



Commission Meeting

May 22, 2024

Approve renewal of existing maintenance contract for software related to communications equipment.

State Contract 99999-SPD-T201205501-0006

Department:	Information Technology
Presenter:	Reggie Horne, Deputy CIO
Caption:	Motion to approve the renewal of existing maintenance contract for software related to communication equipment. This is a state contract. State Contract 99999-SPD-T201205501-0006. (Approved by Public Safety Committee May 14, 2024)
Background:	<p>Augusta Information Technology currently utilizes this state contract to annually renew our Cisco Enterprise Agreement through Convergeone Holdings, Inc. This agreement allows Augusta to use Cisco software which is necessary to communicate through existing hardware.</p> <p>This hardware and software allows internal customers to make and receive calls. It also allows external customers to call Augusta Department/Offices to receive assistance.</p>
Analysis:	Renewal of this contract provides for the use and receipt of upgrades to identified software. Additionally, Information Technology will receive access to technical support for troubleshooting assistance and performance tuning.
Financial Impact:	If approved, funds will be made available within Information Technology's Operating Budget.
Alternatives:	N/A
Recommendation:	Approve renewal of existing maintenance contract for software related to communications equipment. State Contract 99999-SPD-T201205501-0006
Funds are available in the following accounts:	101015410/5223110
<u>REVIEWED AND APPROVED BY:</u>	N/A