



438 East Main Road Suite 100
Middletown, RI 02842

tel: 401-682-2100
fax: 401-682-2111

www.VisitingNurseHH.org

December 19, 2025

Town of Bristol
Town Council Members
10 Court St.
Bristol, RI 02809-2200

Dear Honorable Members of the Town Council,

I've enclosed our 2024 annual report so you can see the important work that you have supported. The year's highlights include:

- Making over 76,000 home health and hospice visits across our community
- Growing Hospice Services by 35% over the previous year
- Moving our headquarters to our new location in Middletown

Thank you so much for your continued support.

As you may know, November 15, 2025 marked our 75th year of caring for this community and I have no doubt that we are still here because of generous donors like you! Thank you!

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Fairbank".

Jennifer Fairbank, Chief Executive Officer

A handwritten note in blue ink that says "Thank you!" with a large exclamation mark.


2024 Annual Report



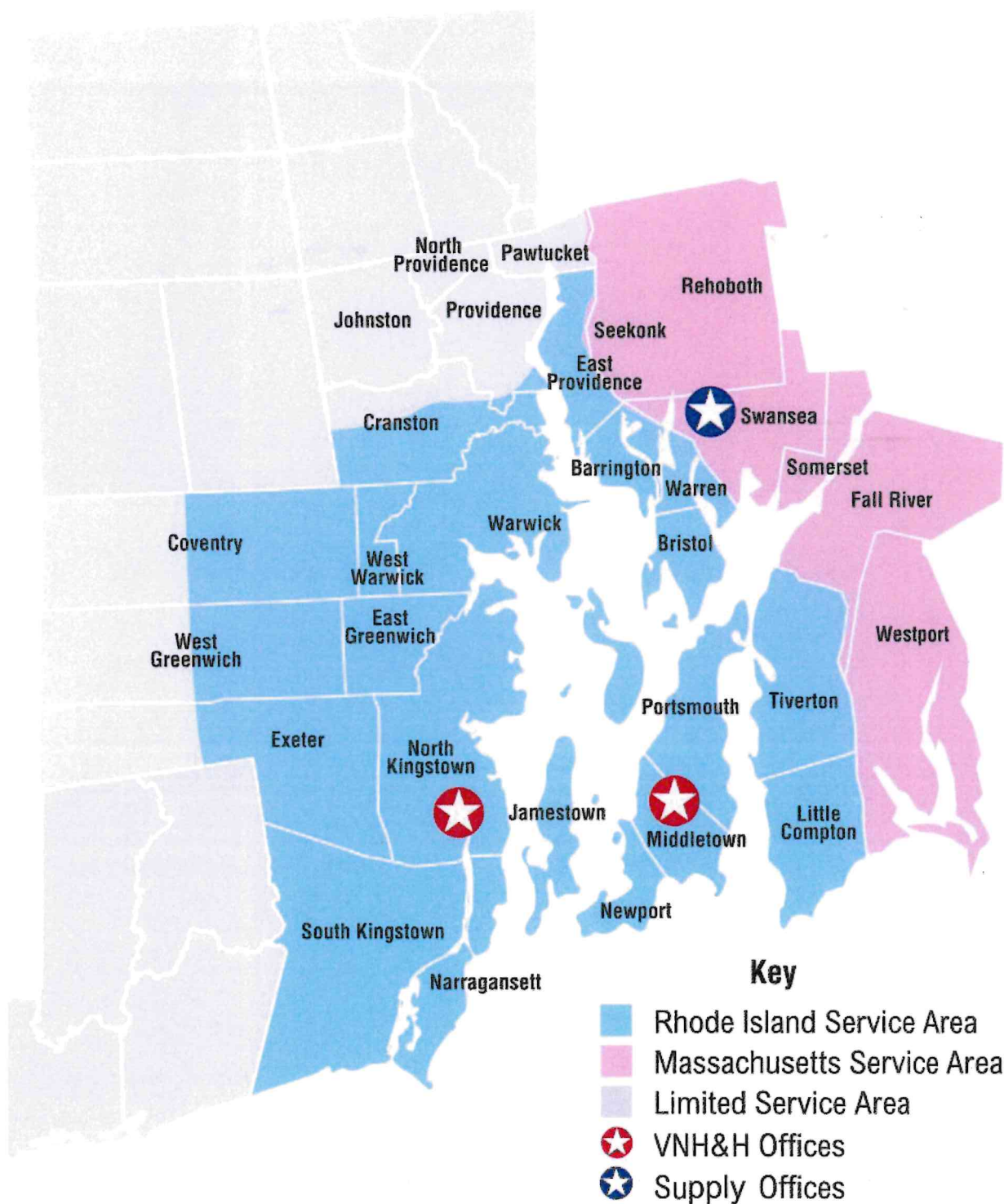
Our Mission and Vision

Mission: *Visiting Nurse Home & Hospice is a not-for-profit, independent home healthcare and hospice agency providing optimal health and quality of life for individuals and families in Rhode Island and Southeastern Massachusetts.*

Vision: *VNH&H will be known as the home healthcare and hospice provider of choice by innovating, educating, and delivering on our promise of exceptional patient-focused care. This will be achieved by empowering our workforce and adapting to the ever-changing needs of the communities we serve.*



Communities We Serve



2024 Annual Report Letter



Dear Friends of VNH&H

There is a strong and growing demand for our services as the population ages. We know that quality home healthcare, is cost effective, reduces rehospitalizations, and brings about better health outcomes.

We have been challenged in the last decade with continued low reimbursement for services. We made some hard decisions including restructuring, selling our oversized building and moving our operations into a more appropriately sized space.

