



## UTILITIES DEPARTMENT

**Wes Byne, P.E.**  
**Director**

**TO:** Andy Penick  
Director, Procurement Department

**THRU:** Wes Byne, P.E. *Fub*  
Director, Utilities Department

**FROM:** Dean Meyer

**CC:** Steve Little

**DATE:** November 7<sup>th</sup>, 2025

**SUBJECT:** JUSTIFICATION FOR SOLE SOURCE

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AUD is required to complete an annual renewal of our Customer Information System (CIS) software, enQuesta, provided by Systems & Software (S&S). S&S is the only provider of this CIS, and there are no alternatives available to AUD to use other software for this purpose. This software is required in order for AUD to bill customers for their water consumption.