DBA: RENEWAL BY ANDERSEN OF SOUTHERN NEW ENGLAND
Legal Name: Southern New England Windows, LLC
RI #36079, MA #173245, CT #0634555, Lead Firm #1237
10 Reservoir Rd | Smithfield, RI 02917
Phone: 401-753-2223 | Fax: (null) | contracts@asmarterwindow.com

David & Kathleen Howe
101 Hight St
Bristol, RI 02809
Year Built: 1840
H: (631)334-6614

Thank you for your order

Please find, enclosed for your convenience, the contents of your agreement with Southern New England Windows, LLC d/b/a Renewal By Andersen of Southern New England

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Home Improvement Agreement and Payment Terms

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Year Built: 1840
H: (631)334-6614

David & Kathleen Howe	09/21/26
BUYER(S) NAME	**CONTRACT DATE**

101 Hight St, Bristol, RI 02809	(631)334-6614	
BUYER(S) STREET ADDRESS	**PRIMARY NUMBER**	**SECONDARY NUMBER**

captdavehowe@gmail.com	
PRIMARY EMAIL	**SECONDARY EMAIL**

NOTES:

Buyer(s) hereby jointly and severally agrees to purchase the products and/or services of Southern New England Windows, LLC d/b/a Renewal By Andersen of Southern New England("Contractor"), in accordance with the terms and conditions described in this Home Improvement Agreement and Payment Terms, any documents listed in the Table of Contents, and any other document attached to this Home Improvement Agreement, the terms of which are all agreed to by the parties and incorporated herein by reference (collectively, this "Agreement"). Buyer(s) hereby agrees to sign a completion certificate after Contractor has completed all work under this Agreement.

TOTAL CONTRACT PRICE:	$14,101
DOWN PAYMENT:	$4,701
BALANCE DUE:	$9,400
AMOUNT FINANCED:	$0
METHOD OF PAYMENT:	Credit Card

NOTES: Permit in Bristol

By signing this Agreement, you acknowledge that the Balance Due, and the Amount Financed must be made by personal check, bank check, credit card, or cash.

Estimated Start:
2-3 months

Estimated Completion:
2-3 months

We schedule installations based on the date of the signed contract and secondarily on the date in which we complete the technical measurements. The installation date that we are providing at this time is only an estimate. We will communicate an official date and time at a later date. Rain and extreme weather are the most common causes for delay.

Buyer(s) agrees and understands that this Agreement constitutes the entire understandings between the parties and that there are no verbal understandings changing or modifying any of the terms of this Agreement. No alterations to or deviations from this Agreement will be valid without the signed, written consent of both the Buyer(s) and Contractor. Buyer(s) hereby acknowledges that Buyer(s) 1) has read this Agreement, understands the terms of this Agreement, and has received a completed, signed, and dated copy of this Agreement, including the two attached Notices of Cancellation, on the date first written above and 2) was orally informed of Buyer's right to cancel this Agreement.

NOTICE TO BUYER: Do not sign this contract if blank. You are entitled to a copy of the contract at the time you sign.

YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME NOT LATER THAN MIDNIGHT OF 09/24/2026 OR THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION, WHICHEVER DATE IS LATER. SEE THE ATTACHED NOTICE OF CANCELLATION FORM FOR AN EXPLANATION OF THIS RIGHT.

SIGNATURE OF SALES PERSON:	**SIGNATURE OF CUSTOMER 1:**	**SIGNATURE OF CUSTOMER 2:**
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	**PRINT NAME**	**PRINT NAME**