Moving an agency of our size is not a small feat and the board is so proud and appreciative of this team. Our strength is in our incredible staff who have made strategic decisions and focused on growing our outreach.

Despite all of this change, we still had an amazing 2024. Last year, our wellness team held over 300 Wellness & Flu Clinics around the region and brought flu vaccinations to homebound patients.

Agency staff provided over 76,000 total visits to over 1000 home health, hospice, and maternal child health patients. Hospice services grew by 38% over the previous year - which is unheard of in this challenging environment.

In addition, our operating metrics are equal to or better than regional and national benchmarks. And for the second year in a row, our patient families have given us 5 out of 5 stars when asked if they would recommend our hospice services to others.

In the coming year, we will strengthen our efforts to advance sustainable payment models for home healthcare. We will also explore innovative strategies to ensure that our mission endures so future agency leaders can celebrate a century of service in 2050.

Thank you for your support of VNH&H's Mission.

Mark Hough, President, Board of Directors

Jennifer Fairbank, Chief Executive Officer

Board Membership

Stacey Carter

Regina Dublin (Secretary)

Jennifer Fairbank (CEO)

Mark Hough (President)

Allendre McGovern-Siembab (Vice President)

Rebecca McSweeney

Candace Powell

Patricia Putney (Treasurer)

Harold Sanders

Lorraine Tasso

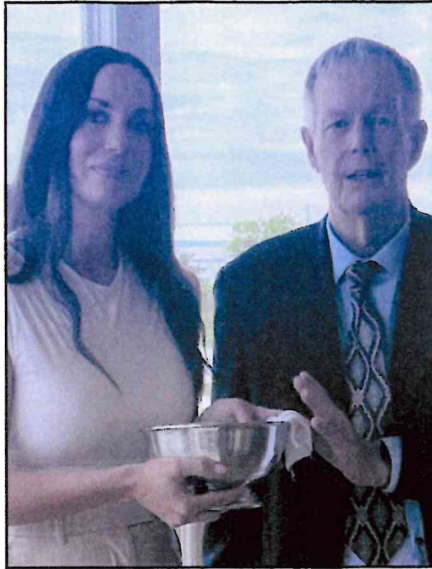
Gail Thacher

Kathleen Trier

Christine Winslow



The Mary A. Dwyer Award



In 1989 the Visiting Nurse Home & Hospice Board of Directors established the Mary A Dwyer award to recognize individuals or organizations that have demonstrated outstanding service to the agency.

This year's award goes to an employee that has made an indelible mark on the agency and helped ensure our success. Lauren Sisson, Hospice and Palliative Nurse Practitioner, hit the ground running. Her experience and leadership brought our hospice team together and was a vital part of the explosive and much needed growth in our hospice census. In other words, she was just who we needed at the most crucial moment in our history.



