the Department
 - Vetted and supported by all 90 sworn members of the Department
- District Model
- Police Reporting Areas (PRA)
- Beat Model
- District v. Beat comparison- calls for service
- Response times

Four District Model

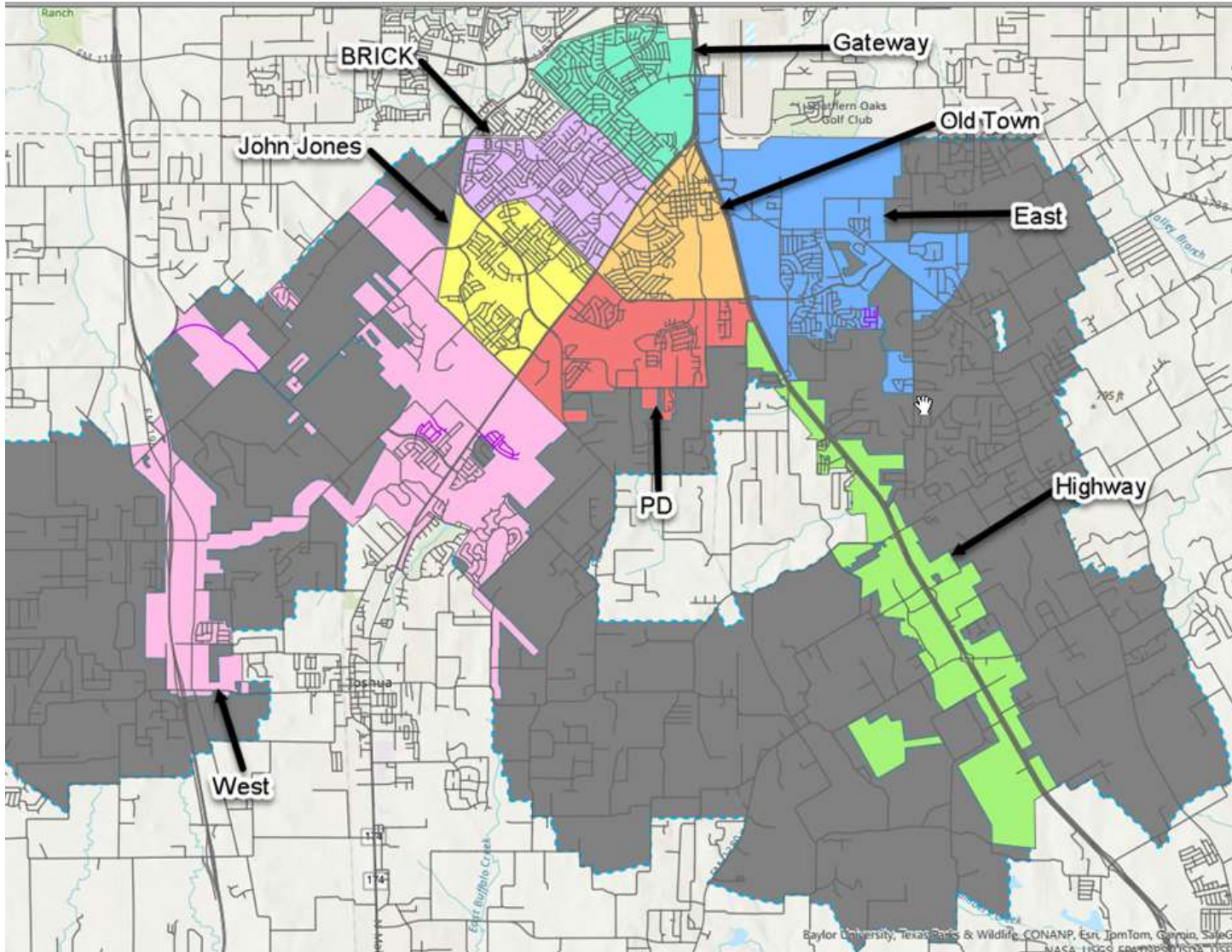
- Adopted by the Department in 1985
- Divides the city into four patrolling districts (North, East, South, and West)
- Growth within Burleson and the ETJ has made this model inefficient
- Call load is very disproportionate





Police Reporting Areas

- In 2018, the Department along with IT and GIS began creating Police Reporting Areas (PRA) for the city.
- PRAs are small geographical areas that sub-divide the city for future growth without compromising statistical validity
- There are currently over 400 PRAs



Eight Beat Model

Criteria for beat development:

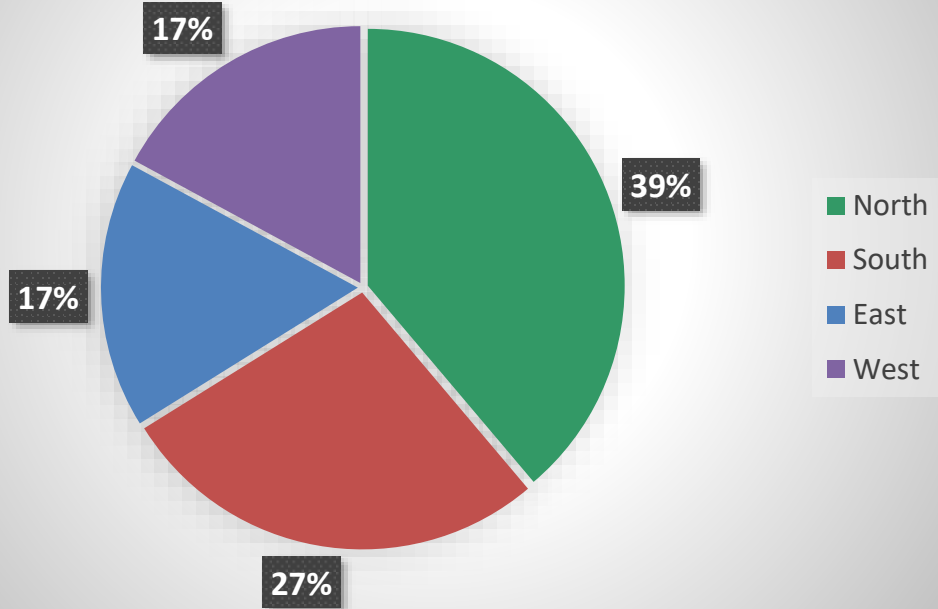
- Equitable service level to the community
- Equitable workload for staff
- Allows for future growth

