THE NCS™

The National Community Survey™

Beaumont, CA
Technical Appendices
2020

NRC
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Contents

Appendix A: Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" response option, two tables for that question are provided: the first that excludes the "don't know" responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Total	
Beaumont as a place to live	27%	N=176	55%	N=357	16%	N=103	1%	N=9	100%	N=645
Your neighborhood as a place to live	42%	N=272	43%	N=280	13%	N=82	2%	N=10	100%	N=645
Beaumont as a place to raise children	31%	N=168	51%	N=277	16%	N=87	3%	N=15	100%	N=547
Beaumont as a place to work	11%	N=48	25%	N=107	36%	N=159	28%	N=121	100%	N=435
Beaumont as a place to visit	12%	N=70	26%	N=157	40%	N=242	23%	N=138	100%	N=607
Beaumont as a place to retire	29%	N=172	41%	N=245	20%	N=121	11%	N=65	100%	N=603
The overall quality of life in Beaumont	21%	N=132	55%	N=350	21%	N=136	3%	N=22	100%	N=640
Sense of community	17%	N=103	44%	N=273	31%	N=191	8%	N=51	100%	N=618

Table 2: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Beaumont as a place to live	27%	N=176	55%	N=357	16%	N=103	1%	N=9	0%	N=2	100%	N=647
Your neighborhood as a place to live	42%	N=272	43%	N=280	13%	N=82	2%	N=10	0%	N=1	100%	N=646
Beaumont as a place to raise children	26%	N=168	43%	N=277	14%	N=87	2%	N=15	14%	N=92	100%	N=639
Beaumont as a place to work	7%	N=48	17%	N=107	25%	N=159	19%	N=121	32%	N=206	100%	N=641
Beaumont as a place to visit	11%	N=70	25%	N=157	38%	N=242	22%	N=138	5%	N=32	100%	N=639
Beaumont as a place to retire	27%	N=172	38%	N=245	19%	N=121	10%	N=65	6%	N=41	100%	N=644
The overall quality of life in Beaumont	21%	N=132	54%	N=350	21%	N=136	3%	N=22	1%	N=3	100%	N=643
Sense of community	16%	N=103	42%	N=273	30%	N=191	8%	N=51	4%	N=28	100%	N=646

Table 3: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Overall economic health of Beaumont	7%	N=43	39%	N=227	38%	N=220	15%	N=87	100%	N=577
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	8%	N=44	34%	N=198	39%	N=221	19%	N=110	100%	N=574
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=49	35%	N=226	32%	N=208	25%	N=158	100%	N=640
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	11%	N=70	43%	N=269	31%	N=193	15%	N=93	100%	N=626
Overall feeling of safety in Beaumont	17%	N=106	50%	N=320	28%	N=179	5%	N=35	100%	N=640
Overall quality of natural environment in Beaumont	20%	N=123	47%	N=294	27%	N=169	6%	N=40	100%	N=626
Overall quality of the parks and recreation opportunities	17%	N=107	46%	N=280	29%	N=177	8%	N=50	100%	N=614
Overall health and wellness opportunities in Beaumont	12%	N=70	36%	N=211	38%	N=224	14%	N=81	100%	N=587
Overall opportunities for education, culture and the arts	8%	N=44	24%	N=140	41%	N=235	27%	N=154	100%	N=572
Residents' connection and engagement with their community	8%	N=45	37%	N=214	42%	N=238	13%	N=75	100%	N=571

Table 4: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall economic health of Beaumont	7%	N=43	35%	N=227	34%	N=220	13%	N=87	10%	N=67	100%	N=644
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	7%	N=44	31%	N=198	34%	N=221	17%	N=110	11%	N=71	100%	N=645
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=49	35%	N=226	32%	N=208	24%	N=158	1%	N=4	100%	N=644
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	11%	N=70	42%	N=269	30%	N=193	14%	N=93	3%	N=22	100%	N=647
Overall feeling of safety in Beaumont	16%	N=106	49%	N=320	28%	N=179	5%	N=35	1%	N=6	100%	N=647
Overall quality of natural environment in Beaumont	19%	N=123	46%	N=294	26%	N=169	6%	N=40	3%	N=18	100%	N=645
Overall quality of the parks and recreation opportunities	17%	N=107	43%	N=280	27%	N=177	8%	N=50	5%	N=33	100%	N=647
Overall health and wellness opportunities in Beaumont	11%	N=70	33%	N=211	35%	N=224	13%	N=81	9%	N=55	100%	N=642

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall opportunities for education, culture and the arts	7%	N=44	22%	N=140	36%	N=235	24%	N=154	11%	N=73	100%	N=645
Residents' connection and engagement with their community	7%	N=45	34%	N=214	37%	N=238	12%	N=75	10%	N=63	100%	N=635

Table 5: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Beaumont to someone who asks	41%	N=262	44%	N=278	8%	N=54	7%	N=43	100%	N=638
Remain in Beaumont for the next five years	57%	N=353	28%	N=173	8%	N=52	7%	N=44	100%	N=622

Table 6: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Beaumont to someone who asks	41%	N=262	43%	N=278	8%	N=54	7%	N=43	1%	N=5	100%	N=643
Remain in Beaumont for the next five years	55%	N=353	27%	N=173	8%	N=52	7%	N=44	3%	N=18	100%	N=641

Table 7: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	65%	N=424	29%	N=187	3%	N=22	2%	N=12	0%	N=3	100%	N=648
In Beaumont's downtown/commercial area during the day	31%	N=193	47%	N=291	14%	N=88	7%	N=45	1%	N=3	100%	N=621
From property crime	22%	N=142	43%	N=273	16%	N=104	17%	N=107	2%	N=10	100%	N=637
From violent crime	37%	N=237	37%	N=235	15%	N=94	10%	N=62	1%	N=5	100%	N=632
From fire, flood or other natural disaster	34%	N=217	45%	N=289	15%	N=97	4%	N=25	1%	N=9	100%	N=637

Table 8: Question 4 with "don't know" responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	65%	N=424	29%	N=187	3%	N=22	2%	N=12	0%	N=3	0%	N=1	100%	N=648
In Beaumont's downtown/commercial area during the day	30%	N=193	45%	N=291	14%	N=88	7%	N=45	0%	N=3	4%	N=25	100%	N=646

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
From property crime	22%	N=142	42%	N=273	16%	N=104	17%	N=107	2%	N=10	1%	N=9	100%	N=647
From violent crime	37%	N=237	36%	N=235	14%	N=94	10%	N=62	1%	N=5	2%	N=15	100%	N=648
From fire, flood or other natural disaster	33%	N=217	45%	N=289	15%	N=97	4%	N=25	1%	N=9	2%	N=12	100%	N=648

Table 9: Question 5 without "don't know" responses

Please rate the job you feel the Beaumont community does at each of the following.	Excellent		Good		Fair		Poor		Total	
Making all residents feel welcome	19%	N=109	48%	N=277	24%	N=140	9%	N=52	100%	N=578
Attracting people from diverse backgrounds	24%	N=133	39%	N=215	27%	N=147	9%	N=51	100%	N=546
Valuing/respecting residents from diverse backgrounds	22%	N=119	42%	N=224	26%	N=137	10%	N=54	100%	N=534
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	19%	N=90	40%	N=192	22%	N=109	19%	N=95	100%	N=486

Table 10: Question 5 with "don't know" responses

Please rate the job you feel the Beaumont community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
Making all residents feel welcome	17%	N=109	43%	N=277	22%	N=140	8%	N=52	11%	N=68	100%	N=646
Attracting people from diverse backgrounds	21%	N=133	33%	N=215	23%	N=147	8%	N=51	15%	N=97	100%	N=644
Valuing/respecting residents from diverse backgrounds	18%	N=119	35%	N=224	21%	N=137	8%	N=54	17%	N=109	100%	N=643
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	14%	N=90	30%	N=192	17%	N=109	15%	N=95	25%	N=159	100%	N=645

Table 11: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Beaumont	14%	N=90	46%	N=296	31%	N=198	9%	N=54	100%	N=638
Variety of business and service establishments in Beaumont	9%	N=61	37%	N=236	33%	N=214	20%	N=131	100%	N=643
Vibrancy of downtown/commercial area	5%	N=34	24%	N=148	38%	N=238	33%	N=206	100%	N=627
Employment opportunities	4%	N=19	20%	N=90	39%	N=179	37%	N=171	100%	N=458
Shopping opportunities	9%	N=58	28%	N=183	41%	N=266	21%	N=136	100%	N=643

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Cost of living in Beaumont	6%	N=37	29%	N=183	48%	N=309	18%	N=113	100%	N=642
Overall image or reputation of Beaumont	9%	N=59	44%	N=282	36%	N=227	11%	N=67	100%	N=635

Table 12: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Overall quality of business and service establishments in Beaumont	14%	N=90	46%	N=296	31%	N=198	8%	N=54	1%	N=8	100%	N=646
Variety of business and service establishments in Beaumont	9%	N=61	37%	N=236	33%	N=214	20%	N=131	1%	N=4	100%	N=647
Vibrancy of downtown/commercial area	5%	N=34	23%	N=148	37%	N=238	32%	N=206	3%	N=17	100%	N=644
Employment opportunities	3%	N=19	14%	N=90	28%	N=179	26%	N=171	29%	N=187	100%	N=645
Shopping opportunities	9%	N=58	28%	N=183	41%	N=266	21%	N=136	1%	N=4	100%	N=647
Cost of living in Beaumont	6%	N=37	28%	N=183	48%	N=309	18%	N=113	1%	N=3	100%	N=645
Overall image or reputation of Beaumont	9%	N=59	44%	N=282	35%	N=227	10%	N=67	2%	N=11	100%	N=646

Table 13: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	5%	N=31	19%	N=121	29%	N=183	48%	N=304	100%	N=639
Ease of public parking	9%	N=54	40%	N=247	36%	N=223	15%	N=96	100%	N=620
Ease of travel by car in Beaumont	11%	N=70	35%	N=216	33%	N=207	21%	N=131	100%	N=624
Ease of travel by public transportation in Beaumont	7%	N=24	33%	N=105	34%	N=108	25%	N=79	100%	N=316
Ease of travel by bicycle in Beaumont	11%	N=45	42%	N=181	30%	N=127	18%	N=77	100%	N=430
Ease of walking in Beaumont	15%	N=91	41%	N=244	30%	N=177	13%	N=79	100%	N=591
Well-planned residential growth	7%	N=42	29%	N=177	31%	N=187	33%	N=201	100%	N=606
Well-planned commercial growth	5%	N=30	31%	N=178	32%	N=184	32%	N=188	100%	N=580
Well-designed neighborhoods	10%	N=64	46%	N=286	32%	N=200	11%	N=70	100%	N=621
Preservation of the historical or cultural character of the community	7%	N=36	34%	N=168	37%	N=182	21%	N=104	100%	N=490

