



## CITY COUNCIL AGENDA REPORT

**Meeting Date:** July 17, 2025

**From:** Karen Kinser, Deputy Director of Public Works

**Subject:** Review of Residential Parking Permit Program on Thomas Avenue and Request for City Council Direction

**Recommendation:** Consider the feedback from Thomas Ave residents and provide direction whether to continue, modify or end the Residential Parking Permit Program (RPPP) on Thomas Avenue.

**Background:** In April and June of 2024, Council reviewed neighbor input regarding a potential trial RPPP on Tulare St. and/or Thomas Ave. Over half of residents on Thomas Ave. expressed interest in a program, with much less interest from the residents on Tulare St. Accordingly, Council directed staff to start a six-month test program on Thomas Avenue

Coordination between the permit program vendor and staff allowed the program to kickoff on November 1, 2024. New "No Parking" signs with restricted hours were installed and visible from any location on the street, and letters were sent to all residents with information about the program, including how to apply for a permit and how to submit a request for enforcement.

A permit costs \$25 and allow residents to park on the street during restricted hours of 10 pm Sun. – Thurs. until 6 am the next morning. Council directed that enforcement was to be carried out by Brisbane Police Department staff on a complaint basis only. Residents could call or use the city website to make a complaint, but citations would only be issued for parking without a permit during program hours. In the RPPP, there is also a provision for guest permits.

**Discussion:** As staff was preparing a survey to solicit feedback about the test program in April 2025, the first parking permit complaint was received. About a dozen citations were issued for cars without permits displayed. Police Department staff took the extra step to ensure that the owners of those vehicles in violation did not have a permit that they had neglected to display, and none did. During the six-month trial period, only 15 parking permits were issued. It should be noted that each residence has at least one off-street parking space assigned to the residence.

Upon receipt of a citation, some of the affected residents made complaints. One wrote a letter, and another attended a Council meeting. Both expressed that they were not aware of the program, and that they felt the permit cost was too high. No requests for enforcement were made before April 2025 and none have been made since then.

Staff prepared a short survey and mailed it to all residents of Thomas Avenue, with an option to mail back the survey, drop it off at City Hall, or scan a QR code to respond online. There were 20 responses, and 75% did not want to see the program continue, with 25% in favor of its

continuing. Public Works staff also went door to door in June 2025 to ask residents for verbal feedback and to remind them about the survey. Of the dozen people, again about 75% did not want the program to continue, and 25% were in favor of the program.


While the large majority of people contacted did not want the program to continue, staff observed that the program outreach was apparently limited, as some residents seemed unaware of how it worked and how to make requests for enforcement. Additional outreach might improve awareness of and support for the RPPP.

Staff request direction from City Council whether to continue, modify or end the RPPP.

**Fiscal Impact:** There is no fiscal impact to continue, modify or end the program. Upfront setup fees have already been paid to the vendor, and monthly vendor operating fees are generally covered by the permit costs.

**Attachments:**

1. Thomas Ave RPPP Feedback Survey Results



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Karen Kinser, Deputy Director of Public Works


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Randy Breault, Director of Public Works/City Engineer



