# City of Belle Isle, Fl



Welcome

We would like to welcome you as a new resident to the City of Belle Isle! Our team looks forward to helping you become more acquainted with your City and with all that Belle Isle has to offer. We know you'll quickly discover why so many folks choose to call Belle Isle home.

**NEW RESIDENT GUIDE** 

Our City was incorporated in 1924. Belle Isle is a beautiful residential community located just three miles south of Orlando on the shores of Lake Conway.

The City of Belle Isle today has approximately 7,100 residents. The City and its residents are proud to be a community that provides the continuation and preservation of its natural resources - the chain of lakes and beautiful oak trees - as a beautiful life setting.

To keep you informed, Belle Isle offers a number of ways to stay connected at the touch of a screen or click of a mouse. If there is anything that I, or the Belle Isle team can help you with, please do not hesitate to contact us. We thank you for choosing Belle Isle and we look forward to growing with you!

facebook.com/CityofBelleIsleFL

407.851.7730

mayor@belleislefl.gov



Mayor Fouraker

# Meet the Mayor & Council



Mayor mayor@belleislefl.gov 407.868.1317



EDWARD GOLD, JR. Commissioner, District 1 egold@belleislefl.gov 407.717.6772



ANTHONY CARUGNO Commissioner, District 2 acarugno@belleislefl.gov 689.500.8508



KARL SHUCK Commissioner, District 3 district3@belleislefl.gov 407.717.7846



RANDY HOLIHAN Commissioner, District 4 district4@belleislefl.gov 407.717.7855



BETH LOWELL Commissioner, District 5 district5@belleislefl.gov 407.457.2427



STAN SMITH
Commissioner, District 6
district6@belleislefl.gov
407.407-717-8017



JIM PARTIN
Commissioner, District 7
district7@belleislefl.gov
407.717.6545

## **Boards & Committees**

Community Meetings are held at the City Hall Chambers located at 1600 Nela Avenue, Belle Isle, FL 32809 unless otherwise noted. The calendar and agendas can be found on the City's website at www.belleislefl.gov. Need more information? Contact the City Clerk at cityclerk@belleislefl.gov or call City Hall at 407.851.7730 and speak to staff.

# CITY COUNCIL (CC)

The CC consists of 7-Districts and Commissioners are elected At-Large. every three years The CC may by ordinance or resolution prescribe the manner in which any power of the city shall be exercised. They meet on the <u>first</u> and <u>third Tuesday</u> every month @ 6:30 pm at City Hall Chambers.

## PLANNING & ZONING BOARD (P&Z)

P&Z Board is appointed by District by CC. The Board is responsible for overseeing the compliance of the city land development code. They meet on the <u>fourth Tuesday</u> every month @ 6:30 pm at City Hall Chambers.

## BUDGET COMMITTEE (BC)

The BC is appointed by District by CC. The purpose of the BC is to serve in an advisory capacity to the CC on budgetary matters and fiscal policy. They meet on the <u>Friday before the 2nd CC Tuesday</u> meeting every month @ 3:00 pm at City Hall Chambers.

## SOLID WASTE COMMITTEE (SWC)

The SWC is appointed At-Large by CC. The SWC assists Staff to compare service proposals from various solid waste companies and present a recommendation to Council. They meet <u>quarterly on the second Thursday</u> @ 6:00 pm at City Hall Chambers.

# SPECIAL EVENTS COMMITTEE (SEC)

The SEC is appointed At-Large by CC. The Committee plans and executes special events for our residents. They meet on the <u>third</u> <u>Wednesday</u> every month @ 6:00 pm at City Hall Chambers.

# TREE ADVISORY BOARD (TAB)

The TAB is appointed At-Large by CC. The Tree Board protects our tree canopy and offers educational and informational speaking events on environmental issues. They meet on the <u>second Monday</u> every month @ 6:30 pm at City Hall Chambers.

