Meeting Name

Meeting Date: EnterTextHere

Item Name

Department:	Information Technology
Presenter:	Reggie Horne, CIO
Caption:	Approve Proposal with Woolpert for Support of the Cityworks Upgrade to the Trimble Unity Platform via sole source procurement.
Background:	The Augusta Information Technology Department has been exploring options for upgrading Cityworks. Cityworks is the City of Augusta's enterprise asset management and work order software system. This system is used by multiple departments to manage their workflows, route customer requests, and manage physical assets. Major users include Utilities, Central Services, the Marshal's Office, Parks & Recreation, Engineering, and 311.
Analysis:	Augusta IT would like to engage Woolpert to help support the upgrade of the Development (DEV) and Production (PROD) Cityworks environments and to provide train-the-trainer training for end users thus enabling a smooth transition to upgraded functionality. The Cityworks DEV and PROD environments will be migrated to the latest cloud-based SaaS known as Trimble Unity (formerly Cityworks). Enhanced mobile functionality will also be included in this upgrade.
Financial Impact:	The attached proposal sets terms for upgrade support on a time-and-materials basis. The cost will be shared between Augusta IT and Augusta Utilities. Hours will be billed as incurred, with a total approximate cost between $197,600.00 and $246,100.00 depending on the effort required for report conversion. Cost not to exceed $246,100.00.
Alternatives:	N/A
Recommendation:	Approve Proposal with Woolpert for Support of the Cityworks Upgrade to the Trimble Unity Platform
Funds are available in the following accounts:	325122110/212925006 and 507043490/82600090
REVIEWED AND APPROVED BY:	N/A