Based on this criteria and supported by data, a total of eight beats were formed

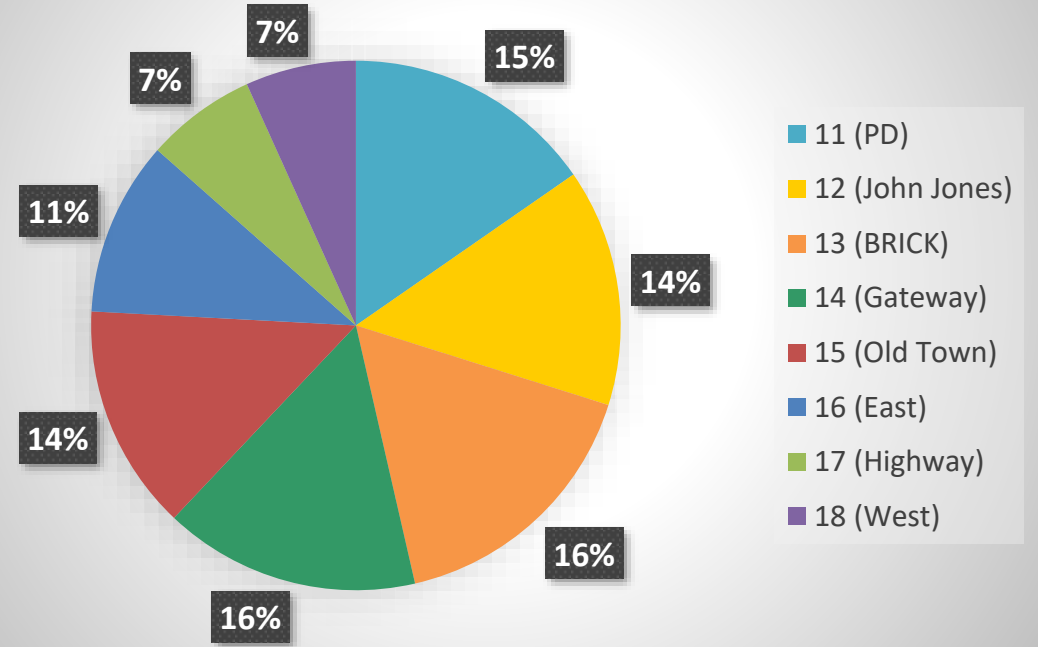
The committee members physically drove the beat to determine how long it would take to patrol the area

The committee presented the beats to all 90 sworn members of the department and made appropriate adjustments prior to finalizing the model.