Itemized Order Receipt

DBA: RENEWAL BY ANDERSEN OF SOUTHERN NEW ENGLAND
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ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
			Misc: Misc, Job Note, September 2026 Volume Promotion, Quantity 1, This exclusive volume promotion, if applicable to your project, is a one time discount and will not be available on future orders. This discount is only available on the initial visit.	
			Misc: Misc, Job Note, *** TO CONSTRUCTION DEPARTMENT:, Quantity 1, Notes	
			Misc: Misc, Job Note, ** GLASS LOSS, Quantity 1, When installing any replacement window or door, due to different frame design, glass loss is typical. By signing the agreement, you agree that glass loss was discussed and you fully understand there will be less visible glass with new windows and doors.	
001			**Misc:** Misc, Job Note, * RI Resident - THANK YOU!, Quantity 1, START TIMES ARE AN ESTIMATE AND ARE SUBJECT TO CHANGE. Renewal will secure a building permit as needed for your project. As a reminder, it is the customer's responsibility to do any painting, staining or touch up work after installation. We appreciate your business and look forward to exceeding your expectations.	
101	Kitchen		**Window:** Acclaim™ Double-Hung (DG) 1:1 Slope Sill, Insert Frame Traditional Checkrail Exterior White Interior White **Glass:** All Sash: High Performance SmartSun with HeatLock Glass, No Pattern **Hardware:** Oil Rubbed Bronze Estate Finish Finger Lifts **Screen:** Fiberglass Full Screen **Grille Style:** Full Divided Light (FDL with spacer) **Grille Pattern:** All Sash: Colonial 3w x 2h **Misc:** None	
102	Kitchen		**Window:** Acclaim™ Double-Hung (DG) 1:1 Slope Sill, Insert Frame Traditional Checkrail Exterior White Interior White	

Itemized Order Receipt

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Bristol, RI 02809
Year Built: 1840
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ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
			Glass: All Sash: High Performance SmartSun with HeatLock Glass, No Pattern **Hardware:** Oil Rubbed Bronze Estate Finish Finger Lifts **Screen:** Fiberglass Full Screen **Grille Style:** Full Divided Light (FDL with spacer) **Grille Pattern:** All Sash: Colonial 3w x 2h **Misc:** None	
103	Kitchen		**Window:** Acclaim™ Casement Triple 1:1:1 Left Vent / Stat / Right Vent Base Frame Exterior White Interior White **Glass:** All Sash: High Performance SmartSun with HeatLock Glass, No Pattern **Hardware:** Distressed Bronze Wide Opening Hinge **Screen:** Fiberglass Full Screen **Grille Style:** Full Divided Light (FDL with spacer) **Grille Pattern:** All Sash: Colonial 2w x 3h **Misc:** None	

WINDOWS: 3 **PATIO DOORS: 0** **ENTRY DOORS: 0** **SPECIALTY: 0** **MISC: 4** PROJECT TOTAL **$14,101**

Renewal by Andersen is committed to our customers' safety by complying with the rules and lead-safe work practices specified by the EPA.

Payment Authorization Form

DBA: RENEWAL BY ANDERSEN OF SOUTHERN NEW ENGLAND
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David Howe		Kathleen Howe	
BUYER NAME		**CO-BUYER NAME**	
101 Hight St			Bristol
ADDRESS			**CITY**
RI	02809	(631)334-6614	
STATE	**ZIP CODE**	**PHONE NUMBER 1**	**PHONE NUMBER 2**
John Snavely			$14,101
SALES REPRESENTATIVE			**CONTRACT BALANCE**

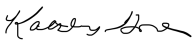
PAYMENT SCHEDULE ($14,101) **SUBJECT TO CHANGE ORDERS AS PROVIDED BELOW***

	DEPOSIT (CASH, CK, CC ONLY)	FINANCE AMOUNT OR 2ND CASH PYMT	3RD CASH PYMT (CASH, CK, CC ONLY)
CREDIT CARD	$4,701	$0	$9,400

***CHANGE ORDERS:** Buyer(s) understand that any Change Orders approved by Buyer(s) may affect the contract price as provided in the Change Order. Any Change Order that affects the contract price will amend the amount of the deposit and/or other payment amounts in the Payment Authorization Schedule above.

BY SIGNING BELOW, I/WE, THE BUYER(S):

1. Agree to all payment terms as outlined in terms and conditions of the sale.
2. Agree to pay upon substantial completion of the project.
3. Cash projects are paid: 1/3 deposit, 1/3 at the start of the job and 1/3 at substantial completion of the project.
4. Final 1/3 payment must be made to the installer on the last day of the installation.

