

Enhanced Library Cards: Supplemental Information

1. A great session at the Texas library association Conference supplied excellent information and resources to start this process.
2. This is available at San Antonio Public Library, Dallas Public Library, Harris County Public Library, San Marcos Public Library, and starting May 1, Austin Public Library.
3. All entities state that this is not an ID card but may be used with other documents to prove your identity to other organizations/entities depending on their requirements.
4. Cards are only issued to adults.
5. Each city has developed a set of documents they accept to establish identity. These will be helpful as we move forward.
6. At most libraries, this document list increased the acceptable documents for a regular library card so both cards have the same requirements.
7. ID Recover training has become part of this process so staff can assist the patron if this is needed.
8. The cost quoted for this project was \$7,000 or less depending on the equipment purchased and whether it was stationery or mobile.
9. In San Antonio the cards are mailed to verify the address. They feel this increases the validity of the card. Not all the cities represented at the session did this.
10. Cities either had set times for getting a card or the service is only available at specific locations.
11. All worked with city departments to have the card recognized as identification with other documents.
12. All worked with community partners (Food Bank, WIC, Social Services) to have the cards recognized as identification with other documents.
13. There was no additional charge for the enhanced card.