# **Article 1. Water Rates, Fees**

## 16.1.1. Establishing rates by resolution.

The City Council will establish City Water Utility Rates will be established by Resolution of the Governing Body.through Such Resolution may be established at any time by a specific resolution specifically pertaining to water rates. Water rates may also be established as part of the City's annual Fee Schedule Resolution. Any rates set by such a separate resolution shall be incorporated into the next annual Master Fee Schedule Resolution if not further modified at that time as soon as practicable. Any fees so established are incorporated and made a part of this Chapter as though set forth herein.

### 16.1.2. Rate classification.

- A. A residential account is defined as a one utilizing water to service a property improved by a single-family or multi-family residential structure. Typically, those properties located within areas zoned as residential zoning classes will be designated residential water accounts, including churches and the common areas maintained by Homeowners' Associations. Home-based businesses, special uses, conditional uses, and nonconforming uses are some but not all of the justifications for assigning commercial account status to a property located within a residential zoning area. An account classification can be altered following the Utility Department's administrative review, subject to an additional City Manager review if requested within 20 days of an adverse decision. The classification decision will be based upon the character of the property use and the percentage of water being utilized through the account for purposes other than traditional domestic purposes.
- B. A commercial account is defined as one utilizing water to service a property improved by any structure which has a primary function of commercial, industrial or any other activity not of a residential nature, including water service to unimproved properties. Medical care facilities and schools shall be assigned commercial account status regardless of zoning classification.

# 16.1.3. Establishing water service.

- A. <u>A new account application Application</u> for <u>municipal</u> water service to a property where a service connection is in place shall be made at the office of the Utility Department. The application shall be made on a form <u>-providedprescribed</u> by the Utility Department<u>. in conformance with this Chapter</u>. The City will only accept applications which request connection to both municipal water and sanitary sewer service<u>s</u>. Applications for water service to a property which does not have an existing service connection are governed by Article 16.2 of this Code.
- B. Municipal water service accounts are tied to the properties they serve (service location), and cannot be transferred to other properties. The person or entity responsible for utility billings on an account (account holder) is obligated to terminate the service account upon vacating the property, and will be responsible for all charges incurred on the account until the account holder completes the termination doing so. Upon taking upoccupying the residence (residential account holders) or the facility intended for commencing operations (commercial account holders) at a new location within the City limits of Bel Aire, the former account holder must pay a new, non-refundable service connection fee and apply for a new service account that will commence service at the new location.
- C. At the time of making application for <u>municipal</u> water service, the person or entity to be <u>responsible for charges on</u> the account <u>holder</u> shall pay <u>the a</u> non-refundable <u>administrative</u> service

<u>Manager based on his or her assessment of the cost recovery needed to handle the administrative burden of establishing a new account. set out in the Fee Schedule Resolution.</u> Any person or entity <u>intending to be responsible for multiple service</u> accounts <u>servicing different locations</u> who applies or a new <u>service</u> account must pay the unpaid balance owing on and close the former <u>service</u> account(s) or affirmatively renew the obligation on any existing <u>service</u> account to keep it active at the time the new <u>service</u> account is commenced. Upon that affirmation, the person or entity becomes the account holder of multiple <u>municipal</u> water service accounts.

D. At least one <u>account holderperson or entity to be responsible for charges on the water service account</u> shall acknowledge in the <u>service</u> account application sole responsibility for all utility billings from the City including all charges, interest and fees for such municipal water service account. The <u>service</u> account application may include a co-account holder, such as a spouse, when such co-applicant also signs the application agreeing to all <u>service account obligations</u>, of the terms of the provision of water service, including joint and several liability for all charges until the <u>municipal water service</u> account is terminated.

## 16.1.4. Duty to maintain current information.

Account holders have a continuing duty to keep current all account information during the term of the <u>service</u> account. <u>The</u> City will rely upon the information provided by the account holder within the water service application, and any subsequently provided information, in addressing any issue associated with such water service account, including account notices. The account holder may designate <u>in writing</u> an alternate address for billing and notice delivery from the address receiving municipal water service.

## 16.1.5. Water protection fee; clean drinking water fee.

All <u>municipal</u> water <u>service accountseustomers within serviced by</u> the City shall be assessed those fees imposed by the State of Kansas Water Protection Act. The City will collect these fees in such amount as mandated by the State of Kansas, and remit the same to the State of Kansas as provided by Statute.

(K.S.A. 82a 2101(a); K.S.A. 82a 954; Ord. 152)

### 16.1.6. Notation on bill.

A separate notation may be made on each account holder's utility bill to informing the account holder of the purpose and amount of each charge or fee assessed.

(Ord. 152)

## 16.1.7. Billing cycle; fFull payment; exception.

The City generates utility bills, including water charges, on the 15th of each month and mails the bills on the next business day. If the 15th of the month falls on a weekend or holiday, the City generates bills on the next business day. The City generates overdue account notices on the first business day after the 10th of the month, and mails those notices on the subsequent business day.

The account holder's payment for charges resulting from the water consumed provided to the service location is due upon the account holder's receipt of the monthly bill. The account holder is obligated to pay all outstanding water charges set out in each month's bill, as well as any interest anyd fees assessed for late payment and any disconnect and reconnect administrative fees. Account holders with payment delinquencies may be able to pay these charges under a payment plan if the conditions described in section 16.1.12 apply.

(Ord. 370)

## 16.1.8. Delinquent payments.

Account holders whose utility bill balances are not paid by the 10th of each month by 4:00 p.m. will incur a late fee for each account that is delinquent. If the 10th of the month falls on a weekend or City-observed holiday, account holders may deposit their payment in the City drop-off box no later than 8:00 am of the first City business day following the 10th of the month to avoid assessment of a late fee. Account holders accept the risk of late delivery, whether due to US Mail, bank automatic draft error or other indirect means of delivery. The City Manager will includeestablish a late fee as established in the Fee Schedule Resolution to be applied to the service account in addition to the delinquent amount, interest and current charges in the next utility bill generated by the City.

(Ord. 370)

## 16.1.9. Service disconnection for nonpayment.

The City will attempt to notify the account holder of the overdue status of the waterservice account prior to disconnecting water service to a service location for non-payment by sending a "Notice to Stop Service" to the account holder using the preferred-notification method the account holder has on file with the Utility Department. The City will also send notice to the service location to the attention of occupant in instances when the City is aware of a tenancy in place, but the City has no affirmative obligation to discern occupancy which may differ from the identified account holder. Such notice will include a reminder that the account holder must remit full payment or make arrangements for a payment plan to avoid disconnection of service on a date set no less than 5 business days from the termination notice date. The notice will also inform of the right to request a hearing before a Utility Department official if a written request is received by the Utility Department within 2 business days prior to the service termination date.

Account holders may request notices be sent by text, e-mail, or regular mail, and may request notices be sent to an alternate address. If an account holder does not opt-in to text or e-mail notification systems or designate an alternate location, all notices will be sent by regular mail to the water service location. Failure of the account holder to receive notification which the City provides by using account holder's stated communication method of preference will not alter the effectiveness of the notice, as all communication will be deemed complete upon transmission.

Payment plans must be agreed in writing by the account holder and the City before becoming effective. Any request for extension of time to make payment is a payment plan, and payment plans must be agreed in writing by the account holder and the City Manager and such plans must adhere to the conditions described at section 16.1.12 before becoming effective, and must be recorded in writing. Until a payment plan is approved, the account holder will continue to incur the administrative charges, fees and interest. An approved payment plan returns the account affected to current status, but does not eliminate or reduce the financial obligations on the account. Should an account holder fail to follow the terms of the approved payment plan, the agreement will be breached, the account will go back into delinquent status and be subject to additional late fees, interest and disconnection of service.

All <u>municipal</u> water service accounts that are in delinquent status will be placed upon the water service disconnection list. All <u>service</u> accounts on the water service disconnection list at 8:00 a.m. on the last Tuesday of each month will be <u>considered to be</u> disconnected from water service by the City and will be assessed the water service <u>disconnectionadministrative</u> fee established <u>in the City's Fee Schedule Resolution by the City Manager.</u> This firm deadline is not affected by the time when the Utility Department actually schedules disconnection of water service. <u>The water service disconnection fee shall be uniform across all account holders falling into disconnection status and shall not be varied based on the scheduling of service disconnections in the field.</u>

(Ord. 370)

## 16.1.10. Abandonment of service; nonpayment.

If an account holder moves out of a structure without making full payment, the City may place a lien on the <u>service location</u> property, submit the <u>unpaid</u> balance to the Kansas Set-off Program, submit the balance to a collection agency, or take any other action as authorized by law, including prosecution for theft of services. <u>These remedies shall be cumulatively available to the City until all account obligations are satisfied.</u>

(Ord. 370)

### 16.1.11. Reconnection of Water Service.

The City shall assess an administrative fee established by the City Manageras set forth within the City's Fee Schedule Resolution \_ for reconnecting water service to an account holder's service location property after water service has been disconnected for non-payment of the utility bill. This fee partially recoups the administrative burden and labor costs generated by the account holder's failure to responsibly manage the account for the affected property. This fee is set to obtain cost recovery on a department-wide basis for administrative and field worker efforts.