David Howe		09/21/26
BUYER NAME	**SIGNATURE**	**DATE**
Kathleen Howe		09/21/26
CO-BUYER NAME	**SIGNATURE**	**DATE**

Notice of Cancellation

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Year Built: 1840
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You, the buyer(s) may cancel this transaction at any time prior to midnight on 09/24/2026

NOTICE OF CANCELLATION

Date of Transaction: 09/21/26. You may cancel this transaction, without any penalty or obligation, before midnight on 09/24/2026 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

dba: Renewal By Andersen of Southern New England

Legal Name: Southern New England Windows, LLC

10 Reservoir Rd

Smithfield, RI 02917

Phone: 401-753-2223

Fax: (null)

Email: contracts@asmarterwindow.com

NOT LATER THAN MIDNIGHT OF 09/24/2026
OR THE THIRD BUSINESS DAY AFTER THE DATE
OF THIS TRANSACTION, WHICHEVER DATE IS LATER.

I HEREBY CANCEL THIS TRANSACTION

NOTICE OF CANCELLATION

Date of Transaction: 09/21/26. You may cancel this transaction, without any penalty or obligation, before midnight on 09/24/2026 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

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Fax: (null)

Email: contracts@asmarterwindow.com

NOT LATER THAN MIDNIGHT OF 09/24/2026
OR THE THIRD BUSINESS DAY AFTER THE DATE
OF THIS TRANSACTION, WHICHEVER DATE IS LATER.

I HEREBY CANCEL THIS TRANSACTION

BUYER SIGNATURE **DATE** **BUYER SIGNATURE** **DATE**

Notice of Cancellation

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You, the buyer(s) may cancel this transaction at any time prior to midnight on 09/24/2026

NOTICE OF CANCELLATION

Date of Transaction: 09/21/26. You may cancel this transaction, without any penalty or obligation, before midnight on 09/24/2026 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

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Fax: (null)

Email: contracts@asmarterwindow.com

NOT LATER THAN MIDNIGHT OF 09/24/2026
OR THE THIRD BUSINESS DAY AFTER THE DATE
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I HEREBY CANCEL THIS TRANSACTION

NOTICE OF CANCELLATION

Date of Transaction: 09/21/26. You may cancel this transaction, without any penalty or obligation, before midnight on 09/24/2026 or the third business day after the date of this transaction, whichever date is later. If you cancel, any property traded in, any payments made by you under the Contract or Sale, and any negotiable instrument executed by you will be returned within 10 business days following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be canceled. If you cancel, you must make available to the Seller at your residence, in substantially as good condition as when received, any goods delivered to you under this Contract or Sale; or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Sellers expense and risk. If you do make the goods available to the Seller and the Seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the Contract. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to:

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10 Reservoir Rd

Smithfield, RI 02917

Phone: 401-753-2223

Fax: (null)

Email: contracts@asmarterwindow.com

NOT LATER THAN MIDNIGHT OF 09/24/2026
OR THE THIRD BUSINESS DAY AFTER THE DATE
OF THIS TRANSACTION, WHICHEVER DATE IS LATER.

I HEREBY CANCEL THIS TRANSACTION

BUYER SIGNATURE **DATE** **BUYER SIGNATURE** **DATE**

Terms and Conditions of Sale

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Year Built: 1840
H: (631)334-6614

"I", "my," and "me" means each person who signs this Agreement as a buyer. "Contractor" means Southern New England Windows, LLC d/b/a Renewal by Andersen of Southern New England. "We" and "us" mean both the buyer, or buyers if more than one, and the Contractor. Renewal by Andersen of Southern New England is an authorized and independent dealer of Renewal by Andersen. You are entering into a contract with Renewal by Andersen of Southern New England. I agree and understand that if I finance the work with Contractor or a third party, my separately provided financing documents will include the number of monthly payments and the amount of each payment, including any finance charge.

Warranties/Intended Use: I understand that Andersen Corporation ("Andersen") is providing me with a warranty in connection with my purchase. I understand that I should read Andersen's written warranty for complete details of my warranty coverage and that the Andersen warranty is available for my complete review before I sign this Agreement. I understand that the Andersen warranty will not be effective or enforced while a balance due remains on this Agreement.

Contractor's Promises: Contractor promises to perform all work in a professional manner and within industry standards. Contractor will remove and transport away from the premises any debris and waste materials that are generated by Contractor. Contractor shall obtain all building permits for the work to be performed under this Agreement.

My Promises: I promise to Contractor that (a) I will provide Contractor with reasonable access to my property, including access to electrical outlets; (b) I will be responsible for preparation, moving, and reinstalling of any materials, personal property, cars, or equipment as may be needed for Contractor to perform its work; (c) The walls and surfaces upon which the work is to be performed are sound and suitable for the work being performed; (d) When the work is "substantially complete", I will pay Contractor the balance due under this Agreement. I understand that "substantially complete" means the work has been materially finished and is functional as intended; (e) In the event that I disagree with Contractor that the work is substantially complete, I agree that I will not withhold more than 10% of the Total Job Amount; and (f) If taxes are necessary to complete the work, I will pay them unless the law requires Contractor to pay them. Contractor may place a small advertising sign in my yard at the time of install.

Measurements: I understand that all dimensions referred to in this Agreement are considered estimated measurements and used only for the purpose of arriving at the contract amount in this Agreement. I understand that the actual measurements will be determined during a secondary measurement by a qualified measurement technician employed by Contractor. I understand that if Contractor must make changes to the estimated measurements, Contractor may ask me to sign an addendum to this Agreement.

Late Cancellation: I understand that I have 3 business days to cancel this Agreement, as described on the front page of this Agreement. I understand that if I want to cancel this Agreement after those 3 business days, Contractor does not have to allow that. I understand that if Contractor does let me cancel, however, I will have to pay to Contractor a late cancellation fee equal to 25% of the Total Job Amount for Contractor's labor, administrative, and material costs.

Delay/Unknown Conditions: I understand that if Contractor determines that Contractor cannot perform the work according to Contractor's normal professional standards, then Contractor can cancel this Agreement, notify me in writing of the cancellation, and return my money to me. I understand that some of the things that could cause Contractor to cancel this Agreement would be incorrect pricing, unforeseen structural defects, or unknown pre-existing conditions to my property. I understand that Contractor is not responsible for structural or other defects in my property, and that Contractor's products do not cure those types of problems. I also understand that the work could be delayed by events that Contractor does not control, and that is acceptable to me. Some of the things that could cause the work to be delayed would be acts of God, labor strikes, inclement weather, material shortages, my inability to qualify for or obtain financing, delays by local government authorities in issuing or otherwise approving inspections, permitting, or other required authorizations for the work.

Late Payment/Default: I agree that if I do not pay Contractor any of the money owed when it is due, I can be charged a late fee of 1.5% on the amount owed for each month the money is owed and not paid. I also agree that if I default on my promises under this Agreement, and Contractor hires an attorney to enforce this Agreement, I will pay Contractor its reasonable legal fees and related costs or expenses, as long as it is legal for me to do that. I agree and understand that in the event that I do not pay Contractor any of the money owed when it is due, Contractor may have a claim against me, which may be enforced against my property in accordance with the applicable lien laws. I also understand that if I finance the work with Contractor or a third party, my separately provided financing documents may include a security interest. I understand that I should read those documents closely.

I agree and understand that I will assert a dispute, claim, or controversy (hereafter referred to as a "Claim") arising under or relating to this Agreement only on behalf of my own self and that I will not assert a Claim on behalf of, or as a member of, a class or group in either an arbitration proceeding, a private attorney general action, or in any other forum or action. If a court determines that this specific paragraph is not fully enforceable, the court's determination shall be subject to appeal. This paragraph does not apply to any lawsuit or administrative proceeding filed against Contractor by a state

SIGNATURE OF SALES PERSON:	**SIGNATURE OF CUSTOMER 1:**	**SIGNATURE OF CUSTOMER 2:**
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	**PRINT NAME**	**PRINT NAME**

or federal government agency.

Interpretation of This Agreement: I agree that this Agreement will be enforced under the laws of the state where the work is being performed. If any part of this Agreement is determined to be invalid or illegal, then I agree that the rest of this Agreement will still be valid and enforceable. We both understand that this Agreement and any attachments, make up the entire understanding between us about the work Contractor is doing. There are no other oral or written agreements or representations on which we are relying. We both agree that any change to this Agreement must be in writing and signed by both of us. The paragraph headings contained in this Agreement are for convenience only and will not affect the meaning or interpretation of this Agreement.

(Connecticut Sales Only) The owner(s) of the home improvement contractor is or has been a shareholder, member, partner, or owner of the following corporations, limited liability companies, partnerships, sole proprietorships or other legal entities that have been a home improvement contractor during the previous five years: None."