Citizen Initiated 4 Districts

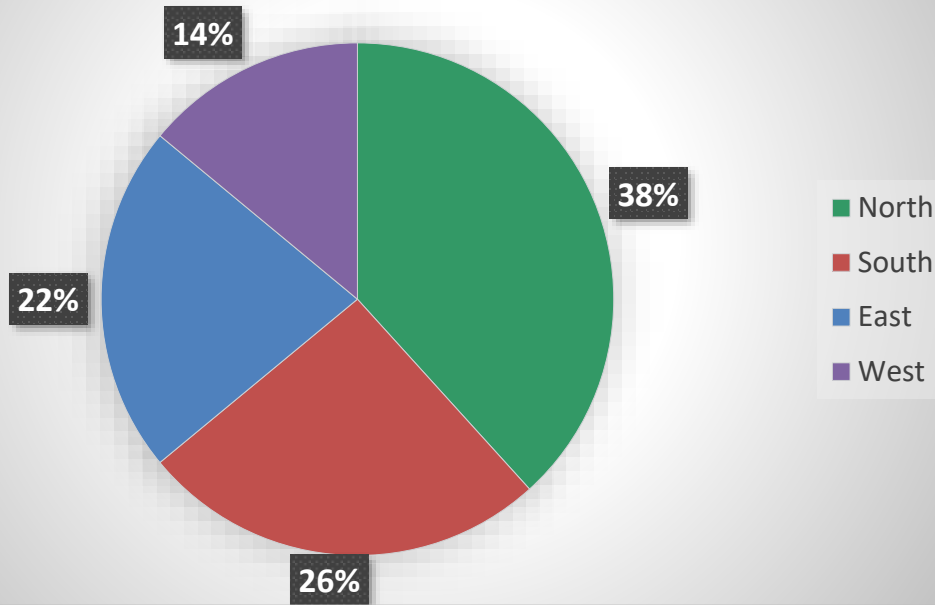


Citizen Initiated 8 Beats

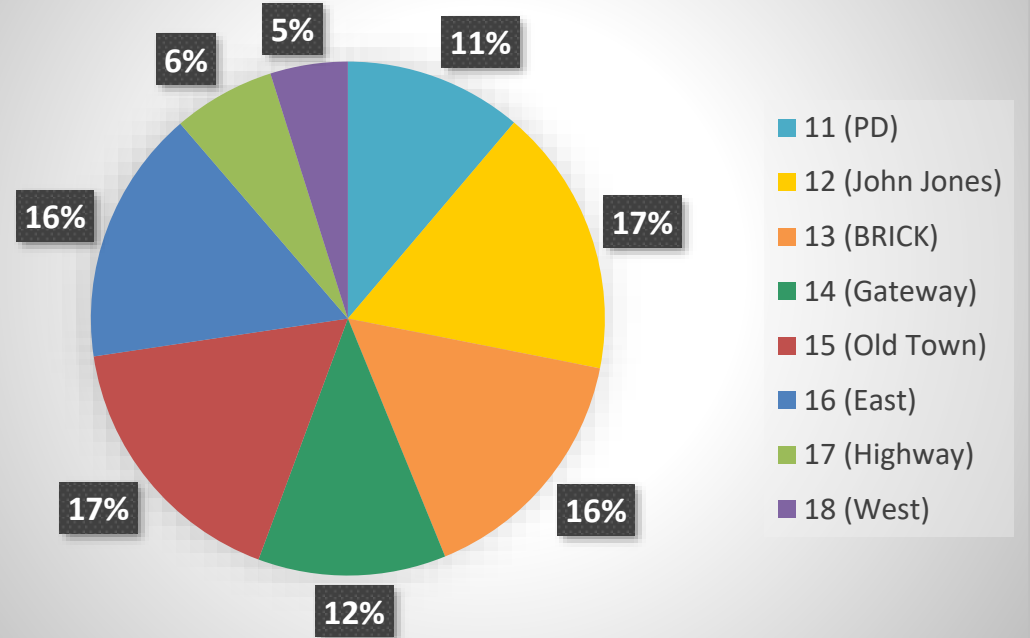


District vs Beat Comparison—Citizen-Initiated

Self Initiated 4 Districts



Self Initiated 8 Beats



District vs Beat Comparison—Self-Initiated

Four District Model

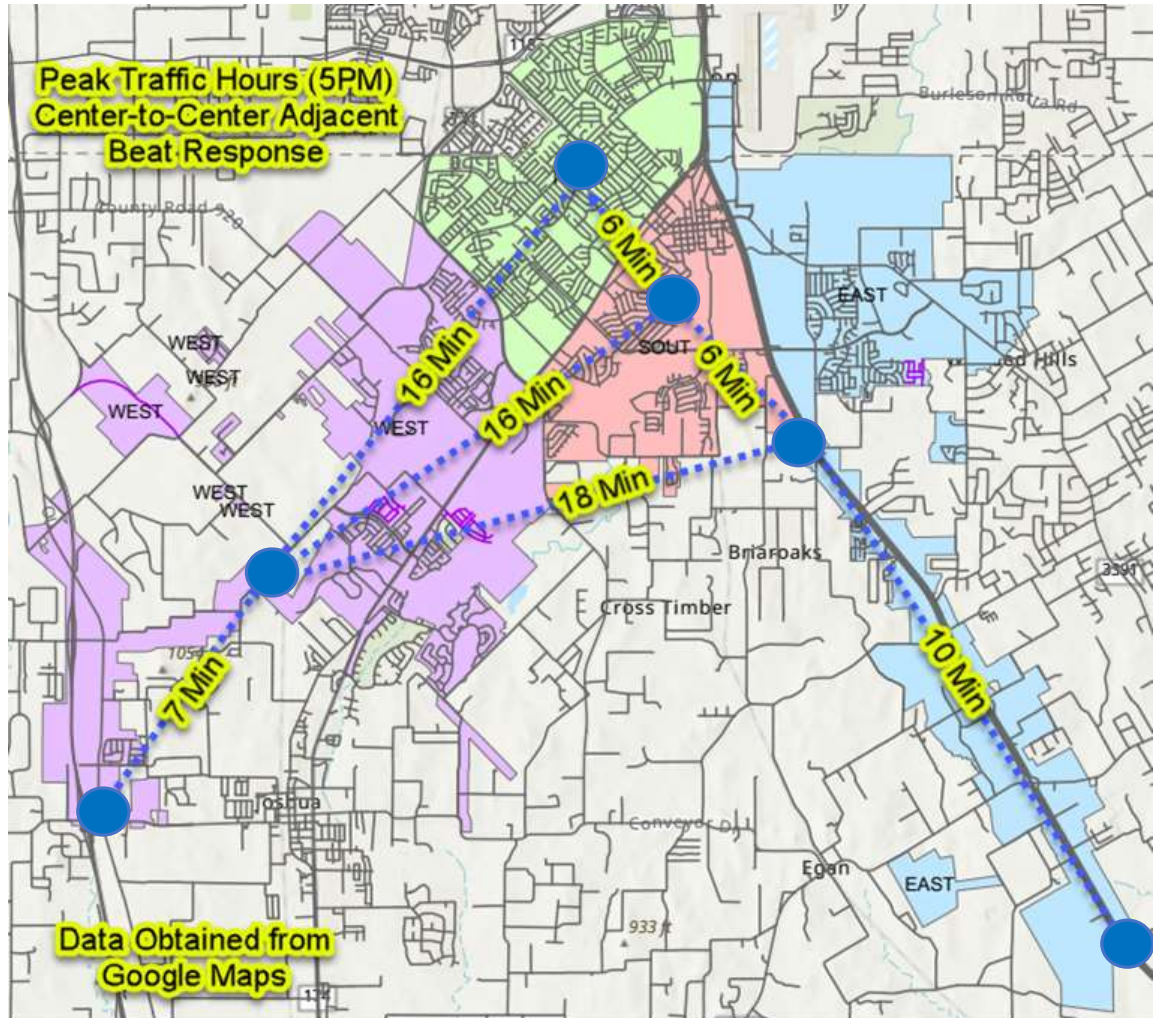
Average Current Response Time

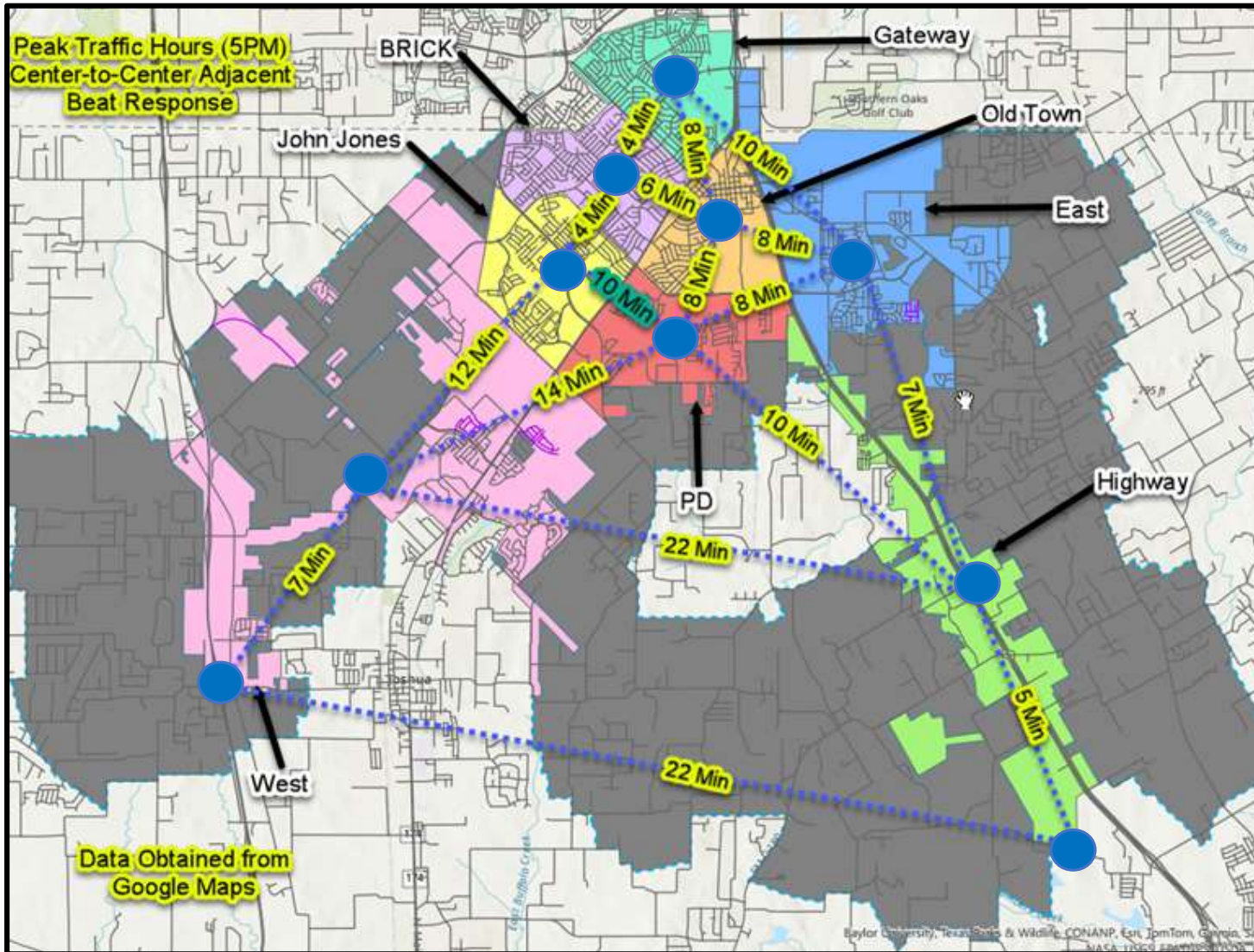
	Priority 1	Priority 2	Priority 3 and 4	Average
North	5:35	7:18	7:30	7:18
South	4:30	5:42	5:43	5:49
East	7:04	9:34	8:41	8:58
West	6:31	8:21	7:58	8:13
CITYWIDE	5:44	7:31	7:15	7:20

Response District-to-District

Under the district model, response times are extended due to traffic and the geographical design of the city.

This represents a safety issue for residents and officers for their back-up units.





Response Beat-to-Beat

The Beat Model Reduces response times between beats compared to the district model.

This increases officer safety and enhances the department's level of response to the community.

Nature Code and Call Priority Reorganization

On April 1, 2024, we implemented a realignment of call priorities and nature codes to a more straightforward system. Therefore, analysis of data before or after this date will not align.

Priority: A shooting on March 1, 2024 would be labeled as a "Priority P," but a shooting on April 1, 2024 is now labeled a "Priority 1."

Nature Code: Prior to March 1, 2024, a person having suicidal thoughts would have been dispatched as "Suicidal Person" with only PD responding. The same situation on April 1, 2024 would be labeled as "Psychiatric" and have a FD and PD response.

This combined demented person and suicidal calls for service into the psychiatric nature code.

The color coding below represents the color scheme set in the CAD holding calls window.

- **Priority 1** – Any call requiring an immediate Police Response to stop or prevent a threat to life or property. These calls will be dispatched immediately.
- **Priority 2** – Any call requiring an expedited response.
- **Priority 3** – Any call which does not involve a threat to life or property and which a delayed response should not adversely affect the outcome.
- **Priority 4** – Any self-initiated call or any nature code utilized by Public Safety Communications for documentation only purposes.

The Call Taker and Police Dispatcher will be responsible for managing the priority level on the call card. If the call taker or Police dispatcher determine there is a need to heighten a priority level it can be manually changed on the call card at any point.

Hold Times by Priority –

- **Priority 1** – 1 Minute – All priority 1 calls should be dispatched within 60 seconds
- **Priority 2** – 3 Minutes -
- **Priority 3** – 20 Minutes -
- **Priority 4** – No Time Expectation since Self-Initiated or dispatch only.