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Total	
Public places where people want to spend time	6%	N=35	25%	N=148	40%	N=239	29%	N=174	100%	N=597
Variety of housing options	9%	N=53	44%	N=259	35%	N=208	12%	N=73	100%	N=594
Availability of affordable quality housing	9%	N=53	31%	N=177	40%	N=229	21%	N=119	100%	N=577
Overall quality of new development in Beaumont	11%	N=64	48%	N=290	30%	N=185	12%	N=70	100%	N=609
Overall appearance of Beaumont	10%	N=63	42%	N=268	35%	N=225	13%	N=81	100%	N=637
Cleanliness of Beaumont	11%	N=73	42%	N=268	34%	N=215	13%	N=83	100%	N=639
Air quality	23%	N=144	48%	N=304	23%	N=148	5%	N=34	100%	N=630
Availability of paths and walking trails	13%	N=75	37%	N=214	33%	N=192	17%	N=100	100%	N=581
Fitness opportunities (including exercise classes and paths or trails, etc.)	9%	N=51	32%	N=188	32%	N=187	26%	N=153	100%	N=578
Recreational opportunities	8%	N=46	28%	N=158	42%	N=240	21%	N=121	100%	N=565
Availability of affordable quality food	14%	N=91	41%	N=259	32%	N=203	12%	N=75	100%	N=628
Availability of affordable quality health care	11%	N=57	37%	N=201	35%	N=186	17%	N=94	100%	N=537
Availability of preventive health services	11%	N=57	35%	N=181	33%	N=170	20%	N=104	100%	N=512
Availability of affordable quality mental health care	6%	N=21	27%	N=97	35%	N=126	33%	N=120	100%	N=365
Opportunities to attend cultural/arts/music activities	5%	N=26	20%	N=108	40%	N=217	35%	N=193	100%	N=543
Community support for the Arts	4%	N=16	23%	N=99	38%	N=168	36%	N=157	100%	N=440
Availability of affordable quality childcare/preschool	6%	N=19	32%	N=96	32%	N=98	30%	N=90	100%	N=303
K-12 education	18%	N=84	47%	N=216	26%	N=120	10%	N=44	100%	N=464
Adult educational opportunities	8%	N=27	33%	N=118	39%	N=138	20%	N=70	100%	N=354
Sense of civic/community pride	6%	N=32	39%	N=206	41%	N=219	14%	N=77	100%	N=535
Neighborliness of residents in Beaumont	12%	N=71	47%	N=285	34%	N=204	7%	N=44	100%	N=604
Opportunities to participate in social events and activities	8%	N=42	36%	N=199	43%	N=242	13%	N=74	100%	N=556
Opportunities to attend special events and festivals	8%	N=46	39%	N=223	42%	N=243	11%	N=66	100%	N=578
Opportunities to volunteer	8%	N=35	44%	N=180	34%	N=141	14%	N=57	100%	N=413
Opportunities to participate in community matters	9%	N=40	38%	N=169	40%	N=177	13%	N=60	100%	N=446

Table 14: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	5%	N=31	19%	N=121	28%	N=183	47%	N=304	0%	N=3	100%	N=642
Ease of public parking	8%	N=54	39%	N=247	35%	N=223	15%	N=96	3%	N=20	100%	N=640
Ease of travel by car in Beaumont	11%	N=70	34%	N=216	32%	N=207	21%	N=131	2%	N=14	100%	N=638
Ease of travel by public transportation in Beaumont	4%	N=24	17%	N=105	17%	N=108	13%	N=79	50%	N=319	100%	N=635
Ease of travel by bicycle in Beaumont	7%	N=45	28%	N=181	20%	N=127	12%	N=77	32%	N=206	100%	N=636
Ease of walking in Beaumont	14%	N=91	38%	N=244	28%	N=177	13%	N=79	7%	N=44	100%	N=635
Well-planned residential growth	7%	N=42	28%	N=177	29%	N=187	32%	N=201	5%	N=31	100%	N=637
Well-planned commercial growth	5%	N=30	28%	N=178	29%	N=184	30%	N=188	9%	N=57	100%	N=637
Well-designed neighborhoods	10%	N=64	45%	N=286	32%	N=200	11%	N=70	2%	N=14	100%	N=635
Preservation of the historical or cultural character of the community	6%	N=36	27%	N=168	29%	N=182	16%	N=104	23%	N=144	100%	N=634
Public places where people want to spend time	6%	N=35	23%	N=148	38%	N=239	27%	N=174	6%	N=41	100%	N=638
Variety of housing options	8%	N=53	41%	N=259	33%	N=208	12%	N=73	7%	N=42	100%	N=636
Availability of affordable quality housing	8%	N=53	28%	N=177	36%	N=229	19%	N=119	10%	N=61	100%	N=639
Overall quality of new development in Beaumont	10%	N=64	46%	N=290	29%	N=185	11%	N=70	4%	N=24	100%	N=633
Overall appearance of Beaumont	10%	N=63	42%	N=268	35%	N=225	13%	N=81	0%	N=2	100%	N=639
Cleanliness of Beaumont	11%	N=73	42%	N=268	34%	N=215	13%	N=83	0%	N=1	100%	N=640
Air quality	23%	N=144	48%	N=304	23%	N=148	5%	N=34	1%	N=7	100%	N=638
Availability of paths and walking trails	12%	N=75	34%	N=214	30%	N=192	16%	N=100	8%	N=52	100%	N=632
Fitness opportunities (including exercise classes and paths or trails, etc.)	8%	N=51	29%	N=188	29%	N=187	24%	N=153	9%	N=60	100%	N=638
Recreational opportunities	7%	N=46	25%	N=158	38%	N=240	19%	N=121	11%	N=71	100%	N=636
Availability of affordable quality food	14%	N=91	41%	N=259	32%	N=203	12%	N=75	2%	N=10	100%	N=639
Availability of affordable quality health care	9%	N=57	32%	N=201	29%	N=186	15%	N=94	16%	N=100	100%	N=638
Availability of preventive health services	9%	N=57	29%	N=181	27%	N=170	16%	N=104	20%	N=124	100%	N=636

Please rate each of the following characteristics as they relate to Beaumont as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality mental health care	3%	N=21	15%	N=97	20%	N=126	19%	N=120	43%	N=270	100%	N=635
Opportunities to attend cultural/arts/music activities	4%	N=26	17%	N=108	34%	N=217	30%	N=193	14%	N=90	100%	N=633
Community support for the Arts	3%	N=16	16%	N=99	27%	N=168	25%	N=157	30%	N=190	100%	N=630
Availability of affordable quality childcare/preschool	3%	N=19	15%	N=96	16%	N=98	14%	N=90	52%	N=327	100%	N=631
K-12 education	13%	N=84	34%	N=216	19%	N=120	7%	N=44	27%	N=169	100%	N=633
Adult educational opportunities	4%	N=27	19%	N=118	22%	N=138	11%	N=70	44%	N=278	100%	N=631
Sense of civic/community pride	5%	N=32	33%	N=206	35%	N=219	12%	N=77	15%	N=95	100%	N=630
Neighborliness of residents in Beaumont	11%	N=71	45%	N=285	32%	N=204	7%	N=44	5%	N=30	100%	N=634
Opportunities to participate in social events and activities	7%	N=42	31%	N=199	38%	N=242	12%	N=74	12%	N=78	100%	N=635
Opportunities to attend special events and festivals	7%	N=46	35%	N=223	39%	N=243	10%	N=66	8%	N=53	100%	N=630
Opportunities to volunteer	5%	N=35	28%	N=180	22%	N=141	9%	N=57	35%	N=221	100%	N=634
Opportunities to participate in community matters	6%	N=40	27%	N=169	28%	N=177	10%	N=60	29%	N=182	100%	N=628

Table 15: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Beaumont (in-person, phone, email or web) for help or information	53%	N=337	47%	N=297	100%	N=634
Contacted Beaumont elected officials (in-person, phone, email or web) to express your opinion	89%	N=566	11%	N=68	100%	N=634
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	78%	N=498	22%	N=137	100%	N=635
Watched (online or on television) a local public meeting	78%	N=496	22%	N=137	100%	N=633
Volunteered your time to some group/activity in Beaumont	72%	N=459	28%	N=174	100%	N=633
Campaigned or advocated for a local issue, cause or candidate	87%	N=555	13%	N=80	100%	N=635
Voted in your most recent local election	34%	N=216	66%	N=418	100%	N=634
Used bus, rail, subway or other public transportation instead of driving	83%	N=523	17%	N=107	100%	N=630
Carpooled with other adults or children instead of driving alone	48%	N=304	52%	N=331	100%	N=635
Walked or biked instead of driving	45%	N=285	55%	N=351	100%	N=636

Table 16: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Total	
Public information services	10%	N=50	46%	N=228	35%	N=175	9%	N=44	100%	N=497
Economic development	6%	N=31	44%	N=221	35%	N=176	16%	N=80	100%	N=508
Traffic enforcement	8%	N=45	38%	N=214	32%	N=177	22%	N=124	100%	N=559
Traffic signal timing	7%	N=44	33%	N=200	32%	N=195	28%	N=170	100%	N=608
Street repair	5%	N=31	18%	N=109	31%	N=193	46%	N=282	100%	N=614
Street cleaning	10%	N=58	35%	N=208	38%	N=227	18%	N=105	100%	N=598
Street lighting	9%	N=53	29%	N=178	34%	N=210	28%	N=175	100%	N=617
Sidewalk maintenance	8%	N=48	33%	N=191	32%	N=185	26%	N=149	100%	N=574
Bus or transit services	12%	N=36	38%	N=112	34%	N=101	16%	N=48	100%	N=297
Land use, planning and zoning	5%	N=26	23%	N=111	41%	N=201	30%	N=147	100%	N=485
Code enforcement (weeds, abandoned buildings, etc.)	8%	N=41	24%	N=128	38%	N=201	30%	N=162	100%	N=532
Affordable high-speed internet access	13%	N=71	33%	N=181	35%	N=190	20%	N=109	100%	N=551
Garbage collection	30%	N=184	51%	N=316	15%	N=92	5%	N=28	100%	N=620
Drinking water	18%	N=108	42%	N=247	29%	N=170	10%	N=61	100%	N=586
Sewer services	22%	N=129	50%	N=299	21%	N=126	7%	N=39	100%	N=594
Storm water management (storm drainage, etc.)	16%	N=90	41%	N=237	31%	N=177	13%	N=73	100%	N=577
Power (electric and/or gas) utility	25%	N=153	52%	N=317	19%	N=115	5%	N=28	100%	N=614
Utility billing	19%	N=113	49%	N=297	22%	N=135	10%	N=63	100%	N=608
Police/Sheriff services	32%	N=182	42%	N=243	21%	N=122	5%	N=27	100%	N=574
Crime prevention	17%	N=93	45%	N=243	30%	N=163	8%	N=43	100%	N=542
Animal control	20%	N=95	45%	N=218	26%	N=124	9%	N=45	100%	N=482
Ambulance or emergency medical services	29%	N=135	51%	N=238	17%	N=81	3%	N=14	100%	N=468
Fire services	33%	N=166	45%	N=222	18%	N=88	4%	N=21	100%	N=497
Fire prevention and education	19%	N=75	46%	N=183	27%	N=105	8%	N=32	100%	N=394
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	13%	N=54	38%	N=154	26%	N=106	23%	N=93	100%	N=407

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Total	
Preservation of natural areas (open space and greenbelts)	11%	N=53	37%	N=184	34%	N=166	18%	N=90	100%	N=493
Beaumont open space	11%	N=61	34%	N=188	38%	N=208	16%	N=88	100%	N=544
Recycling	12%	N=69	38%	N=211	30%	N=168	20%	N=111	100%	N=560
Yard waste pick-up	19%	N=105	50%	N=273	23%	N=127	7%	N=40	100%	N=545
City parks	18%	N=103	43%	N=254	29%	N=169	10%	N=60	100%	N=587
Recreation programs or classes	10%	N=39	40%	N=160	31%	N=125	19%	N=78	100%	N=403
Recreation centers or facilities	11%	N=48	39%	N=172	35%	N=153	15%	N=64	100%	N=438
Health services	8%	N=36	43%	N=196	36%	N=161	13%	N=60	100%	N=454
Public library services	25%	N=118	43%	N=205	25%	N=116	7%	N=32	100%	N=471
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	23%	N=122	44%	N=239	26%	N=142	7%	N=39	100%	N=542

