



Christian Brothers Automotive - Argyle

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<https://www.cbac.com/argyle>

Invoice for RO #4827

Service Advisor: Josh Ballinger
 Date Created: 12/13/23 at 12:20 PM CST
 Client: Bartonville Police Department
 Vehicle: 2018 Chevrolet Tahoe PPV

Bartonville Police Department Jeter Road East Bartonville, TX 76226 Phone: (817) 909-2935 Email: rdowell@townofbartonville.com	2018 Chevrolet Tahoe PPV 5.3L 8Cyl FLEX L83 Naturally Aspirated VIN: 1GNLCDEC5JR198996 License: 1383353 Color: N/A Odometer In: 105438 / Out: 105483	RO #4827 Time-In: 12/13/23 at 12:20 PM CST
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Client concerns:

- CUSTOMER STATES THE ORIGINAL ISSUE WAS A CYLINDER 2 MISFIRE. HAD INJECTOR REPLACED BUT NOW FIRESTONE SAYS POSSIBLE BURNT VALVE. DIAGNOSE AND ADVISE

1 - DIAGNOSTIC TESTING		TECH: R K
Labor:	DIAGNOSTIC TESTING	\$159.97
✓ Approved on 12/13/23 at 12:23 PM CST		\$159.97

unit 996

2 - BG Cooling System Service		TECH: R K
Labor:	Performed full cooling system fluid exchange using BG CT2 Fluid Exchanger Procedure : Verified fluid compatibility with vehicle and plumbed CT2 Fluid Exchanger to vehicle. Disconnected upper radiator hose and installed BG hoses to cooling system. Installed clamps back to hoses and started vehicle. Verified no leaks were present and flow was correct on the CT2 Exchanger. Added BG 540 Cooling System Cleaner to vehicle and started vehicle to get to operating temperature to ensure thermostat opens up. Performed fluid exchange of cooling system with fresh coolant. Switched off vehicle and let engine cool off. Removed CT2 Exchanger and installed original factory hose back with clamps. Verified coolant level and test drove vehicle. Checked for leaks. **Old coolant will be disposed of using methods approved to meet state and federal regulations.	\$111.98
Parts:	Cooling System Service Kit (540, 546) 1 \$29.99 PREMIUM COOLANT 1 \$9.99	
✓ Approved on 12/14/23 at 02:46 PM CST		\$151.96

3 - FULL SYNTHETIC OIL CHANGE 0W20		TECH: R K
Labor:	FULL SYNTHETIC OIL CHANGE 0W20	\$31.79
Parts:	FULL SYNTHETIC 0W20 8.03 \$86.88	
	OIL FILTER 1 \$8.37	
Discounts:	Package Price Adjustment on Labor	-\$9.28
	Package Price Adjustment on Parts	-\$27.81
✓ Approved on 12/14/23 at 02:46 PM CST		\$89.95

4 - CBA COURTESY INSPECTION		TECH: A K
Labor:	CBA COURTESY INSPECTION	\$0.00
✓ Approved on 12/13/23 at 12:23 PM CST		0

5 - REPLACE COOLANT RESERVOIR		TECH: R K
Part:	Engine Coolant Reservoir 1	\$116.84
✓ Approved on 12/21/23 at 10:03 AM CST		\$116.84

6 - Remove & Replace Engine Assembly		TECH: R K	
Labor:	Remove & Replace Engine Assembly		\$4,962.14
Parts:	COMPLETE ENGINE	1	\$6,141.80
	INSTALL KIT	1	\$944.00
	MISC	1	\$0.00
	Motor Mount	1	\$161.14
	Exhaust Manifold Hardware Kit	1	\$18.74
	Exhaust Pipe Flange Gasket	1	\$18.04
	Premium OE Stretch Fit Micro-V Belt	1	\$95.82
	Fuel Injector O-Ring Kit	1	\$32.62
✓ Approved on 12/15/23 at 03:04 PM CST			\$12,374.30