(Massachusetts Sales Only) Any deposit required under this Agreement to be paid in advance of the commencement of work shall not exceed the greater of one-third of the total contract price or the actual cost of any materials or equipment of a special order or custom made nature, which must be ordered in advance of the commencement of work, in order to assure that the project will proceed on schedule. No final payment shall be demanded until this Agreement is completed to the satisfaction of the parties.

In Massachusetts, all contractors and subcontractors must be registered by the administrator of the board of building regulations and standards and any inquiries about a contractor or subcontractor relating to a registration should be directed to: Office of Consumer Affairs and Business Regulation, Ten Park Plaza, Suite 5170, Boston, Massachusetts 02116, Telephone: (617) 973-8700. In Massachusetts, the contractor is responsible for applying for and obtaining any and all necessary permitting. Homeowners who secure their own permits will be excluded from the guaranty fund provisions of Massachusetts law.

(Rhode Island Sales Only) The contractor and/or subcontractors or material persons may file a lien in accordance with the Rhode Island Mechanics Lien Act, chapter 28 of title 34.

(Rhode Island Sales Only) During the term of this Agreement, Contractor shall maintain public liability and property damage insurance covering the work of not less than $500,000 combined single limit, bodily injury and property damage and workers' compensation insurance as required under chapter 29 of title 28.

Condensation and Environmental Conditions: Condensation, which can form on or within walls, siding, tiles, or other surfaces results from pre-existing conditions in a home and internal or external temperatures. Reducing the humidity in a home will often remedy any condensation problems. I agree that Contractor is not responsible for condensation or existing or developing spore or mold growth, which can be the result of condensation.

SIGNATURE OF SALES PERSON:	SIGNATURE OF CUSTOMER 1:	SIGNATURE OF CUSTOMER 2:
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	PRINT NAME	PRINT NAME

Sales Cost Savings Program (SCSP)

DBA: RENEWAL BY ANDERSEN OF SOUTHERN NEW ENGLAND
Legal Name: Southern New England Windows, LLC
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Year Built: 1840
H: (631)334-6614

To: All Sales Personnel

Date: September 1, 2005

From: Matthew Esler - CEO Renewal by Andersen of Southern New England

Re: Sales Cost Savings Program (SCSP)

At Renewal by Andersen, we are always looking for ways to increase value, and we've found a new way to lower costs to our customers. The majority of customers that we meet love Renewal by Andersen and are comfortable enough to award us the project on the initial appointment. For a variety of reasons, some customers feel they need time to "think it over" for a day or two before placing the order. This requires a second appointment.

We are happy to visit our customers as many times at it takes to earn their business.

However, when the consumer makes-a buying decision on the first appointment, the sales cost of additional visits is saved and we are happy to pass that savings on to our customers.

Please keep in mind, the savings are only realized during the initial appointment.

Best Regards,
Matthew Esler
CEO, Renewal by Andersen

By signing below I acknowledge receipt of the initial visit, sales cost savings plan. As a way of saying thank you, this savings will be included in all your future orders

SIGNATURE OF SALES PERSON:	SIGNATURE OF CUSTOMER 1:	SIGNATURE OF CUSTOMER 2:
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	PRINT NAME	PRINT NAME

CUSTOMER RESPONSIBILITIES

POSSIBLE GLASS LOSS FOR WINDOWS AND DOORS

Customer has been made aware of the possible glass loss that occurs with the installation of replacement windows.

POSSIBLE GLASS LOSS FOR BAY AND BOW WINDOWS

Customer acknowledges acceptance of substantial glass loss due to the engineering of the frame to properly support the weight of the new unit. It is recommended when purchasing a bow window to replace the existing unit with one less section. For example, a 5 section bow should be replaced with a 4 section bow to help offset glass loss.

PAINTING/STAINING

RENEWAL BY ANDERSEN DOES NOT PERFORM ANY PAINTING OR STAINING ON ANY WINDOWS, DOORS OR TRIM/SIDING. In order to provide you with the best finished product, our installers will not prefill nail holes. These tasks will be completed during the painting/staining process. It is your responsibility to coordinate and pay for all painting and/or staining after the windows are installed, including any new interior stops (replaced as needed) which is a small interior piece of wooden trim removed or installed during the installation of the windows.