The Kathleen Connell "Can Do" Award

The "Can Do" award was created in 2020 by The Visiting Nurse Home & Hospice Board of Directors in honor of Kathleen Connell, RN, one of the early nursing leaders of this agency. Her career was dedicated to serving our elderly population and she recently retired as the Director of Rhode Island's AARP chapter. This award recognizes employees who have that same "Can Do" spirit as Kathleen does.

This year we had two winners of this award:

Liz Hicks, Revenue Cycle Manager, who has been with us for over two decades. Lizzie and her team are responsible for all of the work that goes into processing claims and collecting payments in a complex and difficult reimbursement climate. Lizzie manages, supports and navigates through many difficult and frustrating days with grace and dignity. In the face of adversity, she continues to focus and provide this agency with an exemplary level of work.



Emma Mitchell started in June of 2019 as an Intake Data Entry specialist. In 2022, Emma was recognized for her astute skill set and was promoted to Intake and Scheduling Manager. She and her team work hard to process referrals and make sure patients are seen quickly. They ensure our success and are an integral part of our current growing census.

Joyce D. Watts Heart for Service Award

Last year we presented our first Joyce D. Watts Heart for Service Award. The award was established in honor of VNH&H employee, Joyce Watts, a Certified Nursing Assistant, who had a heart for service. Joyce passed away in 2023 and at last year's meeting, we had the honor of presenting the inaugural award to Joyce's family.

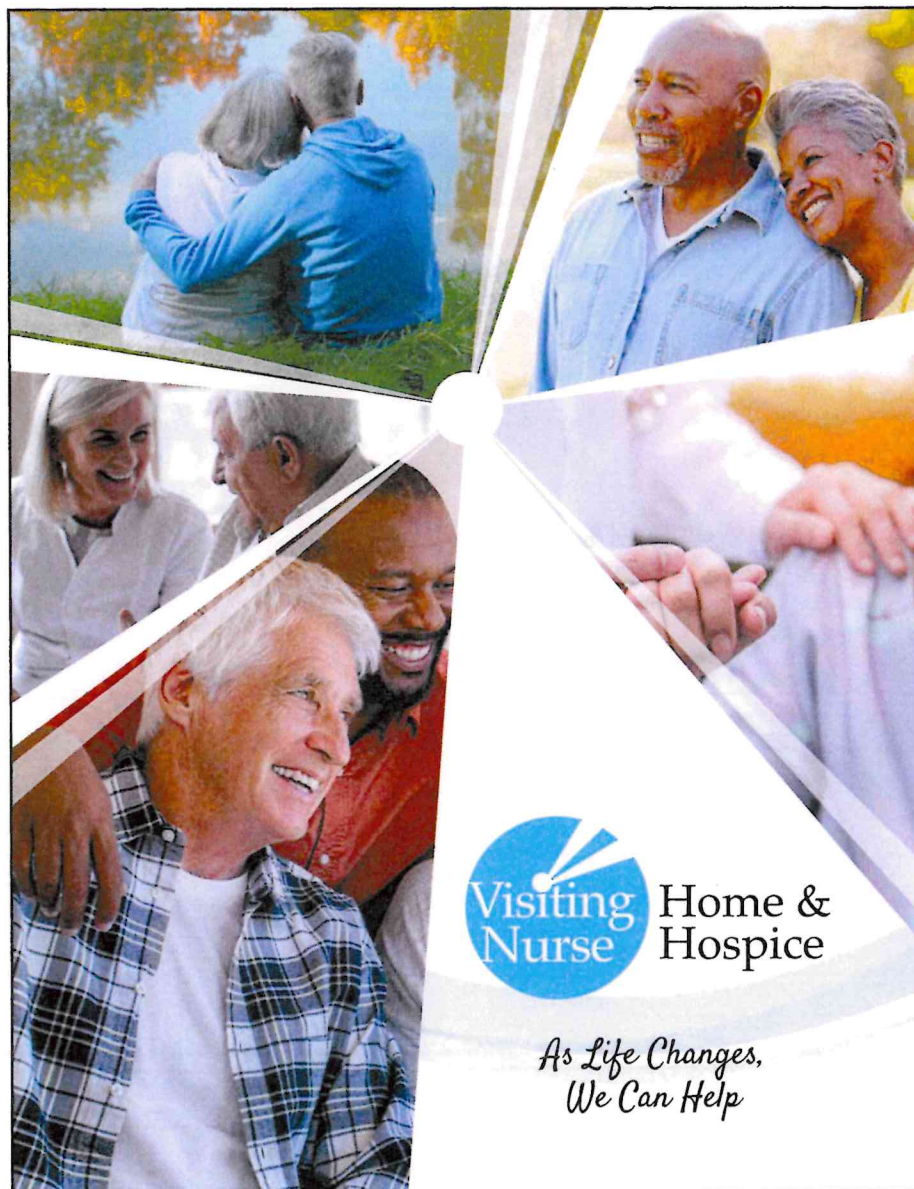
Her family continues her legacy at the non-profit Joyce founded, "Global Outreach for All God's People".

