

# TMLIRP ROOFING PROGRAM - BEST

## Building Envelope Systems Team

### Member Service Driven

The Risk Pool consistent with its mission to function as a Member service value driven organization encourages all of its members to utilize the Building Envelope Systems Team program (BEST). The BEST program strives to provide members with a one-stop shop for building envelope repairs which enhance roofing performance, hail resistance, energy efficiency and reduced maintenance costs. **This program is available for a covered loss.**

#### Key Points to the BEST Program

- ✓ All consultant costs are borne by TMLIRP
- ✓ The Member retains choice as to procurement method:
  - RFP
  - Selected buying cooperative
- ✓ Member chooses roofing system replacement
- ✓ No additional out of pocket expenses without Member notification

Contact

**TMLIRP Claims for more information**

**512-491-2426**

**800-537-6655**

#### What BEST Does for the Member

- ✓ Reviews all Independent Adjuster estimates for accuracy as to scope and price
- ✓ Reviews current roofing system
- ✓ Assesses Member's current roofing needs
- ✓ Recommends roofing system based on Member needs considering:
  - Improved hail resistance
  - Improved energy efficiency
  - Lower maintenance costs
  - Warranty.
- ✓ Manages Procurement Process
- ✓ Manages Pre-construction Process
- ✓ Oversees Construction Process
- ✓ Finalizes completion of job to ensure Member satisfaction
- ✓ Coordinates delivery of all job specifications and warranties to Member.



TMLIRP recently provided a comprehensive training program on roof maintenance, repair, or replacement. A five-part recording of the training is available at <https://www.tmlirp.org/risk-management/videos/>

## Catastrophe Response

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