Table 17: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Public information services	8%	N=50	37%	N=228	28%	N=175	7%	N=44	20%	N=126	100%	N=624
Economic development	5%	N=31	35%	N=221	28%	N=176	13%	N=80	19%	N=116	100%	N=624
Traffic enforcement	7%	N=45	34%	N=214	29%	N=177	20%	N=124	10%	N=61	100%	N=620
Traffic signal timing	7%	N=44	32%	N=200	31%	N=195	27%	N=170	2%	N=16	100%	N=623
Street repair	5%	N=31	17%	N=109	31%	N=193	45%	N=282	2%	N=14	100%	N=629
Street cleaning	9%	N=58	33%	N=208	36%	N=227	17%	N=105	4%	N=25	100%	N=623
Street lighting	8%	N=53	29%	N=178	34%	N=210	28%	N=175	1%	N=9	100%	N=626
Sidewalk maintenance	8%	N=48	31%	N=191	30%	N=185	24%	N=149	8%	N=49	100%	N=624
Bus or transit services	6%	N=36	18%	N=112	16%	N=101	8%	N=48	52%	N=325	100%	N=622
Land use, planning and zoning	4%	N=26	18%	N=111	32%	N=201	24%	N=147	23%	N=141	100%	N=625
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=41	20%	N=128	32%	N=201	26%	N=162	15%	N=92	100%	N=624
Affordable high-speed internet access	12%	N=71	29%	N=181	31%	N=190	18%	N=109	10%	N=64	100%	N=616

Please rate the quality of each of the following services in Beaumont.	Excellent		Good		Fair		Poor		Don't know		Total	
Garbage collection	30%	N=184	51%	N=316	15%	N=92	5%	N=28	0%	N=3	100%	N=623
Drinking water	17%	N=108	40%	N=247	27%	N=170	10%	N=61	6%	N=35	100%	N=620
Sewer services	21%	N=129	48%	N=299	20%	N=126	6%	N=39	5%	N=28	100%	N=622
Storm water management (storm drainage, etc.)	14%	N=90	38%	N=237	28%	N=177	12%	N=73	7%	N=45	100%	N=622
Power (electric and/or gas) utility	24%	N=153	51%	N=317	18%	N=115	4%	N=28	2%	N=14	100%	N=627
Utility billing	18%	N=113	48%	N=297	22%	N=135	10%	N=63	3%	N=16	100%	N=625
Police/Sheriff services	29%	N=182	39%	N=243	19%	N=122	4%	N=27	8%	N=52	100%	N=627
Crime prevention	15%	N=93	39%	N=243	26%	N=163	7%	N=43	13%	N=84	100%	N=626
Animal control	15%	N=95	35%	N=218	20%	N=124	7%	N=45	23%	N=146	100%	N=628
Ambulance or emergency medical services	22%	N=135	38%	N=238	13%	N=81	2%	N=14	25%	N=158	100%	N=626
Fire services	26%	N=166	35%	N=222	14%	N=88	3%	N=21	21%	N=130	100%	N=628
Fire prevention and education	12%	N=75	29%	N=183	17%	N=105	5%	N=32	36%	N=227	100%	N=621
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	9%	N=54	25%	N=154	17%	N=106	15%	N=93	35%	N=217	100%	N=624
Preservation of natural areas (open space and greenbelts)	9%	N=53	30%	N=184	27%	N=166	15%	N=90	20%	N=120	100%	N=614
Beaumont open space	10%	N=61	30%	N=188	33%	N=208	14%	N=88	13%	N=79	100%	N=623
Recycling	11%	N=69	34%	N=211	27%	N=168	18%	N=111	9%	N=59	100%	N=618
Yard waste pick-up	17%	N=105	44%	N=273	20%	N=127	6%	N=40	13%	N=81	100%	N=626
City parks	17%	N=103	41%	N=254	27%	N=169	10%	N=60	6%	N=38	100%	N=625
Recreation programs or classes	6%	N=39	26%	N=160	20%	N=125	13%	N=78	35%	N=221	100%	N=624
Recreation centers or facilities	8%	N=48	28%	N=172	25%	N=153	10%	N=64	30%	N=185	100%	N=623
Health services	6%	N=36	31%	N=196	26%	N=161	10%	N=60	27%	N=171	100%	N=625
Public library services	19%	N=118	33%	N=205	19%	N=116	5%	N=32	24%	N=149	100%	N=620
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	20%	N=122	39%	N=239	23%	N=142	6%	N=39	12%	N=76	100%	N=619

Table 18: Question 10 without "don't know" responses

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Beaumont	4%	N=23	22%	N=122	33%	N=183	41%	N=228	100%	N=556
The overall direction that Beaumont is taking	6%	N=35	33%	N=185	42%	N=230	19%	N=104	100%	N=555
The job Beaumont government does at welcoming resident involvement	6%	N=25	28%	N=128	41%	N=188	25%	N=113	100%	N=453
Overall confidence in Beaumont government	4%	N=20	20%	N=110	41%	N=227	36%	N=198	100%	N=555
Generally acting in the best interest of the community	4%	N=23	26%	N=144	42%	N=228	28%	N=151	100%	N=545
Being honest	5%	N=23	24%	N=113	37%	N=178	34%	N=163	100%	N=477
Being open and transparent to the public	5%	N=22	25%	N=123	36%	N=178	34%	N=166	100%	N=489
Informing residents about issues facing the community	5%	N=25	26%	N=138	33%	N=176	35%	N=186	100%	N=525
Treating all residents fairly	7%	N=31	36%	N=164	38%	N=173	19%	N=87	100%	N=455
Treating residents with respect	8%	N=40	40%	N=194	38%	N=184	13%	N=65	100%	N=483

Table 19: Question 10 with "don't know" responses

Please rate the following categories of Beaumont government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Beaumont	4%	N=23	20%	N=122	29%	N=183	37%	N=228	10%	N=65	100%	N=621
The overall direction that Beaumont is taking	6%	N=35	30%	N=185	37%	N=230	17%	N=104	11%	N=65	100%	N=620
The job Beaumont government does at welcoming resident involvement	4%	N=25	21%	N=128	30%	N=188	18%	N=113	27%	N=166	100%	N=620
Overall confidence in Beaumont government	3%	N=20	18%	N=110	37%	N=227	32%	N=198	10%	N=63	100%	N=618
Generally acting in the best interest of the community	4%	N=23	23%	N=144	37%	N=228	24%	N=151	12%	N=73	100%	N=618
Being honest	4%	N=23	18%	N=113	29%	N=178	26%	N=163	23%	N=141	100%	N=618
Being open and transparent to the public	4%	N=22	20%	N=123	29%	N=178	27%	N=166	21%	N=129	100%	N=618
Informing residents about issues facing the community	4%	N=25	22%	N=138	28%	N=176	30%	N=186	15%	N=95	100%	N=620
Treating all residents fairly	5%	N=31	26%	N=164	28%	N=173	14%	N=87	27%	N=165	100%	N=620
Treating residents with respect	6%	N=40	31%	N=194	30%	N=184	10%	N=65	22%	N=137	100%	N=620

Table 20: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Beaumont	9%	N=54	43%	N=259	34%	N=207	14%	N=83	100%	N=603
The Federal Government	5%	N=29	29%	N=162	42%	N=236	23%	N=130	100%	N=558

Table 21: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Beaumont	9%	N=54	41%	N=259	33%	N=207	13%	N=83	5%	N=30	100%	N=633
The Federal Government	5%	N=29	26%	N=162	38%	N=236	21%	N=130	11%	N=67	100%	N=625

Table 22: Question 12

Please rate how important, if at all, you think it is for the Beaumont community to focus on each of the following in the coming two years.	Essential		Very important		Somewhat important		Not at all important		Total	
Overall economic health of Beaumont	51%	N=323	41%	N=262	7%	N=45	0%	N=1	100%	N=632
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	31%	N=192	47%	N=295	20%	N=126	2%	N=14	100%	N=627
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	45%	N=286	41%	N=257	13%	N=79	1%	N=8	100%	N=629
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	47%	N=296	41%	N=261	10%	N=66	1%	N=6	100%	N=629
Overall feeling of safety in Beaumont	61%	N=380	33%	N=206	6%	N=39	0%	N=0	100%	N=625
Overall quality of natural environment in Beaumont	38%	N=236	44%	N=273	18%	N=110	1%	N=8	100%	N=628
Overall quality of the parks and recreation opportunities	34%	N=213	48%	N=305	17%	N=109	0%	N=3	100%	N=630
Overall health and wellness opportunities in Beaumont	38%	N=235	45%	N=283	15%	N=93	2%	N=13	100%	N=624
Overall opportunities for education, culture and the arts	36%	N=226	42%	N=266	20%	N=124	2%	N=14	100%	N=629
Residents' connection and engagement with their community	24%	N=153	41%	N=258	32%	N=199	3%	N=16	100%	N=626

Table 23: Question 13

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
Local newspaper	36%	N=225	38%	N=235	27%	N=166	100%	N=625
City website (BeaumontCA.gov)	57%	N=360	31%	N=194	12%	N=74	100%	N=627
City Manager's monthly email report	24%	N=146	37%	N=227	40%	N=248	100%	N=621
Word-of-mouth	32%	N=202	45%	N=279	23%	N=144	100%	N=625
City Council meetings	31%	N=190	40%	N=248	30%	N=184	100%	N=622
Talking with City officials	27%	N=166	40%	N=249	33%	N=206	100%	N=621
City social media accounts (Facebook, Nextdoor, Instagram, Twitter, YouTube)	57%	N=356	26%	N=162	17%	N=103	100%	N=621
Visiting City Hall or the CRC (Community Recreation Center)	24%	N=151	42%	N=258	34%	N=210	100%	N=619

Table 24: Question 14

Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:	Essential		Very important		Somewhat important		Not at all important		Total	
Enhancements to the municipal pool (splash pad, slides, locker room renovations, etc.)	18%	N=115	29%	N=181	38%	N=235	15%	N=94	100%	N=626
Downtown revitalization and City Hall Plaza/Event Center	23%	N=143	34%	N=215	33%	N=206	10%	N=62	100%	N=626
Hiking and biking trails system (expansion, signage, etc.)	27%	N=171	40%	N=250	27%	N=171	5%	N=31	100%	N=624
Expansion of public safety facilities (new Police Department/sub-station additional Fire Stations, etc.)	43%	N=270	33%	N=209	19%	N=116	5%	N=32	100%	N=627
Freeway interchange improvements	63%	N=402	25%	N=159	9%	N=60	2%	N=13	100%	N=634
Park & community center improvements (shade structures, inclusive playground, fitness equipment, etc.)	30%	N=192	37%	N=233	28%	N=179	4%	N=27	100%	N=630
Upgrade and expansion of athletic/sport facilities	22%	N=140	35%	N=220	34%	N=211	8%	N=52	100%	N=623
Local street & traffic flow improvements	70%	N=444	24%	N=149	5%	N=34	1%	N=6	100%	N=633

Table 25: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Total	
Access the internet from your home using a computer, laptop or tablet computer	80%	N=493	7%	N=41	5%	N=31	3%	N=17	5%	N=32	100%	N=615
Access the internet from your cell phone	83%	N=507	5%	N=31	4%	N=22	1%	N=8	7%	N=45	100%	N=615
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	62%	N=372	11%	N=66	7%	N=41	3%	N=17	18%	N=107	100%	N=604
Use or check email	73%	N=455	17%	N=108	4%	N=25	1%	N=5	4%	N=26	100%	N=620
Share your opinions online	16%	N=95	6%	N=37	14%	N=80	13%	N=80	51%	N=301	100%	N=593
Shop online	22%	N=136	5%	N=31	31%	N=193	27%	N=169	14%	N=89	100%	N=618