To reconnect <u>municipal</u> water service the account holder must contact the Utility Department to request reconnection of service. Upon the account holder's payment of all overdue water account charges, late fees, interest, the disconnect fee and the reconnect fee and all administrative fees, the Utility Department will schedule the work to reconnect the water service. The City will not reconnect water service to a vacant structure unless the City can confirm that an accessible valve outside of the structure controls water supply to the structure. If payment for the total of delinquent water account charges, interest and all fees is not honored, water service to the account holder's property will be immediately disconnected with no additional notice to the account holder. An additional disconnect charge shall be applied to the next account billing.

(Ord. 370)

### 16.1.12. Payment plan arrangements.

The City Manager or designee may approve a written payment plan to allow an account holder to pay delinquent account obligations for a single, identified month's water service. The City Manager may use this authority to address a one-time emergency situation. The 10% late fee shall not be assessed to outstanding charges included within an approved payment plan on which the account holder is current. Charges incurred subsequent to the payment plan may accrue late fees if they become delinquent, and such delinquent charges will breach the payment plan, causing the Utility Department to renew disconnection action. Neither multiple nor serial payment plans for an account holder will be allowed.

(Ord. 370)

# **Article 2. Water Service and Water System Connection.**

## 16.2.1. Municipal water service.

All <u>improved</u> properties within the City of Bel <u>Aire</u> shall be connected to municipal water service, unless there is no water main <u>and sewer main</u> to which <u>a</u>-connections can be made, as determined by the City Engineer. OF Alternatively, the owner of a given such property is may apply to be exempted from this section by specific action of the Governing BodyCity Council. Properties within the City utilizing any alternative sources for water service, including private wells for uses other than landscaping, shall connect to municipal water service when such service becomes available to the property. At the time of connection to municipal water service any existing private well shall be permanently disconnected from any domestic or commercial use. Such private wells may be maintained thereafter only for landscape irrigation.

## **16.2.2.** Voluntary termination of service.

An account holder may voluntarily terminate municipal water service by completing and delivering to the office of the Utility Department the form that Department provides for that purpose. Voluntary termination of service will be effective only upon written notice from the account holder to the City made at the office of the City Clerk on a form provided by the City Clerk. No other voluntary termination of water services notices will be effective. No one other than the account holder(s) may discontinue municipal water service, except a legal agent of such water customeraccount holder may terminate water service upon presentation of proper written legal authority, including a power of attorney.

City staff shall have two full business days after the account holder submits the termination notice in which to satisfy the request. Appointments for voluntary termination of service shall be made by the account holder to discontinue water service no less than 24 hours before such service is expected.

The <u>water customeraccount holder</u> will be responsible for payment for all services rendered <u>through the</u> earlier of actual service termination or the passage of the two, full business days after the account holder <u>completes</u> the written termination notice. to the effective date of discontinuance of services.

(Ord. 97; Ord. 370)

# 16.2.3. Application for <u>initial</u> connection to municipal water system <u>and sewer tap</u>.

Before the City shall <u>initially</u> serve any premises with water, <u>the owner of the premises shall complete and deliver an application</u> for a connection to the municipal water system to the <u>Department of Community Development using the form provided by that Department for this purpose. If the application is accepted, the City will grant the single individual or entity designated on the application form with the status of account holder, and that person or entity will be responsible for payment of all municipal water and sewer system services rendered to the service location until the account holder terminates the account. <u>shall be made in writing by the owner of the premises to be served ("property owner") at the office of the City Clerk. The application shall be in such form as shall be prescribed by the City Clerk in conformance with this Chapter.</u></u>

## 16.2.4. Temporary commercial water service.

A. Non-transferable Permit. Commercial users, including contractors, builders, and others requiring water where no permanent municipal water service is available, or where a temporary connection is needed to check for water leaks in plumbing or to clean, repair or remodel a building, may apply to receive a non-

transferable permit in the name of a single individual permit holder for such service. Upon the issuance of such commercial temporary permit the responsible individual shall be identified as the permit holder. The permit holder shall be responsible for maintaining compliance with the terms of this section and the permit.

- B. Application and Inspection. The application for temporary permit shall be in such form as adopted by the City ClerkUtility Department. Such application shall be completed and signed by the individual to be identified as the permit holder. Prior to approval of such application the individual shall submit the non-refundable fee established for the service to the Utility Department Director. The fee shall, on a Department-wide basis, provide cost recovery for the administrative and field work necessary to provide commercial temporary, limited-scope municipal water service to permit applicants. City Clerk. Upon receipt of such application tThe Code Enforcement Officer will inspect the proposed permit site to review for allfor safety and policy concerns. The Code Enforcement Officer will set out any necessary conditions and limitations that will apply to the specific permit. Upon approval of the site is approved by the Code Enforcement Officer and payment of the associated fee the sitethe Utility Department will may receive sue a temporary water service permit and provide water to the permitted service location. Requests to extend for extension of the term of the commercial Ttemporary Ppermit shall be completed written and submitted in person to the City Clerk of the Utility Department prior to the expiration of the existing permit term., in such form as adopted by the City Clerk, prior to the end of the existing permit term.
- C. Time Limitations. The City will provide a permit holder with initial commercial Ttemporary <u>Wwater Service</u> is provided to the permit holder on a weekly or biweekly basis, for up to 4 weeks, all in accordance with the terms as set out in-of the permit. The permit holder must reapply at the Utility Department for commercial temporary water service at least two full business days before the expiration of the permit term using the same procedures as the original application, at the end of each approved permit eyele. After 4 weeks, tThe inspectorCode Enforcement Officer shall re-evaluate the permit and advise the CityUtility Department if continued additional provision of commercial temporary water service is warranted to permit time to complete the projectfor project completion, and if warranted, any change in terms or conditions of the permit to be required. If approved by the Code Enforcement Officer, the City ClerkUtility Department will allow for commercial temporary water usage according to the new permit conditions for a maximum of a 2-week additional period. This process can continue in 2 week increments, with timely re-application, re-inspection and re-evaluation the Code Enforcement Officer re-evaluating after each 2 week increment, until the project is considered complete by the City Engineer or his/her designee. The City will disconnect commercial temporary water service upon the end of the term of the permit, if no subsequent permit has been approved. Due to the nature of Because no permit or extension of any permit for commercial Ttemporary Commercial Wwater Service is presumed, the City will not provide notice for disconnection of such water service.
- D. Costs. Such The permit application fee covers anticipated costs to provide the temporary connection. However unanticipated circumstances or field conditions may create significant additional costs for the City. The City will provide a permit holder with commercial temporary water service is rendered on payment in advance to only after the permit holder pays the City for the estimated additional costs associated with making the temporary connection on the permit holder's specific service location. Such costs shall be as set out in the City's fee schedule, or adopted by other Resolution of the Governing Body. Where practicable such water service shall be metered as a temporary measure and costscharges imposed in accordance with such use. Unmetered temporary service shall be avoided, but wWhen metering is not possible, the Utility Department shall estimateestimated the anticipated water consumption and the permit holder shall pay in advance the commensurate charges for the estimated water usage, costs shall be prepaid. The City will immediately terminate commercial Temporary water service will be immediately discontinued upon failure of the permit holder fails to timely pay all water costs accrued during the billing cycle associated with such commercial temporary water service. No notice, other than that provided in the agreement for temporary service permit, shall be provided prior to discontinuing temporary water service.

E. Limitations. No recipient of commercial temporary water service location may be open for business while using commercial temporary water service. The City will not issue an occupancy permit until that service location has a fully functioning commercial municipal water service connection and a commercial account holder has established municipal water service for that service location. Regular water service must be operational before any business is issued an occupancy permit. Violation of Failure to adhere to this section limitation is a violation of any commercial temporary water service permit and shall result in immediate discontinuance termination of commercial temporary water service. Violation of this provision is grounds for prosecution of the permit holder for theft of service. Additionally, violation of this section is grounds for immediate revocation of an occupancy permit. by the City. Each day of offense shall constitute a separate offense.

### 16.2.5. Water service outside city/agreement for annexation.

The owner of property located outside the limits of the City of Bel Aire may apply to the Department of Community Development for such property to be served by the municipal water and sewer systems in conjunction with a written application for the property to be annexed into the City. A property owner making application for water service to be provided outside the City, shall agree in writing to the City's immediate or future annexation of the property for which the water service is provided. Only a property owner may request water service for property located outside the City boundaries. The City Council may act on the requests separately if it so desires, and the property owner's request for annexation cannot be contingent upon the City Council's potential approval of the request for municipal water service. Such request will require approval by the Governing Body.

# 16.2.6. Extension or enlargement of waterworks system.

Whenever thea property owner of real property desires a water and sewer mains to be extended to an identified site to furnish municipal water service to such property for residential, or commercial, or industrial use, the property such owner shall make apply for such extension to the Department of Community Development using the form provided by that Department for this purpose. The request will be reviewed by the Planning Department to determine how it may integrate with the current street plan. The request will also be reviewed by the City Engineer to determine the appropriate grade and location of installations to avoid interfering with existing or planned infrastructure. application to the City Manager. These departments shall transmit to the Department of Community Development any conditions or limitations necessary to protect the public interest for the application to be approved

For extension to single properties, upon approval by the Governing BodyCity Council, the property owner shall make a deposit in cash, or cash equivalent, of the estimated cost of providing such service extensions as determined by the City Engineer. When the City Engineer determines the actual cost for the main extension work after it is completed, the City shall promptly refund any excess deposit to the property owner. If that deposit is insufficient to cover the full installation cost, the property owner shall promptly pay the balance due to the City, or shall complete payment as otherwise allowed by the Department of Community Development in its discretion. The City will not commence municipal water service until the property owner has become an account holder, and has fully paid all extension and installation costs or has Department of Community Development approval based upon a written payment plan. For services to be provided to multiple properties, including housing developments and subdivisions, extension of waterworks the municipal water and sewer system shall be in conformance with City infrastructure development policy and bond procedures, all as directed by the Department of Community Development.