CLOSE PROXIMITY

Renewal by Andersen encourages window replacement of units near each other so that grids, colors, glass dimensions and other aesthetics match. We are aware this is not always financially feasible for our customers, in which case, the customer agrees the RBA warranties only apply to the products outlined in this agreement.

ENLARGING, WIDENING OR NEW OPENINGS

Renewal by Andersen does not have the licensing to perform electrical or plumbing work, nor will the company be held liable for the removal or relocation of any electrical and/or plumbing that is discovered inside of the wall during the installation. If discovered, Renewal by Andersen will leave the opening sealed from exterior elements and notify the customer to discuss your responsibilities in getting said electrical and/or plumbing moved. Once electrical and/or plumbing is moved customer will call Renewal by Andersen to schedule the installation of the balance of the project.

EXTERIOR ACCESS TO OPENINGS

Customer must provide reasonable access to the exterior of each opening to perform the proper exterior installation and weather proofing guidelines. This may require some shrub and/or tree limbs to be trimmed back so an installer can have access with a ladder to the exterior of an opening.

SIGNATURE OF SALES PERSON:	SIGNATURE OF CUSTOMER 1:	SIGNATURE OF CUSTOMER 2:
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	PRINT NAME	PRINT NAME

Important Project Information

DBA: RENEWAL BY ANDERSEN OF SOUTHERN NEW ENGLAND
Legal Name: Southern New England Windows, LLC
RI #36079, MA #173245, CT #0634555, Lead Firm #1237
10 Reservoir Rd | Smithfield, RI 02917
Phone: 401-753-2223 | Fax: (null) | contracts@asmarterwindow.com

David & Kathleen Howe
101 Hight St
Bristol, RI 02809
Year Built: 1840
H: (631)334-6614

FURNITURE AND DECORATIONS

We ask that you remove any furniture that may block access to the windows or door openings. We ask that you remove the pictures from the walls being worked on and any decorations that are in the work area before work begins. This will greatly reduce the likelihood of any accidental damage to personal property.

WINDOW COVERINGS

Please remove all blinds, shades or shutters before we arrive. Should you need assistance removing and reinstalling your existing blinds, shades or shutters, we offer that as a fee based service, but we are not responsible for the fit or operation of the blinds, shades or shutters. We also assume no liability for any new blinds or shutters: that includes fit, measuring and installation. All of these processes should be handled by a professional window treatment company.

AIR CONDITIONING UNITS

Owner is responsible for the removal and reinstallation of any AC units and brackets.

ALARM SYSTEMS

Owner is responsible for the removal and reinstallation of any existing alarm systems. **PLEASE CONTACT ALARM COMPANY FOR DETAILS.**

PETS

Because not all pets react favorably to the excitement of the construction process, we ask that you keep all of your pets confined during the time we are working on your home. This should keep them from becoming stressed, accidentally escaping or possible injury.

SECOND AND FINAL PAYMENT

If paying by cash or credit card, the second payment is due at start of installation and final payment is due at the completion of the installation. The check is made payable to Renewal by Andersen of SNE. You may hand the check to the installer who will then bring the check into the office. If you have financed your project, there will be a finance sign off form made available to you by the installation crew.

WHAT IS INCLUDED

Renewal by Andersen will insulate, caulk and seal windows with our 3 –point defense system to prevent water and air infiltration

SIGNATURE OF SALES PERSON:	SIGNATURE OF CUSTOMER 1:	SIGNATURE OF CUSTOMER 2:
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	PRINT NAME	PRINT NAME

VISIBLE ROT

RbA of SNE will replace or repair VISIBLE rot on sills or exterior casings.

NOT INCLUDED

Any UNSEEN, HIDDEN or STRUCTURAL rot, that will be addressed at time of discovery.

HAUL AWAY/DISPOSAL & CLEAN UP

RbA of SNE will clean up all job related debris, including old windows and storms, and will vacuum nightly.

FINISH PAPERWORK

RbA of SNE will present customer with maintenance manuals and warranty documents upon completion of project and payment in full.

PERMITS

Renewal by Andersen will secure any and all required building permits. On occasion, an outstanding customer bill with the municipality will prohibit Renewal by Andersen from securing a permit. When applicable, contractor will notify customer and it is up to the customer to pay any owed balance to the town so contractor can secure the proper permits prior to installation. We ask that the customer close out the permit, after installation, with the issuing municipality when necessary.

