Bay City Public Library FY2021 Third Quarter Report May 2021

In-progress/Completed projects

Facility:

- ADA Ramp and automatic doors at both entrances
- Teen Room overhaul (\$20,000 Bay City Library Association)
- Coming soon: Nursing Mother's area

Technology:

- TSLAC Technology Academy Grant (upcoming \$10,000 project)
- Online services added: Newsbank (digital national newspapers), Flipster (digital magazines), Tutor.com (free tutoring grant funded), LinkedIn Learning (coming in April- career/business development donor funded by BCLA and CDC), Niche Academy (staff training, patron tutorials, and programming).

Programs

- Added a weekly outreach stortytime at the Women's Pregnancy Center
- Added programs in Sargent, requests for community use of meeting room has been high
- Summer 2021 is planned and being promoted. 16 registered for Bay City, 3 for Sargent. Program begins June 1<sup>st</sup> and ends June 30<sup>th</sup>. Reading Challenge is open to all ages. Grand Prizes include a sand table, bicycle, and HD Fire 10 tablets. (See brochure)
- Library Mini Golf Friends of the Library Fundraiser August 10
- Bay City Library Association fundraiser Fall

Administrative

- 2021 TMLDA Achievement of Excellence in Library Award recipient
- National Voter Registration Act Implementation Plan submitted to Secretary of State to gain compliance.

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FY 2021 Business Plan Objectives

OBJECTIVE	STATUS	

May 2021		
<ul> <li>Improve access to technology and internet for citizens by offering internet enabled devices for checkout and adding a dedicated internet service in Sargent.</li> <li>Add online services to further personal, professional, and educational growth.</li> </ul>	<ul> <li>Complete and ongoing – Sargent now has an improved internet connection with 24/7 wifi for patrons</li> <li>Tablet station for in-house use</li> <li>In line for hotspots that customers will be able to check out</li> <li>Technology grant: mobile computer lab</li> <li>Newsbank, Tutor.com, Flipster all added in response to COVID</li> <li>LinkedIn Learning (paid for by CDC, Bay City Library Association, and Junior Service</li> </ul>	
Add online guides/resource lists for topics of interest, such as business, education, book lists, health, etc.	<ul> <li>Staff developed an Education and Workforce Development list with resource such as websites and apps that would benefit all ages.</li> <li>Niche Academy provides only tutorials, staff training, and programming</li> </ul>	
Improve operational efficiency by improving staffing quantity and quality.	<ul> <li>This was approved as part of the budget process.</li> <li>Completed in-house analysis of staff and required responsibilities to ensure staff have fair workloads and assigned roles</li> </ul>	
• Create Marketing Plan and utilize branding in library promotions.	• Began creation of simple marketing plan	
Complete biennial review of Policy Manual.	In progress	
• Improve the usability of Genealogy collection by cataloging available items and digitizing microfilm.	• Set to finish by end of Summer	
<ul> <li>Improve the usability of the physical library by continuing to complete categorization of collections, developing and implementing a collection development plan to focus on high use materials, and upgrading furnishings and layout as needed.</li> <li>Further develop current programs to maximize success of programming.</li> </ul>	<ul> <li>Ongoing</li> <li>BCLA approved \$20,00 towards overhauling Teen Room</li> <li>Nursing Mother's area being added to part of Women's restroom in partnership with DSHS</li> <li>Program calendar is filling up with new programs: monthly program with The Crisis Center, weekly storytime at Women's Pregnancy Center, new programs in the works to begin in Summer and continue after.</li> <li>More staff are being trained in programming</li> </ul>	