

Pillars of Civility

Be as eager to listen as to speak.

Concentrate on what you have in common, not what separates you.

Act as you would expect someone to act in your home.

Make your case on merits, not on what people want to hear.

Your time is valuable. So is everyone else's. Respect it.

Ask questions to learn. Answer questions with respect.

Concentrate on facts, not theories.

Ask "what will persuade people in this room?" not "what will make a great tweet?"

Make your point about the issue, not the person.