# 16.2.7. System tap-on and connection fees; equity fee; impact fee.

- A. Connection Costs. The actual costs of connecting a property to the City's existing water and sewer mains Water Utility shall be borne by the property owner requesting such connections, and those costs shall includeing any Rural Water District buy-out costs. Water Connection and System Tap on Fees may be established and revised by action of the Governing Body. The Department of Community Development shall require prepayment of a reasonable estimate of such costs prior to installation, and will administer a reconciliation of that deposit with all actual costs for the completed work. All such fees must be paid before water service will be provided. Such fees shall be established in the City's Fee Schedule Resolution.
- B. <u>Utility Equity Fee.</u> All\_<u>new build</u>-residential and commercial property <u>initially tapping into</u> <u>existing mains</u> will be assessed a Utility Equity fee. The <u>City Engineer determines the appropriate Utility Equity fee is determined</u> as part of the <u>construction</u> permitting process. <u>and This fee</u> is based on size of the <u>subject property</u> as well as use of the structure <u>on the property to be newly served</u>, and reflects a portion of the costs of existing infrastructure from which the newly-built property benefits. Fees shall be established by the City Council in a separate Fee Resolution.
- C. <u>Impact Fee.</u> Certain <u>areas account holders</u> may be assessed an impact fee <u>related to the nature of the demand placed on City infrastructure by the account holder's for the use of <u>the municipal</u> water and sewer <u>mainssystems</u>. Such fees shall be assessed as part of an identified benefit district.</u>

# 16.2.8. Duty to maintain connection with water system.

Any residence, family unit, dwelling unit, apartment or commercial building which is or shall be connected to the municipal water system service of the City and is connected to or shall be connected to the sewer system and sewage disposal facilities of the City shall maintain both the connections with the City's water system and the connection with the City's sewer systems as long as such service is available from the City. T, and the property owner or occupant thereof shall remain liable for the payment of minimum water and minimum sewer fees and charges as established by the Governing Body, whether or not the property is occupied.

## 16.2.9 Transfer to subsidiary account.

Any person or entity which leases or sub-leases a property that is connected to the municipal water service may establish a subsidiary account for that property using the procedures set out in 16.2.3. The subsidiary account will be charged for water and sewer usage during the term in which that subsidiary account holder has the legal right to possess the property. The subsidiary account holder must follow the procedures of section 16.2.2 in order to terminate service. After the City initiates the subsidiary account, it will bill all charges for water and sewer usage to the subsidiary account. When the Department of Community Development receives a service termination application for which there is an underlying primary account, City staff will revert financial responsibility for the water and sewer usage to the property owner who is the primary account holder. The subsidiary account holder will be responsible for all unpaid charges due on the subsidiary account and all account termination fees. Any future tenant or sub-tenant who initiates a new subsidiary account will be responsible for connection fees and all subsequent charges bill to the new subsidiary account. The primary account holder will remain responsible for any unpaid charges billed to a terminated subsidiary account, including unpaid termination fees, and these must be paid or a payment plan arranged that covers these unpaid charges and fees before municipal water service will be commenced at the same service location for a new subsidiary account holder.

# **Article 3. General Water Service Regulations**

## 16.3.1. Water meters owned by **e**City.

Water meters are owned by the City and they shall not be damaged, tampered with or the seal broken except by a duly authorized employee of the City Water Utility Department.

(Ord. 97)

### 16.3.2. Water meter installation.

The City will shall-install, maintain and replace theresidential water meters regulating a service connection to the municipal water system. City installation services will include including the installation of a pigtail on the water customeraccount holder's side of the meter to accommodate the connection of the water customer water account holder's service line to the water customer's the structure to be served, when necessary. The water customeraccount holder's plumber shall attach the service line to the meter and/or pigtail. The service line and all connections which shall be tested by the plumber, inspected and approved by the City before the service line is available for use.

(Ord. 370)

# 16.3.3. Water meter; division of responsibility.

The water meter shall represent defines the division of ownership and responsibility between the City and the water customer account holder. The City provides municipal water service access and shall be responsible only for the water and maintenance of maintaining the piping from the meter to the water main and for maintenance of the water meter. All water that passes through the meter shall be the responsibility of the water customer. In addition, all water used or leaked and all water piping on the account holder is responsible for maintaining all equipment and service lines on the account holder's water customer side of the water meter shall be the responsibility of the water customer. The City shall be responsible only for the water and maintenance of piping from the meter to the water main.

(Ord. 370)

#### 16.3.4. Water shut-off valve.

The City requires eEach property withconnected to municipal water systemervice tomust have an operational shut-off valve installed and maintained at the head of the water system between the water meter and the account holder's first water outlet. Such This shut-off valve shallcan serve as an emergency shut-off in times when the property's occupant needs to respond to there is a water service concern associated with the property. The City shall not be liable for any damages associated with a failure to install a shut-off valve, incorrect installation of the valve, or incorrect use or failure to use the valve. No account holder will be relieved from the obligation to pay for water use charges avoidable by the use of a properly installed and functioning shut-off valve. by any individual associated with the property.

(Ord. 370)

## 16.3.5. Water leak liability.

The account holder will be billed and is responsible to pay for all water that passes through the water meter, whether that water is intentionally used, negligently used, or it use results from leaks or defective equipment. All water that passes through a property's water meter shall be billed to the water customer. After passing through the meter all water that is used as intended, and all water that leaks within the water

customer's system, or otherwise escapes appropriate and intended use by the water customer is the responsibility of the water customer.

An account holder water customer whomay disputes the amount of or the responsibility for payment of charges for water that passed through such eustomer's account holder's water meter may by submitting written documentation to the City Clerk Utility Department within 10 business days of the date of the billing in dispute. The documentation should<del>regarding</del> explain the account holder's position and provide any available factual support. In order to justify financial relief, the account holder must demonstrate why the water customer believes the situation associated with such the disputed usage or billing is significantly unique from that encountered by other properties in error or water customers so as to justify the City's water utility accepting responsibility for the cost of such water, and also that the account holder could not have reasonably mitigated the situation. - The Utility Department will submit the account holder's documentation along with the Utility Department's recommendation to the City Manager for review based on the standard of reasonable discretion. Upon review of the information and within fifteen (15) days, the City Manager shall provide a written determination to the water customer. The City Manager- may agree in writing that the situation is significantly unique to justify adjustment of a single billing associated with such water eustomer, or may deny such claim with or deny the request, and with his or her written determination will provide supporting rationale for that determination within a commercially reasonable time. - Such administrative review is not subject to further review or appeal. All determinations of the City Manager associated with water account adjustments shall be retained by the City ClerkUtility Department for fivethree years.

(Ord. 370)

### 16.3.6. Meter rereads and leak detection.

Upon the written request of an account holder made to the Utilities Department staff, City personnel are will be available upon twenty four (24) hours' notice within two (2) business days to reread provide a water customer a water meter reread to confirm the accuracy of the meter reading, or to inspect the water customer area account holder's property for possible leaks. Arrangement for reread and/or leak inspection shall be made by contacting the Utilities Clerk. The account holder will not be relieved of responsibility for the charges for water used nor will the City be responsible for any personal injury or property damage, even though City staff are not successful in finding any water leak.

The City will pay the costs associated with one (1) reread service per calendar year done at the account holder's request if the reread confirms the accuracy of the initial meter reading. For all subsequently requested water meter rereads in the same calendar year, the account holder will pay the staff time and materials cost required ofto checking the accuracy of a water meter. This fee will be set by the Utility Department director to obtain, on a department-wide basis, cost recovery for this service. —at the water customer's request However, in any case that the meter is pulled, tested and found to be in error and in need of repair, the testing costs leading to the repair as well as the repair or replacement of the water meter will be borne by the City. Additionally, the City will pay the costs associated with one (1) reread service per year which confirms the accuracy of the initial meter reading. Upon second and subsequent requests for a reread resulting in a determination of the accuracy of the meter, a fee of \$25 will be assessed to the account.

The City will cooperate with the <u>water customeraccount holder</u> and/or such <u>customer'saccount holder's</u> plumber or contractor to assist in detecting a leak in the <u>water customeraccount holder</u>'s system. The City does not provide repair or maintenance service to the <u>water customer sideaccount holder</u> of the meter. The City will pay the costs associated with one (1) water system inspection per year on the <u>water customeraccount holder</u> side of the meter to determine possible leaks. Any additional inspections shall be

assessed to the account at the rate <u>established by the Utility Department director to obtain, on a department-wide basis, cost recovery for this service. of \$40.00 per inspection.</u>

(Ord. 97; Ord. 370)

## 16.3.7. Public safety.

The City has the right to disconnect water service without notice if a leak has been discovered and the water is flowing beyond the private property line, creating a public safety hazard, that creates a hazard to public safety. A notice of repair shall be issued to the property owner/account holder, according to the requirements of this Chapter. Water service shall not be reconnected until the leak has been repaired, and the repair inspected and approved by City staff. The City will not charge the account holder No disconnect/reconnect fees will be charged for the emergency disconnection.