This award will be given annually to an individual who has a "Heart for Service" like Joyce did.

This year's winner, Donna Palumbo, was nominated for the Joyce D Watts Heart for Service Award by several colleagues both in the field and in management. Donna is a compassionate social worker who started her career as director of elderly services at the Davinci Center, moving on to the Visiting Nurse Association of RI where she worked for 35 years as a medical social worker. Our agency was lucky enough to acquire her 10 years ago and, in the time, she has been with VNH&H she has proven repeatedly to be a wealth of knowledge and an invaluable member of the social work team. She works tirelessly, going above and beyond for our patients and their families.



2024 Supporters of our Guide to Services



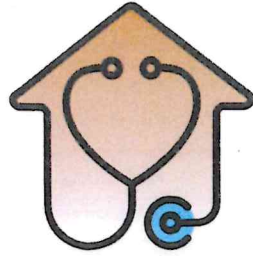
*As Life Changes,
We Can Help*

Thank You, Contributors!

Age Ambassador
Allstate Insurance
BRAVE Family Advisors
College HUNKS Hauling Junk & Moving
Ford & Messere Inc.
Memorial Funeral Home
New York Life Insurance Company
Patrick Quinn Funerals & Cremations

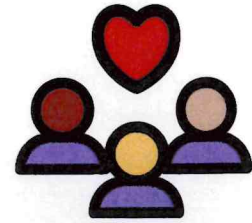
Residence Inn By Marriott
Providence Coventry
Skeffington Funeral Homes
Smith Funeral & Memorial Services
Together We Serve You
Wayfinder Hotel
Williams & Stuart Real Estate
Bevilacqua & Bevilacqua, LLC

Link to e-copy: <https://eguides.partnerplusmedia.com/vn-portsmouth/>



53,518

Total Home Health Visits



5,696

Palliative Visits



22,279

Hospice Visits



28,897

Rehab Visits

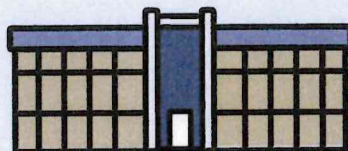


1,783

Volunteer Hours

Office - 143

Hospice - 1640



781

**Flu Shots Administered at
45 Clinics and in Homes**



275

**Maternal Child
Health Visits**

What People Are Saying...

From a Hospice Family – “We would like to express our heartfelt thanks for all the stellar care, compassion, love and support you provided to mom, dad and the rest of the family. You are all amazing individuals and hold a special place in our hearts.”

From a Rehab Patient – “I cannot thank you enough for the wonderful nursing care you provided me when I returned home from my hospital stay. The compassion I received from all of you meant so much! I’d also like to acknowledge each member of your staff for all the respect and care they gave me. The nurses, PT, OT and Home Health care services helped me recover more quickly than I would have on my own. You’re a gift to all of those who have been blessed to receive your care!”

From a Home Health Patient – “Visiting Nurse Home & Hospice is an outstanding organization. They provide quality health care services in our community. We have the highest regard for their help.”

From a Palliative Care Patient – “Visiting Nurse Home and Hospice is an exceptional agency providing care above and beyond expectations.”

