

**Lena Bonner**

---

**From:** Commissioner Stacy Pulliam  
**Sent:** Thursday, January 25, 2024 7:02 AM  
**To:** Lena Bonner  
**Cc:** Natasha L. McFarley  
**Subject:** Agenda Item

Great Morning Ms. Bonner 😊,

Please add the following to the agenda.

Have Administrators office to provide an update on SLAs and Procedure Manuals across all departments being updated and containing all pertinent processes and procedures.

Kind Regards,