The City also has the right to refuse to provide municipal water service under circumstances in which the operability or the safety of a portion or all of the municipal water system has been compromised. Such instances include power failure, mechanical breakdown, biological or chemical contamination or other hazards.

(Ord. 209)

# 16.3.8. Shutting off No damages for service disruption repairs.

The City reserves the right at any time to shut off-down all or any portion of the municipal water systemmains for the purpose of makingto make repairs, construct or extensions or for any other reasonable purposes. The City shall not be liable for any personal injury, property damage or other liability loss associated arising out of or resulting from with the manner of system operation, maintenance, breakage or repair of any pipes or other fixed assets that are a part of the municipal water system, nor for personal injury, property damage or other liability loss arising out of or resulting from associated with the diminution or stoppage of the flow of water in City mains the municipal water distribution system., nor shall the City be responsible for any damage caused to any homes, businesses, or personal property due to routine repair or maintenance of the City water system.

(Ord. 97)

## 16.3.9. Water meter maintenance; cost of installation.

After <u>a water</u> meter <u>is installedinstallation</u>, the City or its subcontractor shall <u>maintain and replaceperform meter maintenance and replacement of theresidential</u> water meters as the City deems necessary. The City shall replace defective residential <u>water</u> meters at no cost to the <u>water customeraccount holder</u>. If a <u>residential water customeracidential account holder</u> requests replacement of a functioning water meter during the normal life span of the meter all costs associated with the replacement shall be charged to the <u>water customeraccount holder</u>.

(Ord. 370)

## 16.3.10. Water meter accessibility.

Water bills are read monthly but are not required to be read on a precise schedule. The account holder must provide City staff Aaccess to the water meter to allow the water meter to be read. is the responsibility of the water customer. City employees unable to access the water meter shall estimate the account holder's water use for the pending billing cycle as that amount of water consumed during the previous billing cycle plus, and shall add a 10% increase over the previous reading. After the next actual reading of the water meter the account holder will be billed for the actual charges incurred during the estimated and the verifiably read billing cycles, with a credit given for the estimated charges, if paid. No water customer account holder

shall be permitted to have two consecutive estimated meter readings. The City shall disconnect <u>municipal</u> water service pending <u>water customer'sthe account holder's</u> arrangement for a verified read of the water meter. <u>After all past usage has been verified, the City shall reconcile the account.</u> All fees and costs associated with obtaining access to a <u>water</u> meter shall be charged to the <u>water customer account holder</u>, as <u>well as all. All standard applicable</u> disconnect and reconnect fees. es shall be assessed.

(Ord. 370)

### 16.3.11. Private water leaks.

Water leaks in private-water service lines between the water meter and the account holder's points of water use are hereby declared to be a nuisance. It is unlawful for any water customeraccount holder and/or occupant of private property to fail to repair a water service line leak. Failure of the property owneraccount holder to repair such a leak shall result in the abatement of such leak by the City in accordance with the City's nuisance abatement procedures. All costs to and fees be assessed against the property account holder in accordance with nuisance abatement procedures.

(Ord. 209)

## 16.13.12. Private water leaks notice.

Upon discovery of a leak existing within that portion of an account holder's property's water distribution system connecting the account holder's service location for which the property owner is responsible, the City may immediately disconnect service pursuant to 16.3.57, or may serve a notice to repair the leak to the account holder by registered the method and at the location indicated in the account holder's records, mail, personal notice, or by posting a physical notice at the service location upon the property from which the water leak arises. If such a notice to repair is issued, such the account holder shall cause the leak shall to be repaired within seven (7)——days of the date on the notice. The City will disconnect municipal water service if the account holder fails Failure to repair the leak within seven (7) days as directed, will result in the disconnection of water service.—Municipal water service shall not be reconnected until the leak is repaired, and the repair has been inspected and approved by City staff and the account holder has paid all administrative disconnect/reconnect fees, has been paid.

(Ord. 209)

### 16.3.13. Private water leaks hearing process.

Any personaccount holder wishing to contest a notice of repair has the right to submit a written request for administrative review, no later than threetwo workingbusiness days prior to conclusion of the sevenday deadline for repair. Such administrative review shall be informal, and may include both written documentation, photographic evidence, and any verbal testimony necessary to supplement such written documentation.

Upon review of the information and within twenty four (24) hours, one full business day after the hearing the City Manager shall provide a written determination to the water customeraccount holder. All written determinations of the City Manager associated with such administrative reviews shall be retained by the City Clerk Utility Department for fivethree years. The decision of the City Manager shall be final.

(Ord. 209)

## 16.3.14. Specific water pressure.

The City does not guarantee <u>its system willto</u> maintain any specific water pressure and no <u>account</u> holder shall have a valid claim for any damage or loss attributable to fluctuation in water pressures in the <u>municipal water system</u>. <del>complaint concerning the pressure shall give any right of claim against the City.</del>

### 16.3.15. Commercial meters/special meters.

All commercial <u>water</u> meters, <u>both new and replacement</u>, shall be <u>purchased</u>, installed <u>and repaired or replaced by the City</u> at the cost of the commercial <u>account holderwater customer</u>. The entire expense associated with obtaining and installing special water meters will be paid by the property owner or water <u>customer</u>. All The account holder shall pay the City Engineer's estimate of all such expenses shall be remitted to the City prior to meter purchase, and the account holder shall pay the reconciliation amount between the estimate and actual cost, if any, prior to connection of <u>municipal</u> water service. <u>Any excess</u> estimated payment will be credited toward the account holder's first consumption charges.

(Ord. 97; Ord. 370)

## 16.3.16. Damage to Mutilation of water Utility Department property.

It shall be unlawful for any person to remove, obstruct, alter, or injuredamage any fire hydrant, pipe, valve, valve box, or cover, or in any manner damageinjure any building, machinery, or other implements equipment belonging to the municipal water works system of the City.

(Ord. 97)

## 16.3.17. Taking water from fire hydrants.

It shall be unlawful for any person or persons unauthorized by the City to take water away from any watering places or plugs, draw cock, or hose pipes except for fire <u>suppression</u> purposes, <u>and for use of fire department in case of fire</u>, or in any way use or take away any water <u>from publicly accessible points</u> for private use without first paying the <u>Utility Department</u> and receiving receipt.

Water use from a hydrant requires the purchase of a permit which will be valid for no more than 90 days from the date of issuance. The water user shall install or have installed a meter provided by the City that will measure the use of all water. The water user shall pay a feeconsumption charge per 1000 gallons, or parts thereof, as set forth within the City's Master Fee sSchedule. Payment of the non-refundable permit fee of established by the Utility Department Director, as set forth within the City's Master Fee Schedule\$100.00 is required at the time-prior to issuance of the permit issuance. Such non-refundable fee covers the The permit fee shall cover the City's administrative and equipment costs, including the City's meter. The water user shall pay for the balance of the water consumption charges upon return of the meter and the calculation of the water used, or such amount may be assessed upon a water user's interimsubsequent billing statements.

Government, and not-for profit: and similar agencies in need of hydrant water for non-emergency purposes, including the fire department shall make arrangements to use only a designated hydrant for non-emergency purposes and such hydrant pre-fitted with a meter shall be metered to determine usage.

(Ord. 97; Ord. 370)

# 16.3.18. Swimming pools.

The City will not at any time allow water from fire hydrants to be used to fill private swimming pools. from hydrants.

# **Article 4. Backflow and Cross Connections Control**

### 16.4.1. Definitions.

The following words and phrases when used in this Article, for the purpose of this Article, have the meanings respectively ascribed to them in this <u>sub</u>section except when the context otherwise requires:

- A. Agency: means the <u>Utility dD</u>epartment of the <u>City of Bel Aire, Kansas which ismunicipal</u> government invested with the authority and responsibility for the enactment and enforcement of this Article.
- B. Airgap: means the unobstructed vertical distance through the free atmosphere between the lowest opening from any pipe or faucet supplying water to a tank, plumbing fixture, or other devised evice and the flood-level rim of the receptacle.
- C. Approved: means accepted by the <u>aAgency</u> as meeting an applicable specification stated or cited in this Article, or as <u>the Agency determines to be</u> suitable for the proposed use.
- D. Auxiliary\_Supply: means any water source or system other than the potablemunicipal water system supply that may be available in the building or premises.
- E. Backflow: means the flow of water or other liquids, mixtures, or substances into the distributing pipes of a potable supply of water from any source or sources other than its intended source. Backsiphonage is one type of backflow.
  - F. Backflow preventer: means a device or other means used to prevent backflow.
- G. Backsiphonage: means backflow resulting from negative pressures in the distributing pipes of a potable water supply.
- H. Barometric\_loop: means a loop of pipe rising at least 35 feet, at its topmost point, above the highest fixture it supplies.
- I. Check\_valve: a self-closing device which is designed to permit the flow of fluids in one direction and to close if there is a reversal of flow.
- J. City Engineer: shall include both the individual retained by the City to serve in the capacity of City Engineer or such Engineer's designee.
  - K. Contamination: See Pollution.
- L. Cross\_connection: any physical connection between a pPotable www\_ater supply and any waste pipe, soil pipe, sewer, drain, or any unapproved source or system. Furthermore, it is any pPotable www\_ater supply outlet which is submerged or can be submerged in waste water and/or any other source of Ceontamination, therefore subject to potential . See Backflow and Backsiphonage.
- M. Drain: means any pipe that carries waste water or waterborne wastes in a building drainage system into the municipal sewer system or to the building's exterior environment.