From a Home Health Patient – “I couldn’t have asked for a better team of people. They were so supportive in every way possible way. I couldn’t have gotten through it without them and I will be forever grateful to this team.”

2024 Gifts In Memory

The following is a list of those who have made memorial gifts in honor of someone who passed away in 2024. Our thanks to all families who have made Visiting Nurse Home & Hospice a beneficiary in lieu of flowers for their loved ones.

**In Memory of Jane L.
Anderson**

Audrey L. Anderson
Felix A. Avella
Peter Lazouras
Elizabeth Paquin
Linda S. Presbrey
Kathleen Zelesko

**In Memory of Robert W.
Angilly**

Jennifer Russo

**In Memory of John &
Florence Andrade**

Jennifer Pesci Anderson

**In Memory of Jean L.
Babcock**

J. Lorraine Babcock

In Memory of Robert Bassett

Gwendolyn L. Bassett

In Memory of Robert Beaver

Diane Beaver

**In Memory of Tim
Boudewyns**

Linda Boudewyns

**In Memory of Luitgard
Bowley**

Marianne McDermott
Leslie M. Reed

In Memory of John F. Brady

Pat & Dan Bell
Leslie Bodge
Linda Haslehurst
Ashley Lenz
Mark Levin
Hugh F. Lynch
Lynne Zankman

**In Memory of Peter & Mary
Lou Burns**

Matt Burns

In Memory of Robert Caizzi

Amrie Alexandre
Raymond C. Coia
Construction & General
Laborers Local Union 271
A.W. Josephs
Rhode Island Laborers
District Council
Jane Viscolosi

In Memory of Philip Capece

Sue Walzam

**In Memory of Constance
Castenson**

Eric Fisher
Holly Lippert
Manda Poletti
Rene Rodriguez

**In Memory of Shirley V.
Chace**

Michael A. DeArruda
Arthur Frankel
Kaylin Johnson
Joseph E. Reynolds
Robert White

**In Memory of William R.
Charboneau**

Adam Ekelund
Cecilia Weigold
Karen Whitaker
Lucille Whitaker

**In Memory of Barbara
Church**

Louise Boyd
Joseph Delgado
Barbara A. Mooney
James J. Perez
Richard C. Rohrs
Thomas Santos

**In Memory of Robert &
Barbara Cooper**

William & Deborah Moriarty

**In Memory of Christopher
Chretien**

Eileen M. Shea

In Memory of Bobbi Croce

Paul A. Croce

**In Memory of Anne
Cunningham**

GLTHS Special Education
Department

**In Memory of Maureen C.
Curry**

Pamela Bishop
Reid Campbell
Barbara Griffith

**In Memory of Emanuel
DaPonte**

Conceicao Costa
Manuel E. DaRosa
Maria Soares-Amaral

**In Memory of Evelyn
DeAscentis**

Peter Bullard
Beverly Cottam
Donald Christ
Anne M. DeAscentis
Donna DeAscentis
Stephanie A. DeAscentis
Elizabeth Doherty
William Farrell
Judy Fried
Joseph L. Lopes
Pam O'Day
Kathleen Richer
Robert W. Turner

2024 Gifts In Memory

In Memory of William DeMarco

Edward J. Carney
Carol Cirillo
James C. Collins
Ann Marie Conklin
Joan M. Corneau
Paulette Deely
Robert O. Fournier
Lisa Guercia
Jeanne Ladner
Oryann Lima
Eleanor C. McGinn
John C. McGinn
James A. Munro
Mark R. Quigley
Susan M. Trout
Louis Turenne
Mozart Turenne
Kathleen Whelan

In Memory of Sgt. James D. Dias

Branch 57 National
Association of Letter
Carriers
Patricia Obara
Joy Winslow

In Memory of Attilio DiDario

Mary Gatta

In Memory of John Dorato

Elizabeth Droel
Rian M. Wilkinson

In Memory of Fred & June Dreyer

Peter & Lynne Andrade

In Memory of Roberta Dugan

Aquidneck School Staff
William J. Corcoran
Cynthia M. Haslam
Martin J. Kelly
Thomas J. Pickens
Kelli Russ
Dennis P. Sullivan
Town of Middletown

