



City of Bellbrook Electric Aggregation Program Frequently Asked Questions

What is Opt-Out Aggregation?

- Buying Group that pools together usage for best price
- Eligible customers can sign up to be Included
- Community controls buying group when switching suppliers

What Are Electric Aggregation Benefits?

- Fixed Price Options
- Price Buying Leverage
- No opt-out fee
- Possible Guaranteed Savings Plans
- Best Combination of Term, Service & Pricing Available

How Will I Be Billed?

- Meter Reads & Billing by Local Utility
- New Supplier Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues for AES Ohio portion
- Automatic Payment Option Availability Continues
- Itemization of Supplier's Deregulated Charges

How Will My Account be Serviced?

- Via Local Distribution Company, AES Ohio
- Meter Reads & Billing stays the same
- Maintenance of Transmission & Distribution System and Outage Repairs stays the same

Was I Able to Vote For Opt-out Aggregation?

- Yes, the Issue was on the May 2003 ballot

Who is Eligible to Participate?

- Residential and Commercial Account Holders in Community

Who is Not Eligible to Automatically Participate in opt-out aggregation?

- PIPP Customers
- Delinquent Bill Payees
- Account Holders Outside Community Limits
- Customers Under Contract with third Party Supplier; however They Can Opt-In by Calling Program Supplier
- Commercial Accounts in Community greater than 700,000 kWh annually

What if I'm Moving into The Community?

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

What if I'm Moving out of The Community?

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time as well without a Termination Fee

How Do We Determine the Program's Electric Price?

- Distribute Request For Proposal to Certified Suppliers
- Can Strike within Specified Time Before Contract Start
- Strike Price For Full or Portion of Contract Term
- Strike During Favorable Market Conditions or Negotiate Percent Discount

Electric Aggregation Program Summary

What is the Program Price & Term?

<u>Billing Start</u>	<u>Billing End</u>	<u>Price</u>
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Who Do I Contact?

<u>Contact</u>	<u>Phone</u>	<u>Issue</u>
Supplier:		Join or Leave Program
Buckeye Energy Brokers	1-866-302-2237	Program Questions