Levit 996

7 - EVAC AND RECHARGE (1234YF)		TECH: R K	
Labor:	EVAC AND RECHARGE (1234YF)		\$234.44
Parts:	R1234YF REFRIDGERANT	16	\$244.00
	A/C OIL AND DYE	1	\$6.24
✓ Approved on 12/15/23 at 03:04 PM CST			\$484.68

8 - TEARDOWN		TECH: R K	
Labor:	TEARDOWN		\$1,199.78
✓ Approved on 12/15/23 at 03:04 PM CST			\$1,199.78

RO Fees			
Fee:	Shop supplies-solvents, cleaners, small quantities of fluids, shop rags, the servicing of parts, the cleaning machine, and the disposal/recycling of chemicals.		\$50.00
<i>Subtotal</i>			\$50.00

I hereby authorize the repair work to be done along with the necessary parts and materials and hereby grant you and/or your employees permission to operate the vehicle here in described on streets, highways or elsewhere, at your discretion, for the purpose of testing and/or inspection.

I am the person or agent, acting on behalf of the person obligated to pay for the repair of the vehicle subject to this repair contract. I understand this vehicle is subject to repossession if a written payment for repair on the vehicle is stopped, dishonored for lack of funds, or because the maker has no account.

Nice Difference Warranty 3 years or 36,000 miles, which ever comes last.

**See Terms and Conditions here: <https://www.cbac.com/about-us/nice-difference-warranty/>

*Warranty is valid from date of service at any Christian Brothers location nationwide. 3Year/36,000 mile warranty is only valid for dates of service after 01/01/2020. For service dates prior to 01/01/2020, a 2year/24,000 mile, whichever occurs last, warranty coverage will apply unless otherwise stated on the invoice.

Total Repair Order & Signature:

Total Labor:	\$6,700.10
Total Parts:	\$7,914.47
Total Fees:	\$50.00
Discounts:	-\$37.09
Subtotal:	\$14,627.48
Grand Total:	\$14,627.48
BALANCE DUE:	\$14,627.48

X _____



Unit 996

Lifetime protection for your vehicle!



This Plan is an added benefit when qualified BG services are purchased. All services must be performed by a professional technician at a licensed service center using an approved BG maintenance procedure with proper BG products and equipment.

Maximum mileage to enter the plans:
Vehicle must be no more than 20 years old at the time of the initial service
Plan 1: 0–50,000 miles (0–80,000 km)
Plan 2: 50,001–75,000 miles (80,001–120,000 km)
***Plan 2: Gasoline only** 75,001–125,000 miles (120,001–200,000 km)

ENGINE SERVICES

Engine oil grade and weight must meet vehicle manufacturer's recommendations. Timing belt and air and oil filter must be replaced and emission control system maintained in accordance with vehicle manufacturer's recommendations. **To remain eligible, return to a BG shop to have service performed within required service interval.** All BG products must be applied in accordance with stated directions for use.

SERVICE INTERVAL: 7,500 miles (12,000 km) for diesel
10,000 miles (16,000 km) for gasoline

MAXIMUM COVERAGE: Plan 1: \$4,000 Plan 2: \$2,000

ENGINE SERVICE with BG 115 for gasoline, or with BG 112 for diesel. Includes dealer pre-loads.
ENGINE & FUEL SERVICE with BG 115 and 203, 213 or 208 (BG 407 is optional) for gasoline, or with BG 112 and 245 or PD15 for diesel.

What is covered? Engine coverage
What is covered? Engine and fuel coverage

SERVICE INTERVAL: 10,000 miles (16,000 km)

MAXIMUM COVERAGE: Plan 1: \$6,000 Plan 2: \$3,000

ENGINE PLUS SERVICE with BG 115 and 109 for gasoline, or with BG 112 and 109 for diesel.
HYBRID PERFORMANCE SERVICE with BG PE06, PE05, and PF01 for gasoline only.
ENGINE PERFORMANCE SERVICE with BG 115, 109, and 208 (BG 407 is optional) for gasoline, or with BG 112, 109 and 245 or PD15 for diesel. Service interval extended to 12,500 miles (20,000 km) if BG oil (BG 737 or 729) is used for gasoline, or if BG oil (BG 716 or 737) is used for diesel.

