

**TOWN COUNCIL  
STAFF REPORT  
Department of \_Information Technology\_\_\_\_\_**



|                         |  |
|-------------------------|--|
| <b>MEETING DATE:</b>    | January 10, 2023                                   |
| <b>PROJECT:</b>         | Network Infrastructure – Upgrade Town Phone System |
| <b>PROJECT MANAGER:</b> | Tracye Stormer                                     |

**RECOMMENDATION:**

To award 8x8 Global Cloud Communications the contract to upgrade the desk phone system Town-wide.

**BACKGROUND/DISCUSSION:**

The current phone system is 10 years old. An RFP was issued March 18, 2022 with twenty-five (25) respondents. 8x8 was voted best vendor.

**CURRENT STATUS:**

Awaiting approval of 8x8 as vendor.

**NEXT STEPS:**

Begin scheduling of work to transition to new system.

**ATTACHMENTS:**

Project Data Sheet

Final RFP scoring of top two vendors.

8x8 proposed contract and statement of work.