

Stacey Braden, MHSM

Project Manager

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Tenured employees who supports customers to understand, define, and reach their project goals. Excellent communicator; familiar with various platforms and applications; and capable of working productively and making judgment decisions in a remote setting with minimal supervision. Invested in healthcare & technology, employee engagement, and converging values and ideals with proven business systems.

Experience

Implementation Specialist, PatientPop 2022 to Present

- Responsible for management of up to 30 accounts simultaneously
- Conduct all aspects of website builds and launch through detailed research and organization
- Meet with Customers regularly to kick off their projects and meet implementation deadlines through an aligned vision
- Task out required work to Design, Content and other Administrative teams

Operations Trainer, Flex 2020 to 2022

- Oversaw Training Department Compliance Program
- Developed sitewide Key Operational Indicators
- Revamped and facilitated Employee Onboarding Program
- Wrote Factory Training Plans
- Maintained department Web Page
- Served as Company Disabilities Employee Resource Group (ERG) Site Leader

Accenture Operations, Consultant & Manager 2012 to 2019
(Accenture contracts with other business to provider consulting and operational staffing)

- 2019 to 2020: Workday Consultant
Oversaw end-to-end onboarding and certification program and training for staff deployed to global Workday contracts with companies.
- 2018 to 2019: Facebook North American Learning & Development Manager
Led 11-person team that delivered over 40 internal employee training programs weekly. Responsible for team management, human resources and capacity planning, budgeting, escalation management, and root cause analyses.
- 2012 to 2018: Texas Medicaid Provider Relations Team Lead
Managed family planning insurance programs and policy oversight. Successfully grew patient enrollment 15% annually. Educated and recruited Medicaid physician partners. Expert in

electronic claims processing systems. Writer for internal job aids and external provider policies. Delivered Program updates to Health & Human Services Commission.

Education

Masters in Health Services Management, University of Mary Hardin-Baylor
Bachelors in Spanish/Liberal Arts, Southwestern University

Skills / Applications

Salesforce
Sharepoint
Microsoft Office
Workday
JIRA
SEO
Website Design (Site Creator, Atomic, Google)
Agile / Kanban / Waterfall Methodologies