

City Council Regular Meeting

DEPARTMENT: Fire

FROM: Casey Davis, Assistant Fire Chief

MEETING: February 5, 2024

SUBJECT:

Receive a report, hold a discussion and provide staff feedback regarding Burleson Fire/EMS delivery of ambulance transportation services (Staff Presenter: Casey Davis, Assistant Fire Chief)

SUMMARY:

As part of our ongoing commitment to transparency and keeping the Burleson City Council informed, Burleson Fire/EMS is pleased to present a comprehensive update on the Ambulance service since its launch on 10-01-2023.

Since the initiation of the new ambulance service, our team has diligently tracked and responded to 911 emergency calls. The call volume and successful transports of patients have served as key indicators of our service's effectiveness. In this update, we will provide a detailed breakdown of the emergency call volume and the corresponding response times.

In addition to emergency responses, our ambulance service has actively engaged in inter-facility transports. This involves the seamless transfer of patients between medical facilities, ensuring continuity of care. Our report will outline the frequency and nature of these inter-facility transports. Further, the presentation will show a decrease in the frequency of Burleson Fire/EMS providing these inter-facility transports as CareFlite Ground Ambulance Service has taken on the primary role for inter-facility transports.

As part of the contracted services offered by Emergicon for the ambulance billing service, we are committed to providing regular updates on the current billing status. Additionally, we will furnish information on considerations for implementing an EMS subscription plan for billing purposes.

RECOMMENDATION:

N/A

PRIOR ACTION/INPUT (Council, Boards, Citizens):

N/A

REFERENCE:

N/A

FISCAL IMPACT:

N/A

STAFF CONTACT:

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