

SAFETY MANAGEMENT SOLUTIONS, LLC

Security Plan for Aidan's Pub

Executive Summary:

The undersigned was contracted with by Aidan's Pub to provide a security analysis and assessment to address certain crowd control issues that have been raised by neighbors in the surrounding area. Safety Management Solutions worked in conjunction with David Caruso of Meridian Consulting to complete this analysis. Mr. Caruso conducted a site visit to Aidan's Pub, 5 John Street, Bristol, RI (AP 01, Lot 19) ("Premises") on Thursday, May 21, 2025. The undersigned interviewed a manager and understand that current issues relate mainly to noise complaints rather than disorderly or tumultuous behavior and crowd control issues.

To address the noise complaints, the Premise should direct all patrons towards the Thames St. area at closing time. This will provide a larger area to disperse patrons and limiting ride share pick up to Thames St. will also focus foot traffic onto a larger two-lane roadway (as opposed to John St. which is a one-way avenue.)

The Premises utilizes contract security professionals and staffs 4-5 personnel each evening during the busy season (which does not generally include the summer months.)

Our review included the following: perimeter layout; entrance, including patron ID checks; security office posting positions; security officer training protocols; emergency protocols; end-of-night/closing protocols; ingress/egress controls; last-call notification; law enforcement contact; and review of parking lots/ride-share pick-up locations.

To secure a restaurant and bar effectively physical security, staff procedures and emergency protocols must be integrated. The Premises appears to be integrating their procedures in an effective manner, and areas of improvement contained in the recommendations are

Recommendations:

1. Procure ID check machine for patron screening upon entry.
2. (1) Guard posted at patio entrance (Thames St.); (1) Guard posted at side (John St.) entrance; (3) Guards to roam inside the Premises.



Photo 1. Thames St. Patio Entrance.

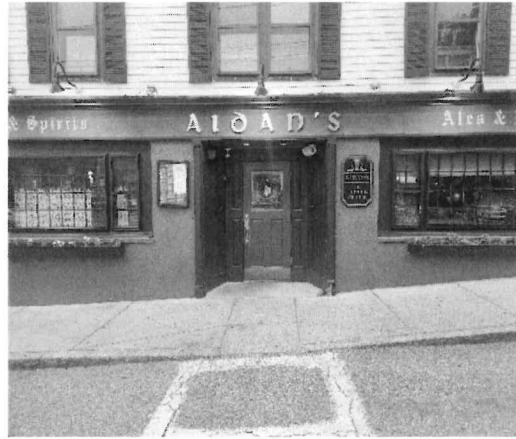


Photo 2. John St. Entrance.

3. Recommend increasing Security Staff by two (2) on documented busy evenings/high traffic events or entertainment.
4. Security Staff should receive training/certification in Crowd Control Techniques; Handling Difficult People; and Crowd Management. All staff should be trained in the same disbursement protocols.
5. End-of-night /closing protocol should include moving all patrons towards the exits located along Thames St.



Photo 3. Patio Entrance

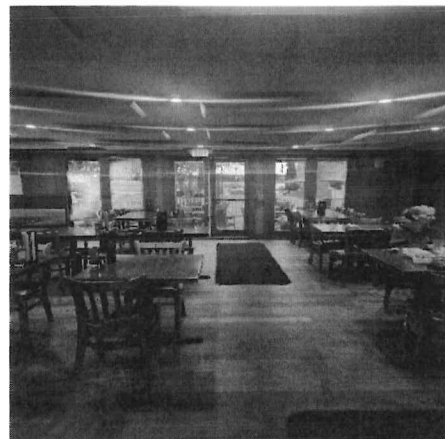


Photo 4. Interior View, Thames St. exit door.

All staff should assist in moving patrons towards front (Thames St.) exit doors and towards the Thames St. parking lot exit.

6. Ride-Share pick-up location should be limited to Thames St. side of property at the Johns St. intersection.



Photo 5. John St./Thames St. Intersection. (Ride-Share Pick-up).

7. Move “last call” to 20 minutes prior to closing time (currently 15 min. prior).
8. Consider removing exterior speaker located outside the John St. entrance.
9. Consider installing four (4) surveillance cameras located along the John St. side of the building. (Industry standard recording capabilities and retention measures should be followed.)

From: Nicholas Hemond <NHemond@darroweverett.com>

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Subject: Aidan's

Andy - I had a discussion again with the client and the consultant this morning regarding the recommendations. Here is what Aidan's is prepared to adopt from the report as a result of that discussion.

1. I spoke with Mr. Caruso, Mr. Stravato, and Mr. Quinlan about recommendation #1 which is the ID machine. I have advised against this. I have had all my clients in college areas stop using these machines because they do not work. I have had a number of cases in the past two years where the fake ids are actually scanning in the machines and coming back as legitimate only to find out that they were in fact fake. We will have all new hires train with SMS or Fraser Olghren on proper checking of ids and how to identify the fakes from the real ones. The machines bread laziness and do not work.

2 and 3. My client will adopt these recommendation but modified pursuant to our discussions today. We will post security at the entrances on Thames and John as suggested on all nights with entertainment. We will have between 3 and 5 guards on the interior on nights with

entertainment during the busy season depending on the size of the crowd. We will maintain a 1 to 35 ration between patrons and security which is industry standard to determine how many to have on the inside between 3-5 security personnel on nights with entertainment. This will allow for balance between additional employees vs the size of the crowd so that we do not have an arbitrary assignment of staff that is either too much or too little.

4. Safety Management Solutions will perform this training of staff within the next 30 days and will train a manager to be able to provide the training to new hires on an ongoing basis.

5. This will be implemented.

6. While we agree that this could be helpful, I have advised the client that this is not something that we can implement. I have had this issue on a number of occasions in Providence. The ride share companies simply do not listen. In Providence we had such a problem with one spot that the Mayor's office engaged the lobbyists from Uber and Lyft and they were not cooperative with the City. Perhaps the Town would put up a sign directing ride share to a certain area or pass an ordinance that lays out rules for ride share. We will move the patrons onto Thames per recommendation 5 but we cannot control where the patrons order their Ubers to retrieve them. We are happy to work with the Town on this if you or the council has ideas.

7. Agreed.

8. This speaker does not tie into the music played by the entertainment. This is not necessary.

9. My client already has security camera system. At this time, they are not going to add additional cameras and believe that the posting of a security guard on John St will be sufficient. If it proves to continue to be an issue and the live person is not effective, we can revisit this in November.

These are our thoughts.

Jeff will send the security log to the clerk this week as well.

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