



ITEM REPORT UTILITIES COMMISSION

Agenda Date: 5/6/2026
Agenda Section: Business Item

Department Origination: Public Works

Agenda Item: Approve the AE2S Proposal for the 2026 Win911 Software Upgrade I&C Professional Services in the Not to Exceed amount of \$15,220

Approval Required: Simple Majority Vote

BACKGROUND

AE2S has assisted the City with all I&C services since the water treatment plant was constructed in 2006/2007. AE2S informed the City that the current Win911 Alarm system the city is using will no longer function as of December 15, 2026. Win911 did not announce the end-of-life announcement until the fall of 2025.

The Win911 software and mobile app notifies city staff on their phone and iPad when an alarm from the integration and control (I&C) system associated with the water treatment plant, water towers, and lift stations is triggered. The app that is currently being utilized is the Win911 Mobile Apple which is being replaced by the Smartsights Mobile App which is not compatible with the current Win911 software.

The proposal includes the cost of the software upgrades along with the fee for the professional services to upgrade our system. Without this upgrade, maintenance staff would not be notified of any SCADA alarms which would put the City and our infrastructure at risk.

FINANCIAL IMPLICATIONS

This is an unbudgeted software upgrade, the notification from Win911 was not released until the fall of 2025 after the budget submittal was due. The software upgrade is associated with both the sanitary sewer infrastructure and water infrastructure therefore the cost will need to be split between the Sanitary Sewer Enterprise Fund and the Water Enterprise Fund.

STAFF RECOMMENDATIONS

Staff recommends approving the AE2S proposal to upgrade the Win911 software to make sure the upgrade is completed before the December 15th deadline.

COUNCIL ACTION REQUESTED

MOTION to approve the AE2S Proposal for the 2026 Win911 Software Upgrade I&C Professional Services in the Not to Exceed amount of \$15,220.