Table 26: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:	Several times a day		Once a day		A few times a week		Every few weeks		Less often or never		Don't know		Total	
Access the internet from your home using a computer, laptop or tablet computer	79%	N=493	7%	N=41	5%	N=31	3%	N=17	5%	N=32	2%	N=11	100%	N=626
Access the internet from your cell phone	82%	N=507	5%	N=31	4%	N=22	1%	N=8	7%	N=45	1%	N=7	100%	N=621
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	60%	N=372	11%	N=66	7%	N=41	3%	N=17	17%	N=107	2%	N=12	100%	N=616
Use or check email	73%	N=455	17%	N=108	4%	N=25	1%	N=5	4%	N=26	1%	N=5	100%	N=625
Share your opinions online	15%	N=95	6%	N=37	13%	N=80	13%	N=80	49%	N=301	4%	N=26	100%	N=619
Shop online	22%	N=136	5%	N=31	31%	N=193	27%	N=169	14%	N=89	1%	N=7	100%	N=625

Table 27: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=169
Very good	37%	N=230
Good	30%	N=187
Fair	6%	N=36
Poor	1%	N=5
Total	100%	N=628

Table 28: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=53
Somewhat positive	15%	N=96
Neutral	46%	N=287
Somewhat negative	21%	N=134
Very negative	9%	N=55
Total	100%	N=625

Table 29: Question D4

How many years have you lived in Beaumont?	Percent	Number
Less than 2 years	12%	N=75
2 to 5 years	23%	N=146
6 to 10 years	20%	N=124
11 to 20 years	29%	N=180
More than 20 years	17%	N=105
Total	100%	N=630

Table 30: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	86%	N=550
Building with two or more homes (duplex, townhome, apartment or condominium)	10%	N=61
Mobile home	3%	N=21
Other	1%	N=6
Total	100%	N=638

Table 31: Question D6

Do you rent or own your home?	Percent	Number
Rent	21%	N=133
Own	79%	N=507
Total	100%	N=640

Table 32: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $500 per month	3%	N=20
$500 to $999 per month	15%	N=89
$1,000 to $1,499 per month	18%	N=108
$1,500 to $1,999 per month	21%	N=126
$2,000 to $2,499 per month	24%	N=145
$2,500 to $2,999 per month	11%	N=68
$3,000 to $3,499 per month	4%	N=23
$3,500 or more per month	4%	N=25
Total	100%	N=603

Table 33: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	56%	N=344
Yes	44%	N=269
Total	100%	N=613

Table 34: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	70%	N=435
Yes	30%	N=191
Total	100%	N=626

Table 35: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	12%	N=70
$25,000 to $49,999	17%	N=100
$50,000 to $74,999	17%	N=102
$75,000 to $99,999	19%	N=116
$100,000 to $149,999	24%	N=143
$150,000 or more	12%	N=70
Total	100%	N=601

Table 36: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	60%	N=367
Yes, I consider myself to be Spanish, Hispanic or Latino	40%	N=241
Total	100%	N=608

Table 37: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	3%	N=16
Asian, Asian Indian or Pacific Islander	7%	N=45
Black or African American	3%	N=20
White	69%	N=419
Other	24%	N=145

Total may exceed 100% as respondents could select more than one option.

Table 38: Question D13

In which category is your age?	Percent	Number
18 to 24 years	2%	N=10
25 to 34 years	27%	N=174
35 to 44 years	21%	N=130
45 to 54 years	17%	N=110
55 to 64 years	10%	N=65
65 to 74 years	14%	N=91
75 years or older	8%	N=54
Total	100%	N=634

Table 39: Question D14

What is your gender?	Percent	Number
Female	52%	N=332
Male	47%	N=298
Identify in another way	1%	N=3
Total	100%	N=634

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Beaumont chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database based on populations of 40,000-100,000 and median household incomes of $70,000-$90,000.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Beaumont's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Beaumont's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Beaumont's rating to the benchmark.

In that final column, Beaumont's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Beaumont residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Beaumont's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Beaumont's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 40: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Beaumont	54%	272	353	Lower
The overall quality of life in Beaumont	75%	303	454	Similar
Beaumont as a place to live	83%	265	397	Similar
Recommend living in Beaumont to someone who asks	85%	176	294	Similar
Remain in Beaumont for the next five years	85%	142	287	Similar

Table 41: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Beaumont government	23%	270	278	Lower
The overall direction that Beaumont is taking	40%	268	321	Lower
The value of services for the taxes paid to Beaumont	26%	392	398	Lower
Generally acting in the best interest of the community	31%	257	278	Lower
Being honest	28%	259	269	Lower
Being open and transparent to the public	30%	9	10	Much lower
Informing residents about issues facing the community	31%	10	10	Lower
The job Beaumont government does at welcoming resident involvement	34%	288	324	Lower
Treating all residents fairly	43%	215	275	Similar
Treating residents with respect	49%	9	10	Lower
Overall customer service by Beaumont employees	67%	268	385	Similar
Public information services	56%	243	299	Similar
Quality of services provided by the City of Beaumont	52%	387	422	Lower
Quality of services provided by the Federal Government	34%	195	258	Similar

Table 42: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	47%	218	279	Lower
Economic development	50%	188	289	Similar

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of business and service establishments in Beaumont	60%	164	280	Similar
Variety of business and service establishments in Beaumont	46%	9	9	Lower
Vibrancy of downtown/commercial area	29%	208	255	Lower
Shopping opportunities	37%	220	299	Lower
Beaumont as a place to visit	37%	263	295	Lower
Beaumont as a place to work	36%	335	366	Lower
Employment opportunities	24%	266	315	Lower
Cost of living in Beaumont	34%	182	274	Similar
Economy will have positive impact on income	24%	237	266	Similar
NOT experiencing housing costs stress	50%	257	265	Lower

Table 43: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Beaumont	42%	274	282	Much lower
Traffic flow on major streets	24%	322	344	Lower
Ease of travel by car in Beaumont	46%	274	311	Lower
Ease of travel by public transportation in Beaumont	41%	104	246	Similar
Ease of travel by bicycle in Beaumont	53%	172	310	Similar
Ease of walking in Beaumont	57%	210	311	Similar
Ease of public parking	49%	155	240	Similar
Bus or transit services	50%	122	244	Similar
Traffic enforcement	46%	341	370	Lower
Traffic signal timing	40%	241	273	Similar
Street repair	23%	335	381	Lower
Street cleaning	44%	266	328	Similar
Street lighting	38%	321	335	Lower
Sidewalk maintenance	42%	250	321	Similar
Used bus, rail, subway, or other public transportation instead of driving	17%	118	225	Similar
Carpooled with other adults or children instead of driving alone	52%	45	258	Similar
Walked or biked instead of driving	55%	142	267	Similar

Table 44: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Beaumont's residential and commercial areas	43%	248	272	Lower
Overall appearance of Beaumont	52%	291	353	Lower
Your neighborhood as a place to live	86%	131	318	Similar
Overall quality of new development in Beaumont	58%	142	297	Similar
Well-planned residential growth	36%	13	13	Lower
Well-planned commercial growth	36%	13	13	Lower
Well-designed neighborhoods	56%	10	14	Similar
Preservation of the historical or cultural character of the community	42%	10	10	Lower
Public places where people want to spend time	31%	264	266	Much lower
Variety of housing options	53%	146	285	Similar
Availability of affordable quality housing	40%	130	309	Similar
Land use, planning, and zoning	28%	278	306	Lower
Code enforcement	32%	319	386	Lower

Table 45: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Beaumont	54%	9	10	Lower
Affordable high-speed internet access	46%	6	8	Similar
Power (electric and/or gas) utility	77%	121	196	Similar
Garbage collection	81%	234	350	Similar
Drinking water	61%	227	316	Similar
Sewer services	72%	218	321	Similar
Storm water management	57%	231	344	Similar
Utility billing	67%	153	241	Similar

Table 46: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Beaumont	67%	283	365	Similar
Police/Sheriff services	74%	290	447	Similar
Crime prevention	62%	242	363	Similar
Animal control	65%	149	332	Similar
Ambulance or emergency medical services	80%	298	341	Similar

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Fire services	78%	340	380	Similar
Fire prevention and education	65%	241	289	Similar
Emergency preparedness	51%	250	289	Lower
In your neighborhood during the day	94%	201	362	Similar
In Beaumont's downtown/commercial area during the day	78%	275	327	Similar
From property crime	65%	16	25	Similar
From violent crime	75%	16	25	Similar
From fire, flood, or other natural disaster	79%	8	10	Similar

Table 47: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Beaumont	67%	216	282	Similar
Cleanliness of Beaumont	53%	245	302	Lower
Air quality	71%	169	255	Similar
Preservation of natural areas	48%	212	260	Similar
Beaumont open space	46%	203	246	Similar
Recycling	50%	333	354	Lower
Yard waste pick-up	69%	202	272	Similar

Table 48: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	63%	8	10	Lower
Availability of paths and walking trails	50%	255	324	Lower
City parks	61%	288	325	Lower
Recreational opportunities	36%	285	301	Lower
Recreation programs or classes	49%	306	333	Lower
Recreation centers or facilities	50%	250	289	Lower
Fitness opportunities	41%	257	264	Much lower

Table 49: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Beaumont	48%	242	274	Lower
Health services	51%	198	232	Lower

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality health care	48%	218	269	Similar
Availability of preventive health services	47%	211	250	Lower
Availability of affordable quality mental health care	32%	192	244	Similar
Availability of affordable quality food	56%	196	253	Similar
In very good to excellent health	64%	84	259	Similar

Table 50: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	32%	263	275	Much lower
Opportunities to attend special events and festivals	43%	273	291	Lower
Community support for the arts	25%	9	10	Much lower
Public library services	68%	302	336	Lower
Availability of affordable quality child care/preschool	26%	249	266	Lower
K-12 education	38%	263	280	Much lower
Adult educational opportunities	65%	91	252	Similar

Table 51: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	45%	6	10	Similar
Sense of community	61%	170	311	Similar
Sense of civic/community pride	41%	9	10	Lower
Neighborliness of Beaumont	45%	247	266	Lower
Beaumont as a place to raise children	81%	214	385	Similar
Beaumont as a place to retire	69%	151	365	Similar
Openness and acceptance of the community toward people of diverse backgrounds	47%	251	300	Similar
Making all residents feel welcome	67%	6	10	Similar
Attracting people from diverse backgrounds	64%	4	10	Similar
Valuing/respecting residents from diverse backgrounds	64%	7	10	Similar
Taking care of vulnerable residents	58%	6	10	Similar
Opportunities to participate in social events and activities	59%	166	271	Similar

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Opportunities to volunteer	47%	262	273	Lower
Opportunities to participate in community matters	52%	247	283	Similar

Table 52: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Beaumont for help or information	47%	132	338	Similar
Contacted Beaumont elected officials to express your opinion	11%	245	264	Similar
Attended a local public meeting	22%	115	271	Similar
Watched (online or on television) a local public meeting	22%	121	241	Similar
Volunteered your time to some group/activity in Beaumont	28%	221	273	Lower
Campaigned or advocated for an issue, cause or candidate	13%	240	250	Lower
Voted in your most recent local election	66%	6	10	Similar
Access the internet from your home using a computer, laptop or tablet computer	92%	5	10	Similar
Access the internet from your cell phone	91%	6	10	Similar
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	79%	5	10	Similar
Use or check email	95%	6	10	Similar
Share your opinions online	36%	2	10	Similar
Shop online	58%	1	10	Higher

Table 53: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	93%	43	252	Similar
Overall quality of the transportation system in Beaumont	78%	144	252	Similar
Overall design or layout of Beaumont's residential and commercial areas	86%	5	252	Higher
Overall quality of the utility infrastructure in Beaumont	89%	6	10	Similar
Overall feeling of safety in Beaumont	94%	68	252	Similar
Overall quality of natural environment in Beaumont	81%	122	252	Similar
Overall quality of parks and recreation opportunities	82%	5	10	Similar