In Memory of Norman Dunbar

Donald P. Beebe
Pam Burns
Steven B. Dunbar
Sarah Gideon
Gwyneth Granton
Alfred M. Gurney
Karen-Lee Kenyon
Robert L. Lanz
Christine Marchese
Renate Marek
Joan M. Mason
Jeannine R. Minihane
Denise Nadeau
Shirley A. Ripa
Henry F. Russell

In Memory of John Enos

Jeffrey A. Faria
Judith A. Ferreira

In Memory of Patricia & Philip Fairbank

Elizabeth Fairbank
Jennifer Fairbank

In Memory of Kevin T. FitzPatrick

Catherine Alteri
Margaret T. Bernardo
A. Christine Bolton
Peter Capodilupo
John P. Cortellessa
Jean M. Crawford
Patricia DeLello
Brendan FitzPatrick
Carol A. FitzPatrick
Denise M. FitzPatrick
Ronan J. FitzPatrick
Mary Ellin Gipson-FitzPatrick
Sheila C. Fridovich
Michael F. Gaffney
Bonita M. Gottschaulk
John F. Healy
Peter T. Johnson
Mary R. Keable
Mary Kemp
Tamara A. Kuffner
Andre Levesque
Suzanne C. Lewis

Ray A. Long
Daniel F. McCluskey
Mary Sue McKenna
Cheryl A. McStay
Sheila Nysko
Old Charlestown Schoolboys
Association
John P. O'Neill
Andrew L. Pink
Roswell P. Quinn
Mari Ripp
William Santry
Howard Taub
Ralph D. Walkowicz
Westwood American Legion
Post

In Memory of William Flowers

Jon & Bridget Bidlack
John S. Gouveia
Dianne P. Hetland
Joan L. Janior
Thomas G. Leary
Ronald "Mr. Mac"
MacDonald
Mark Moitoza
John Q. Murphy
Joseph Rodrigues
Raymond Roppe
Victor J. Ruggieri
Karen M. Weber

In Memory of Marilyn Foehr

David Foehr

In Memory of Robert T. Gallucci

Richard Rendine
Norman R. Beretta
Joan Bernard
Anthony Boscia
Linda DiSanto
Keryl Picard
Rhode Island Laborers
District Council
Veronica Sheridan
Todd E. Walker

2024 Gifts In Memory

In Memory of Beth L. Gibson

Thomas M. Allan
John & Emily Black
Carolyn Cordeiro
Betty J. Davis
Richard A. Plotkin
Richard E. Updegrove
Garfield & Taffy Weymouth

In Memory of William T. Gozdz

Steven Babcock
Renee Costa
Jacquelyn Cram
Doran Community School
Karen Flippo
Nancy C. Gozdz
Pamela Grant
Joyce Heathcote
Elaine Holda
Patti Landry
Thomas T. Linehan
James Lowe
Robert J. Obara
Linda M. Piantoni
Charles Rivenburg
Virginia Rivenburg
Vieira & Digianfilippo Ltd.
Marie Zoller

In Memory of Shirley Grzych

John Almon
Scott Grzych
Carol Myron

In Memory of Patricia Hawkins

Tom Cardullo

In Memory of Maureen Horton

Michael Horton

In Memory of Carol Jean Hunt

Linda Somes

In Memory of Mary T. Jackson

James R. Jackson

In Memory of Richard E. Jones

Linda Farwell
First Baptist Church
Diane P. Ifkovic
David H. Keane
Wakefield Liquors Inc.

In Memory of Gen Jordan

Patricia Robillard

In Memory of Barbara Powell Keeley

Barbara Carnes
Lisa J. Coble
Dawn Laman
Robert M. Loesch
Christina W. McIntyre
Carol & Tony Pensa
Christopher & Candace E. Powell
Constance P. Rainone
Evelyn Rhodes
Priscilla Szneke
Ellen Welty

In Memory of Nan & Clyde LaRue

Linda Bohmbach

In Memory of Diana Lewinstein

Stephen Lewinstein

In Memory of Shirley Lieberman

Deborah Davis
Andrew Glickman
Suzanne Glickman
Allison Hartman
Vincent Lechmanick
Allen Lieberman