- N. Fixture: <u>Plumbing means any</u> installed <u>plumbing receptacles</u>, devices, or appliances supplied with -water or that receive or discharge liquids or liquid-borne wastes to or from any Drain.
  - O. Flood-level rim: means the edge of the receptacle from which water overflows.
- P. <u>Health Hazard: Health means</u> any conditions, or devices, or <u>practices</u> in the <u>municipal</u> water <u>system</u> supply <u>system</u>, or <u>practice engaged in for operation of that system and its operation</u>, which creates, or, in the <u>reasonable</u> judgment of the City Engineer, may create, a danger to the health and <u>well-beingsafety</u> of the <u>account holder and any</u> water consumer. An example of a health hazard is a structural defect in the <u>municipal</u> water <u>supply</u> system, whether of location, design, or construction, that regularly or occasionally may prevent satisfactory purification of the <u>municipal</u> water <u>system</u> supply or cause it to be polluted. <u>from extraneous sources</u>.
- Q. <u>Hazard, Plumbing means any arrangement of plumbing including piping and fixtures whereby a cross-connection is created.</u>
- QR. Hydro-pneumatic tank: means a pressure vessel in which air pressure acts upon the surface of the water contained within the vessel, pressurizing the water distribution piping connected to the vessel.

S.

- R. Inlet: means the open end of the water supply pipe through which the water is discharged into the plumbing fFixture.
- S. Non-potable Water: non-potable means water Water that is not safe for human consumption or that is of questionable potability.
- <u>-T. Plumbing Hazard: Plumbing means any arrangement of a building's Pplumbing System including piping and fixtures</u> whereby a cross-connection is created.
- <u>UT</u>. Plumbing <u>S</u>system: <u>includes</u> the <u>municipal</u> water <u>system</u> supply <u>line</u> and <u>the</u> distribution pipes, <u>plumbing fF</u>ixtures, and traps; soil, waste, and vent pipes; building <u>dD</u>rains and building <u>drainage systemssewers</u> including their respective connections <u>and</u>, devices, <u>and appurtenances</u> within the property lines of the <u>account holder's</u> premises; and <u>any attached</u> water-treating or water-using equipment <u>within that premises</u>. <u>The Plumbing System of a building includes separate Potable Water supply and drainage systems</u>.
- <u>VU</u>. Pollution: means the presence of any foreign substance (organic, inorganic, radiological, or biological) in water <u>or in any medium surrounding or supporting the Plumbing System</u> that tends to degrade <u>waterits</u> quality so as to constitute a <u>Health hH</u>azard or impair the usefulness of the water.
- W. Potable Water: potable means Wwater free from impurities in amounts sufficient to cause disease or harmful physiological effects. The Its-bacteriological and chemical quality of Potable Water shall conform to the requirements of the Federal Drinking Water Standards or and to the regulations of the publicCity EngineerBuilding Inspector.

XV. Reduced <u>P-pressure principal bBackflow pPreventer: means</u> an assembly of differential valves and check valves including an automatically opened spillage port to the atmosphere designed to prevent backflow.

YW.Surge Ttank: means the receiving, non-pressurized vessel forming part of the airgap separation between a potablethe municipal water supply system and an auxiliary water supply.

ZX. Vacuum: means any pressure less than that exerted by the atmosphere.

<u>AAY</u>. Vacuum breaker, non-pressure type-means a vacuum breaker designed so as not to be subjected to static line pressure.

<u>BBZ</u>. Vacuum breaker, pressure type<u>: means a vacuum breaker</u> designed to operate under conditions of static line pressure.

AA. <u>Water, potable means water free from impurities in amounts sufficient to cause disease or harmful physiological effects. Its bacteriological and chemical quality shall conform to the requirements of the Federal Drinking Water Standards or to the regulations of the public Building Inspector.</u>

AB. <u>Water, non-potable</u> means water that is not safe for human consumption or that is of questionable potability.

(Ord. 29)

## 16.4.2. Responsibilities of the City Engineer.

The City Engineer, in theirhis or her capacity as the Director of the Department of Public Works Utilities, or such Engineer's designee, shall inspect the pPlumbing System in every building or premises in this City as frequently as may be necessary to ensure that such pPlumbing System has been installed in such a manner as to prevent the possibility of pPollution of the municipal water system supply of the City.

The City Engineer shall notify or cause to be notified in writing the account holder, and if known to be a separate person or entity, the owner or authorized agent of the owner of any such building or premises, to correct, within a reasonable time set by the City Engineer, any defect in the pPlumbing System installed or existing contrary to or in violation of the Code of this City, and which in the Engineer's judgment, may, therefore, permit the pollution of the City water supply, or otherwise adversely affect the public health.

(Ord. 29)

## 16.4.3. Inspection.

The City Engineer, or the Engineer's designated agent, shall have the right of entry intoto enter any property and any building, during any business hours or other reasonable hours, for the purpose of making inspection of to inspect the pPlumbing sSystems installed in such building or premises. provided that with respect to the inspection of Before entering any residence single family dwelling, the City Engineer shall obtain consent to such inspection shall first be obtained from a person of suitable age and discretion present in the residence or therein or in control of the residence thereof.

(Ord. 29)

## 16.4.4. General requirements.

- A. A<u>The pP</u>otable <u>wW</u>ater supply <u>component of a building's Plumbing sS</u>ystem shall be designed, installed, and maintained in such manner as to prevent <u>eC</u>ontamination from <u>nN</u>on-potable <u>Water and other</u> liquids, solids, or gases introduced into the <u>pP</u>otable <u>wW</u>ater supply through <u>one or more</u> cross-connections. <u>or any other piping connections to the system.</u>
- B. Cross-connections between pPotable wW ater systems and the building drainage system or other systems or equipment containing water or other substances of unknown or questionable safety are prohibited except when and where, as approved by the Building InspectorCity Engineer, suitable protective devices such as the Reduced pPressure Zone bBackflow pPreventer, or an alternative approved blackflow pPrevention dPevice, are installed, tested, and maintained to insure proper operation on a continuing basis.
- C. Interconnection between two or more public water supplies shall be permitted only with the approval of the <u>Building InspectorCity Engineer</u>.
- D. Cross-Connections between an individual water supply and a potable public supply shall not be made unless specifically approved by the Building Inspector City Engineer.
- E. Potable  $\underline{w}\underline{W}$  ater connections to boilers shall be made through an  $\underline{a}\underline{A}$  irgap or provided with an approved  $\underline{b}\underline{B}$  ackflow  $\underline{p}\underline{P}$  reventer.
- F. Connection to the <u>pP</u>otable <u>wW</u>ater supply <u>component of a building</u>' <u>sS</u>ystem for the following <u>Fixtures</u> is prohibited unless protected against <u>bB</u>ackflow in accordance with the Plumbing Code of this City, or as set out herein.
  - 1. Bidets.
  - 2. Operating, dissectingen, embalming, and mortuary tables or similar equipment; in such installation the hose used for water supply shall terminate at least twelve (12) inches away from every point of the table or attachments.
  - 3. Pumps for non-potable water, chemicals, or other substances; priming connections may be made only through an airgap.
  - 4. Building drainage, sewer, or vent systems.
  - 5. Refrigerator condensers or cooling jackets
  - 65. Any other Ffixture reasonably determined by the City Engineer to be of similar hazard.
- G. Except where Ppotable Wwater provided for a refrigerator condenser or cooling jacket is entirely outside the piping or tank containing a toxic refrigerant, the inlet connection shall be provided with an approved check valve. Also adjacent to and at the outlet side of the check valve, an approved pressure relief valve set to relieve at 5 psi above the maximum water pressure at the point of installation shall be provided if the refrigeration units contain more than 20 pounds of refrigerants.
- <u>GH</u>. A <u>pP</u>otable <u>wW</u>ater system shall be protected against <u>bB</u>ackflow and <u>bB</u>acksiphonage by providing and maintaining at each outlet an airgap, as specified hereafter, between the potable water outlet

and the flood level rim of the fixture it supplies or between the outlet and any other source or contamination, or backflow preventer.

