Bay City Public Library FY2021 First Quarter Report January 2021

Statistics – See 1st Quarter Statistics

Completed

- Front Door was completed in December, Side door is scheduled for early January.
- Paypal project is complete now accepting online payments
- TMLDA award application was submitted announcement should be made soon
- Great success with Drive Thru Blue Santa gave away almost 100 bags for kids.

In Progress/Upcoming

- Working on automatic doors and ramp project with Public Works
- Technology Academy Grant Technology Project Proposals and Technology Plan
- Working on our "big" events National Library Week and Summer Program
- Continue to adapt services to meet customer need while responding to COVID
- Picture Book Contest with Parks and Recreation open to K-12th grade students. Book is bound and displayed on the Trail of Tails.

Upcoming Programs/Events

- Storytime Wednesdays @ 10:30am Continue to offer virtual option. Limited inperson will begin in February. Adapted to provide space between families for social distancing, held outdoor contingent on weather, to-go activities.
- Library at Home bags continue to offer each week as a passive program
- Book Club Continue to offer virtual option. Limited in-person will begin in February. Less than 10 participants, masks, and maintain social distancing.
- Drive Thru Cat in the Hat Take Your Child to the Library Day on Saturday, February 20, 2021 from 10am-11am
- Virtual Screening of "Black Men in White Coats" documentary in honor of Black History Month -300 links available, February 26 – 28, register by email

COVID measures

- masks required
- staff and patron temperature checks
- quarantine of returned materials
- limited in-person programs
- no meeting spaces for non-library affiliated groups
- limited seating for those studying, using own devices, reading
- curbside still encouraged

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FY 2021 Business Plan Objectives

	07.07110
OBJECTIVE	STATUS
 Improve access to technology and internet for citizens by offering internet enabled devices for checkout and adding a dedicated internet service in Sargent. 	 Complete and ongoing – Sargent now has an improved internet connection with 24/7 wifi for patrons Tablet station for in-house use In line for hotspots that customers will be able to check out
 Add online services to further personal, professional, and educational growth. 	 Newsbank, Tutor.com, Flipster all added in response to COVID LinkedIn Learning is still a potential resource we are working on.
 Add online guides/resource lists for topics of interest, such as business, education, book lists, health, etc. 	 Staff developed an Education and Workforce Development list with resource such as websites and apps that would benefit all ages.
 Improve operational efficiency by improving staffing quantity and quality. 	 This was approved as part of the budget process. Completed in-house analysis of staff and required responsibilities to ensure staff have fair workloads and assigned roles.
 Create Marketing Plan and utilize branding in library promotions. 	Not yet started
Complete biennial review of Policy Manual.	Not yet started
 Improve the usability of Genealogy collection by cataloging available items and digitizing microfilm. 	Not yet started
 Improve the usability of the physical library by continuing to complete categorization of collections, developing and implementing a collection development plan to focus on high use materials, and upgrading furnishings and layout as needed. 	• ongoing
 Further develop current programs to maximize success of programming. 	 COVID has required us to adapt our programming More staff are being trained in programming