

**Curbside Waste & Recycling Collection Services
Reroute Proposal**

to:

City of Belle Isle





Background

Republic Services currently provides curbside waste & recycling collection services to the residents of Belle Isle. Our service teams remove garbage and bulk items twice per week while yard waste and recyclables are removed weekly. The crews that service Belle Isle also service other customers within our service area.

As time goes by our customer base can shift in customer count or geographic scope, creating unavoidable holes in our routes. By re-evaluating the movement of our vehicles on a regular basis, we can operate in the most affordable and environmentally responsible way. We call this a reroute. Republic would like to reroute the services provided to Belle Isle while keeping the same services, at the same rate, but on different days.

Reroutes enable us to service more homes in less time. By reducing our truck time we consume less fuel and minimize our impact on traffic and the environment. Less time driving through neighborhoods means less fuel consumption and emissions. Ultimately, this reduces the carbon footprint of the communities that we serve further supporting our commitment to provide simple solutions that are reliable and environmentally sustainable.

Our industry frequently experiences cost increases that exceed the normal pace of inflation. In recent years, the All Items Category of the Consumer Price Index computes the annual rate of inflation in the 1% to 2% range. Our industry is more than double. From the rising cost of new equipment to meet regulatory standards, to the accelerating cost of healthcare for our employees, we absorb many of these costs by adjusting our operational approach.

As an example, in the past 24 months the recycling industry has suffered a major set back in the cost of processing single-stream materials. The value of materials has deflated as processors scramble to move their materials to end users. Two years ago, haulers could deliver commingled recyclables to processors and receive payment for each ton. Today, haulers must pay the processors a tipping fee as high as \$75 per ton. The rate per ton can sometimes be much higher than the cost of just taking it to the landfill. This has had a negative impact on operating costs and as a result, some programs are in jeopardy.

Many communities across the country are rethinking their approach as they face drastic increases in the cost of their program. Some are stepping away from curbside recycling altogether, and are converting back to community drop sites. Republic Services continues to support curbside collection and we are committed to making it work for all of our partners. By reducing the cost of other services we are better positioned to absorb the rising cost of curbside recycling.