Self and Citizen Initiated Calls By Year



Calls for Service by Year

Police Staffing Models

Older Police Staffing Models

- Officers per Capita
- Officers per Count of UCR Offenses
- Minimum Staffing Level

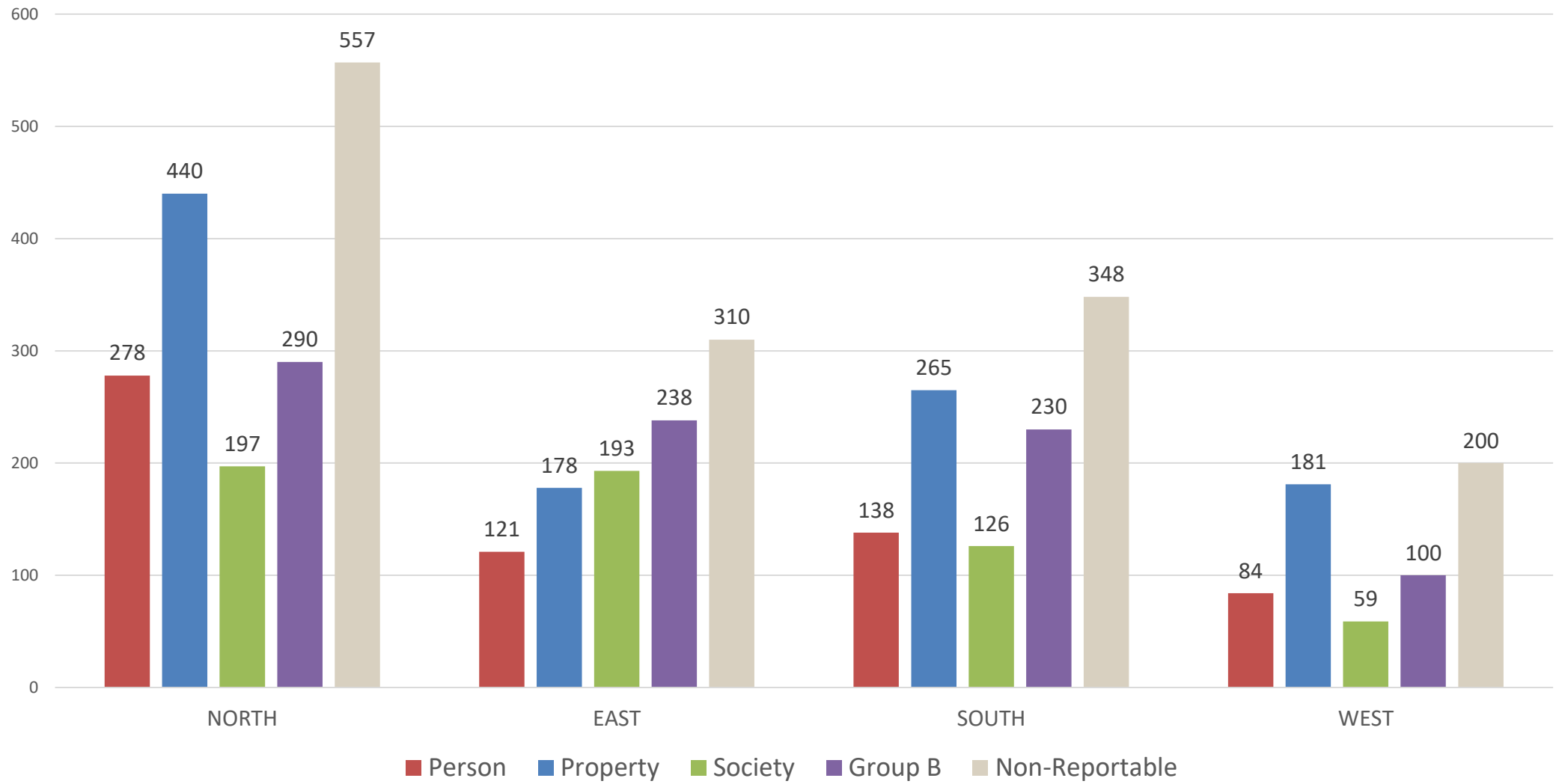
Current Recommended Models

- Workload-Based
- Coverage-Based

Overall, based upon the previous experience of project staff at MCG, a department the size of BPD should generally target an overall proactivity level of 45% as an effective benchmark of patrol coverage.