ALL CURRENT PROMOTIONS AND DISCOUNTS HAVE BEEN APPLIED TO THIS AGREEMENT - ANY FUTURE DISCOUNTS OR SALES CANNOT BE APPLIED AT A LATER DATE.

SIGNATURE OF SALES PERSON:	**SIGNATURE OF CUSTOMER 1:**	**SIGNATURE OF CUSTOMER 2:**
John Snavely	David Howe	Kathleen Howe
PRINT NAME OF SALES PERSON	**PRINT NAME**	**PRINT NAME**

Price Presentation Discounts

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PROJECT PRICE BEFORE DISCOUNTS **$18,553**

INDIVIDUAL SAVINGS BASED ON 3 UNITS

$0 September Spectacular Volume Promo
Savings: **$0**

Advertised Offer
Savings:

20% Off Project **$3,710**

Sales Cost Savings Plan (5%)
Savings: **$742**

TOTAL PRICE: $14,101

$4,452 SAVINGS

Release Agreement

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I UNDERSTAND that my name, my company name, voice, picture, likeness, biographical materials, photo images of my home and/or person, and statements and/or opinions made by me, in whole or in part, edited or unedited, in any and all media (hereinafter "Information"), without limitation for any and all purposes (including but not limited to incorporating the material into commercials, advertisements, promotions, coupons, in-store displays, on-line programs, free standing inserts and/or publicity or other materials of Renewal by Andersen's products or services). I agree that Renewal by Andersen LLC will have the right to attribute this Information to me and that the Information is accurate to the best of my knowledge. No benefit has been given or promised to me in consideration of expressing my beliefs about Renewal by Andersen® products.

I hereby consent to the use of the Information to Renewal by Andersen LLC, their successors and assigns, for use without restriction as to frequency, scope or duration of usage.

In connection herewith, I hereby release and agree to hold harmless Renewal by Andersen LLC, its successors and assigns, each of them from any and all claims of any kind which I, my heirs, executors or assigns, may have on account of such use including what might be deemed to be misrepresentations of me, my character or my person due to distortion, optical illusion or faulty reproduction which may occur in the finished product.

BUYER(S)



SIGNATURE

David Howe

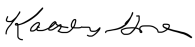
PRINT NAME

101 Hight St

ADDRESS

Bristol, RI 02809

CITY / STATE / ZIP



SIGNATURE

Kathleen Howe

PRINT NAME

101 Hight St

ADDRESS

Bristol, RI 02809

CITY / STATE / ZIP

WITNESS



SIGNATURE

John Snavely

PRINT NAME

09/21/26

DATE

Release Agreement

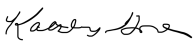
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I hereby agree to waive any compensation rights and/or benefits other than the publicity my business will receive from this advertisement for my participation in this project.

Renewal by Andersen LLC, its successors and assigns, shall be the absolute owner of any and all advertising materials (and all rights therein, including the copyright) produced pursuant to this Agreement.

No promise or representation which is not expressed herein has been made to me, and I have read this release, understand it and am signing it voluntarily.

BUYER(S)		WITNESS
		
SIGNATURE	**SIGNATURE**	**SIGNATURE**
David Howe	Kathleen Howe	John Snavely
PRINT NAME	**PRINT NAME**	**PRINT NAME**
101 Hight St	101 Hight St	09/21/26
ADDRESS	**ADDRESS**	**DATE**
Bristol, RI 02809	Bristol, RI 02809	
CITY / STATE / ZIP	**CITY / STATE / ZIP**	

RHODE ISLAND PRE-RENOVATION NOTIFICATION

Pre-Renovation Education and Renovation, Repair, and Painting Owner / Occupant Notification Form

Occupant Confirmation of Pamphlet Receipt

I have received a copy of the pamphlet *The Lead-Safe Certified Guide to Renovate Right* informing me of the potential risks of lead hazard exposure from renovation activity to be performed in my dwelling unit. I received this pamphlet before the work began.