What is covered? Engine coverage
What is covered? Engine and fuel coverage
What is covered? Engine and fuel coverage

ENGINE SERVICE FOR HIGH MILEAGE*

MAXIMUM COVERAGE: Plan 2: \$3,000*

***DYNAMIC ENGINE RESTORATION SERVICE** with BG 103192, PE04-N1GA, 115 and 208 for gasoline only. **This is an entry service and must be performed at the first service interval.**

What is covered? Engine and fuel coverage. **Plan 2 coverage ONLY.** After 10,000 miles (16,000 km), continue coverage by choosing any engine service above, with its corresponding Plan 2 coverage.

COVERAGE

ENGINE COVERAGE: Pistons and rings (oil consumption not covered), wrist pins and bushings, rods and rod bearings, camshafts and bearings, pushrods, intake valves and guides (grinding adjustments excluded), turbo bearings, crankshaft and bearings, cylinder liners or bores, valve lifters, timing chains (stretched timing chains are excluded) (timing belts and damage to engine parts due to broken timing belts excluded), rocker arms and pivots, oil pump, timing gears or sprockets, distributor drive gear.

FUEL COVERAGE: Oxygen sensors, PCV, injectors (deposit-related malfunctions only) for gasoline and diesel. MAF sensor (only if BG 407 is used) for gasoline only.

AUTOMOTIVE MAINTENANCE SERVICES

Fluids used in these services must meet manufacturer's specifications. **To remain eligible, return to a BG shop to have service performed within required service interval.** All BG products must be applied in accordance with stated directions for use.

SERVICE INTERVAL: 15,000 miles (25,000 km)

MAXIMUM COVERAGE: Plan 1: \$4,000 Plan 2: \$2,000

FUEL SYSTEM SERVICE for gasoline with BG 208, 206 and 211; or BG 208, 206 and 210; or BG 208, 206 and 206; or BG 201, 260 and 208; or BG 260, 260 and 208; or BG 261 and 208. BG 407 is optional.

What is covered? Fuel coverage plus throttle body

BG PLATINUM® FUEL SYSTEM SERVICE for gasoline with use of BG 261, 261 and 208 using the BG E101-1249 supply tool for fuel systems.

What is covered? Fuel coverage plus throttle body and intake valves (deposit-related malfunctions only)

SERVICE INTERVAL: 30,000 miles (50,000 km)

MAXIMUM COVERAGE: Plan 1: \$2,000 Plan 2: \$1,000

TRANSMISSION SERVICE with BG 106 and 310; or BG 106 and 3106 for smaller capacity automatic transmissions.

What is covered? Lubricated parts within the transmission housing or case only when damaged by an internally lubricated part covered under this Plan. Not covered: Leaking transmission seals and gaskets; electrical components, such as solenoids.

SERVICE INTERVAL: 30,000 miles (50,000 km)

MAXIMUM COVERAGE: Plan 1: \$4,000 Plan 2: \$2,000

CVT SERVICE with BG 106, 303 and 318 for CVTs model year 2014 or newer.

What is covered? Lubricated parts within the transmission housing or case only when damaged by an internally lubricated part covered under this Plan. Not covered: Leaking transmission seals and gaskets; electrical components, such as solenoids.

COOLING SYSTEM SERVICE with BG 540 and 546.

What is covered? Heater core, water pump, freeze plugs, and radiator. Not covered: Hoses, clamps, thermostats and engine components.

POWER STEERING SERVICE with BG 108 and 332 or 334.

What is covered? Lubricated parts contained within the power steering gear box or rack and power steering pump. Not covered: Hoses, belts, brackets, seals and leaking gaskets.

DRIVE LINE SERVICE with BG 750, 751, 752, or 753 for front or rear differentials; or BG 750, 751 or 792 for manual transmissions/transaxles or transfer cases.

What is covered? Lubricated parts contained within the differential housing, transfer case or transmission case. Not covered: Differential housing, transfer case, transmission case, axle(s), pre-packed axle bearing(s), U-joint(s), CV joint(s), CV boot(s), driveshaft(s), case, flywheel, clutch plate, and pressure plate unless damaged due to the failure of a covered part.

BRAKE SERVICE with BG brake fluid (BG 835, 840, 841, 842, 850 or 851). BG 827 is optional.

What is covered? Lubricated parts contained within the pump, valves, master cylinder, calipers, and metalized hoses when hose failure results from internal corrosion. Not covered: Pads, rotors, shoes, ABS sensors, controller or other electrical parts.

TERMS

SCOPE: This Plan does not extend a vehicle manufacturer's warranty and will take effect after the OEM warranty expires. However, BG Products, Inc., will pay your deductible amount under any extended service contract purchased by you. It is subject to the terms and conditions contained herein. Only Plan 2 takes effect 1,000 miles (1,600 km) after the first BG service(s) has been performed by a professional technician. A grace period of 500 miles (800 km) will be extended in order to stay within service interval compliance, including initial service of Plan 2 only.

COVERED: Payment of claims under this Plan is limited to the labor time necessary to make repairs or to replace any irreparably damaged parts as allocated by ProDemand® or other industry accepted flat rate guide, multiplied by the commercial repair shop's hourly labor rate, plus the reasonable cost of replaced parts of like kind and quality at the administrator's discretion.

CONDITIONS AND EXCLUSIONS: If the vehicle odometer has been changed or altered, or if the odometer has ceased to function, coverage under the terms of this Plan is not in effect. This Plan covers only legally registered passenger cars, vans, SUVs, and pick-up trucks with a GVW of 14,000 pounds (6,300 kg) or less. Motorcycles, RVs, and vehicles with more than two axles are excluded. Vehicles used for competitive purposes are excluded. Vehicle repairs included in a NHTSA or manufacturer-issued recall, TSB, or vehicles with known manufacturer issues will not be covered by this Plan. This Plan excludes in-house maintenance/repair facilities. In the case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If the covered vehicle is used for towing a trailer or other vehicle or object, this Plan is not in effect unless the covered vehicle is equipped with factory-installed tow package. Any claim resulting from collision, fire, theft, vandalism, contamination of fluids, acts of God, misuse, abuse, negligence, damage caused by operation during component failure, aftermarket modification which affects the component specified in the claim, or lack of normal maintenance required by vehicle manufacturer renders this Plan null and void. Pre-existing conditions and damage to system components prior to the service are excluded and may be verified through independent parts analysis at the discretion of BG Products, Inc. Also excluded are "Washed," "Branded," Salvage or Junk titled vehicles and services performed as a demonstration or as complimentary services. Failure to furnish all necessary records will render this Plan null and void. This is a retail service customer retention program.

CLAIMS AND REPAIR PROCEDURES: In the event of a claim and prior to beginning any repairs, the Repair Facility MUST submit the following information to and receive claim authorization from Courtesy Claims Management, LLC (CCM):

- All service repair orders indicating compliance with terms and conditions of this Plan, including BG part numbers, retail prices and labor charges.
- If necessary, all service repair orders showing compliance with the terms and conditions of previous protection plans or service warranties, (excluding OEM extended warranties) and proof of previous plan.
- The lease agreement, if the vehicle is leased.
- A written estimate for repairs, including part numbers, prices and labor hours listed separately.
 - Provide a diagnosis and description of the fluid (if relevant).
 - If the repair in question has not been fully diagnosed and/or torn down, the Repair Facility must get the customer's authorization to do so and email or fax CCM when a complete diagnosis is available. (Charges for diagnostic procedures and teardown costs are not covered unless they are an integral part of the repair.)
- We have the right to a third party inspection on any claim submitted and before any repair is completed.

All claims will be closed out within 30 days from initial filing date (paid or unpaid).
One payable claim per service interval, per system, is permitted.

This Plan is transferable if vehicle ownership changes. BG Products, Inc., is not responsible for incidental or consequential damages. It will apply only to authorized repairs made for vehicles operated in the United States of America, Puerto Rico or Canada. This document may not be modified. The terms and conditions contained within may be subject to change without notice. Courtesy Claims Management, LLC, reserves the right to verify up to 24 months of service history when processing a claim.