# POLICE ADVISORY COMMITTEE (PAB)

The PAB is appointed by District by CC. The purpose of the PAB is to act in an advisory capacity to the Police Department by bringing to their attention feedback from the community concerning public safety and law enforcement needs and actions. They meet at City Hall as needed by the Committee.

# Administration-City Hall





ROBERT FRANCIS, CITY MANAGER

## **DEPARTMENTS**

Our employees are an important part of the City's mission of providing exceptional services to our citizens. They are dedicated, talented, and energetic, and together, we make an exceptional team. Our commitment to our citizens and each other creates a family environment.



The City Manager serves as the chief administrative officer of the City. He is responsible for the day-to-day operations and is under the direction and supervision of the City Council. The City Manager keeps the Council fully informed on all issues in the city. He also staffs City Hall, directs and supervises City departments, enforces laws and provisions of the Council, and prepares and submits the annual budget.



The City Clerk is appointed by the council and is responsible for public records, preparing council meeting agendas and minutes, and processing ordinances, resolutions, and contracts. The City Clerk is also responsible for coordinating municipal elections. The City Clerk is a Notary Public and performs this duty free of charge for Belle isle residents.



The Finance Director is responsible for the financial operations of the City including all accounting, financing, purchasing, and treasury activities. The finance director is also responsible for payroll and human resources. The finance director produces the monthly Statementy of Revenue and Expenditures, the Annual Comprehensive Financial Report (ACFR) and the Annual Budget.



The City Planner develops short-term and long-term land use plans and programs for the City. The primary focus is ensuring quality development through compliance with City Land Development Regulations, Comprehensive Plan, ordinances, and resolutions. The City Planner also approves the zoning for various permitting applications.

# Belle Isle Police Department



Chief Houston

# COMMITTED TO UNWAVERING INTEGRITY

The City of Belle Isle is a beautiful place to live and work. Every employee of the Belle Isle Police Department is committed to unwavering integrity and professional service to the community. Each employee brings value to the City. Together, we are committed to working in partnership with the community to enhance and protect the residents of Belle Isle's quality of life. I encourage every citizen to do their part by contacting us to report any suspicious activity. If you "See Something, Say Something."

### **COMMUNITY ENGAGEMENT**

At the Belle Isle Police Department, we care about what our citizens have to say. Your feedback is important to us. If you would like to be contacted by a department representative about your comments, please include your contact information when you call. Please note: This is for citizen comments and feedback only. If you wish to make a complaint or report suspicious activity you <u>must</u> make them in person or by telephone at 407-836.4357 (non-emergency line).



- https://www.facebook.com/BelleIslePD/
- 407.240.2473 Admin Office (M-F 8 am-4 pm)
- 407.836.4357 Non-Emergency Number
- Ihouston@belleislepolice.org

## **Code Enforcement**

## STAY-CONNECTED

Effective October 1, 2021, the City of Belle Isle transferred all Code Enforcement duties to the Belle Isle Police Department (BIPD) and will cover the City seven days a week.

The City of Belle Isle Municipal Code is designed to maintain a healthy, safe and clean environment, carry out land use policy, and preserve the quality of life standards that Belle Isle residents and businesses enjoy in our community. The following information will answer the most commonly asked questions about code enforcement in our community.

## **HOW ARE CODES ENFORCED?**

The code enforcement process is typically initiated in several ways: 1) observation of a code violation by City staff as they patrol the community; 2) as a consequence of an action (for example, an application for a building permit or a request for a zoning variance); or 3) in response to a complaint by an individual.

# WHAT IS THE PROCEDURE FOR CORRECTING POSSIBLE CODE VIOLATIONS?

For all code complaints, the first step is an inspection by a Code Enforcement Officer to ascertain if a code violation exists and, if so, request remediation. If the individual responsible for the situation does not correct the code violation on time, a notice of violation or a citation may be issued. The City may also take court action if the situation poses a significant risk to the community or if the individual has ignored previous notices/citations.