- I.—The minimum required airgap shall be measured vertically from the lowest end of the fixture or receptacle into a potable water outlet to the flood rim or line which it discharges. The minimum required airgap shall be twice the effective opening of a potable water outlet unless the outlet is a distance less than three times the effective opening away from a wall or similar vertical surface, in which cases the minimum required airgap shall be three times the effective opening of the outlet. In no case shall the minimum required airgap be less than provided by the Plumbing Code.
- JH. Before any device for the prevention of bBackflow or bBacksiphonage is installed, it shall have first been certified by a recognized testing laboratory acceptable to the City Engineer. Devices installed in a building pPotable wW ater supply distribution component of a building's Plumbing sS ystem for protection against bBackflow shall be maintained in good working condition by the person or persons responsible for the maintenance of the system.
- K. Vacuum breakers shall be installed with the critical level at least six (6) inches above the flood level rim of the fixture they serve and on the discharge side of the last control valve to the fixture. For closed equipment or vessels such as pressure sterilizers the top of the vessel shall be treated as the flood level rim but a check valve shall be installed on the discharge side of the vacuum breaker.
- L. A reduced pressure principalle type backflow preventer may be installed subject to full static pressure.
- M. Where a Ppotable Wwater outlet terminates below the rim of a tank or vat and the tank or vat has an overflow of a diameter not less than provided by the Plumbing Code, the overflow pipe shall be provided with an airgap as close to the tank as possible.
- N. The Ppotable Wwater outlet to the tank or vat shall terminate a distance not less than one and one half 1.5 times the height to which water can rise in the tank above the top of the ever flow. This level shall be established at the maximum flow rate of the supply to the tank or vat and with all outlets except the airgap overflow outlet closed.
- <u>IO</u>. Approved devices to protect against <u>bB</u>ackflow and <u>bB</u>acksiphonage shall be installed at all <u>fF</u>ixtures <u>and equipment</u> where <u>bB</u>ackflow and/or <u>bB</u>acksiphonage may occur and where a minimum airgap <u>as set by the Plumbing Code</u> cannot be provided between the water outlet to the <u>fF</u>ixture's or equipment and its flood-level rim.
- JP. Where a water connection is not subject to backpressure, a vacuum breaker shall be installed on the discharge side of the last valve on the line serving the fixture or equipment. Conditions requiring protective devices of this kind and method of installation are as provided by the Plumbing Code.
- <u>KQ</u>. Where a <u>pP</u>otable <u>wW</u>ater connection is made to a line, fixture, tank, vat, pump, or other equipment with a hazard of backflow or backsiphonage where the water connection is subject to back pressure, and an airgap cannot be installed, the City Engineer may require the use of an approved reduced pressure principalle backflow preventer.
- <u>LR. For Potable Water supply connections, where for which</u> an actual or potential <u>bB</u>acksiphonage hazard exists, <u>in lieu of devices specified by the Plumbing Code</u>, may be <u>provided with a bB</u>arometric <u>lLoop may be installed in lieu of devices specified by the Plumbing Code</u>. Barometric <u>lLoops</u> shall precede the point of connection.

MS. The City Engineer may authorize installation of approved, double check-double gate valve assemblies with test cocks as protective devices against bBackflow in connection between a pPotable wWater system and ether fluid systems which present no significant bHealth bHazard in the judgment of the City Engineer.

NT. When a booster pump is used on a water pressure booster system and the possibility exists that a positive pressure of 10 psi or less may occur on the suction side of the pump, there shall be installed a low-pressure cutoff on the booster pump to prevent the creation of a vacuum or negative pressure on the suction side of the pump, thus cutting off water to ether outlets.

(Ord. 29)

## 16.4.5. Maintenance requirements.

It shall be the responsibility of the account holder building and premise owners to maintain all backflow preventers and vacuum bareakers within the building or on the premises in good working order and to ensure no one makes any no piping or other arrangements for the purpose of bypassing or removing backflow Preventers devices.

Backflow Preventers shall be and inspected annually, any necessary overhaul or repairs made, and a backflow device test report filed with the City of Bel Aire, Kansas. Lawn sprinkler systems shall be equipped with an approved backflow prevention device and tested at least every other year, before the first day of June on even years, beginning in 2020. The inspection and testing shall be by a plumber or tester/repair technician certified (by the Wichita-Sedgwick County Health Department and or the City of Bel Aire), and licensed in Bel Aire. Testing procedures shall be in accordance with the manufacturer's instructions and when approved by the City Engineer. Backflow prevention devices shall be rebuilt or replaced upon testing failure or the City Inspector's determination that the system poses a significant/imminent risk to public health.

Backflow systems not in use. The annual inspection requirement may be waived if and only if the subject water connection point is no longer being utilized, <a href="https://has.been.completely.compl

There shall be a filing fee to file a backflow device test report with the City of Bel Aire, Kansas shall be set by the City Manager at administrative cost recovery. set forth in the City fee schedule.

(Ord. 661)

# 16.4.<u>67</u>. Disconnection of water service/prosecution.

Upon failure of the <u>account holderowner or agent</u> to have the defect<u>ive backflow prevention device</u> corrected <u>withinby the end of</u> the specified time, the City Engineer may, if in the Engineer's judgment an imminent health hazard exists, cause the water service to the building or premises to be disconnected. Additionally, or in lieu thereof, the Engineer may cause a citation to be issued to such <u>owner or agentaccount holder</u> for violation of the City's Nuisance Code. All prosecutions for violation of this Article shall be to the City's Municipal Court.

# **Article 5. Water Drought/Emergency**

# 16.5.1. Purpose.

The City of Bel Aire is governed by water restriction regulations imposed by the City's <u>purchased Wwater</u> supply <u>sourcesvendors</u>, <u>and associated with</u> the City of Wichita and Chisholm Creek Utility Authority. These jurisdictions must protect their ability to supply water to Bel Aire and their other <u>customers</u> during all levels of <u>Wwater</u> supply conditions <u>and they require their customers' contractual compliance with conservation regulations as a condition of providing a Water supply.</u>

Accordingly, the City of Bel Aire will address any short term Wwater shortage problems through a series of stages variable use restrictions to be applied in stages based on water supply conditions, of supply and demand with accompanying triggers, goals and actions. Each stage is more restrictive stringent in water use than the previous stage as water supply conditions deteriorate. As Water supply conditions improve, restrictions may be removed using the same staged process. The City Manager is authorized by the City's Municipal Code to implement the appropriate conservation measures. The purpose of this ordinance is to provide for the declaration of declare a Wwater supply watch, warning or emergency, and to and the implementation of implement voluntary and mandatory water conservation measures throughout the eCity in the event such awhen the trigger thresholds are reached for a watch, warning or emergency is declared following the as set out in this ordinance, the Municipal Water Conservation and Emergency Water Supply Plans.

(Ord. 387)

## 16.5.2. Definitions.

- A. Water, as the term is used in this Article, shall mean <u>ww</u> ater available to the City of Bel Aire for treatment <u>and distribution</u> by virtue of its water rights or any treated <u>ww</u> ater <u>from other jurisdictions</u> introduced by the City into its <u>municipal</u> water <u>distribution</u> system, including water offered for sale at any coin-operated site.
- B. Customer, as the term is used in this Article, shall mean the account holder(s) using <u>wW</u>ater for any purpose from the City's water <u>distribution</u> system and for which either a regular charge is made or, in the case of coin sales, a cash charge is made at the site of delivery.
- C. Waste of <u>W</u>water, as the term is used in this Article <u>is the use of Water in a nonproductive manner</u>, <u>and</u> includes, but is not limited to:
  - 1. permitting Wwater to escape down a gutter, ditch, or other surface drain; or
  - 2. failure to repair a controllable leak of Wwater due to defective plumbing.
- D. <u>Emergency Water Supply Municipal Water Conservation</u> Plan, as the term is used in this <u>ordinance Article</u>, is the organized set of policies and procedures which the City uses to address Water <u>supply shortages</u>. That Plan must comply with<del>pursuant to</del> the requirements of K.A.R. 28-15-18.
  - E. The following classes of uses of **W**\*\*ater are established:

- 1. <u>Class 1</u>: Water used for <u>public or private</u> outdoor <u>irrigation of watering; either public or private</u>, for gardens, lawns, trees, shrubs, plants, parks, <u>golf courses</u>, playing fields, swimming pools or other recreational areas; <u>or the non-commercial</u> washing of motor vehicles, boats, trailers, or <u>washing</u> the exterior of any building or structure.
- Class 2: Water used for any commercial or industrial, including agricultural, purposes
  except Wwater actually necessary to maintain the health and personal hygiene of bona fide
  employees while such employees are engaged in the performance of their duties at their place
  of employment.
- 3. <u>Class 3</u>: Domestic <u>Water</u> usage, other than that which would be included in either Class 1 or 2.
- 4. <u>Class 4</u>: Water <u>use as necessary only</u> to sustain human life and the lives of domestic pets and maintain standards of hygiene and sanitation.

## 16.5.3. Declaration of **w**<u>W</u>ater watch.

- A. Whenever the City Manager deems that conditions indicate that the probability of a drought or some other condition causing a major <u>wW</u>ater supply shortage is rising, he/<u>or</u> she <u>shall be empowered tomay</u> declare, that a <u>wW</u>ater watch exists and <u>to require</u> that <u>City staffsteps shall be taken to</u> inform the public <u>of the Water watch</u> and ask for voluntary reductions in <u>wW</u>ater use through <u>use of</u> local media. <u>and or radio stations. Such a watch shall be deemed to The Water watch will continue until it is declared by the City Manager to have ended. <u>If not already issued</u>, <u>Aa <u>wW</u>ater watch <u>notification</u> would be issued under <u>the conditions triggering of</u> Stage 1 <u>of triggers of</u> the Municipal Water Conservation Plan.</u></u>
  - B. The Water Watch Stage is triggered by any one of the following conditions:
    - 1. The City's municipal water system storage has fallen below 70% capacity and has a slower than normal recovery rate
    - 2. Demand for one any single day is in excess of 1.6 million gallons per day (mgd)
    - 3. Provider Any of the City's purchased Wwater vendors has issued a Stage 1 Water Watch.