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Beaumont	83%	38	251	Higher
Overall opportunities for education, culture, and the arts	78%	146	252	Similar
Residents' connection and engagement with their community	66%	250	252	Lower

Communities included in national comparisons

The communities included in Beaumont's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO..487,850	Boulder city, CO... 106,271
Airway Heights city, WA... 8,017	Bowling Green city, KY...64,302
Albany city, OR 52,007	Bozeman city, MT 43,132
Albemarle County, VA...105,105	Brentwood city, TN 41,524
Albert Lea city, MN.. 17,716	Brighton city, CO..38,016
Alexandria city, VA 154,710	Brookline CDP, MA...59,246
Allegan County, MI 114,145	Brooklyn Center city, MN...30,885
American Canyon city, CA 20,341	Brooklyn city, OH 10,891
Ames city, IA 65,005	Broomfield city, CO..64,283
Ankeny city, IA 56,237	Brownsburg town, IN..24,625
Ann Arbor city, MI...119,303	Buffalo Grove village, IL 41,551
Apache Junction city, AZ...38,452	Burlingame city, CA...30,401
Arapahoe County, CO...626,612	Cabarrus County, NC 196,716
Arlington city, TX 388,225	Cambridge city, MA... 110,893
Arvada city, CO..115,320	Canandaigua city, NY..10,402
Asheville city, NC..89,318	Cannon Beach city, OR...1,517
Ashland city, OR 20,733	Cañon City city, CO 16,298
Ashland town, MA... 17,478	Canton city, SD 3,352
Ashland town, VA 7,554	Cape Coral city, FL... 173,679
Aspen city, CO.. 7,097	Carlsbad city, CA 113,147
Athens-Clarke County, GA..122,292	Carroll city, IA 9,937
Auburn city, AL 61,462	Cartersville city, GA 20,235
Augusta CCD, GA..136,103	Cary town, NC 159,715
Aurora city, CO 357,323	Castle Rock town, CO 57,274
Austin city, TX..916,906	Cedar Hill city, TX..48,149
Avon town, CO... 6,503	Cedar Park city, TX..70,010
Avon town, IN... 16,479	Cedar Rapids city, IA 130,330
Avondale city, AZ...81,590	Celina city, TX 7,910
Azusa city, CA...49,029	Centennial city, CO... 108,448
Bainbridge Island city, WA..23,689	Chandler city, AZ 245,160
Baltimore city, MD 619,796	Chandler city, TX...2,896
Baltimore County, MD...828,637	Chanhassen city, MN...25,108
Battle Creek city, MI 51,505	Chapel Hill town, NC..59,234
Bay Village city, OH 15,426	Chardon city, OH 5,166
Baytown city, TX 76,205	Charles County, MD 156,021
Beaumont city, CA...43,641	Charlotte County, FL 173,236
Bedford city, TX 49,082	Charlottesville city, VA...46,487
Bedford town, MA.. 14,105	Chattanooga city, TN 176,291
Bellevue city, WA..139,014	Chautauqua town, NY...4,362
Bellingham city, WA 85,388	Chesterfield County, VA.. 335,594
Bend city, OR 87,167	Clackamas County, OR 399,962
Bethlehem township, PA..23,800	Clayton city, MO..16,214
Bettendorf city, IA 35,293	Clearwater city, FL.. 112,794
Billings city, MT...109,082	Cleveland Heights city, OH..45,024
Bloomington city, IN 83,636	Clinton city, SC..8,538
Bloomington city, MN...85,417	Clive city, IA...17,134
Boise City city, ID..220,859	Clovis city, CA 104,411
Bonner Springs city, KS.. 7,644	College Park city, MD..32,186

College Station city, TX	107,445
Colleyville city, TX	25,557
Collinsville city, IL	24,767
Columbia city, MO	118,620
Columbia city, SC	132,236
Columbia Falls city, MT	5,054
Commerce City city, CO	52,905
Concord city, CA	128,160
Concord town, MA	19,357
Conshohocken borough, PA	7,985
Coolidge city, AZ	12,221
Coon Rapids city, MN	62,342
Coral Springs city, FL	130,110
Coronado city, CA	24,053
Corvallis city, OR	56,224
Cottonwood Heights city, UT	34,214
Coventry Lake CDP, CT	2,932
Coventry town, CT	12,458
Creve Coeur city, MO	18,259
Cupertino city, CA	60,687
Dacono city, CO	4,929
Dakota County, MN	414,655
Dallas city, OR	15,413
Dallas city, TX	1,300,122
Danvers town, MA	27,527
Danville city, KY	16,657
Darien city, IL	22,206
Davenport city, FL	3,665
Davidson town, NC	12,325
Dayton city, OH	140,939
Dayton town, WY	815
Dearborn city, MI	95,295
Decatur city, GA	22,022
Del Mar city, CA	4,338
DeLand city, FL	30,315
Delaware city, OH	38,193
Denison city, TX	23,342
Denton city, TX	131,097
Denver city, CO	678,467
Des Moines city, IA	214,778
Des Peres city, MO	8,536
Destin city, FL	13,421
Dothan city, AL	67,784
Dover city, NH	30,901
Dublin city, CA	57,022
Dublin city, OH	44,442
Duluth city, MN	86,066
Durham city, NC	257,232
Durham County, NC	300,865
Dyer town, IN	16,077
Eagan city, MN	66,102
Eagle Mountain city, UT	27,773
Eau Claire city, WI	67,945
Eden Prairie city, MN	63,660
Eden town, VT	1,254
Edgewater city, CO	5,299
Edina city, MN	50,603
Edmond city, OK	89,769
Edmonds city, WA	41,309
El Cerrito city, CA	24,982
El Paso de Robles (Paso Robles) city, CA	31,409
Elgin city, IL	112,628
Elk Grove city, CA	166,228
Elmhurst city, IL	46,139
Englewood city, CO	33,155
Erie town, CO	22,019
Escambia County, FL	309,924
Estes Park town, CO	6,248
Euclid city, OH	47,698
Fairview town, TX	8,473
Farmers Branch city, TX	33,808
Farmersville city, TX	3,440
Farmington Hills city, MI	81,235
Farmington town, CT	25,596
Fate city, TX	10,339
Fayetteville city, GA	17,069
Fayetteville city, NC	210,324
Ferguson township, PA	18,837
Fernandina Beach city, FL	11,957
Flower Mound town, TX	71,575
Forest Grove city, OR	23,554
Fort Collins city, CO	159,150
Franklin city, TN	72,990
Frederick town, CO	11,397
Fremont city, CA	230,964
Frisco town, CO	2,977
Fruita city, CO	13,039
Gahanna city, OH	34,691
Gaithersburg city, MD	67,417
Galveston city, TX	49,706
Gardner city, KS	21,059
Germantown city, TN	39,230
Gilbert town, AZ	232,176
Gillette city, WY	31,783
Glen Ellyn village, IL	27,983
Glendora city, CA	51,891
Glenview village, IL	47,066
Golden city, CO	20,365
Golden Valley city, MN	21,208
Goodyear city, AZ	74,953
Grafton village, WI	11,576
Grand Blanc city, MI	7,964
Grand Rapids city, MI	195,355
Grants Pass city, OR	36,687
Grass Valley city, CA	12,893
Greeley city, CO	100,760
Greenville city, NC	90,347
Greenwich town, CT	62,782
Greenwood Village city, CO	15,397
Greer city, SC	28,587
Gunnison County, CO	16,215
Haltom City city, TX	44,059
Hamilton city, OH	62,216
Hamilton town, MA	7,991
Hampton city, VA	136,255
Hanover County, VA	103,218
Harrisburg city, SD	5,429
Harrisonburg city, VA	53,064
Harrisonville city, MO	10,025
Hastings city, MN	22,620
Henderson city, NV	284,817
Herndon town, VA	24,545
High Point city, NC	109,849
Highland Park city, IL	29,796
Highlands Ranch CDP, CO	105,264
Homer Glen village, IL	24,403
Honolulu County, HI	990,060
Hoquiam city, WA	8,416
Horry County, SC	310,186
Hudson town, CO	1,709
Huntley village, IL	26,265
Huntsville city, TX	40,727

Hutchinson city, MN	13,836
Hutto city, TX	22,644
Hyattsville city, MD	18,225
Independence city, MO	117,369
Indio city, CA	86,867
Iowa City city, IA	73,415
Irving city, TX	235,648
Issaquah city, WA	35,629
Jackson city, MO	14,690
Jackson County, MI	158,989
James City County, VA	73,028
Jefferson County, NY	116,567
Jefferson Parish, LA	437,038
Jerome city, ID	11,306
Johnson City city, TN	65,598
Johnston city, IA	20,172
Jupiter town, FL	62,373
Kalamazoo city, MI	75,833
Kansas City city, KS	151,042
Kansas City city, MO	476,974
Keizer city, OR	37,910
Kent city, WA	126,561
Kerrville city, TX	22,931
Key West city, FL	25,316
King City city, CA	13,721
Kingman city, AZ	28,855
Kirkland city, WA	86,772
Kirkwood city, MO	27,659
Knoxville city, IA	7,202
La Mesa city, CA	59,479
La Plata town, MD	9,160
La Vista city, NE	17,062
Laguna Niguel city, CA	65,429
Lake Forest city, IL	18,931
Lake in the Hills village, IL	28,908
Lake Zurich village, IL	19,983
Lakeville city, MN	61,056
Lakewood city, CO	151,411
Lakewood city, WA	59,102
Lancaster County, SC	86,544
Lansing city, MI	115,222
Laramie city, WY	32,104
Larimer County, CO	330,976
Las Cruces city, NM	101,014
Las Vegas city, NM	13,445
Lawrence city, KS	93,954
Lawrenceville city, GA	29,287
Lehi city, UT	58,351
Lenexa city, KS	52,030
Lewisville city, TX	103,638
Lewisville town, NC	13,516
Libertyville village, IL	20,504
Lincolnwood village, IL	12,637
Lindsborg city, KS	3,313
Little Chute village, WI	11,006
Littleton city, CO	45,848
Livermore city, CA	88,232
Lombard village, IL	43,776
Lone Tree city, CO	13,430
Long Grove village, IL	7,980
Longmont city, CO	91,730
Lonsdale city, MN	3,850
Los Alamos County, NM	18,031
Los Altos Hills town, CA	8,490
Loudoun County, VA	374,558
Louisville city, CO	20,319
Lower Merion township, PA	58,500
Lynchburg city, VA	79,237
Lynnwood city, WA	37,242
Manassas city, VA	41,379
Manhattan Beach city, CA	35,698
Manhattan city, KS	55,427
Mankato city, MN	41,241
Maple Grove city, MN	68,362
Maplewood city, MN	40,127
Maricopa County, AZ	4,155,501
Marin County, CA	260,814
Marion city, IA	38,014
Mariposa County, CA	17,658
Marshfield city, WI	18,326
Martinez city, CA	37,902
Marysville city, WA	66,178
Maui County, HI	164,094
McKinney city, TX	164,760
McMinnville city, OR	33,211
Mecklenburg County, NC	1,034,290
Menlo Park city, CA	33,661
Menomonee Falls village, WI	36,411
Mercer Island city, WA	24,768
Meridian charter township, MI	41,903
Meridian city, ID	91,917
Merriam city, KS	11,259
Mesa city, AZ	479,317
Mesquite city, TX	144,118
Miami Beach city, FL	92,187
Miami city, FL	443,007
Middleton city, WI	18,951
Middletown town, RI	16,100
Midland city, MI	41,958
Milford city, DE	10,645
Milton city, GA	37,556
Minneapolis city, MN	411,452
Minnetrista city, MN	7,187
Missouri City city, TX	72,688
Moline city, IL	42,644
Monroe city, MI	20,128
Montgomery city, MN	2,921
Montgomery County, MD	1,039,198
Monticello city, UT	2,599
Montrose city, CO	18,918
Moraga town, CA	17,231
Morristown city, TN	29,446
Morrisville town, NC	23,873
Morro Bay city, CA	10,568
Moscow city, ID	24,833
Mountlake Terrace city, WA	20,922
Murphy city, TX	20,361
Naperville city, IL	146,431
Napoleon city, OH	8,646
Nederland city, TX	17,284
Needham CDP, MA	30,429
Nevada City city, CA	3,112
Nevada County, CA	98,838
New Braunfels city, TX	70,317
New Brighton city, MN	22,440
New Concord village, OH	2,561
New Hope city, MN	20,909
New Orleans city, LA	388,182
New Ulm city, MN	13,249
Newport city, RI	24,745
Newport News city, VA	180,775
Newton city, IA	15,085

