



November monthly water report

November was another busy month for the water Department. Ryan took his S-4 D-4 water exams and should find out the results around December 17th. I feel confident he will pass both.

We had over 100 Miss Digs this month. Most were in the downtown project. We completed all the Miss Digs and filled out all the reports for each location.

To comply with EGLE monthly requirements we completed all water samples. The samples were all good. I completed the monthly Bacti report along with the Monthly Operation report for our system along with the chlorine residual report. These reports were done on time and accepted by EGLE.

I had a cybersecurity training with the Michigan State Police on behalf of EGLE. They came to the water department and over of computer and SCADA system. We seem to be good on our data security. I will get a report of the visit in a couple weeks.

Ryan and I have been working on meters that for one reason or another are not sending usage reads back to our database. Some of these we can fix without going into the residents. We hang door cards on the ones we need inside, and they call and set up appointments.

The water curb shuts off sometimes gets blocked or debris gets in the tube that could stop us from getting on

the valve. Most are 4ft or deeper. We are working on fixing the ones we can't get our wrench on.

I have been working on our Lead/Copper sample plan to update the information per EGLE'S request. I've sent out over 100 letters to residents whose house fits the requirement to count as a house I can use to get a sample from. I also made about 50 phone calls to try and reach residents who haven't responded to the letter. I hung door cards on the house I could not reach by phone. Egle requires 40 sites, and we must sample 20 of those sites.

The Fire Dept needed a new water line because it goes through Ross Sanders Bld. We have a new line run and are working on disconnecting it from Ross Sandes.

We also make time to keep our building and equipment clean and ready to use. With winter weather we got the heaters working and topped off the fuel in generators.