(Ord. 387)

# 16.5.4. Declaration of Wwater warning.

- A. Whenever the City Manager finds that drought conditions or some other condition causing a major www ater supply shortage are present and water supplies are starting to decline, it shall be empowered to be or she will declare that a warning exists, and will recommend restrictions on nonessential uses while the Water warning is in effecteduring the period of warning by notifying and will require City staff to inform the general public through local media, and/or radio stations. Such a warning shall be deemed to be warning will continue until it is declared by the City Manager to have ended. A www ater warning notification would be issued under the conditions triggering of Stage 2 triggers of the Municipal Water Conservation Plan.
  - B. The Water Warning Stage is triggered by any one of the following conditions:

- 1. The City's municipal water system storage cannot be maintained above 60% capacity or has a slower than normal recovery rate
- 2. Demand for one any single day is in excess of 1.8 million gallons per day (mgd)
- 3. Provider of Any of the City's purchased Wwater vendors has issued a Stage 2 Water Warning.

# 16.5.5. Declaration of **Ww**ater emergency.

- A. Whenever the City Manager finds that an Water emergency exists by reason of due to a shortage of wwater supply needed for essential uses, ithe or she shall be empowered to declare by that a wwater supply emergency exists and and that it will impose mandatory restrictions on wwater use during the period of the emergency The City Manager will require City staff to by notifyingnotify the general public of the mandatory restrictions through local media, and/or radio stations. Such an The Water emergency shall be deemed to will continue until it is declared by the City Manager to have ended. A www ater emergency notification watch would be issued under conditions triggering the Stage 3 and Stage 4 triggers of the Municipal Water Conservation Plan.
  - B. The Water Emergency Stage is triggered by any one of the following conditions:
    - The City's municipal water system storage cannot be maintained above 50% capacity-and will not recover
    - 2. Demand for oneany single day is in excess of 2.0 million gallons per day (mgd)
    - 3. Provider of Any of the City's purchased Wwater vendors has issued a Stage 3 Water Emergency
    - 4. Emergency conditions related to-<u>municipal water system</u> repairs or <u>W</u>water <u>supply</u> quality control

(Ord. 387)

## 16.5.6. Voluntary conservation measures.

- A. Upon the declaration of a <u>W</u>water <u>W</u>watch as provided in Section 16.5.3 the <u>Mayor (or</u> the City Manager) is authorized toshall request all <u>w</u>Water <u>consumersCustomers</u> to employ voluntary <u>w</u>Water conservation measures to limit or eliminate <u>nonessentialClass 1</u> <u>w</u>Water uses including, but not limited to, <u>limitations on the following uses</u>:
  - 1. Curtailing of some outdoor water use
  - 2. Employing efficient use of indoor water, i.e. wash full loads, take short showers, don't let faucets run, etc.
- B. Upon the declaration of a <u>wW</u>ater <u>Ww</u>arning as provided in Section 16.5.4, <u>the Mayor (or</u> the City Manager) is <u>authorized to shall</u> request all <u>wW</u>ater <u>consumers Customers</u> to employ voluntary water conservation measures to limit or eliminate <u>nonessential wClass 1 Water uses including</u>, and to mandate appropriate <u>Water Use</u> limitations <u>on Class 1 and 2 Water uses</u> including, but not limited to, the following:

- 1. A <u>City-widen odd/even</u> lawn watering <del>system</del> schedule applied through the use of designated zones <del>would be imposed on City</del>
- 2. Any mandatory restrictions adopted required by either any of the City's www.ater suppliers supply vendors.

# 16.5.7. Mandatory conservation measures.

- A. Upon the declaration of a <u>W</u>water <u>supply E</u>emergency as provided in Section 16.5.5 <u>the Mayor</u> (or the City Manager) is <u>authorized to shall</u> implement certain mandatory <u>w</u>Water conservation measures, including, but not limited to, the following:
  - 1. Suspension of new connections to the City's <u>wW</u>ater distribution system, except connections of fire hydrants and those made pursuant to agreements entered into by the City prior to the effective date of the declaration of the emergency;
  - 2. Restrictions on the uses of <u>wW</u>ater in one or more classes of <u>wW</u>ater use, wholly or in part;
  - 3. Restrictions on the sales of <u>wW</u>ater at coin-operated facilities or sites;
  - 4. The imposition of <u>w</u>Water rationing based on any reasonable formula. Rationing upon any of the following criteria will be per se reasonable: including, but not limited to, the a percentage of normal use; and per capita based on Customers or restrictions per consumeraccount holder restrictions;
  - 5. Complete or partial bans on the wWaste of wWater; and
  - 6. Any combination of the foregoing measures-
- B. The City will adopt and enforce as its own act any Water use restrictions contractually required of the City by any Water supply vendor resulting from a Water supply shortage experienced by that vendor.
- <u>C.</u> Violation of any mandatory <u>\*\*W</u> ater conservation measures shall be enforced through the City's municipal court as violations of this Code in conformance with the City's general penalty clause.

(Ord. 387)

## 16.5.8. Emergency water rates.

- A. Upon the declaration of a <u>wW</u>ater <u>supply Eemergency as provided in Section 16.5.5</u> as <u>provided in Section 16.5.5</u>, the <u>City Council Governing Body of the City</u> shall have the power to adopt emergency <u>wW</u>ater rates by Resolution. Such temporary emergency <u>wW</u>ater rates should be designed to encourage conservation of the <u>Ww</u>ater <u>suppliessupply</u>.
  - B. Such emergency rates may provide for, but are not limited to:
    - 1. higher charges for increasing usage per unit of use (increasing block rates);
    - 2. uniform charges for water usage per unit of use (uniform unit rate); or
    - 3. extraadditional charges in excess of a specified level of water use (excess demand surcharge).

## 16.5.9. Emergency regulations.

During the effective period of any <u>wW</u>ater <u>supply</u> emergency <u>as provided for in Section 16.5.5</u>, the <u>Mayor orthe</u> City Manager is empowered to promulgate such regulations as may be necessary to carry cut the provisions of this Article, any <u>wW</u>ater supply emergency Resolution, or emergency <u>wW</u>ater rate Ordinance. <u>Such regulations shall be subject to the approval of the Governing Body at its next regular or special meeting.</u>

(Ord. 387)

# 16.5.10. Notice of disconnection for violation of regulations.

If the Mayor, City Manager, or other city official or officials charged with implementation and enforcement of this Article or a wwater supply Eemergency Resolution learns of any violation of any wwater use restrictions imposed pursuant to Section 16.5.7 or Section 16.5.9 of this Article, a written notice of the violation shall be affixed at the service location to the property where the violation occurred and the account holder, and any other person known to the City who is responsible for the violation or its correction, and any tenant of the premises known to the City, shall be provided with either actual or mailed notice. Said notice shall describe the violation and order that it be corrected, cured or abated immediately or within such specified time as the City determines is reasonable under the circumstances. Such notice shall also advise that failure to bring such condition or process into compliance within five business days of the delivery of such notice will subject the account holder to disconnection of municipal water service may be disconnected with no further notice.

Proceeding in accordance with this Section shall not bar <u>City staff from issuingissuance of</u> citations for <u>any</u> violation <u>in conformance with Section 16.5.7 of as otherwise provided in this <u>Chapter Article.</u></u>

(Ord. 387)

## 16.5.11. Disconnection (shut-off).

- A. Upon verification that an account holder who was issued a Notice pursuant to Section 16.5.10 has failed to correct, cure or abate the identified violations of emergency <u>wW</u>ater regulations, the City may shut-off <u>wW</u>ater service to the <u>addressservice location</u> upon which the violation(s) occurred until the City's code enforcement official verifies that the <u>property has cured the</u> defect resulting in the disconnection <u>has been cured</u>.
- B. <u>City disconnection of Water service may be disconnected</u> for failure to the follow emergency <u>wW</u>ater regulations is subject to in accordance with the following procedures:
  - 1. After the City has given the customer notice as set out in 15.5.10 the account holder shall have the opportunity to appeal the termination by requesting a hearing scheduled before a hearing officer designated by the City Council within five business days from the expiration of the five business day cure period.
  - 2. If such a hearing is requested by the account holder charged with the violation, he or she shall be given an opportunity to be heard before termination is ordered; and

- 3. The hearing officer shall make findings of fact and order whether service should continue or be terminated.
- . All standard shut-off fees shall be applicable.
- 2. Water service shall not be reconnected until such violation has been abated, as verified by the City's code enforcement official.
- 3. If an administrative review hearing of the shut-off is requested by the account holder charged with the violation, he or she shall be given a full opportunity to be heard within two (2) business days following the date upon which shut-off is ordered. The City Manager shall make written findings of fact, and shall make such order of reconnection or continued disconnection pending abatement of violations. Such order shall be a final administrative decision of the City which may be appealed through the District Court of the State of Kansas.

### 16.5.12. Reconnection.

The account holder shall payA a reconnection fee shall be paid for the firstfor reconnection of any municipal Wwater service disconnected shut off pursuant to this Article. For a first violation that fee shall be \$50.00. as set within the City's Fee Schedule. The reconnection fee shall be \$200 for a second event violation, and \$300 for any subsequent reconnection following shut off disconnection for violations of the City's emergency wwater conservation regulations. Standard disconnection fees will also apply and all disconnection and reconnection fees must be paid in full before the City reinstates municipal water service.

(Ord. 387)

## 16.5.13. Emergency termination.

Nothing in this Article shall limit the ability of any properly authorized e $\underline{\mathbb{C}}$ ity official from terminating the supply of  $\underline{\mathbb{W}}$  atter to any or all customers account holder or tenant upon the determination of such e $\underline{\mathbb{C}}$  ity official that emergency termination of  $\underline{\mathbb{W}}$  atter service is required to protect the health and safety of the public.