# HOW DO I NOTIFY THE CITY?

A complaint about a possible code violation is made by letter, telephone, email, or in-person to the Code Enforcement Department.

Please be prepared with specific information, such as the address of the property and a detailed description of the problem.

According to Florida Statute 125.69(b) complaints cannot be made anonymously.

#### Belle Isle Police Department

1521 Nela Avenue Belle Isle, FL 32809

## Marine Patrol 407.836.4357

Non-Emergency Number

#### **Code Enforcement Officers:**

407.849.8450

mrabeau@belleislepolice.org palbery@belleislepolice.org

## **Public Works**

Derrek Adkins
Public Works Director
689..500.3473
dadkins@belleislefl.gov



## QUALITY ENVIRONMENT

The Public Works Department provides a quality environment for the City of Belle Isle. It performs many important functions that directly affect the health and safety of our residents. Most tasks are performed in-house using qualified personnel and city-owned equipment to provide timely and efficient service to residents. These functions include:

- Roadway maintenance, improvement, and resurfacing
- Traffic control/sign maintenance
- Street sweeping
- Drainage
- Sidewalks
- · Street lighting
- Stormwater
- City facility and park maintenance



## **PUBLIC UTILITIES**

The City of Belle Isle does not manage any of the Public Utilities (water, electric or public sewer). Please contact Duke Energy, Orange County Water, and OUC for all information about services.

## CITIZEN NOTIFICATION

Belle Isle is making customer service and engaging with our citizens a priority moving forward and we are excited to announce that we are partnering with GOGov, a government software company, to launch a new free mobile application for our city.

Residents will be able to submit service requests on the fly from their smartphones or on the web and access important city information regarding events, alerts, and more. If a question arises, city staff will be able to have direct communication with residents to resolve issues together.

- Access Information
- Submit Service Requests
- Receive Notifications
- And more...





Powered by GOGov



# Stay Connected

## with on-line options

## CITY WEBSITE

Our City website at www.belleislefl.gov provides staff contact information, updated information on ordinances, permit applications, financial information, service request forms, City program publications, and even a way to review the City Municipal Code.





## **E-LERT-SYSTEM**

You can register to receive e-lert notices of Council and Committee meeting agendas, community program events, Newsletters, Code Enforcement updates,, announcements and more. Visit our website to subscribe!



## **CITY NEWSLETTER**

We've gone digital! If you would like to receive an email notification when the latest newsletter editions, please sign up for e-lerts online at www.belleislefl.gov.
We are also creating and updating our residents more frequently by publishing a Code Enforcement-Stay Connected newsletter.



## **FACEBOOK**

Connect with the City of Belle Isle and follow us on Facebook to view live Council meetings https://www.facebook.com/CityofBelleIsleFL



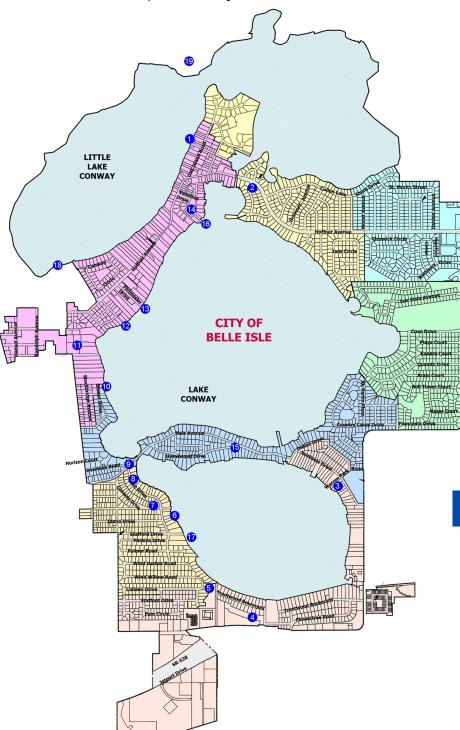
The City partners with ClearGov to provide up-todate financial information and presents the City's revenues and expenses from historical trends to line item level details. Community members can utilize ClearGov to gain a better understanding of the city's budget and actual financial data.