Niles village, IL	29,823
Noblesville city, IN	59,807
Norcross city, GA	16,474
Norfolk city, NE	24,352
Norfolk city, VA	245,752
North Mankato city, MN	13,583
North Port city, FL	62,542
North Yarmouth town, ME	3,714
Northglenn city, CO	38,473
Novato city, CA	55,378
Novi city, MI	58,835
O'Fallon city, IL	29,095
Oak Park village, IL	52,229
Oakley city, CA	39,950
Oklahoma City city, OK	629,191
Olmsted County, MN	151,685
Olympia city, WA	49,928
Orange village, OH	3,280
Orland Park village, IL	59,161
Orleans Parish, LA	388,182
Oshkosh city, WI	66,649
Oswego village, IL	33,759
Ottawa County, MI	280,243
Overland Park city, KS	186,147
Paducah city, KY	24,879
Palm Beach Gardens city, FL	53,119
Palm Coast city, FL	82,356
Palo Alto city, CA	67,082
Palos Verdes Estates city, CA	13,591
Papillion city, NE	19,478
Paradise Valley town, AZ	13,961
Park City city, UT	8,167
Parker town, CO	51,125
Parkland city, FL	28,901
Pasco city, WA	70,607
Pasco County, FL	498,136
Payette city, ID	7,366
Pearland city, TX	113,693
Peoria city, IL	115,424
Pflugerville city, TX	58,013
Philadelphia city, PA	1,569,657
Pinehurst village, NC	15,580
Piqua city, OH	20,793
Pitkin County, CO	17,747
Plano city, TX	281,566
Platte City city, MO	4,867
Pleasant Hill city, IA	9,608
Pleasanton city, CA	79,341
Plymouth city, MN	76,258
Polk County, IA	467,235
Pompano Beach city, FL	107,542
Port Orange city, FL	60,315
Port St. Lucie city, FL	178,778
Portland city, OR	630,331
Powell city, OH	12,658
Powhatan County, VA	28,364
Prairie Village city, KS	21,932
Prince William County, VA	450,763
Prior Lake city, MN	25,452
Pueblo city, CO	109,122
Purcellville town, VA	9,217
Queen Creek town, AZ	33,298
Raleigh city, NC	449,477
Ramsey city, MN	25,853
Raymond town, ME	4,497
Raymore city, MO	20,358
Redmond city, OR	28,492
Redmond city, WA	60,712
Redwood City city, CA	84,368
Reno city, NV	239,732
Richfield city, MN	35,993
Richland city, WA	53,991
Richmond city, CA	108,853
Richmond Heights city, MO	8,466
Rio Rancho city, NM	93,317
River Falls city, WI	15,256
Riverside city, CA	321,570
Roanoke city, VA	99,572
Roanoke County, VA	93,419
Rochester city, NY	209,463
Rock Hill city, SC	70,764
Rockville city, MD	66,420
Roeland Park city, KS	6,810
Rohnert Park city, CA	42,305
Rolla city, MO	20,013
Rosemount city, MN	23,474
Rosenberg city, TX	35,867
Roseville city, MN	35,624
Round Rock city, TX	116,369
Royal Palm Beach village, FL	37,665
Sacramento city, CA	489,650
Sahuarita town, AZ	28,257
Sammamish city, WA	62,877
San Carlos city, CA	29,954
San Diego city, CA	1,390,966
San Francisco city, CA	864,263
San Jose city, CA	1,023,031
San Marcos city, CA	93,493
San Marcos city, TX	59,935
Sangamon County, IL	198,134
Santa Fe city, NM	82,980
Santa Fe County, NM	147,514
Sarasota County, FL	404,839
Savage city, MN	30,011
Schaumburg village, IL	74,427
Schertz city, TX	38,199
Scott County, MN	141,463
Scottsdale city, AZ	239,283
Sedona city, AZ	10,246
Sevierville city, TN	16,387
Shakopee city, MN	40,024
Sharonville city, OH	13,974
Shawnee city, KS	64,840
Shawnee city, OK	30,974
Sherborn town, MA	4,302
Shoreline city, WA	55,431
Shoreview city, MN	26,432
Shorewood village, IL	16,809
Sierra Vista city, AZ	43,585
Silverton city, OR	9,757
Sioux Falls city, SD	170,401
Skokie village, IL	64,773
Snoqualmie city, WA	12,944
Snowmass Village town, CO	2,827
Somerset town, MA	18,257
South Jordan city, UT	65,523
Southlake city, TX	30,090
Spearfish city, SD	11,300
Springfield city, MO	165,785
Springville city, UT	32,319
St. Augustine city, FL	13,952
St. Charles city, IL	32,730

St. Cloud city, MN 67,093
St. Joseph city, MO 76,819
St. Louis County, MN 200,294
St. Lucie County, FL 298,763
State College borough, PA 42,224
Steamboat Springs city, CO 12,520
Sugar Land city, TX 86,886
Suisun City city, CA 29,280
Summit County, UT 39,731
Sunnyvale city, CA 151,565
Surprise city, AZ 129,534
Suwanee city, GA 18,655
Tacoma city, WA 207,280
Takoma Park city, MD 17,643
Temecula city, CA 110,722
Tempe city, AZ 178,339
Temple city, TX 71,795
Texarkana city, TX 37,222
The Woodlands CDP, TX 109,608
Thousand Oaks city, CA 128,909
Tigard city, OR 51,355
Tinley Park village, IL 57,107
Tracy city, CA 87,613
Trinidad CCD, CO 10,819
Tualatin city, OR 27,135
Tulsa city, OK 401,352
Tustin city, CA 80,007
Twin Falls city, ID 47,340
Unalaska city, AK 4,809
University Heights city, OH 13,201
University Park city, TX 24,692
Urbandale city, IA 42,222
Vail town, CO 5,425
Ventura CCD, CA 115,218
Vernon Hills village, IL 26,084
Vestavia Hills city, AL 34,003
Victoria city, MN 8,679

Vienna town, VA 16,474
Virginia Beach city, VA 450,057
Walnut Creek city, CA 68,516
Warrensburg city, MO 19,890
Washington County, MN 250,979
Washoe County, NV 445,551
Washougal city, WA 15,241
Wauwatosa city, WI 47,687
Wentzville city, MO 35,768
West Carrollton city, OH 12,963
West Chester township, OH 62,804
West Des Moines city, IA 62,999
Western Springs village, IL 13,187
Westerville city, OH 38,604
Westlake town, TX 1,006
Westminster city, CO 111,895
Westminster city, MD 18,557
Wheat Ridge city, CO 31,162
White House city, TN 11,107
Wichita city, KS 389,054
Williamsburg city, VA 14,817
Willowbrook village, IL 8,598
Wilmington city, NC 115,261
Wilsonville city, OR 22,789
Windsor town, CO 23,386
Windsor town, CT 29,037
Winnetka village, IL 12,504
Winter Garden city, FL 40,799
Woodbury city, MN 67,648
Woodinville city, WA 11,675
Wyandotte County, KS 163,227
Wyoming city, MI 75,124
Yakima city, WA 93,182
York County, VA 67,196
Yorktown town, IN 11,200
Yorkville city, IL 18,691
Yountville city, CA 2,978

Custom Benchmark Comparisons

Table 54: Quality of Life

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall image or reputation of Beaumont	54%	30	33	Lower
The overall quality of life in Beaumont	75%	32	38	Similar
Beaumont as a place to live	83%	30	36	Similar
Recommend living in Beaumont to someone who asks	85%	23	27	Similar
Remain in Beaumont for the next five years	85%	15	24	Similar

Table 55: Governance

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall confidence in Beaumont government	23%	25	25	Much lower
The overall direction that Beaumont is taking	40%	29	30	Lower
The value of services for the taxes paid to Beaumont	26%	37	37	Much lower
Generally acting in the best interest of the community	31%	24	24	Much lower
Being honest	28%	25	25	Much lower
Being open and transparent to the public	30%	NA	NA	NA
Informing residents about issues facing the community	31%	NA	NA	NA
The job Beaumont government does at welcoming resident involvement	34%	30	30	Lower
Treating all residents fairly	43%	25	25	Lower
Treating residents with respect	49%	NA	NA	NA
Overall customer service by Beaumont employees	67%	31	34	Similar
Public information services	56%	24	25	Lower
Quality of services provided by the City of Beaumont	52%	38	38	Lower
Quality of services provided by the Federal Government	34%	22	24	Similar

Table 56: Economy

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	47%	23	25	Lower
Economic development	50%	24	26	Lower
Overall quality of business and service establishments in Beaumont	60%	22	25	Similar
Variety of business and service establishments in Beaumont	46%	NA	NA	NA
Vibrancy of downtown/commercial area	29%	24	26	Lower
Shopping opportunities	37%	26	27	Much lower
Beaumont as a place to visit	37%	24	26	Lower
Beaumont as a place to work	36%	33	35	Much lower
Employment opportunities	24%	28	29	Much lower
Cost of living in Beaumont	34%	22	25	Similar
Economy will have positive impact on income	24%	21	24	Lower
NOT experiencing housing costs stress	50%	23	24	Lower

Table 57: Mobility

Mobility Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the transportation system in Beaumont	42%	26	26	Much lower
Traffic flow on major streets	24%	35	35	Much lower
Ease of travel by car in Beaumont	46%	26	29	Lower
Ease of travel by public transportation in Beaumont	41%	13	24	Similar
Ease of travel by bicycle in Beaumont	53%	20	28	Similar
Ease of walking in Beaumont	57%	25	28	Similar
Ease of public parking	49%	14	18	Similar
Bus or transit services	50%	14	20	Similar
Traffic enforcement	46%	33	34	Lower
Traffic signal timing	40%	23	24	Lower
Street repair	23%	30	30	Much lower
Street cleaning	44%	25	25	Lower
Street lighting	38%	32	32	Much lower
Sidewalk maintenance	42%	26	27	Lower
Used bus, rail, subway, or other public transportation instead of driving	17%	12	24	Similar
Carpooled with other adults or children instead of driving alone	52%	3	23	Higher
Walked or biked instead of driving	55%	12	24	Similar

Table 58: Community Design

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall design or layout of Beaumont's residential and commercial areas	43%	24	25	Lower
Overall appearance of Beaumont	52%	32	33	Lower
Your neighborhood as a place to live	86%	20	27	Similar
Overall quality of new development in Beaumont	58%	22	27	Similar
Well-planned residential growth	36%	NA	NA	NA
Well-planned commercial growth	36%	NA	NA	NA
Well-designed neighborhoods	56%	NA	NA	NA
Preservation of the historical or cultural character of the community	42%	NA	NA	NA
Public places where people want to spend time	31%	24	24	Much lower
Variety of housing options	53%	22	27	Similar

Community Design Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Availability of affordable quality housing	40%	18	27	Similar
Land use, planning, and zoning	28%	25	25	Much lower
Code enforcement	32%	30	32	Lower

Table 59: Utilities

Utilities Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of the utility infrastructure in Beaumont	54%	NA	NA	NA
Affordable high-speed internet access	46%	NA	NA	NA
Power (electric and/or gas) utility	77%	16	18	Similar
Garbage collection	81%	24	27	Similar
Drinking water	61%	21	23	Lower
Sewer services	72%	23	23	Similar
Storm water management	57%	31	32	Similar
Utility billing	67%	16	19	Similar

Table 60: Safety

Safety Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall feeling of safety in Beaumont	67%	29	31	Lower
Police/Sheriff services	74%	35	38	Similar
Crime prevention	62%	30	33	Similar
Animal control	65%	24	30	Similar
Ambulance or emergency medical services	80%	29	30	Lower
Fire services	78%	33	33	Lower
Fire prevention and education	65%	24	26	Lower
Emergency preparedness	51%	24	26	Lower
In your neighborhood during the day	94%	23	33	Similar
In Beaumont's downtown/commercial area during the day	78%	26	28	Lower
From property crime	65%	NA	NA	NA
From violent crime	75%	NA	NA	NA
From fire, flood, or other natural disaster	79%	NA	NA	NA

Table 61: Natural Environment

Natural Environment Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of natural environment in Beaumont	67%	24	26	Similar
Cleanliness of Beaumont	53%	27	28	Lower
Air quality	71%	18	23	Similar
Preservation of natural areas	48%	21	23	Lower
Beaumont open space	46%	22	24	Lower
Recycling	50%	28	28	Much lower
Yard waste pick-up	69%	23	23	Lower

Table 62: Parks and Recreation

Parks and Recreation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of parks and recreation opportunities	63%	NA	NA	NA
Availability of paths and walking trails	50%	25	29	Lower
City parks	61%	25	26	Lower
Recreational opportunities	36%	24	25	Much lower
Recreation programs or classes	49%	22	22	Much lower
Recreation centers or facilities	50%	23	23	Lower
Fitness opportunities	41%	23	23	Much lower

Table 63: Health and Wellness

Health and Wellness Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall health and wellness opportunities in Beaumont	48%	23	25	Lower
Health services	51%	17	17	Lower
Availability of affordable quality health care	48%	24	24	Lower
Availability of preventive health services	47%	24	24	Much lower
Availability of affordable quality mental health care	32%	18	19	Lower
Availability of affordable quality food	56%	20	22	Lower
In very good to excellent health	64%	8	22	Similar

Table 64: Education, Arts, and Culture

Education, Arts, and Culture Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall opportunities for education, culture, and the arts	32%	25	26	Much lower
Opportunities to attend special events and festivals	43%	28	28	Lower
Community support for the arts	25%	NA	NA	NA
Public library services	68%	25	27	Lower
Availability of affordable quality child care/preschool	26%	24	24	Much lower
K-12 education	38%	21	22	Much lower
Adult educational opportunities	65%	17	23	Similar

Table 65: Inclusivity and Engagement

Inclusivity and Engagement Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Residents' connection and engagement with their community	45%	NA	NA	NA
Sense of community	61%	21	27	Similar
Sense of civic/community pride	41%	NA	NA	NA
Neighborliness of Beaumont	45%	24	25	Lower
Beaumont as a place to raise children	81%	30	36	Similar
Beaumont as a place to retire	69%	20	33	Similar
Openness and acceptance of the community toward people of diverse backgrounds	47%	28	28	Lower
Making all residents feel welcome	67%	NA	NA	NA
Attracting people from diverse backgrounds	64%	NA	NA	NA
Valuing/respecting residents from diverse backgrounds	64%	NA	NA	NA
Taking care of vulnerable residents	58%	NA	NA	NA
Opportunities to participate in social events and activities	59%	21	25	Similar
Opportunities to volunteer	47%	25	25	Lower
Opportunities to participate in community matters	52%	24	26	Lower

Table 66: Participation

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Contacted Beaumont for help or information	47%	12	31	Similar
Contacted Beaumont elected officials to express your opinion	11%	17	24	Similar

Participation Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Attended a local public meeting	22%	7	24	Similar
Watched (online or on television) a local public meeting	22%	6	20	Similar
Volunteered your time to some group/activity in Beaumont	28%	19	25	Similar
Campaigned or advocated for an issue, cause or candidate	13%	22	22	Similar
Voted in your most recent local election	66%	NA	NA	NA
Access the internet from your home using a computer, laptop or tablet computer	92%	NA	NA	NA
Access the internet from your cell phone	91%	NA	NA	NA
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	79%	NA	NA	NA
Use or check email	95%	NA	NA	NA
Share your opinions online	36%	NA	NA	NA
Shop online	58%	NA	NA	NA

Table 67: Focus Areas

Importance Items	Percent essential or very important	Rank	Number of communities in comparison	Comparison to benchmark
Overall economic health of Beaumont	93%	6	23	Similar
Overall quality of the transportation system in Beaumont	78%	18	23	Similar
Overall design or layout of Beaumont's residential and commercial areas	86%	1	23	Higher
Overall quality of the utility infrastructure in Beaumont	89%	NA	NA	NA
Overall feeling of safety in Beaumont	94%	14	23	Similar
Overall quality of natural environment in Beaumont	81%	12	23	Similar
Overall quality of parks and recreation opportunities	82%	NA	NA	NA
Overall health and wellness opportunities in Beaumont	83%	2	23	Higher
Overall opportunities for education, culture, and the arts	78%	15	23	Similar
Residents' connection and engagement with their community	66%	23	23	Lower

Communities included in custom comparisons

The communities included in Beaumont's custom comparisons are listed below along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Community	Population
Ankeny city, IA	56,237
Beaumont city, CA	43,641
Bloomington city, MN	85,417
Broomfield city, CO	64,283
Eagan city, MN	66,102
Edmond city, OK	89,769
Edmonds city, WA	41,309
Farmington Hills city, MI	81,235
Gaithersburg city, MD	67,417
Glendora city, CA	51,891
Goodyear city, AZ	74,953
James City County, VA	73,028
Jupiter town, FL	62,373
Lehi city, UT	58,351
Lenexa city, KS	52,030
Littleton city, CO	45,848
Lombard village, IL	43,776
Manassas city, VA	41,379
Marysville city, WA	66,178
Missouri City city, TX	72,688
Noblesville city, IN	59,807
Novato city, CA	55,378

Community	Population
Novi city, MI	58,835
Oak Park village, IL	52,229
Orland Park village, IL	59,161
Palm Beach Gardens city, FL	53,119
Pflugerville city, TX	58,013
Richland city, WA	53,991
San Marcos city, CA	93,493
Schaumburg village, IL	74,427
Shakopee city, MN	40,024
Shawnee city, KS	64,840
Shoreline city, WA	55,431
Skokie village, IL	64,773
Tigard city, OR	51,355
Tinley Park village, IL	57,107
Tracy city, CA	87,613
Tustin city, CA	80,007
Urbandale city, IA	42,222
Walnut Creek city, CA	68,516
Wauwatosa city, WI	47,687
West Chester township, OH	62,804
West Des Moines city, IA	62,999
York County, VA	67,196

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Beaumont funded this research. Please contact Ashley Starr of the City of Beaumont at Astarr@beaumontca.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Beaumont were eligible to participate in the survey. A list of all households within the zip codes serving Beaumont was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Beaumont households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Beaumont boundaries were removed from consideration.

To choose the 2,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the City of Beaumont website. This opt-in survey was identical to the scientific survey and open to all City residents. (The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.)

Figure 1: Location of Survey Recipients
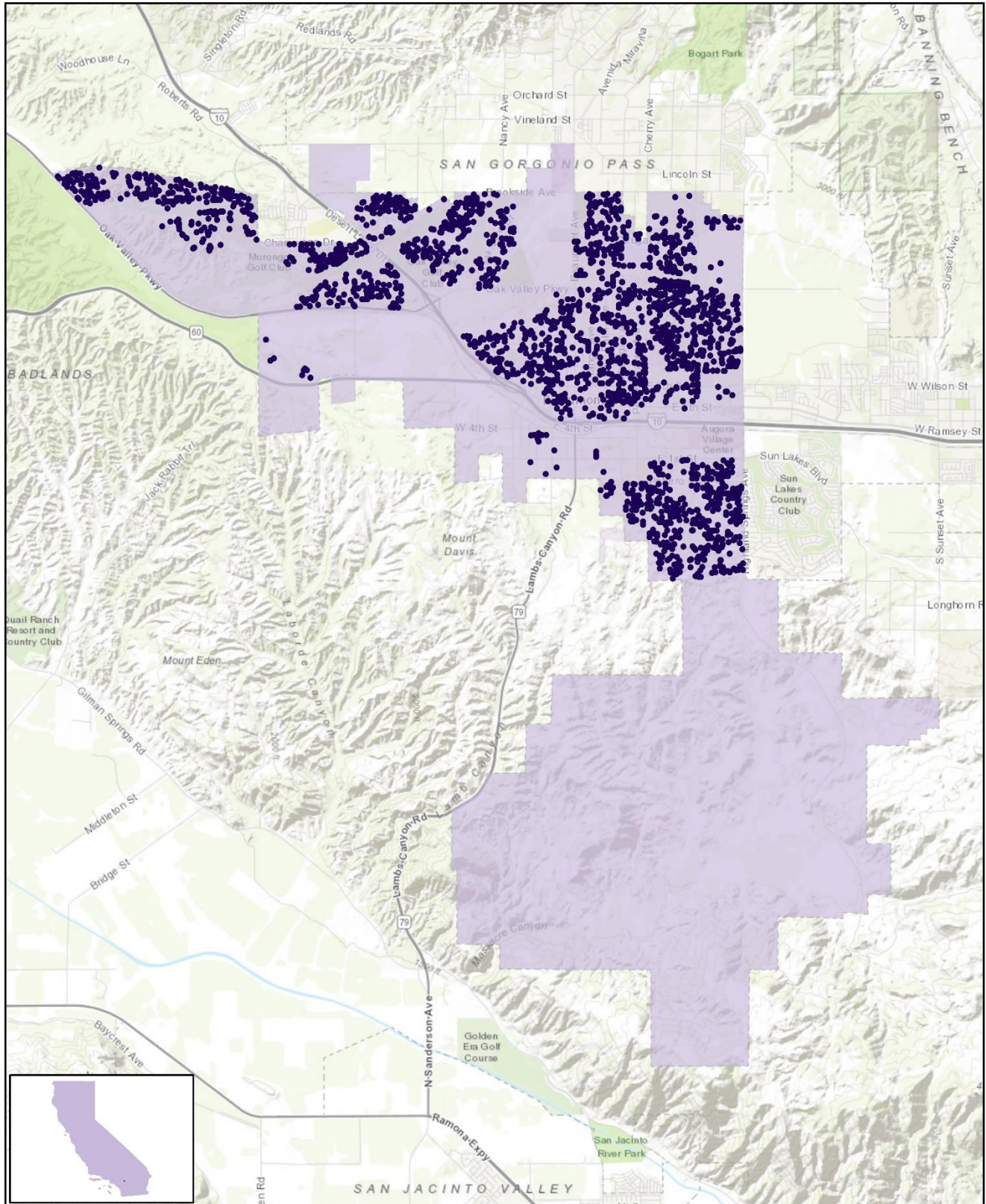
Survey Recipients in Beaumont, CA
- Survey Recipients

Survey Administration and Response

Selected households received three mailings, one week apart, beginning on April 8, 2020. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English and Spanish. Both cover letters included a URL through which the residents selected for the mail survey could choose respond online rather than by mail. The cover letters also contained paragraphs in Spanish instructing participants to complete the Spanish version of the survey online. The City of Beaumont chose to augment their administration of The NCS with several additional services, including custom benchmark comparisons and a report of an open-ended question on top priorities for the City. The results of the open-ended question has been provided under separate cover. Completed surveys were collected over the following eight weeks. The online "opt-in" survey became available to all residents on May 13, 2020 and remained open for three weeks.

About 2% of the 2,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,458 households that received the survey, 649 completed the survey, providing an overall response rate of 26%. Of the 649 completed surveys, five were completed in Spanish and 111 were completed online. The response rate was calculated using AAPOR's response rate #2[1] for mailed surveys of unnamed persons. Additionally, 479 opt-in residents completed the online opt-in survey.

Table 68: Survey Response Rate

	Number/Percentage
Total sample used	2,500
I=Complete Interviews	639
P=Partial Interviews	10
R=Refusal and break off	2
NC=Non Contact	0
O=Other	0
UH=Unknown household	0
UO=Unknown other	1,805
NE=Not eligible	44
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	26%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and

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1 See AAPOR's Standard Definitions for more information:
http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx

the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.[2]

The margin of error for the City of Beaumont survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (649 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically "skipped" to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, the demographics of each dataset were separately compared to those found in the 2010 Census and American Community Survey

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[2] A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

estimates for adults in the City of Beaumont. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently to best match the Census. The characteristics used for weighting were housing unit type, housing tenure (rent or own), ethnicity, race, sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 69: Beaumont, CA 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	26%	11%	21%
Own home	74%	89%	79%
Detached unit*	89%	92%	89%
Attached unit*	11%	8%	11%
Race and Ethnicity			
White	65%	67%	64%
Not white	35%	33%	36%
Not Hispanic	65%	68%	60%
Hispanic	35%	32%	40%
Sex and Age			
Female	52%	57%	53%
Male	48%	43%	47%
18-34 years of age	35%	6%	29%
35-54 years of age	36%	31%	38%
55+ years of age	30%	62%	33%
Females 18-34	18%	4%	17%
Females 35-54	18%	18%	19%
Females 55+	16%	35%	17%
Males 18-34	17%	3%	13%
Males 35-54	18%	13%	19%
Males 55+	14%	27%	16%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Beaumont Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better City!

Sincerely,

Rey Santos
Mayor/Alcalde

Estimado Residente de Beaumont,

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

¡Gracias por ayudar a crear una Beaumont mejor!

Atentamente,

Rey Santos
Mayor/Alcalde

BEAUMONT
CALIFORNIA

550 E. 6th Street

Beaumont, CA 92223

BEAUMONT
CALIFORNIA

550 E. 6th Street

Beaumont, CA 92223

BEAUMONT
CALIFORNIA

550 E. 6th Street

Beaumont, CA 92223

BEAUMONT
CALIFORNIA

550 E. 6th Street

Beaumont, CA 92223

April 2020

Dear City of Beaumont Resident:

Please help us shape the future of Beaumont! You have been selected at random to participate in the 2020 Beaumont Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Beaumont make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

   www.bit.ly/xx

Please do not share your survey link. This survey is for randomly selected households only. City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 951-572-3207.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Beaumont:

¡Por favor ayúdenos a moldear el futuro de Beaumont! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Beaumont del 2020.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Beaumont tomar decisiones que afectarán a nuestra Ciudad.

Algunas cosas para recordar:
- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

   www.bit.ly/xx

   Para la versión en español haga clic en el botón en el parte superior de la pantalla.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta por favor llame al 951-572-3207.

¡Gracias por su tiempo y participación!

Atentamente,

Rey Santos
Mayor/Alcalde

April 2020

Dear City of Beaumont Resident:

Here's a second chance if you haven't already responded to the 2020 Beaumont Community Survey! (If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)

Please help us shape the future of Beaumont! You have been selected at random to participate in the 2020 Beaumont Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Beaumont make decisions that affect our City.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

  www.n-r-c.com/survey/xx.htm

Please do not share your survey link. This survey is for randomly selected households only. The City will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey please call 951-572-3207.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Beaumont:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de la Comunidad de Beaumont del 2020! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Beaumont! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Beaumont del 2020.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Beaumont tomar decisiones que afectarán a nuestra ciudad.

Algunas cosas para recordar:
- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

  www.bit.ly/xx

  Para la versión en español haga clic en el botón en el parte superior de la pantalla.

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. La Ciudad conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta por favor llame al 951-572-3207.

¡Gracias por su tiempo y participación!

Atentamente,

Rey Santos
Mayor/Alcalde

City of Beaumont | 550 E. 6th Street, Beaumont, CA 92223 | (951) 769-8520 | BeaumontCA.gov

The City of Beaumont 2020 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Beaumont.

	Excellent	Good	Fair	Poor	Don't know
Beaumont as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Beaumont as a place to raise children	1	2	3	4	5
Beaumont as a place to work	1	2	3	4	5
Beaumont as a place to visit	1	2	3	4	5
Beaumont as a place to retire	1	2	3	4	5
The overall quality of life in Beaumont	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Beaumont as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall economic health of Beaumont	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont	1	2	3	4	5
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	1	2	3	4	5
Overall feeling of safety in Beaumont	1	2	3	4	5
Overall quality of natural environment in Beaumont	1	2	3	4	5
Overall quality of the parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Beaumont	1	2	3	4	5
Overall opportunities for education, culture and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Beaumont to someone who asks	1	2	3	4	5
Remain in Beaumont for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Beaumont's downtown/commercial area during the day	1	2	3	4	5	6
From property crime	1	2	3	4	5	6
From violent crime	1	2	3	4	5	6
From fire, flood or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Beaumont community does at each of the following.

	Excellent	Good	Fair	Poor	Don't know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Beaumont as a whole.

	Excellent	Good	Fair	Poor	Don't know
Overall quality of business and service establishments in Beaumont	1	2	3	4	5
Variety of business and service establishments in Beaumont	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Beaumont	1	2	3	4	5
Overall image or reputation of Beaumont	1	2	3	4	5

7. Please rate each of the following characteristics as they relate to Beaumont as a whole.

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Beaumont	1	2	3	4	5
Ease of travel by public transportation in Beaumont	1	2	3	4	5
Ease of travel by bicycle in Beaumont	1	2	3	4	5
Ease of walking in Beaumont	1	2	3	4	5
Well-planned residential growth	1	2	3	4	5
Well-planned commercial growth	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Overall quality of new development in Beaumont	1	2	3	4	5
Overall appearance of Beaumont	1	2	3	4	5
Cleanliness of Beaumont	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Beaumont	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	No	Yes
Contacted the City of Beaumont (in-person, phone, email or web) for help or information	1	2
Contacted Beaumont elected officials (in-person, phone, email or web) to express your opinion	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Beaumont	1	2
Campaigned or advocated for a local issue, cause or candidate	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway or other public transportation instead of driving	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving	1	2

9. Please rate the quality of each of the following services in Beaumont.

	Excellent	Good	Fair	Poor	Don't know
Public information services	1	2	3	4	5
Economic development	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Storm water management (storm drainage, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing	1	2	3	4	5
Police/Sheriff services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space and greenbelts)	1	2	3	4	5
Beaumont open space	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Beaumont employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Beaumont government performance.

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Beaumont	1	2	3	4	5
The overall direction that Beaumont is taking	1	2	3	4	5
The job Beaumont government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Beaumont government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Being open and transparent to the public	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
The City of Beaumont..	1	2	3	4	5
The Federal Government...	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Beaumont community to focus on each of the following in the coming two years.

	Essential	Very important	Somewhat important	Not at all important
Overall economic health of Beaumont...	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Beaumont...	1	2	3	4
Overall design or layout of Beaumont's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).............................	1	2	3	4
Overall quality of the utility infrastructure in Beaumont (water, sewer, storm water, electric/gas)	1	2	3	4
Overall feeling of safety in Beaumont	1	2	3	4
Overall quality of natural environment in Beaumont......................	1	2	3	4
Overall quality of the parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Beaumont	1	2	3	4
Overall opportunities for education, culture and the arts................	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:

	Major source	Minor source	Not a source
Local newspaper	1	2	3
City website (BeaumontCA.gov)...	1	2	3
City Manager's monthly email report	1	2	3
Word-of-mouth...	1	2	3
City Council meetings..	1	2	3
Talking with City officials	1	2	3
City social media accounts (Facebook, Nextdoor, Instagram, Twitter, YouTube)..	1	2	3
Visiting City Hall or the CRC (Community Recreation Center)	1	2	3

14. Please rate how important, if at all, you think it is for the City to invest resources in each of the following capital projects over the next five years:

	Essential	Very important	Somewhat important	Not at all important
Enhancements to the municipal pool (splash pad, slides, locker room renovations, etc.)	1	2	3	4
Downtown revitalization and City Hall Plaza/Event Center..................	1	2	3	4
Hiking and biking trails system (expansion, signage, etc.)	1	2	3	4
Expansion of public safety facilities (new Police Department/sub-station, additional Fire Stations, etc.)...	1	2	3	4
Freeway interchange improvements	1	2	3	4
Park & community center improvements (shade structures, inclusive playground, fitness equipment, etc.)...	1	2	3	4
Upgrade and expansion of athletic/sport facilities.................................	1	2	3	4
Local street & traffic flow improvements...	1	2	3	4

15. What do you see as the top three needs or priorities for the City of Beaumont?

_____

_____

_____

The City of Beaumont 2020 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Would you say that in general your health is:
O Excellent　O Very good　O Good　O Fair　O Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
O Very positive　O Somewhat positive　O Neutral　O Somewhat negative　O Very negative

D4. How many years have you lived in Beaumont?
O Less than 2 years
O 2-5 years
O 6-10 years
O 11-20 years
O More than 20 years

D5. Which best describes the building you live in?
O One family house detached from any other houses
O Building with two or more homes (duplex, townhome, apartment or condominium)
O Mobile home
O Other

D6. Do you rent or own your home?
O Rent
O Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?
O Less than $500　　O $2,000 to $2,499
O $500 to $999　　O $2,500 to $2,999
O $1,000 to $1,499　O $3,000 to $3,499
O $1,500 to $1,999　O $3,500 or more

D8. Do any children 17 or under live in your household?
O No　　O Yes

D9. Are you or any other members of your household aged 65 or older?
O No　　O Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
O Less than $25,000　　O $75,000 to $99,999
O $25,000 to $49,999　O $100,000 to $149,999
O $50,000 to $74,999　O $150,000 or more

D11. Are you Spanish, Hispanic or Latino?
O No, not Spanish, Hispanic or Latino
O Yes, I consider myself to be Spanish, Hispanic or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
❑ American Indian or Alaskan Native
❑ Asian, Asian Indian or Pacific Islander
❑ Black or African American
❑ White
❑ Other

D13. In which category is your age?
O 18-24 years　　O 55-64 years
O 25-34 years　　O 65-74 years
O 35-44 years　　O 75 years or older
O 45-54 years

D14. What is your gender?
O Female
O Male
O Identify in another way

Thank you!　Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

Dear Beaumont Resident,

Just a reminder – if you have not yet completed Beaumont's 2020 Community Survey, please do so.

Your participation in this survey is very important – your answers will help the Beaumont City Council make decisions that affect your community.

Please complete the survey online at:

www.n-r-c.com/survey/xx.htm

Thank you very much!

Estimado residente de la Ciudad de Beaumont,

Solamente un recordatorio – si usted aún no ha completado la Encuesta de la Comunidad del 2020 de la Ciudad de Beaumont, por favor hágalo.

Su participación en esta encuesta es muy importante – sus respuestas le ayudarán al Consejo Municipal de Beaumont para tomar decisiones que afectan nuestra comunidad.

También puede completar la encuesta en línea en español en:

www.n-r-c.com/survey/xx.htm
Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

¡Muchas gracias!,

Rey Santos
Mayor/Alcalde

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CALIFORNIA

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