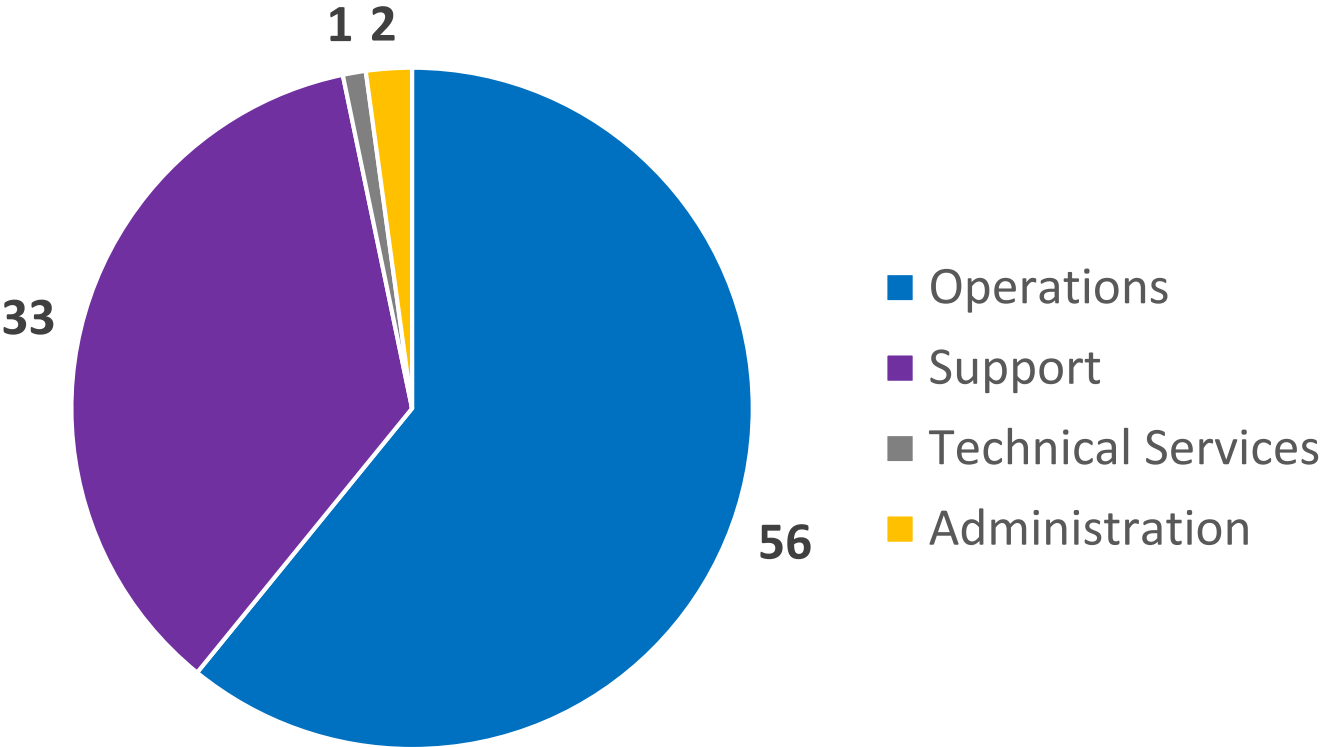
-Matrix Consulting Group

Crime Reports by District

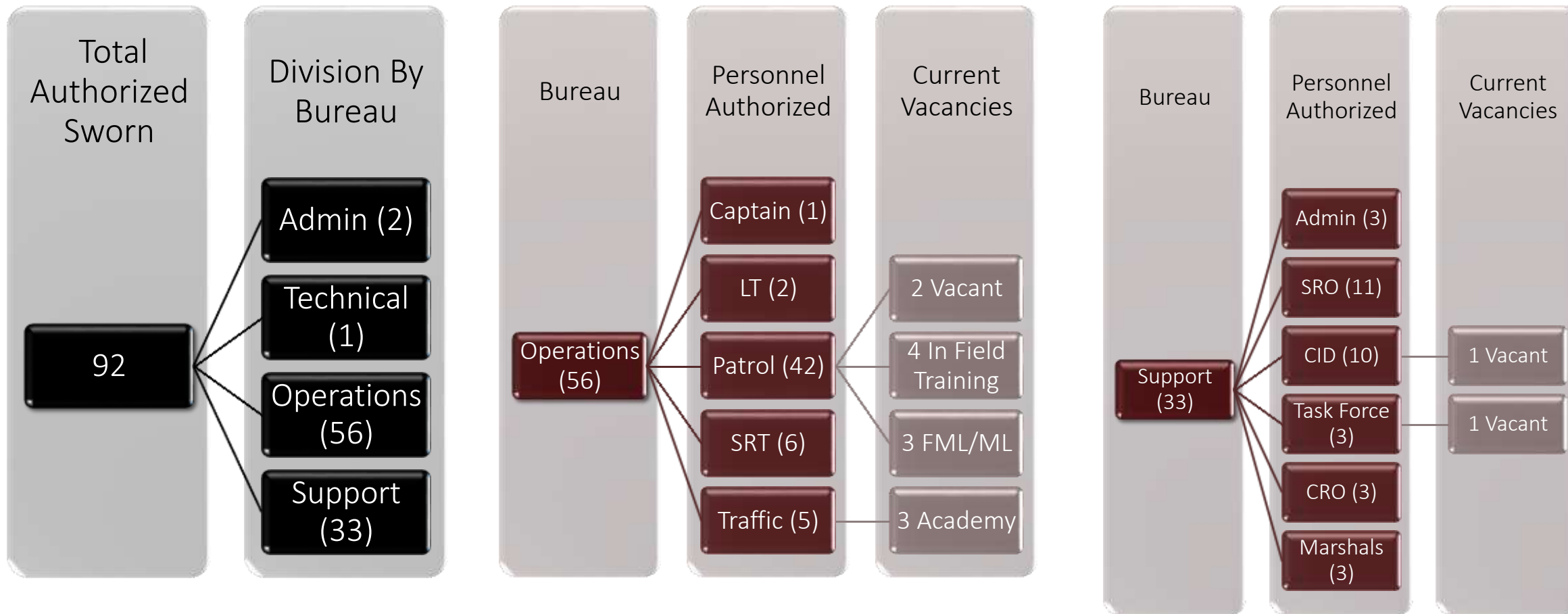


BPD Sworn Personnel

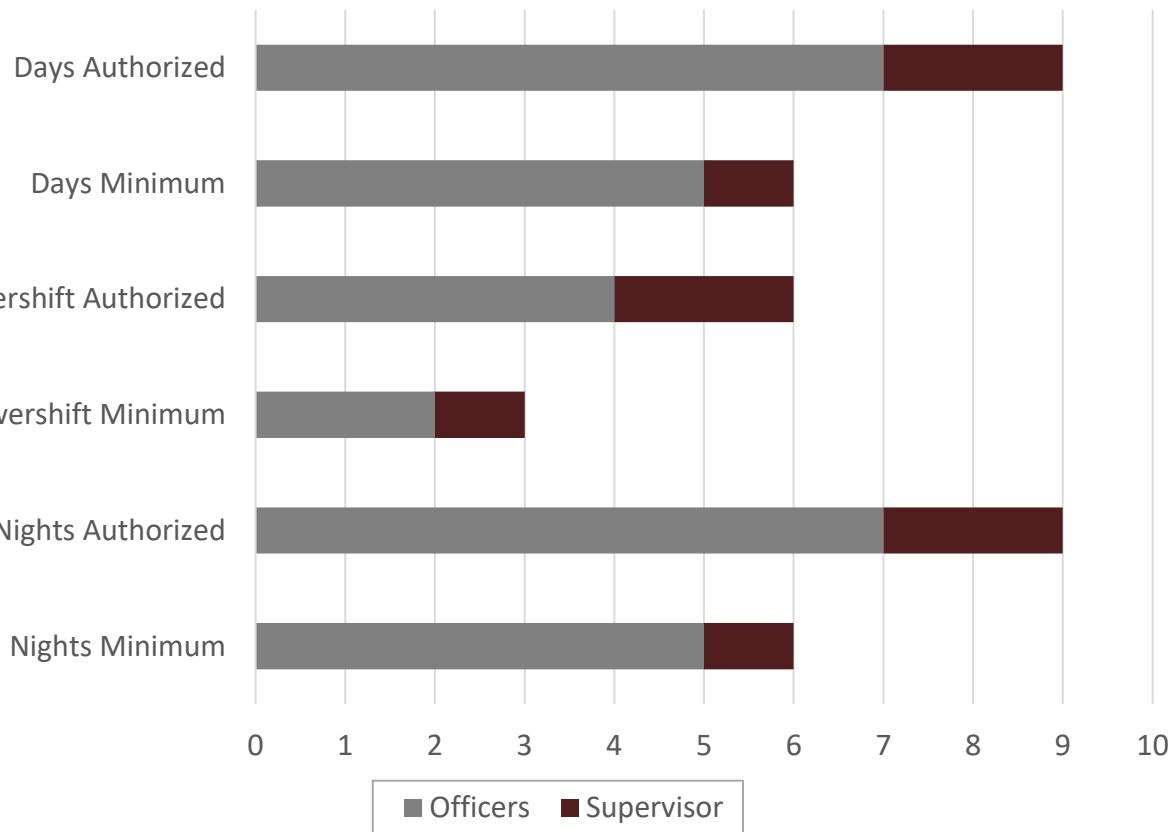
Operations makes up approximately 61% of the police departments sworn personnel.



BPD Sworn Personnel



Patrol Staffing – Authorized / Minimums



