

City of Bel Aire

RPF Scoring

		Tyler			Caselle		
<u>Functional Assessment</u>	<u>Weight</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>
Finance	4	5	20		2	8	
HR	4	4	16		3	12	
Payroll	4	5	20		3	12	
Utility Billing	5	5	25		2	10	
Licensing and Permitting	3	3	9		1	3	
Court	4	5	20		2	8	
Recreation	3	4	12		0	0	Doesn't have recreation
Platform-Document Mgmt	3	4	12	Have their own plus Laserfiche integration	2	6	Won't integrate with Laserfiche
Platform-Reporting	4	5	20	Also offers integration with top reporting tools	3	12	Excel required for any graphing
Functional Total:		154			71		

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<u>Technical Assessment</u>	<u>Weight</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>
Cloud Hosting	5	5	25	AWS	5	25	
Web-Based Client	3	4	12	Moving fully to web-based client	2	6	limited use "Employee Portal"
Security	4	4	16		4	16	
Data Protection	5	5	25	Strong data protection statements and business continuity plans	3	15	No mention of GDPR, CCPA and encryption limited to "Sensitive" data. They do have a DR plan

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<u>Technical Assessment</u>	<u>Weight</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>
Credit Card Security	5	5	25	Offers Audited results	4	20	Claims PCI but no offer of audited results
Audited/Certified Processes	5	2	10	SOC Type 1 and 2	0	0	No mention of SOC compliance
Availability SLA	3	5	15	starting below 99.70%	3	9	
Accessibility	2	4	8	2.0 compliant	0	0	No mention of accessibility
Technical Total:		136			91		

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<u>Company Assessment</u>	<u>Weight</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>	<u>Raw Score</u>	<u>Weighted Score</u>	<u>Comments</u>
Years in business	4	5	20	42	5	20	
Number of customers	4	5	20	37,000	3	12	
Annual Revenue	3	5	15	\$1.85 bil (2022)	3	9	
Size of development team	5	5	25	900 People	2	10	Only 30 people
Community	4	3	12		3	12	
Support	3	2	6	5x12	2	6	Only 25 people
Customer References	3	5	15		3	9	4 in Kansas
Company Total:		113			78		

Grand Total: 403 240