In Memory of Marshall Lundberg

Kevin & Patty McCarthy

In Memory of Barbara A. Luther

Matthew Burns

In Memory of Madeline D. Lynch

Mary Supple

In Memory of Jack Margo

Jennifer Pesci Anderson

In Memory of Patricia A. "Patty" K. Martin

Thomas M. Allan
Theresa Barth
Donald P. Beebe
Karen Bennett
Sheryl Bomar
CES Power
Robert F. Clooney
Deanna Conheeny
Kathleen Dickenson
Rosaura Fernandez
Alison Gavin
Gooseberry Beach, Inc.
John H. Grant
Thomas Harris
Rebecca Herman
Colleen Kelly
Richard Koziara
Ladies Ancient Order of Hibernians
Denise Maher
Meghan McDermott
Susan Moore
Edna O'Connell
David A. Parke
MaryEllen Quinn
Barbara A. Shea
Kathleen Shinnors
Virginia Souza
Dennis P. Sullivan
Robert J. Sullivan
Colleen E. Walsh
Margaret E. Winters
Barbara A. Shea
Kathleen Shinnors
Virginia Souza
Dennis P. Sullivan
Robert J. Sullivan
Colleen E. Walsh
Margaret E. Winters

2024 Gifts In Memory

In Memory of Jack Mattos
Walzem Family

In Memory of Joaquim A. Mattos
Eric White
Walzem Family

In Memory of Mary McGowan
Jean Burton
Diane Cote
Robert E. Dawley
Donna M. Essery
Michael Kilzi
Anne Lawton
Mary Beth Smith
Lucie-Anne Thomas

In Memory of Betty Mello
Margaret Laflamme
Christine Marchese
Susan O'Brien

In Memory of Carol Metivier
Robert E. Metivier

In Memory of Madeline G. Millin
David & Gail Hall
Susan C. Martin

In Memory of Rosemarie Nash
Brian Bardorf
Daniel G. Corrigan
Corrigan Financial, Inc.
Charles Edenbach
Elizabeth K. Flynn
Hanna R. Gradwohl
William T. Hughes
Nancy O'Neill
Michael S. Pinto
Elizabeth Spinzia
Austin E. White

In Memory of Arthur A. Peloquin
Peter L. Accardi
Joseph Augustine
JoAnn D. Castro
Albert Deltoro
Jeffrey A. Faria
Suzanne M. Zecchin

In Memory of Cynthia & Thomas Pesta
Edward Chartier
Emma Kaczorowski
Tiffany Pulliam
Ropes & Gray LLP

In Memory of Joan Pieroni
Robert Pieroni

In Memory of Lucette Pimental
Denise N. Forand
Sandra M. Resendes

In Memory of James Riccio
Eleanor C. McGinn
Manuel E. Menezes
Barbara Proulx

In Memory of David Rivenburg
Virginia Rivenburg

In Memory of Louis Rogers
Gwendolyn Bassett

In Memory of Albert "Buzz" Schofield
Sandra Schofield

In Memory of Doris Silvia
Ronald Silvia

In Memory of Joseph Silvia, Jr.
Kathy Everett-Perry

In Memory of Deloris Simpson
Sally Atsenault

In Memory of Evelyn Spiratos
George A. Spiratos

In Memory of Patricia Steel
Jonathan H. Harris
Timothy Rogers

In Memory of Jim Truslow
Pauline Truslow

In Memory of Maureen Varanese
Jane Varnese McDurman

In Memory of Susan Wallace
Maryellen F. Andersen
Scott D. Bartlett
Jeffrey O. Belden
Caroline Buttrose
Edmund M. Casarella
Betsy de Leiris
Meredith M. Denno
Corey Dickerman
Susan H. Dwyer
Arthur C. Hamilton
Robert A. Johnson
Sarah Johnson
William F. Meagher
George T. Menas
Robert Onara
Fulton Pontes
Victor J. Ruggeri
Regina Schwarzenberg
Finton Wallace II

In Memory of Harold Wanebo
Claire Wanebo

In Memory of Richard Webb
Judith Webb

In Memory of Marcia Zisman
Stacey Carter

2024 Volunteers

Volunteers give their time and talent to our patients and staff every day. Volunteers visit hospice patients, help out at the office, staff our flu and wellness clinics and much more. We are so grateful for their generosity and commitment to our mission.

