



Meeting Name

Meeting Date: EnterTextHere

Item Name

Department:	Information Technology
Presenter:	Reggie Horne, Interim CIO
Caption:	Approve Agreement with Woolpert, Inc. for Cityworks Upgrade
Background:	Cityworks is the City of Augusta’s enterprise asset management and work order software system. This system is used by multiple departments to manage their workflows, route customer requests, and manage physical assets. Major users include Utilities, Central Services, the Marshal’s Office, Parks & Recreation, Engineering, and 311.
Analysis:	Augusta IT would like to engage Woolpert to help support the upgrade of the Development (DEV) and Production (PROD) Cityworks environments and to provide train-the-trainer training for end users thus enabling a smooth transition to upgraded functionality. The Cityworks DEV and PROD environments will be upgraded from version 15.8.6 to 23x (the most up-to-date version Cityworks offers). Enhanced mobile functionality will also be included in this upgrade.
Financial Impact:	\$75,000.00
Alternatives:	N/A
Recommendation:	Approve Agreement with Woolpert, Inc. for Cityworks Upgrade
Funds are available in the following accounts:	SPLOST V and VI Software Allocation Funds (JL 212925006/GL 325122110 and JL 212925102/GL 328012110)
<u>REVIEWED AND APPROVED BY:</u>	N/A