



Commission Meeting

Meeting Date: December 2, 2025

Addendum: Radio GPS for Sheriff's Office

Department:	Information Technology
Presenter:	Reggie Horne, CIO
Caption:	Approve Implementation of Radio GPS Interface through Motorola Solutions and Tyler Technologies.
Background:	Tyler Technologies is the vendor for Augusta's New World Public Safety Application. The New World Application is an integrated Public Safety System used by all Public Safety Offices/Departments within the City to include the RCSO and 911. Motorola Solutions is the vendor for Augusta's Land Mobile Radio System, and all Public Safety Offices/Departments communicate through this Motorola system.
Analysis:	The Richmond County Sheriff's Office (RCSO), Augusta 911, and the Information Technology Department (IT) have been exploring options for how to better track and dispatch RCSO personnel. Currently, locations of officers available for dispatch are tracked using GPS data obtained from the Mobile Data Terminals (MDTs) deployed in RCSO vehicles. A better option for tracking and dispatching officers is to use their radio location. MDTs only tell Dispatch the location of RCSO vehicles, whereas radios would provide exact officer locations. In addition to better tracking and dispatching, this model also improves officer safety in the event an officer is injured or needs backup of some sort.
Financial Impact:	The total cost of the implementation to modify our Public Safety Application as described above is \$40,840.00 to be funded from both the IT Capital Budget (\$15,400) and the RCSO Budget (\$25,440). Ongoing support of \$4,200.00 will be included in the New World annual maintenance agreement.
Alternatives:	N/A
Recommendation:	Approve Implementation of Radio GPS Interface through Motorola Solutions and Tyler Technologies.
Funds are available in the following accounts:	272015410 and 272032110
<u>REVIEWED AND APPROVED BY:</u>	N/A



INFORMATION TECHNOLOGY

Reggie Horne
Chief Information Officer

Gary Hewett
Deputy Chief Information Officer

To: Mr. Andy Penick, Director, Procurement

From: Mr. Reggie Horne, CIO, Information Technology

Date: November 26, 2025

Subject: Request for Approval – GPS Location in CAD from Radio System

Tyler Technologies is the vendor for Augusta's New World Public Safety Application. The New World Application is an integrated Public Safety System used by all Public Safety Offices/Departments within the City. Motorola Solutions is the vendor for Augusta's Land Mobile Radio System, and all Public Safety Offices/Departments communicate through this Motorola system.

The Richmond County Sheriff's Office, Augusta 911, and the Information Technology Department have been exploring options for how to better track and dispatch RCSO personnel. Currently, locations of Officers available for dispatch are tracked using GPS locations obtained from the MDTs deployed in RCSO vehicles. A better option for tracking and dispatching officers is to use their Radio location. MDTs only tell us the location of their vehicles whereas the Radios would tell us exact officer locations. In addition to better tracking and dispatching, this also improves officer safety in the event an officer is injured or needs backup of some sort.

The total cost of the implementation to modify our Public Safety Application as described above is \$40,840.00 to be funded from both the IT Capital Budget (\$15,400) and the RCSO Budget (\$25,440). Tyler Technologies and Motorola Solutions will need to work together at our direction on this project.

I am sending this request through Procurement for sole-source authorization. I am requesting sole-source approval as Tyler Technologies and Motorola Solutions are the only 2 vendors who can modify our system to accomplish this goal. Upon your review and approval, this item will be submitted to the Augusta Commission for final approval.

Thank you in advance for your consideration and response.

Information Technology
535 Telfair Street, Building 2000
Augusta, GA 30901
(706) 821-2522 – FAX (706) 821-2530
www.AugustaGa.gov



Quoted By:
Quote Expiration:
Quote Name:

Brian Rennie
12/31/25
Radio Location Interface

Sales Quotation For:
AUGUSTA-RICHMOND COUNTY GA
401 WALTON WAY
AUGUSTA GA 30901-5804
Phone: +1 (706) 821-1430

Tyler Software

Description	License	Discount	License Total	Year One Maintenance
Enterprise Public Safety				
Computer Aided Dispatch	\$ 20,000	\$ 0	\$ 20,000	\$ 4,200
Radio Location Interface	\$ 20,000	\$ 0	\$ 20,000	\$ 4,200
Total				
TOTAL	\$ 20,000		\$ 20,000	\$ 4,200

Services

Description	Quantity	Unit Price	Discount	Total
Enterprise Public Safety				
Radio Location Interface Installation Fee	1	\$ 1,240	\$ 0	\$ 1,240
TOTAL				\$ 1,240

Summary		One Time Fees	Recurring Fees
Total Tyler Software		\$ 20,000	\$ 4,200
Total Annual		\$ 0	\$ 0
Total Tyler Services		\$ 1,240	\$ 0
Total Third-Party Hardware, Software, Services		\$ 0	\$ 0
Summary Total		\$ 21,240	\$ 4,200

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held for six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval:

Date:

Print Name:

P.O.#:

The Software, Maintenance, Services and Third-Party Products, as applicable, that are itemized above, are hereby added to your existing agreement with Tyler. Fees for Software, if applicable, will be invoiced to you in full upon receipt of your signed quote. Unless otherwise stated in the Assumptions, associated maintenance and support fees shall be invoiced on a prorated basis through the end of your current term, and thereafter in a lump sum amount together with your then-current maintenance and support fees for previously licensed software. Fees for Services, Third-Party Products and/or travel, as applicable, will be invoiced as rendered or delivered. The terms and conditions of your agreement will otherwise control.

Annual / SaaS fees, including Third-Party Hosting, as applicable, shall be invoiced on the Effective Date, prorated for the time period commencing on such date and ending concurrently with Client's annual maintenance and support term under the Agreement. Subsequent Annual Fees will be invoiced annually in advance thereafter at our then current rates, subject to controlling payment terms, if any, under the existing agreement.

Assumptions

For additional information, please visit <https://empower.tylertech.com/enterprise-public-safety-specifications.html>



QUOTE

DATE: MAY 29, 2025
SERVICE QUOTE

QUOTE EXPIRES IN 30 DAYS

TO Matt Hetrick
Augusta GA Government

QTY	DESCRIPTION	UNIT PRICE	LINE TOTAL
1	Five days of Field Engineer Time	\$15,400.00	\$15,400.00
		SUBTOTAL	\$15,400.00
		SALES TAX	
		TOTAL	\$15,400.00

Quotation prepared by: Mark Hollomon – Customer Support Manager

To accept this quotation, sign here and return: _____

Thank you for your business!

