

**CITY OF BELLE ISLE, FLORIDA  
CITY COUNCIL AGENDA ITEM COVER SHEET**

**Meeting Date:** January 16, 2024

**To:** Honorable Mayor and City Council Members

**From:** Rick Rudometkin, City Manager

**Subject:** FI Dept of Agriculture Consumer Rights

**Background:** The City was contacted by Lenora Spence requesting the opportunity to share with the Council and the residents information regarding consumer rights.

Her email is below,

I serve as the Community Outreach Coordinator for the Florida Department of Agriculture & Consumer Services, the state's clearinghouse for consumer complaints, information, and protection. I want to share information related to scams, fraud, and consumer rights at an upcoming Belle Isle Commission meeting. Please let me know if I can be added to an upcoming agenda and what other information you may need from me.

My contact information is below. As well as links to some of our brochures and newsletters. I look forward to connecting with you.

Florida Consumer E-Newsletter  
Help for Florida Consumers Palm Card  
Telemarketing Fraud Palm Card  
Giving to Charities Palm Card

Lenora Spence  
Consumer Advocate  
Division of Consumer Services  
Florida Department of Agriculture and Consumer Services

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**Staff Recommendation:** NA

**Suggested Motion:** NA

**Alternatives:** NA

**Fiscal Impact:** None

**Attachments:** None