David Howe — 9/21/26

Recipient's Name — Date

9/21/26

Recipients Signature — Date

101 High St Bristol RI — 9/21/26

Street Address, Apartment Number, City — Date

Lead-Safe Remodeler/Renovator Self-Certification Option (for tenant-occupied dwellings only)

If the lead hazard information pamphlet was delivered but a signature could not be obtained, you MUST check the appropriate box below:

☐ **Declined** – I certify that I made a good faith effort to deliver the *Renovate Right* pamphlet to the rental dwelling unit listed below at the date and time indicated and that the occupant declined to sign the confirmation of receipt. I further certify that I have left a copy of the pamphlet at the unit with the occupant.

☐ **Unavailable for signature** – I certify that I have made a good faith effort to deliver the *Renovate Right* pamphlet to the rental dwelling unit listed below and that the occupant was unavailable to sign the confirmation of receipt. I further certify that I have left a coy of the pamphlet at the unit by sliding it under the door or by (fill in how the pamphlet was left):

Left a copy of the pamphlet at the unit by sliding it under the door or fill in how the pamphlet was left

John Snavely

Printed Name of Person Certifying Delivery — Attempted Delivery Date and Time

Signature of Person Certifying Delivery

Street Address, Apartment Number, City

Note Regarding Mailing Option – As an alternative to delivery in person, you may mail the *Renovate Right* pamphlet to the owner and occupant. The pamphlet must be mailed at least seven days before renovation. Mailing must be documented by a certificate of mailing from the post office.

Rhode Island Clearance Inspection Requirement

The Lead Hazard Control Firm or the property owner is required to hire a Rhode Island Certified Environmental Lead Inspector or Technician to conduct a clearance inspection using dust wipe sampling and, if applicable, obtain a Certification of Acceptable Clearance Status or Certification of Lead-Safe Status. Critical barriers cannot be removed until dust wipe samples, analyzed by an approved laboratory, pass clearance. The Lead Hazard Control Firm must receive a copy of the clearance certification and retain the certification with this form in its records for at least three years. The property owner must received and retain copies of all certifications, inspections, and laboratory reports for as long as he/she owns the property.

Clearance Inspection Certification

☐ I certify that I informed the property owner of the clearance inspections requirement.

The ☐ Owner or ☐ Lead Hazard Control Firm (check one) will arrange the clearance inspection and applicable certification(s).

9/21/26

Owner's Name — Owner's Signature Date

Lead Hazard Control Firm's Name — LHCF - License No.

Lead-Safe Remodeler/Renovator's Name — LRM - License No.

Lead-Safe Remodeler/Renovator's Signature — Date

10 Reservoir Road • Smithfield, RI 02917• Phone 866.563.2235 • Fax 401.633.6602

Renewal by Andersen WINDOW REPLACEMENT an Andersen Company

Homeowner
Pre Installation Checklist

To ensure an efficient and quality installation of your Renewal by Andersen products, please have the following list of items addressed prior to our arrival.

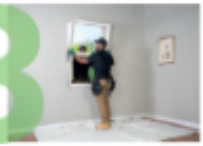
It's imperative that the requested items be completed before we arrive so we are able to perform and complete the installation during the scheduled dates.

1 

Please have window treatments removed prior to our arrival on installation day. **(curtains, blinds, shutters, brackets, security bars/doors etc.)*

2 

Please consider safe parking arrangements for our installation crew as to not impede neighborhood traffic. **You may expect one or two vehicles*** up to 30 ft long to stay the duration of installation. **(pickup truck with trailer, box truck etc.)*

3 

Windows and doors scheduled for replacement should be cleared of all furniture within a 3-foot radius. Obstructions and limited access may delay completion or increase the risk of furniture damage.

4 

Some of our work activity* can be upsetting or triggering to pets. All animals including pets and livestock must be kept separate from work activity. Some customers may elect to board pets during install. **(loud noises, power tools)*

5 

Please contact your security system vendor for removal and re-installation of security alarm and burglar systems before and after RBA activities. Our teammates are not authorized to touch or handle security systems.

6 

At the time of job completion, please ensure that a person of authority is present to observe the demonstration and operation of the new windows and doors, inspect the craftsmanship, and settle any remaining balance.

7 

RBA uses trim and lumber that is often primed but not painted. We do not perform any painting or staining. Please refer to your care and maintenance guide to ensure proper surface preparation.

Notes: _____

Homeowner Name: David Howe Homeowner Signature: _____