



**Administrative Services Committee**

Meeting Date: March 24, 2026

311 Annual Report Presentation

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**Department:** Office of the Administrator  
**Presenter:** Kelli Walker, 311 Manager  
**Caption:** Present 2025 Statistics for Constituent Initiated Requests for Service  
**Background:** Augusta 311 recently celebrated National 3-1-1 Day! Statistics for the 2025 calendar year reveal totals from various communication channels along with performance data by Department.

Thank you for the opportunity to be of service to Augusta.

**Analysis:** N/A

**Financial Impact:** N/A

**Alternatives:** N/A

**Recommendation:** N/A

**Funds are available in the following accounts:** N/A

**REVIEWED AND APPROVED BY:** Tameka Allen, Administrator