Blair Alexander

Maria Andrade

Kathleen Banks

MaryAnn Berkeley

Kathleen Burke

Linda Casey

Beverly Clark

Joyce Cooper

Kathleen Copeland

Judy Crawford

Robert Crepeau

Doris Delekta

Siobhan Edwards-Bannon

JoAnne Emerson

Ruth Faria

Lee Ferreira

Sheryl Gadol

Jack Geyer

Nancy Geyer

Susan Goodman

Marilyn Hambly

Elaine Hart

David Howard

Judith Howard

Mary Jenkins

Kathy Kloeblen

Barbara Levesque

Kathy Longson

Mary Kay Lundberg

Cynthia Madden

Marilyn Hambly

Barbara McNeilly

Constance Metcalf

Suzanne Moniz

Joan Murphy

Paula Murray



Suzanne Newbauer

Marjorie Perry

Dolores Petrush Tarlton

Patricia Putney

Pamela Sardinha

Sharon Sutphin

Kathy Trier

Maureen Warner

Kate Wright



Gifts 2024

\$75000 and above

Gwennie Anne Robbins
Memorial Fund

\$25000-\$49999

Alletta Morris McBean
Charitable Trust
Madeline V. Parks Fund
Rhode Island Foundation
Warren Alpert Foundation

\$10000-\$24999

Barrington District Nursing
Association
City of Newport
Susan Coggeshall King Fund
Town of Jamestown
Town of Middletown
van Beuren Charitable
Foundation

\$5000-\$9999

BankNewport
Herbert E. and Daisy Stride
Memorial Foundation
The John Clarke Trust
Frederick Mattis
NewportFed Charitable
Foundation
Samuel M. Cate Fund
State of Rhode Island
Town of Bristol
Town of Tiverton
United Way of Rhode Island

\$2500-\$4999

George M. & Barbara H. Sage
Fund
Ida Ballou Littlefield Memorial
Trust
Stephen Lewinstein
Joseph Licameli
Stephen Schwarzman

\$1000- \$2499

Bernard and Doris Nemtzow
Fund
Betty Davis
Edith S. S. Loeb's Fund
Elizabeth Freeman Clifford
Fund
Carol FitzPatrick
John D. & Katherine A. Johnston
Foundation
The North Family Trust
Jonathan Pardee
Primavera Newport
Michael Rabinowitz
Leslie & David Reed
Harold & Jean Sanders
Michael Sullivan
Urania C Sherburne Fund
United Congregational Church
Christine Winslow

\$500- \$999

Diane Beaver
Linda Boudewyns
Donna DeAscentis
Sandi & Jim Duffy
Nancy Gozdz
Maurice Halladay
Ladies Ancient Order of
Hibernians
Colin MacGillivray
Josephine Maguire
Old Charlestown Schoolboys
Association
George Spiratos
St. John's Episcopal Church
Women
Thomas Waugh

\$250-\$499

J Lorraine Babcock
Brian Bardorf
Reid Campbell
Betty & Jeff Cares
Daniel & Celine Corrigan
Jennifer Fairbank
Linda Farwell
Ronan FitzPatrick
Deborah LaMond
Marianne McDermott
Jane McDurman
John O'Neill
People's Credit Union
Candace & Christopher Powell
Patricia Putney
Timothy Rogers
Kelli Russ
Suzanne M Zecchin



Thank you, Donors!

Please remember us in 2026



Here's how you can easily give:

- Scan our QR code above to donate now
- Donate online: <https://visitingnursehh.org/giving>
- Donate by phone: Call Betty Cares, Chief Advancement Officer, at 401-662-9842
- Donate by mail: Jo Glenning, Donor Relations, Visiting Nurse Home & Hospice, 438 East Main Road, Suite 100, Middletown, RI 02842
- Leave a legacy: Remember VNH&H in your estate plans



1950 - 2025



Visiting Nurse Home & Hospice

438 East Main Road, Suite 100, Middletown

7260 Post Road, North Kingstown

2135 GAR Highway Suite 4 Swansea

401.682.2100 | www.visitingnursehh.org