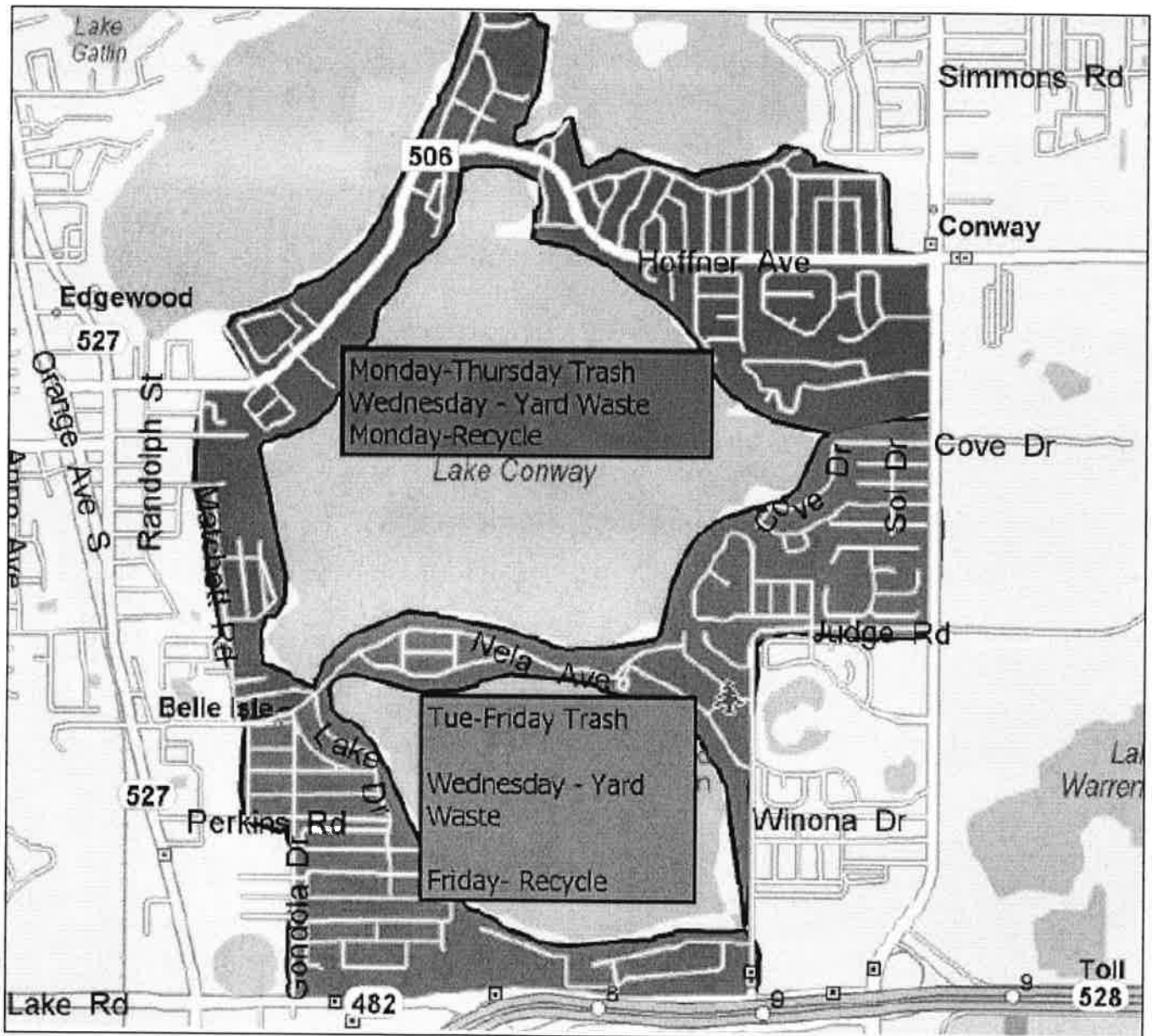




Proposed Opportunity to Improve

Republic Services has carefully evaluated the location of Belle Isle and its relation to our surrounding customer base. Based on these findings we have identified some opportunities to improve our routing. With your support we will move forward with this positive step to minimize the environmental impact of our program. As illustrated below, the City will be divided into two service zones represented in Red or Green. Each zone will have its own specific schedule for collection as follows:

	Monday	Tuesday	Wednesday	Thursday	Friday
Zone 1	Trash & Recycling		Yard Waste	Trash	
Zone 2		Trash	Yard Waste		Trash & Recycling





Communication Plan

Republic Services provides curbside collection service to over 12,000,000 homes in 2,800 municipalities across the country. We have managed reroutes from coast to coast and have learned that communication is the key to a successful implementation. Our plan for Belle Isle will be a three pronged approach as follows:

1. **CONTAINER FLYERS** – Flyers will be attached to each residents trash container two weeks before implementation. The flyer will describe the residents new service schedule and a copy of the map in this presentation.
2. **WEBSITE** – We will provide the City with an electronic version of the flyer to place on their website. This will give all residents easy access to the reroute information in their area. We will also provide a street list for each service day.
3. **ROBO-CALLING** – 48 hours before the day of rerouted collection, each resident will receive a call from our automated system reminding them to put out their containers.

In addition, the City may want to include information in any other modes of communication customary to normal City operation. Republic Services realizes that old habits are hard to break so for the first 30 days we will return, without hesitation, to any residence who mistakenly puts their container out on the wrong day.

Implementation Date

Upon approval of the City Council in their March 7th 2017 meeting, Republic Services would like to begin the new service schedule on April 1, 2017. This means we will be distributing flyers the week of March 20th thru March 24th. Robo-Calls will occur the night before collection.