Authorized Staffing levels per patrol shift is 7 Officers, 1 Officer In Charge (OIC), and 1 Sergeant.

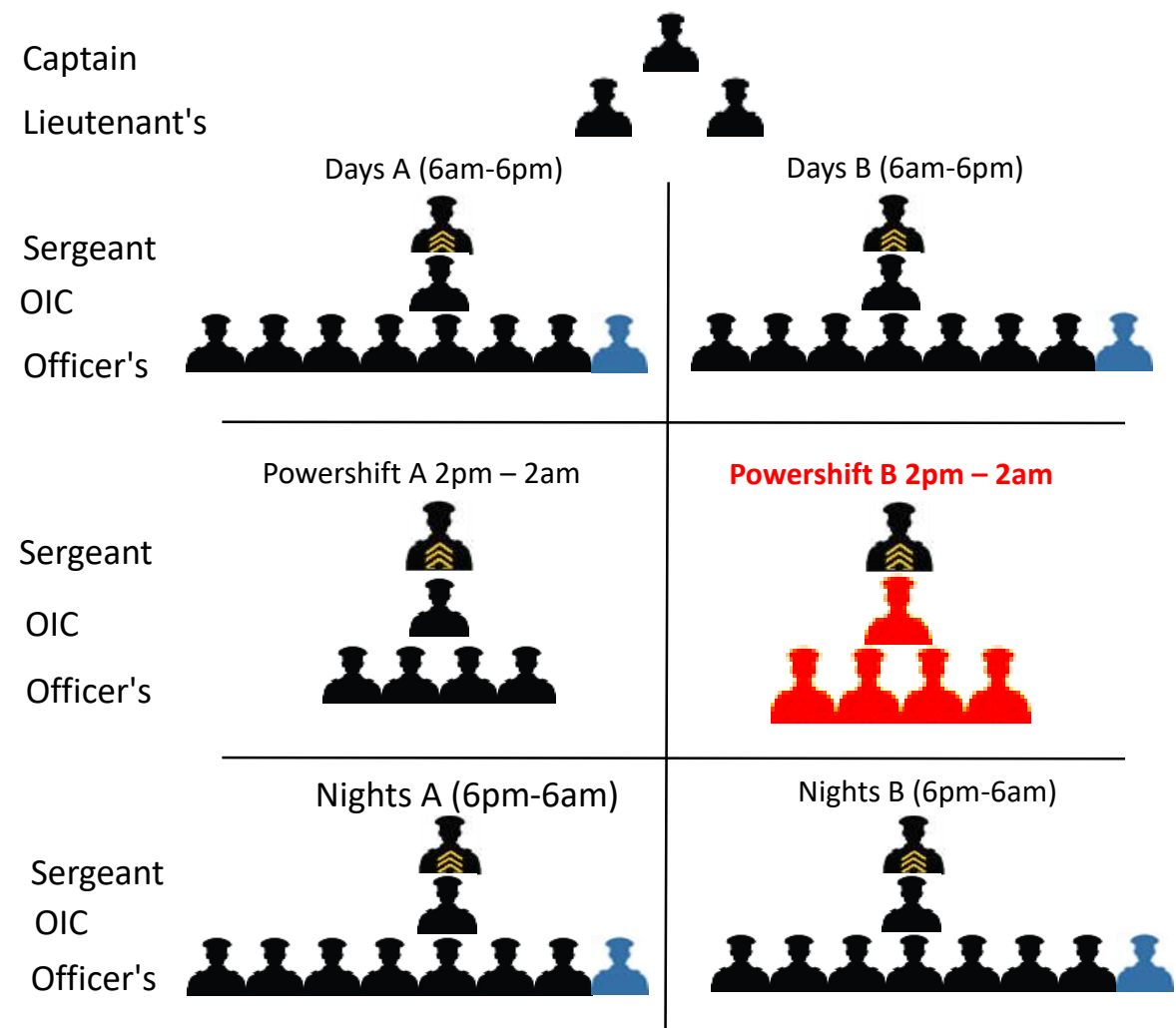
Minimum Staffing per patrol shift is 5 officers and 1 supervisor. **The supervisor can be an OIC or Sergeant.**

Authorized Staffing levels for Powershift is 4 Officers, 1 OIC, and 1 Sergeant.

Minimum Staffing for Powershift is 2 Officers and 1 Supervisor.

(Power shift officers were redeployed to patrol to fill vacancies until adequate staffing could be restored.)

Stopgap Staffing



Personnel Request:

1 – Sergeant (**Traffic Sergeant**)

1 - OIC

8 - Officers (**4 Officers for Powershift B / 4 Officers as Matrix Recommended Overage to be added to the Days and Nights Patrol Shifts.**)

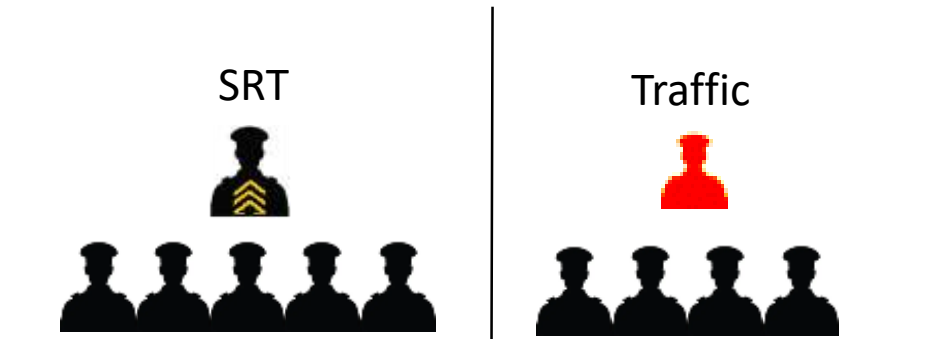
Powershift B allows us to expand coverage to 7 days/week during peak call load.

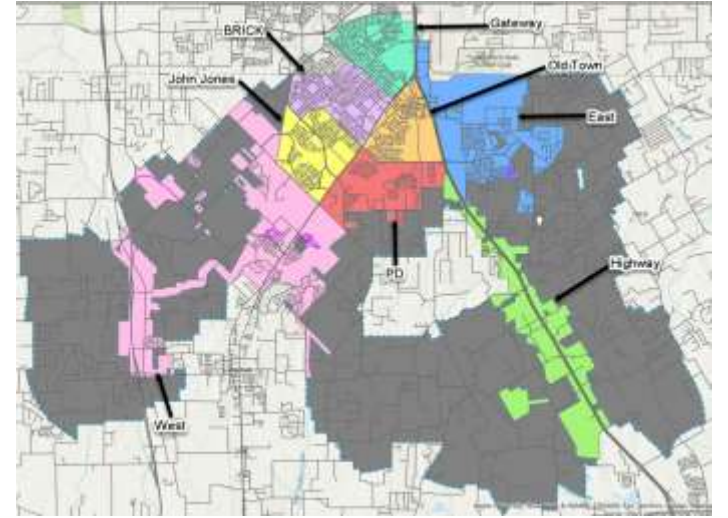
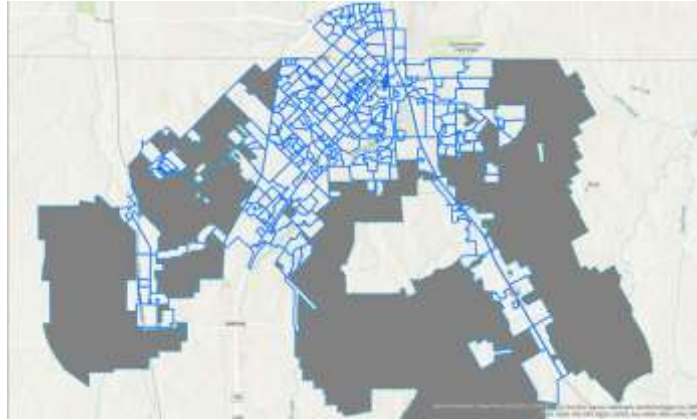
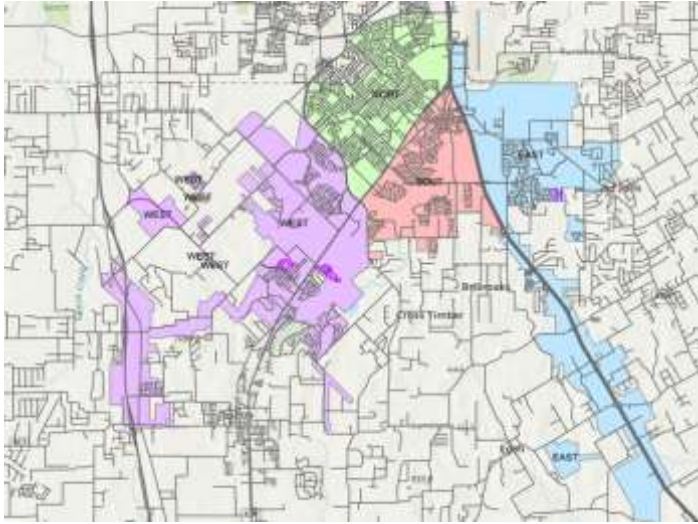


Added Personnel



Matrix Recommended Officers





Questions/Comments