



Administrative Services Committee

Meeting Date: March 11, 2025

311 Annual Report Presentation

Department: Office of the Administrator

Presenter: Kelli Walker, 311 Manager

Caption: Present 2024 Statistics for Constituent Initiated Requests for Service

Background: As Augusta 311 celebrates National 3-1-1 Day we present statistics for the 2024 calendar year which shows totals from various communication channels along with performance data. Thank you for the opportunity to be of service to Augusta.

Analysis:

Financial Impact:

Alternatives:

Recommendation:

**Funds are
available in the
following
accounts:**

N/A

REVIEWED AND Tameka Allen, Administrator.

APPROVED BY: