



Staff Report

TO: Mayor, and City Council Members
FROM: Sean Thuilliez, Chief of Police
DATE: February 18, 2020
SUBJECT: Approval of Purchase Order for CYRUN Maintenance/Support

Background and Analysis:

The Police Department currently contracts with CYRUN, which is the company that manufactures Alliance, the Police Department's software for computer aided dispatch (CAD) and records management system (RMS). All calls to the dispatch center are created and produced in the Alliance software system. Additionally, all written police reports, evidence, citations, follow-up, and statistical data reports are generated within this software as well.

The Police Department has utilized this software since 2004 and this system requires an annual maintenance and support contract (see Exhibit A). Under the 2019/2020 Fiscal Year budget City Council approved \$90,000 for support and maintenance of CAD/RMS. In June of 2019, a new contract was approved by City Council for a new CAD/RMS system, to convert to a new system, Mark43, Inc. The Police Department has begun implementation of Mark43, Inc., but until the system is integrated and ready to go live, the department must maintain the functionality of CYRUN.

The amount requested for the purchase order is a not to exceed the amount of \$44,477.22, these funds are available under the I.T. Department's software account and will be paid to CYRUN to continue maintenance and support until the Police Department fully integrates the new CAD/RMS system with Mark43, Inc.

Fiscal Impact:

The fiscal impact is \$44,447.22. This expenditure was budgeted in the FY 19/20 I.T. Department's Software Account 100-1230-7071-6040.

Recommended Action:

Approve the Purchase Order for CYRUN Maintenance/Support in the amount of \$44, 447.22.

Attachments:

A. CYRUN Invoice