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Jeremy Dennis, City Manager

## Responses to Thomas Ave RPPP Survey

Response #	Timestamp	Did you purchase a parking permit?	Has the pilot program improved your ability to find parking?	Are you in favor of continuing the parking program?	Please provide any additional feedback relating to any difficulties or issues.
1	2025/05/02 4:00:30 PM MDT	Yes	No	Yes	People park without permits. They leave their car for days without permit.
2	2025/05/02 9:43:16 PM MDT	No	No	No	<p>I got parking citations issued to both of my vehicles last night while they were parked directly outside my apartment on Thomas Avenue, an address to which both vehicles are registered.</p> <p>These tickets were issued as part of what appears to be a new residential parking permit program. However, I find this policy to be both unjust and poorly implemented. These are public streets, maintained by taxpayer dollars, and residents should not be required to purchase a permit to park in front of their own homes. Many of us on Thomas Avenue are working-class individuals who already face significant financial pressures. Imposing unnecessary fees for parking on streets that are neither overcrowded nor in high demand only exacerbates the economic challenges in one of the least affluent areas of Brisbane.</p> <p>What is especially troubling is the lack of transparency and communication around this program. I was never informed about the police would start ticketing, and judging by the number of cars ticketed, it seems many others were also unaware. If community input was ever gathered, it clearly did not include the voices of those most affected.</p> <p>Meanwhile, long-abandoned vehicles sit in the nearby field, untouched and unregulated for years. If the intent of this policy is to improve parking access or manage congestion, this approach misses the mark entirely. Street parking on Thomas Avenue has never been an issue. The real problems lie elsewhere and remain unaddressed.</p> <p>I urge the city to immediately review this policy and reconsider its application, especially on streets like Thomas Avenue where it serves no practical benefit and only penalizes law-abiding, tax-paying residents. We should not be required to pay to use the public streets in our own neighborhoods. I love Brisbane as a town but the city needs to do better.</p>
3	2025/05/13 11:38:03 AM MDT	No	No	No	
4	2025/05/13 11:40:51 AM MDT	No	No	No	
5	2025/05/13 1:40:40 PM MDT	No	No	No	Public streets, maintained by taxpayer dollars, should be available to the public and not become a burden to residents.
6	2025/05/13 2:13:46 PM MDT	No	No	No	<p>I was never in favor of this program. The issue on our block was never about cars legally parked on the streets but rather the cars illegally dumped and rotting in the open vacant lot at the top of the hill. I was cited today for not having a permit. The program was originally pitched to us that all residents of the block would get one free permit. When it launched, suddenly no free permits? I didn't vote for this, in fact, I decidedly voted against it. Poorly launched and feels like a money grab on the only block in town that is lower priced apartments.</p> <p>Please STOP imposing financial strain on our community and find another way to solve our parking issues. Perhaps you can shift your focus and find your extra money by improving the safety issues from the people who continue to blow thru our Stop Signs as if they don't exist.</p>
7	2025/05/13 2:17:32 PM MDT	No	No	No	No such thing as a Stupid idea 'this may be an exception.
8	2025/05/13 2:44:40 PM MDT	No	No	No	

9	2025/05/14 12:00:11 AM MDT	No	No	No	
10	2025/05/14 6:24:09 AM MDT	No	No	No	
11	2025/05/14 9:33:56 AM MDT	No	No	No	
12	2025/05/19 1:01:20 PM MDT	No	No	Yes	
13	2025/05/21 4:28:13 PM MDT	Yes	Yes	Yes	I would like to have two permits for my two cars since I have two so I could leave either one outside.
14	2025/05/21 4:35:16 PM MDT	Yes	Yes	Yes	The program is very good because it allows for better parking control.
15	2025/05/21 7:42:18 PM MDT	No	No	No	
					We do not have a parking problem on Thomas Avenue, If you want to continue with this permit parking, then it should be free to the residence of Brisbane. It's pretty ridiculous that we have to pay to park in front of our residence. My son stays with me a few days a week and you guys denied him to purchase a parking permit so this makes no sense. 71 Thomas Ave.. #11
16	2025/05/21 8:48:05 PM MDT	No	No	No	
17	2025/05/23 4:55:11 PM MDT	Yes	No	No	This has not help and I feel like I just wasted my money
					You can get parking during the day but if you have a job that brings you home after dark there is none. Most people on this street don't understand why residents need to pay while others don't. Most of us are in fixed incomes or assisted living or retired and on low fixed income that such extra costs cut into utilities, rent, food, insurance expenses.
18	2025/05/23 10:11:21 PM MDT	Yes	No	No	
19	2025/05/28 1:29:15 PM MDT	Yes	Yes	Yes	
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20	2025/06/02 9:05:39 AM MDT	Yes	No	No	