Swiftly Order Form

Customer	Insert the Customer's Full Legal Name
Quote Date	4/18/2022 — Pricing Valid for 60 Days
Effective Date of Service	7/1/2022
Contract Term	The exact service term (the 'Initial Term'): 60 Months (7/1/2022 - 6/30/2027). The term shall automatically renew for successive one (1) year terms (each a 'Renewal Term') after the Initial Term unless either party notifies the other party of its intent not to renew at least thirty (30) days prior to the end of the then current term.
Renewal Term Pricing	The annual cost shall increase by 3% for each one year 'Renewal Term'.
Marketing Terms	Willingness to work with Swiftly to develop a case study, mutually agreeable press release, and ability to use your agency as a reference (website, presentations, etc.).

Annual Fees

PRODUCT	NUMBER OF VEHICLES	LIST ANNUAL PRICE PER VEHICLE	ANNUAL COST PER VEHICLE	TOTAL COST PER YEAR
Swiftly Transitime				
Real-Time Passenger Information Module: - Data APIs (GTFS-rt, JSON, XML, etc.) - SMS and Voice software services - Passenger Facing Website	20	$730	$584	$11,680
Live Operations Module	20			Included
Rider Alerts Module	20	$290	$232	$4,640
Swiftly Insights				
GPS Playback Module	20	$365	$292	$5,840
On-Time Performance Module	20	$365	$292	$5,840
Run Times Module	20	$365	$292	$5,840
Operator Reports Module	20	$365	$292	$5,840
Swiftly Metronome				
Onboard App	20	$600	$480	$9,600
SUBTOTAL: 20% Annual Discount		*$61,600*	*-$12,320*	*$49,280*
			TOTAL ANNUAL COST	**$49,280**
			Software Sales Tax — 0%	$0

One-Time Fees

SERVICE / PRODUCT	NUMBER OF VEHICLES	LIST PRICE PER VEHICLE	COST PER VEHICLE	TOTAL COST
Swiftly Implementation Services	20	$945	$756	$15,120
SUBTOTAL: 20% One-Time Implementation Services Discount		*$18,900*	*-$3,780*	*$15,120*
			TOTAL ONE-TIME COST	**$15,120**

Billing Table

	Annual Term	Billing Date	Amount Due
	5 YEAR TOTAL Due	**7/1/2022**	**$249,200**

Swiftly Order Form (Signature Page)

Payment Terms: Due Net 30. Invoice sent separately. All fees are non-refundable and non-cancellable without Swiftly's written consent.

SMS & Voice Limits: Up to a combined 5,000 SMS and voice calls are included per month for US customers only. Each additional 5,000 combined SMS and voice calls per month costs $125.

Sales Tax: If your agency is not tax exempt, sales tax may be added to this purchase order.

Terms of Use: By signing below, Customer agrees that this Order Form is subject to, and Customer is bound by, the Swiftly SaaS Terms of Service located at: http://goswift.ly/saas-terms-of-service (the "Swiftly Terms"). Unless otherwise specifically stated in an Addendum, in the event of a conflict between the Addendum and the Swiftly Terms, the Swiftly Terms shall govern.

Customer:

_____
Signature

_____
Name

_____
Title

_____
Date

_____
Address

_____
Billing Contact Name

_____
Billing Email

_____
Billing Phone

Swiftly, Inc.

_____
Signature

Rob Gaffney
_____
Name

CFO
_____
Title

_____
Date

2261 Market Street #4151
San Francisco, CA 94114
_____
Address

Swiftly

General Terms
 • We use a Software as a Service (SaaS) model with annual subscriptions per product. There are no hosting or maintenance fees.
 • Subscriptions include unlimited users within your agency.
 • We believe in data access and availability. As long as your agency is a paying customer, you will have easy access to download up to three years data from the modules you purchase.
 • Every time we update the platform or launch or a new feature, your agency will automatically have access to that feature so long as you have paid for that module. Since the system is cloud-based, you will never need to download or re-install new software. Simply login and you'll see the new feature!

Support Plan
 • We pride ourselves on having the best support team in the industry. Always feel free to reach out with questions, comments, or suggestions on how we can better serve you. We typically respond to inquiries within 24 hours.

Technical Requirements
Swiftly's Dashboard:
 • The core Swiftly dashboard is hosted in the cloud – you do not need to install or download any software.
 • You can access the software from any computer, anywhere, anytime.
 • Swiftly works on the latest version of any browser.

Onboard App:
 • The Onboard App is an Android app that must be installed on an Android device.
 • If you do not have an Android device, you may also use Swiftly's web-based Onboard App on iOS devices. This app is supported by most web browsers.
 • Onboard App works on the latest versions of Android and iOS, and updates can be rolled out through the App Store
 • Please contact your Account Executive for a list of supported devices and mobile browsers for Onboard App.