## **Article 6. Enforcement and Penalties**

## 16.6.1. Enforcement officers; jurisdiction.

Enforcement of this Chapter within the boundaries of the City shall be by the <u>DirectorCity Engineer</u>, Building Inspector, or other designated code enforcement official(s) <u>or contracted agent</u> of the City (<u>Eenforcing Oofficer</u>), and jurisdiction for prosecution of any violations of this code shall be in the Bel Aire Municipal Court.

## 16.6.2. Right of entry.

The eEnforcing oOfficer, and/or service agent contracted by the City, are hereby is authorized to enter upon private property at all reasonable hours for the purpose of enforcing the provisions of this Chapter. Before entering any residence, the Enforcing Officer shall obtain consent to such inspection from a person of suitable age and discretion present in the residence or in control of the residence.

### 16.6.3. Unlawful interference.

It shall be unlawful for any person to interfere or attempt to interfere with, or to prevent or attempt to prevent, the <u>eEnforcing oO</u>fficer, <u>and/or the service agent</u>, from entering upon any property <u>toin association</u> with carrying out the duties <u>of enforcingdescribed in</u> this Chapter, <u>or from accomplishing any other lawful purpose of this Chapter</u>. Any person violating this section shall be guilty of a violation of this Section.

## 16.6.4. Enforcement; enforcement actions not exclusive.

- A. Violation of any provision of this Chapter may result in discontinuance of water service in conformance with the provisions set forth within this Chapter. Upon failure of the owner or agentaccount holder to have a water distribution the defect or other violation of this Chapter corrected by the end of within the time provided within the violation notice, the eEnforcing officer may, if in the enforcing officer's judgment an imminent health hazard exists, cause the municipal water service to the service location building or premises to be disconnected. All applicable regulation administrative disconnect/reconnect fees and provisions shall apply be enforced.
- B. Violation of any provision of this Chapter is grounds for prosecution of the property owner, resident, account holder, permit holder, or any other responsible party, but only upon review and approval of the City Attorney.
- C. The prosecution and/or imposition of the penalties herein prescribed shall not preclude the City from instituting an appropriate action to restrain, correct, or abate a violation of this Chapter or to collect fees and charges as in a civil or administrative action, and specific authority for such is hereby granted to take any action or impose any penalty allowed by the State law, this Chapter or any provision of this Code.
- D. Violation of those sections of this Chapter associated with the installation, permitting, connection, or tap-on to the water system, is grounds for immediate revocation of an occupancy permit by the City.

## 16.6.5. Notice of violations.

A. Notice of violation means a written notice provided to the owner, occupant or contractor associated with the property service location detailing any violations of this Chapter and any corrective action required. Such notices shall:

- 1. Be in writing;
- 2. <u>DescribeParticularize</u> the violations alleged to exist or to have been committed;
- 3. Provide a reasonable time for the correction of the violations describparticularized;
- 4. Be served upon the account holder owner, and theand any tenant or other occupant of the service location known to the City. or contractor as applicable, of the premises Service of the notice can be accomplished by one or more of the following methods of service: personal service upon a resident occupant of the service location property of lawful age, posting upon the property, door hanger, regular and/or registered mail, or publication or as otherwise requested in the account application. Non resident owners shall be notified by registered mail, return receipt requested, and by separate letter sent by regular mail. Notice to account holders at the address provided in the account application or as subsequently modified by the account holder's written request is deemed completed. Failure of the account holder to receive notification which the City provides by using the current account information will not alter the effectiveness of the notice.
- B. ANotwithstanding any other provision of this Chapter or of law, any and all notices required by this Chapter which may be served upon tenants shall also be served upon the record owner of title to the property. Should there occur a change in the record title owner of title to property subsequent to the giving of notice pursuant to this section, the City may not recover any costs of abatement or levy an assessment for costs of abatement unless the new record title owner of title to such property has been provided notice as required by this Chapter, which may include notice of assessment filed with the appropriate agencies of Sedgwick County. Additionally, notices under this Chapter may be sent to prospective purchasers associated with any property in violation of this Chapter which is under a pending contract.

## 16.6.6. Administrative hearing/review.

Any person wishing to contest thea notice to correct a violation has the right to an administrative review by the City Manager. Such review must be requested in writing and the request must be received at the office of the <u>Utility DepartmentCity Clerk</u>, no later than threetwo (32) workingbusiness days prior to the deadline for correction. The format of the administrative review shall typically be a review of all written and photographic documentation submitted by the party requesting such review, and all documentation maintained by the <u>Code</u> Enforcement Officer. When appropriate, the City Manager may request that the parties meet with him or her informally to provide oral testimony to supplement such written information. Such meetings need not conform to any rules of evidence or judicial procedurehearings.

The decision of the City Manager shall be final and any further appeal of such decision shall be to the Eighteenth Judicial District Court of the <u>ss</u>tate of Kansas <u>underby way of</u> the provisions of K.S.A. 60-2101(d).

# 16.6.7. Uniform complaint and notice to appear.

In addition to the notice provided for in section 16.5.5, the <u>eE</u>nforcing <u>eO</u>fficer may commence prosecution of such violation by issuing to the <u>ewner,account holder, tenant or</u> occupant <u>or agent in charge</u> <u>of the property</u> a uniform complaint and notice to appear charging a violation of any section of this Chapter.

## 16.6.8. Violations, penalties.

Violation of any provision within Article 6 of this Chapter is a misdemeanor. Penalties associated with conviction of violation of any provision of this Chapter shall be in accordance with the general penalty provisions of this Code, unless a specific penalty provision shall have been made applicable to any specific section of this Chapter. Each day of violation shall constitute a separate offense.

### 16.6.9. Abatement; assessment of costs.

- A. If within five (5) days after receipt of the notice required by Section 16.6.5, the time allowed for abatement or cure in the violation notice any other provision of this Chapter, the owneraccount holder, or known tenant or occupant or agent in charge of the service location premises neglects or fails to comply with the directives contained in the notice, and further such owner, occupant, or agent in charge fails to timely file a request for administrative review as provided in section 16.6.6, the eEnforcing oOfficer may reasonably abate any violation, when such code enforcement officer deems the immediate abatement necessary to protect the health, safety, and welfare of any individual, property, or the community. The City and its agentsand/or any authorized contractor shall not be responsible for damage to property due to reasonable methods of gaining entrance onto the service location property. If the property owneraccount holder is a nonresident as shown on the account application on file, and the violation does not endanger public health, safety and welfare, abatement shall only take place either five days following the date of receipt provided on thea return receipt of deliverymailing, or ten days following the date of publication in the an official City's newspaper, whichever date is first.
- B. The costs incurred by the City for any action undertaken by the eEnforcing eOfficer pursuant to or incidental to this section of this Chapter shall be reported in detail and in writing by said eOfficer to the Ceity Celerk. The Ceity Celerk shall keep an account of such costs, as well as any and all costs of notices, service and/or mailing or other delivery of notices and publication of notices, required by this Chapter, allocated to the associated service location. The Ceity Celerk shall provide immediately cause the reporting and accounting required by this section to be entered in the appropriate city record and shall report the same to the governing bodyCity Council.
- C. The City Clerk shall, within ten (10) days of receipt of the enforcing enforcer's report of costs, give notice by restricted mail to the account holder, and any other known owner, occupant or agent in charge of the property of the costs required to be reported by subsection B of this section and such notice shall include a statement requiring payment of the costs to the City within thirty (30) days following receipt of such notice. Should the account holder and any other known owner, occupant or agent in charge of the property refuse to take delivery of the notice and return is made to the City indicating such refusal, the Ceity Celerk shall send to the account holder and any known owner, occupant or agent in charge of the property, by first class mail, the notice previously sent and receipt by the account holder and any other addressees owner, occupant or agent in charge of the property shall be deemed to have occurred upon such mailing. The cCity Celerk shall—make and maintain records detailing the method and time of sending and receipt of such notice.
- D. Should the costs remain unpaid after thirty (30) days of receipt of the notice provided for in this Chapter, the Ceity Celerk shall, at the time required by law for certification of other city taxes, certify the

unpaid portion of said costs to the Sedgwick County Clerk for extension of the same on the county tax rolls against the property upon which the weeds were located which includes the service location.

E. In addition to levying a special assessment against the property upon which the violation(s) was/were located as provided for in this section, the City may also elect to collect the unpaid portion of the costs provided for in herein in the manner provided by K.S.A. 12-1,115 and amendments thereto, and may pursue such remedy without limiting its ability to levy special assessment, but only until such time as the full costs and any applicable interest have been paid in full.

### 16.6.10. Authorization to contract for services.

In the event the <u>account holder or known tenant or owner</u>, occupant or owner's agent fails to comply as set forth in this articlewith a violation notice and it becomes necessary for the enforcing officer to remove and abate the violation(s), such officer is hereby authorized to contract with a service agent vendor for and obtain such services and equipment, public or private, as the enforcing officer deems necessary and appropriate to complete the violation abatement tasks enumerated herein, and the enforcing officer shall adhere to and comply with all applicable laws, regulations, ordinances and city policies concerning the procurement of services.

### 16.6.11. Liability.

The City provides inspections for regulatory purposes only, and not to determine the functional effectiveness or safety of any installation or condition. Such inspection do not impose Requirements of this Chapter shall not be construed as imposing on the City, its officers, agents, or employees, any liability or responsibility for any damages to any property, or any injury to any person or other liability loss due to arising out of or resulting from defective installation or natural, inherent or constructed condition or any other reason.