



TOWN OF BRISTOL, RHODE ISLAND
OFFICE OF TOWN ADMINISTRATOR

STEVEN CONTENTE
Town Administrator

April 28, 2026

**Letter of Recognition and Appreciation
Bristol Sewer Department**

To Superintendent Jose DaSilva and the Members of the Bristol Sewer Department:

I would like to extend my sincere appreciation and recognition for your outstanding work and professionalism in responding to the forced main break on Annawamscutt Drive.

In particular, I commend Operator John Cordeiro and Operator Tyler McCain, who first observed unusual water conditions on the roadway during their morning pump station inspections on Friday, April 24, 2026. Their conscientiousness, attention to detail, and initiative led to the early identification of the issue, helping to prevent a significantly larger environmental impact.

The pump station was immediately shut down, and the Department responded quickly and effectively. A contractor was engaged, and the pipe was repaired, with the pump station fully restored by approximately 4:00 PM. During this time, the team coordinated with multiple septage haulers and managed wet well levels under challenging conditions to maintain continuity of service and control system impacts.

I also want to recognize Superintendent Jose DaSilva and the entire Sewer Department team. Your collective experience, professionalism, and knowledge were evident in knowing exactly how to respond, and were instrumental in coordinating an effective and well-managed response throughout this incident.

This event was the result of an infrastructure failure, not the result of operational error or neglect. The Town of Bristol continues to make significant annual investments in maintaining and improving our sewer system, and your work is critical to those efforts.

The work performed by the Sewer Department often goes unnoticed, yet it is essential to the health, safety, and environmental well-being of our community. This incident highlights the professionalism, vigilance, and dedication demonstrated by your team each and every day.

Thank you for your continued service and commitment, and for this important work.

Sincerely,

A handwritten signature in black ink, appearing to read "Steven Contente", written over a white background.

Steven Contente, Town Administrator

cc. Bristol Town Council