VISIT: HTTPS://CLEARGOV.COM/FLORIDA/ORANGE/CITY/BELLE-ISLE

## **Parks**

# **Parks and Ramps**

Belle Isle's pocket parks are perfect for recreational activities including picnics, exercising, dog walking, and easily accessing Lake Conway and the chain of lakes. Please see the Map for Parks and Boat Ramps in the City of Belle Isle.



- 1. CROSS LAKE BEACH
- 2. REGAL PARK
- 3. WARREN PARK
  (OWNED BY ORANGE COUNTY
  WITH CANOE LAUNCH) WARREN PARK
  IS THE LARGEST PARK THAT BORDERS
  THE CITY LIMITS AND IS MANAGED BY
  ORANGE COUNTY. THIS PARK HAS
  PARKING AND BATHROOMS AND CAN
  BE RESERVED BY CALLING ORANGE
  COUNTY PARKS AND RECREATION AT
  407-836-3111 OR 407-836-6200.
- 4.BURBANK AVENUE (OPEN SPACE - NATURAL PRESERVE-NOT MAINTAINED)
- 5. TRIMBLE PARK
- 6. SWANN BEACH
  (BE BATEMAN PARK)
- 7. CONWAY CIRCLE (POCKET PARK)
- 8. LESSER PARK (POCKET PARK)
- 9. HOLLOWAY PARK (POCKET PARK)
- 10. DELIA BEACH
- 11. WALLACE FIELD
- 12. LABELLE BEACH
- 13. PENINSULAR PARK
- 14. VENETIAN PARK
- 15. GILBERT PARK

## Ramps

- 16. VENETIAN BOAT RAMP
  (NO PUBLIC PARKING)
- 17. PERKINS BOAT RAMP
  (PARKING BY PERMIT ONLY)
- 18. RANDOLPH RAMP
  (OPERATED BY ORANGE COUNTY)
- 19. FERN CREEK RAMP
  (OPERATED BY ORANGE COUNTY)

# Waste & Recycling





## SERVICE PROVIDER

Residental collection of household garbage, recycling, and yard waste is collected by JJ's Waste and Recycling. All questions can be made to them directly at 407.298.3932.



## HOUSEHOLD WASTE

Household waste is collected twice weekly on Tuesdays and Fridays. To ensure your waste is collected, place bags or containers curbside after 6:00 p.m. the evening prior to collection or no later than 6 am the day of. Retrieve waste containers as soon after collection as possible. The use of plastic bags rather than placing containers curbside reduces loss and wear on containers and does not require retrieval of a container after collection. No single item, bag, or container should exceed fifty (50) pounds in weight nor the weight a bag can handle without tearing. There is no limit in quantity, only weight per container/bag. One-large item such as appliances or furniture are generally collected on Fridays.



### RECYCLING

Recycling is required by Code. To reduce the amount of garbage in the recycling stream, the Orange County Utilities Solid Waste Division encourages residents to "Think 5" by focusing on the top five recyclable items—plastic, metal, and glass containers, as well as cardboard and paper. The overall goal is to help raise awareness about good recycling habits. Please visit ocfl.net/recyclables for more information.



#### YARD WASTE

If yard waste is placed in plastic bags it will be picked up on Tuesday with housewaste. There is a limited quantity for pickup of 10 33-gallon cans.

Yard waste is collected on Mondays. There is a limited quantity for the pickup of 10 33-gallon cans. The hauler will not remove large tree limbs or trunks unless you make special arrangements with the hauler and pay for removal. Yard trimmings, brush, and other organic matter from the landscape (such as citrus) will be collected. All material must be in containers (not exceeding the rim of the container by more than 12") or tied in bundles not exceeding four feet in length. No container or bundle should weigh more than 50 pounds and should be manageable in size. Following these rules will help protect the safety of the collection staff and aid in efficient collection services.

# **DISTRICT MAP**

